

## Doro Doro 8100

# Doro 8100 Smartphone User Manual

Brand: Doro | Model: 8100

## 1. INTRODUCTION

The Doro 8100 is a 4G unlocked smartphone designed with ease of use in mind, particularly for seniors. It features a simplified interface, enhanced sound, a triple camera system, and dedicated assistance functions to ensure a safe and connected experience. This manual provides essential information on setting up, operating, maintaining, and troubleshooting your Doro 8100 smartphone.



Image: The Doro 8100 smartphone, showcasing its design and the Doro brand.

## 2. SETUP

### 2.1. Unboxing and Initial Check

Before starting, ensure all components are present in the box:

- Doro 8100 Smartphone
- Charging Cable (USB)
- Power Adapter
- User Manual (this document)

### 2.2. Inserting SIM Card and Memory Card

Locate the SIM/memory card tray on the side of the phone. Use the provided SIM ejector tool to open the tray. Carefully place your Nano-SIM card(s) and an optional microSD card (for expanded storage) into the designated slots. Ensure the cards are correctly oriented as indicated on the tray.

### 2.3. Charging the Battery

Connect the USB charging cable to the phone's charging port and the other end to the power adapter. Plug the adapter into a wall outlet. The phone will indicate charging status on the screen. For first use, it is recommended to fully charge the battery.

### 2.4. Powering On/Off

To power on, press and hold the Power button (located on the right side) until the Doro logo appears. To power off, press and hold the Power button, then select 'Power off' from the options on the screen.



Image: Side view of the Doro 8100, highlighting the power button and volume controls.

## 3. OPERATING YOUR DORO 8100

### 3.1. Intuitive Menus and Interface

The Doro 8100 features an intuitive interface with large, clear icons and a simplified menu structure, making navigation straightforward. The 6.1-inch screen provides an excellent visual experience.

14:55



Bluetooth, Signal, Wi-Fi, 100%

Friday 17 Sep | 17°



Play Store



Help



Camera



Call



View



Send



Search...





Image: The Doro 8100's home screen, displaying its user-friendly interface with large, easy-to-read application icons.

### **3.2. Pre-installed Applications and Google Play Store**

The Doro 8100 comes with Google Assistant and essential Android and Google applications such as Gmail, Maps, and YouTube. You can download and install additional applications from the Google Play Store to customize your phone.

### **3.3. Enhanced Sound and Hearing Aid Compatibility (HAC)**

Equipped with HD Voice technology, the Doro 8100 ensures clear audio, even in noisy environments. It is also compatible with hearing aids (HAC compatibility level: M3/T3), providing a better experience for users with hearing impairments.

## **4. CAMERA USAGE**

The Doro 8100 features a triple camera system, allowing you to capture high-quality photos and videos. The effective still resolution is 2 Megapixels, suitable for everyday photography.

### **4.1. Taking Photos and Videos**

Open the 'Camera' application from the home screen. Tap the shutter button to take a photo or switch to video mode to record. The phone also supports facial recognition for enhanced security and convenience.



Image: A user happily capturing a moment with their Doro 8100 smartphone, demonstrating its ease of use for photography.

## 5. ASSISTANCE FEATURES

### 5.1. Response by Doro Assistance Button

The Doro 8100 includes a dedicated assistance button on the back. When pressed, this button alerts all configured contacts in the 'Response by Doro' application. It sends your GPS location to them and connects you via a voice call if they accept the alert, providing peace of mind in emergencies.



**Vereinfachte  
Oberfläche**



**Hörgerätekompabil  
(HAC)**



**Dreifach-  
kamera**



**6,1-Zoll-  
Bildschirm**

Image: Visual representation of the Doro 8100's assistance button and its GPS location sharing capability for emergency contacts.

## 5.2. TeamViewer Quick Support

With the pre-installed TeamViewer Quick Support application, you can receive remote assistance from a trusted contact. This feature allows your contact temporary, full access to your smartphone to make changes or help you use the device, regardless of their location.

# 6. MAINTENANCE

## 6.1. Water Resistance (IP54)

The Doro 8100 is rated IP54 for water resistance, meaning it is protected against dust ingress and splashing water from any direction. While it can withstand splashes, it is not designed for submersion in water. Avoid exposing the phone to excessive moisture or liquids.

# POINTS CLÉS DORO 8100



## Touche d'assistance

Permet d'alerter tous les contacts configurés en leur envoyant la position GPS de l'utilisateur.



## Une interface simplifiée

La navigation s'effectue de manière fluide à l'aide d'un menu intuitif conçu pour une utilisation simplifiée.



## Technologie HD Voice

Vous serez toujours en mesure d'entendre clairement, même dans des environnements bruyants.



Image: Key features of the Doro 8100, including its IP54 water resistance rating.

## 6.2. Cleaning Your Device

To clean your Doro 8100, use a soft, lint-free cloth. For stubborn marks, slightly dampen the cloth with water. Avoid using harsh chemicals, abrasive cleaners, or aerosol sprays, as these can damage the phone's surface or internal components.

## 6.3. Battery Care

To prolong battery life, avoid exposing the phone to extreme temperatures. Charge the battery regularly, but avoid leaving it fully charged or fully discharged for extended periods. The phone uses a Lithium-ion battery.

# 7. TROUBLESHOOTING

This section addresses common issues you might encounter with your Doro 8100. If the problem persists, please contact Doro support.

Problem	Possible Cause	Solution
Phone does not turn on	Low battery; software crash	Charge the phone for at least 30 minutes. Press and hold the Power button for 10-15 seconds to force a restart.
Cannot make/receive calls	No network signal; SIM card issue; Airplane mode active	Check network signal strength. Reinsert SIM card. Disable Airplane mode in settings. Contact your wireless carrier.
Applications are slow or crashing	Too many apps running; low storage; outdated app	Close unused apps. Clear app cache. Free up storage space. Update apps from Google Play Store. Restart phone.

Problem	Possible Cause	Solution
Sound quality is poor	Volume too low; speaker/microphone blocked; network issue	Adjust volume. Ensure speakers/microphones are not covered. Check network connection.

## 8. SPECIFICATIONS

Below are the technical specifications for the Doro 8100 smartphone:

**Brand:** Doro

**Model Name:** Doro 8100

**Color:** Black

**Product Type:** Smartphone

**Operating System:** Android 11.0 Go

**Screen Size:** 6.1 Inches

**Resolution:** 1560 x 720 pixels

**Connectivity:** Bluetooth, NFC, USB

**Effective Still Resolution:** 2 Megapixels (specific camera)

**Installed RAM Size:** 2 GB

**Memory Storage Capacity:** 32 GB

**Special Features:** GPS, Camera, Front Camera, Internet, Facial Recognition, Wi-Fi

**Battery Composition:** Lithium-ion (1 included)

**Wireless Carrier:** All carriers (Unlocked)

**Water Resistance:** IP54

## 9. WARRANTY AND SUPPORT

Warranty information for your Doro 8100 smartphone is typically provided with your purchase documentation. Please refer to the warranty card or leaflet included in your product packaging for details on coverage and terms.

For further assistance, technical support, or to find more detailed information about your Doro 8100, please visit the official Doro website or contact Doro customer service. Contact details can usually be found on the Doro website or in your product's quick start guide.

Doro is committed to providing quality products and support to ensure your satisfaction.

