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› Liftmaster myQ Smart Garage Control (Model 821LMC-S) User Manual

LiftMaster 821LMC-S

Liftmaster myQ Smart Garage Control (Model 821LMC-S) User Manual

Wireless Garage Hub and Sensor with WiFi & Bluetooth - Smartphone Controlled

1. INTRODUCTION

The Liftmaster myQ Smart Garage Control (Model 821LMC-S) provides convenient smartphone control over your garage door and myQ-enabled lights. This system allows you to monitor, open, and close your garage door from virtually anywhere using the myQ app. It integrates WiFi and Bluetooth for seamless connectivity and simplified setup.

Key features include real-time alerts, customizable daily schedules, secure guest access, and compatibility with Amazon Key In-Garage Delivery services.



Figure 1.1: The myQ Smart Garage Control system, including the main hub and the wireless garage door sensor.

2. COMPATIBILITY

The myQ Smart Garage Control is designed to be universal, working with most major brands of garage door openers manufactured after 1993. It requires garage door openers that use photoelectric sensors and do not enter a low power mode. Ensure your garage door opener has a sectional garage door and safety sensors installed. Refer to the compatibility chart below to confirm your garage door opener model:

myQ® Smart Garage™ Control Compatible Garage Door Openers

Chamberlain®, Craftsman® & Liftmaster® manufactured after 1993 that have a yellow, purple, orange/red, or green program/learn button 	Genie® & Overhead Door® manufactured after 1996 	Raynor® with a yellow, purple, orange, green, and red program/learn button 
Linear® that use Megacode technology 	Stanley® that have a program (remote transmitter learn) button and use SecureCode technology 	Wayne Dalton® including Classic Drive, DoorMaster, iDrive, ProDrive, and Quantum 
Others that are also compatible if manufactured after 1993		
Access Master®, AssureLink®, BuildMark®, Master Mechanic®, Do-It®, Garage Access®, True Value®, Xtreme Garage®, Sommer®		

Must have a sectional garage door & safety sensors installed

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Figure 2.1: Compatibility chart for myQ Smart Garage Control, detailing supported garage door opener brands and their manufacturing date/button color requirements. Brands include Chamberlain, Craftsman, Liftmaster, Genie, Overhead Door, Raynor, Linear, Stanley, and Wayne Dalton.

- **Chamberlain, Craftsman & Liftmaster:** Manufactured after 1993 with a yellow, purple, orange, red, or green program/learn button.
- **Genie & Overhead Door:** Manufactured after 1996.
- **Raynor:** With a yellow, purple, orange, green, and red program/learn button.
- **Linear:** That use Megacode technology.
- **Stanley:** That have a program (remote transmitter learn) button and use SecureCode technology.
- **Wayne Dalton:** Including Classic Drive, DoorMaster, iDrive, ProDrive, and Quantum.
- **Other Compatible Brands:** Access Master, AssureLink, BuildMark, Master Mechanic, Do-It, Garage Access, True Value, Xtreme Garage, Sommer (if manufactured after 1993).

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3. PACKAGE CONTENTS

The Liftmaster myQ Smart Garage Control package typically includes the following components:

- myQ Smart Garage Hub
- Wireless Garage Door Sensor
- Mounting hardware (screws, anchors)
- Power adapter for the hub

- Instruction manual (this document)

4. IMPORTANT SAFETY INFORMATION

Please read and understand all safety instructions before installation and use of the myQ Smart Garage Control. Failure to follow these instructions may result in serious injury or property damage.

- Always keep the garage door area clear of obstructions when operating the door.
- Do not allow children to operate the garage door opener or play near the garage door.
- Ensure the garage door safety sensors are properly installed and functioning before using the myQ system.
- Only use the provided power adapter for the myQ Smart Garage Hub.
- Do not expose the device to water or extreme temperatures.
- This product is not intended for use by persons (including children under 16) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

5. SETUP AND INSTALLATION

The setup process for the myQ Smart Garage Control is designed for simplicity, utilizing Bluetooth Low Energy (BLE) for initial pairing.

5.1. Prepare for Installation

1. Ensure your garage door opener is compatible (refer to Section 2).
2. Confirm you have a strong Wi-Fi signal in your garage.
3. Download the latest version of the myQ app from your smartphone's app store (available for iOS and Android).
4. Gather necessary tools: screwdriver, drill (if mounting to drywall/masonry).

5.2. Physical Installation of the Hub

1. Choose a mounting location for the myQ Smart Garage Hub. It should be within range of your garage door opener's learn button and your Wi-Fi router, and have access to a power outlet. The new mounting plate simplifies installation.
2. Mount the hub securely to a wall or ceiling using the provided hardware.
3. Plug the hub into a standard electrical outlet using the power adapter. The LED indicator on the hub will illuminate.

5.3. Physical Installation of the Sensor

1. Attach the wireless garage door sensor to the top panel of your garage door. Ensure it is mounted securely and horizontally.
2. The sensor should be positioned so that it can accurately detect the door's open and closed status.

5.4. myQ App Setup and Pairing

1. Open the myQ app on your smartphone.
2. Create a new account or log in to an existing one.
3. Follow the in-app instructions to add a new device. The app will guide you through connecting the myQ Hub to your home Wi-Fi network using Bluetooth Low Energy (BLE).
4. Once the hub is connected, the app will prompt you to pair it with your garage door opener. This typically involves pressing the "learn" button on your garage door opener and then following the app's instructions to complete the pairing process.
5. Test the system by operating your garage door through the myQ app to ensure proper functionality.

6. OPERATING THE MYQ SMART GARAGE CONTROL

Once installed and paired, the myQ app provides comprehensive control and monitoring capabilities for your garage door.

6.1. Smartphone Control

- **Open/Close:** Tap the garage door icon in the app to open or close your garage door remotely.
- **Monitor Status:** View the current status of your garage door (open or closed) at any time.

6.2. Real-time Alerts

Configure the myQ app to receive notifications when your garage door opens, closes, or is left open for an extended period. This feature enhances security and peace of mind.

6.3. Daily Schedules

Set up custom schedules for your garage door to close automatically at specific times each day. You can also schedule myQ-enabled lights to turn on or off.

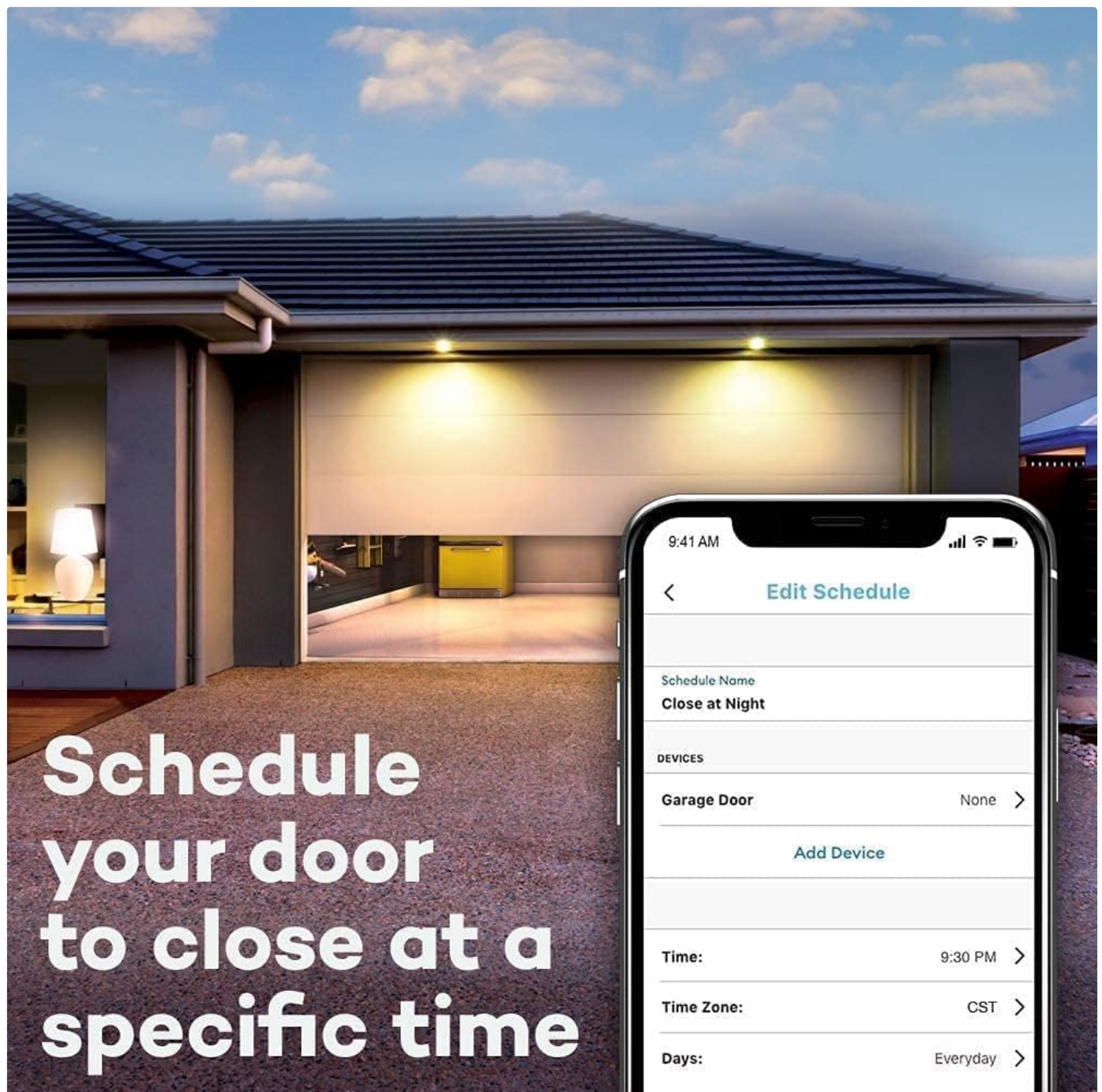


Figure 6.1: Screenshot of the myQ app demonstrating the scheduling interface, allowing users to set specific times for the garage door to close.

6.4. Guest Access

Securely share access to your garage with trusted individuals through the myQ app. This allows them to operate your garage door using their own myQ account. *Note: This feature is not intended for guests under the age of 16.*

6.5. Amazon Key In-Garage Delivery

The myQ Smart Garage Control enables secure in-garage delivery for eligible Amazon Prime packages. Link your Amazon account to myQ within the app to activate this service. You will receive real-time updates and can monitor deliveries from your smartphone.

For eligibility and setup instructions, refer to the Amazon Key section within the myQ app or visit the Amazon Key website.

6.6. Controlling Multiple Garage Doors

To monitor, open, and close a second garage door, an additional garage door sensor (SKU: 821LMC-SENSOR) must be purchased separately and paired with your existing myQ Smart Garage Hub.

7. MAINTENANCE

The Liftmaster myQ Smart Garage Control requires minimal maintenance to ensure optimal performance.

- **Cleaning:** Periodically wipe the hub and sensor with a soft, dry cloth to remove dust. Do not use liquid cleaners or solvents.
- **Connectivity:** Ensure your Wi-Fi router is functioning correctly and provides a strong signal to the myQ Hub. If connectivity issues arise, check your router and internet connection.
- **Sensor Battery:** The wireless garage door sensor operates on a battery. The myQ app will notify you when the sensor battery is low and needs replacement. Refer to the sensor's specific instructions for battery type and replacement procedure.
- **Firmware Updates:** The myQ app will automatically notify you of any available firmware updates for the hub. It is recommended to install these updates to ensure the best performance and security.

8. TROUBLESHOOTING

If you encounter issues with your myQ Smart Garage Control, refer to the following common solutions:

8.1. Device Not Connecting to Wi-Fi

- **Check Wi-Fi Signal:** Ensure the hub is within range of your Wi-Fi router and has a strong signal.
- **Router Settings:** Verify your Wi-Fi network is 2.4 GHz (myQ devices typically do not support 5 GHz networks).
- **Power Cycle:** Unplug the myQ Hub from the power outlet, wait 10 seconds, and plug it back in. Also, power cycle your Wi-Fi router.
- **Re-attempt Setup:** Delete the device from the myQ app and go through the setup process again, ensuring correct Wi-Fi credentials.

8.2. Garage Door Not Responding to App Commands

- **Check Hub Status:** Ensure the myQ Hub is powered on and connected to Wi-Fi (check its LED indicator).
- **Sensor Status:** Verify the wireless garage door sensor is properly attached and its battery is not low.
- **Opener Learn Button:** Re-attempt the pairing process between the myQ Hub and your garage door opener by pressing the opener's learn button as per app instructions.
- **Obstructions:** Ensure there are no obstructions blocking the garage door's path or interfering with the safety sensors.

8.3. App Alerts Not Received

- **App Notifications:** Check your smartphone's notification settings to ensure notifications for the myQ app are enabled.

- **App Settings:** Verify that alerts are configured correctly within the myQ app for your garage door.

9. SPECIFICATIONS

Brand	LiftMaster
Model Number	821LMC-S
Color	White
Material	Plastic
Style	Modern
Item Weight	13.1 ounces (approx. 371 grams)
Product Dimensions	1 x 3 x 1 inches (approx. 2.54 x 7.62 x 2.54 cm)
Connectivity	WiFi, Bluetooth Low Energy (BLE)
Power Source	AC Power Adapter (included)
Assembly Required	Yes
UPC	012381196913

10. WARRANTY AND SUPPORT

For detailed warranty information, please refer to the warranty card included with your product or visit the official LiftMaster website. LiftMaster provides customer support for product inquiries, technical assistance, and warranty claims.

Online Support: Visit the LiftMaster support page for FAQs, troubleshooting guides, and contact options.

Phone Support: Contact LiftMaster customer service during business hours for direct assistance.

Always have your product model number (821LMC-S) and purchase date available when contacting support.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question