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› [Soul Electronics](#) /

› Soul S-Play Bluetooth Wireless Earbuds User Manual

Soul Electronics S-PLAY Parent

Soul S-Play Bluetooth Wireless Earbuds User Manual

Model: S-PLAY Parent | Brand: Soul Electronics

INTRODUCTION

Welcome to the user manual for your new Soul S-Play Bluetooth Wireless Earbuds. These earbuds are designed to provide a superior audio experience for gaming and entertainment, featuring advanced Bluetooth v5.2 technology and ultra-low latency. This manual will guide you through the setup, operation, and maintenance of your S-Play earbuds to ensure optimal performance and longevity.



Figure 1: Soul S-Play Earbuds and Charging Case.

PRODUCT FEATURES

- **Immersive Sound with Low Latency:** Equipped with Bluetooth v5.2 and a 40ms low latency connection, the S-Play earbuds ensure seamless audio-visual synchronization, ideal for gaming and video playback.
- **Extended Playtime:** Enjoy up to 7 hours of battery life on a single charge, with a total of 28 hours of playtime using the portable charging case.
- **Adaptable Tri-Mode Function:** Easily switch between Entertainment (Low Latency) mode, Audio Transparency mode, and Normal mode to suit your listening needs and optimize battery life.
- **Effortless Wireless Charging:** Recharge your earbuds conveniently by placing the charging case on a wireless charging pad, or use the included USB-C cable for fast wired charging.
- **Environmental Noise Cancellation (ENC):** Enhances your voice clarity during calls by reducing ambient noise.
- **Water Resistant Design:** IPX4 water resistance protects your earbuds from splashes and sweat, making them suitable for various activities.



Figure 2: Experience best-in-class 40ms low latency for gaming and entertainment.

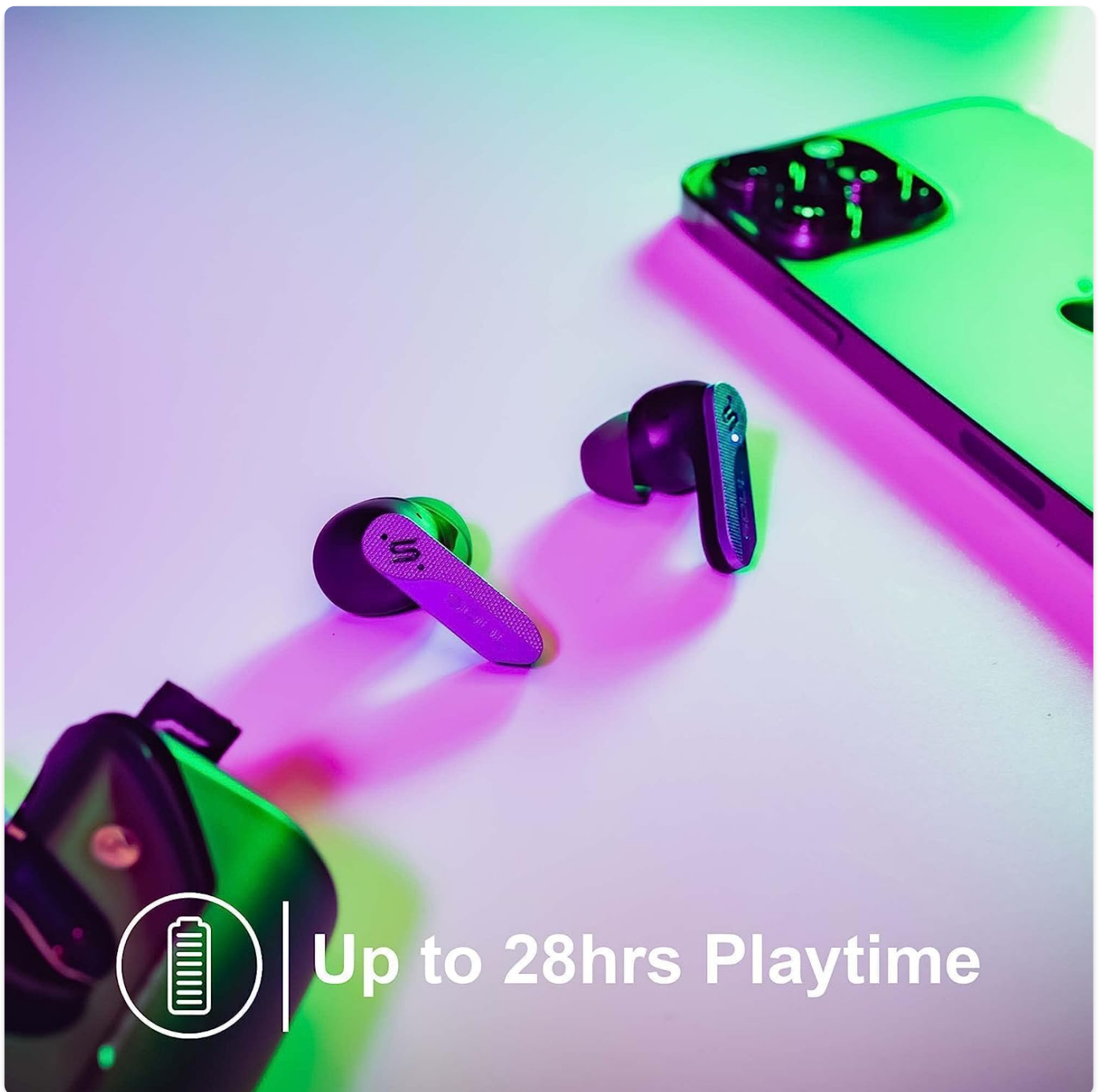


Figure 3: Enjoy up to 28 hours of total playtime with the charging case.

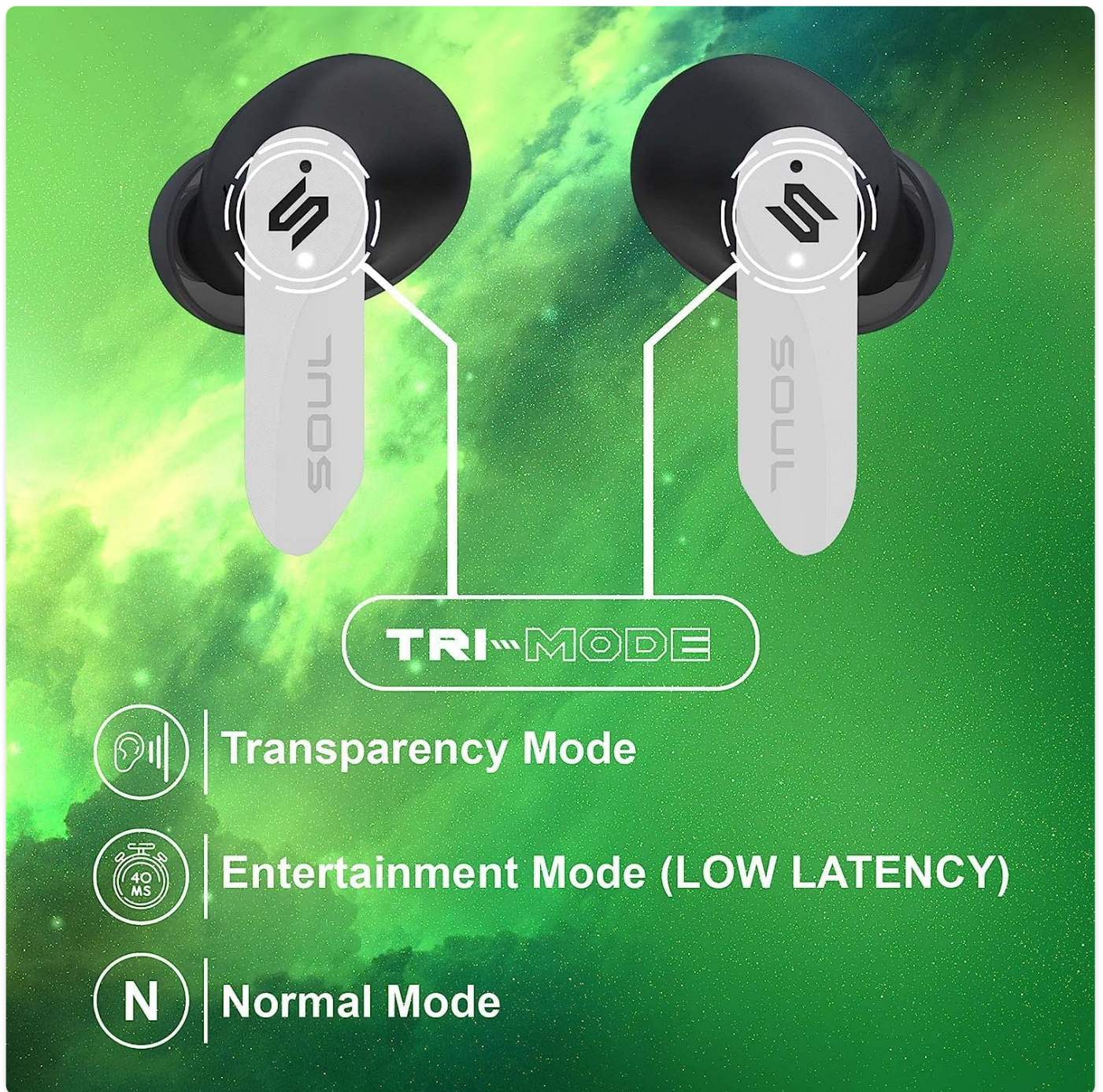


Figure 4: Tri-Mode functionality: Transparency, Entertainment (Low Latency), and Normal modes.

SETUP

1. Charging the Earbuds and Case

Before first use, fully charge your S-Play earbuds and charging case.

1. **Wired Charging:** Connect the included USB-C cable to the charging port on the case and plug the other end into a USB power adapter (not included). The LED indicators on the case will show charging status.
2. **Wireless Charging:** Place the charging case on a compatible wireless charging pad. Ensure the case is centered on the pad for efficient charging. The LED indicators will confirm charging.

The earbuds will charge automatically when placed inside the charging case.



Figure 5: Wireless and USB-C fast charging options for the S-Play case.

2. Pairing with Your Device

1. Open the charging case. The earbuds will automatically enter pairing mode, indicated by flashing LED lights on the earbuds.
2. On your device (smartphone, tablet, computer), go to Bluetooth settings.
3. Select "SOUL S-Play" from the list of available devices.
4. Once connected, the LED indicators on the earbuds will stop flashing.
5. If pairing fails, place the earbuds back in the case, close the lid, wait a few seconds, and then repeat the steps.

OPERATING INSTRUCTIONS

Touch Controls

The S-Play earbuds feature intuitive touch controls on each earbud.

- **Play/Pause:** Single tap on either earbud.
- **Next Track:** Double tap on the right earbud.
- **Previous Track:** Double tap on the left earbud.
- **Answer/End Call:** Single tap on either earbud.
- **Reject Call:** Press and hold on either earbud for 2 seconds.
- **Activate Voice Assistant:** Triple tap on either earbud.

Tri-Mode Functionality

The S-Play earbuds offer three distinct audio modes to optimize your listening experience.

- **Entertainment Mode (Low Latency):** Ideal for gaming and watching videos, this mode minimizes audio delay to ensure perfect synchronization with visuals. Activate this mode for the best gaming experience.
- **Transparency Mode:** Allows you to hear your surroundings without removing your earbuds, enhancing situational awareness.
- **Normal Mode:** Standard audio mode for everyday listening, optimizing battery life.

To switch between modes, press and hold the touch control area on the ~~the~~*left* earbud for 2 seconds. You will hear an audio prompt indicating the current mode.

MAINTENANCE

Cleaning Your Earbuds

Regular cleaning helps maintain sound quality and hygiene.

- Use a soft, dry, lint-free cloth to wipe the earbuds and charging case.
- For earwax buildup, gently clean the earbud mesh with a small, soft brush or cotton swab. Do not use sharp objects.
- Avoid using abrasive materials, alcohol, or chemical cleaners.

Water Resistance (IPX4)

The S-Play earbuds are IPX4 water resistant, meaning they are protected from splashing water from any direction.

- Do not submerge the earbuds in water.
- Do not expose them to pressurized water or high-velocity water, such as showering or swimming.
- Ensure the earbuds are dry before placing them back into the charging case to prevent damage.



Figure 6: IPX4 water resistance protects against splashes and sweat.

TROUBLESHOOTING

Problem	Possible Solution
Earbuds not pairing	• Ensure earbuds are charged. • Place earbuds back in the case, close the lid, wait 5 seconds, then open to re-enter pairing mode. • Turn off and on Bluetooth on your device. • Forget "SOUL S-Play" from your device's Bluetooth list and try pairing again.

Problem	Possible Solution
No sound from one earbud	• Ensure both earbuds are charged. • Place both earbuds back in the case, close the lid, and then take them out again. • Try resetting the earbuds (refer to manufacturer's website for specific reset instructions if needed).
Charging case not charging	• Check the USB-C cable and power adapter connection. • Ensure the wireless charging pad is functioning correctly and the case is properly aligned.
Audio delay/lag	• Ensure you are in "Entertainment Mode" (Low Latency). • Reduce the distance between the earbuds and your device. • Minimize interference from other wireless devices.

SPECIFICATIONS

Feature	Detail
Model Name	S-PLAY
Connectivity Technology	Wireless (Bluetooth v5.2)
Low Latency	40ms
Playtime (Earbuds)	Up to 7 hours
Total Playtime (with Case)	Up to 28 hours
Charging	Wireless Charging, USB-C Fast Charge
Water Resistance	IPX4
Microphone	Built-In with Environmental Noise Cancellation (ENC)
Control Type	Media Control (Touch)
Compatible Devices	iOS and Android
Item Weight	10 Grams
Product Dimensions	2.18 x 2.41 x 3.28 cm
Material	Plastic

WARRANTY AND SUPPORT

For warranty information, technical support, or further assistance, please refer to the official Soul Electronics website or contact their customer service. Keep your proof of purchase for warranty claims.

No official product videos from the seller were available for inclusion in this manual.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question