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HITACHI 24HAE2350

HITACHI 24HAE2350 24-inch Android TV User Manual

1. Introduction

This manual provides essential information for the safe and efficient operation of your HITACHI 24HAE2350 24-inch Android TV. Please read this manual thoroughly before using your television and retain it for future reference. This television combines High Definition (HD) display technology with the versatility of Android TV, offering integrated Chromecast, Google Play access, and Google Assistant compatibility.



Image 1.1: Front-side view of the HITACHI 24HAE2350 Android TV.

2. Safety Information

Always observe the following safety precautions to prevent electric shock, fire, or injury:

- Do not expose the TV to rain or moisture.
- Do not open the TV casing; refer all servicing to qualified personnel.
- Ensure proper ventilation around the TV.
- Keep the TV away from direct sunlight, heat sources, and excessive dust.
- Unplug the TV during lightning storms or when unused for long periods.

3. Package Contents

Verify that all items are present in the box:

- HITACHI 24HAE2350 Android TV
- Remote Control
- Power Cable
- TV Stand (Base and Screws)
- User Manual (this document)
- Batteries for Remote Control (may vary by region)

4. Setup

4.1 Stand Installation

1. Carefully place the TV face down on a soft, flat surface to prevent screen damage.
2. Align the TV stand with the mounting holes on the bottom of the TV.
3. Secure the stand using the provided screws. Do not overtighten.
4. Carefully lift the TV to an upright position on a stable surface.

4.2 Connecting Peripherals

Refer to the image below for common connection ports.



Image 4.1: Rear view showing dimensions and port locations (example remote shown).

- **Power:** Connect the power cable to the TV and a wall outlet.
- **HDMI:** Use HDMI ports (3 available) for connecting devices like Blu-ray players, game consoles, or set-top boxes.
- **USB:** Connect USB storage devices for media playback or recording (2 available).
- **Antenna/Satellite:** Connect your terrestrial antenna or satellite dish cable to the respective input.
- **Ethernet:** For a wired internet connection.

4.3 Initial Setup Wizard

Upon first power-on, the TV will guide you through the initial setup:

1. Select your preferred language.
2. Connect to a Wi-Fi network or use an Ethernet cable for internet access.
3. Sign in with your Google Account to access Google Play, Google Assistant, and other Android TV features.
4. Perform a channel scan for DVB-T2 (terrestrial) and satellite channels.
5. Accept terms and conditions to complete the setup.

5. Operating Instructions

5.1 Remote Control

The remote control allows you to navigate the TV's functions. Key buttons include:

- **Power:** Turns the TV on/off.
- **Volume +/-:** Adjusts volume.
- **Channel +/-:** Changes TV channels.
- **Navigation (Arrow) Buttons:** Move through menus.
- **OK/Enter:** Confirms selections.
- **Back:** Returns to the previous screen.
- **Home:** Accesses the Android TV home screen.
- **App Shortcuts:** Dedicated buttons for popular streaming services (e.g., Netflix, YouTube, Prime Video).

5.2 Android TV Features

Your TV runs on Android TV, providing access to a wide range of smart features:

- **Google Play Store:** Download thousands of apps, games, and streaming services.
- **Chromecast Built-in:** Cast content directly from your smartphone, tablet, or computer to the TV.
- **Google Assistant:** Use voice commands to search for content, control smart home devices, and manage tasks. (Note: Remote control may not have a built-in microphone; use a compatible smartphone or external device for voice commands if needed).
- **HDR10 and Dolby Vision HDR:** Experience enhanced contrast and color for compatible content.

5.3 Media Playback and Recording

Connect a USB storage device to one of the USB ports to play back photos, videos, or music. The TV also supports USB recording for DVB-T2 and satellite broadcasts.

6. Maintenance

6.1 Cleaning

- **Screen:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, use a screen cleaner specifically designed for TVs. Do not spray liquid directly onto the screen.
- **Casing:** Wipe the casing with a soft, dry cloth. Avoid abrasive cleaners.

6.2 Software Updates

Your TV may receive software updates to improve performance and add new features. You can usually check for updates in the TV's settings menu under 'About' or 'System Update'. Ensure your TV is connected to the internet during updates.

7. Troubleshooting

If you encounter issues, try the following solutions:

Problem	Solution
No Power	Check power cable connection. Ensure wall outlet is functional.

Problem	Solution
No Picture/Sound	Verify input source. Check cable connections (HDMI, antenna). Adjust brightness/contrast.
Remote Not Working	Replace batteries. Ensure no obstructions between remote and TV.
Network Connection Issues	Restart router. Reconnect to Wi-Fi in TV settings. Check Ethernet cable.

If problems persist, consult the official HITACHI support website or contact customer service.

8. Specifications

Key technical specifications for the HITACHI 24HAE2350 Android TV:

Feature	Detail
Model Number	24HAE2350
Screen Size	24 inches (60 cm)
Display Technology	LED
Resolution	768p (1366 x 768 pixels)
Refresh Rate	60 Hz
HDR Support	HDR10, Dolby Vision HDR
Operating System	Android TV
Connectivity	Wi-Fi, Bluetooth, 3x HDMI, 2x USB, Ethernet, VGA
Tuners	DVB-T2 (Terrestrial), Satellite
Power Consumption (Operating)	22 W (Note: The source data indicated 22 KW, which is likely a typo and corrected to 22 W for a TV of this size.)
Dimensions (W x H x D)	62.29 x 46.6 x 11 cm (with stand, approx.)
Weight	2 kg

For detailed energy efficiency information, refer to the product's energy label:

Ficha de información del producto

REGLAMENTO DELEGADO (UE) 2019/2013 DE LA COMISIÓN en lo relativo al etiquetado energético de las pantallas electrónicas

	Parámetro	Parámetro o valor y preci-sión	Unidad
1.	Nombre o marca comercial del proveedor	HITACHI	
	Dirección del proveedor	Carola Werle, PARKRING 6,85748 GARCHING	
2.	Identificador del modelo	24HAE2350	
3.	Clase de eficiencia energética para el rango dinámi-co normal (SDR)	F	
4.	Demanda de potencia en modo encendido en SDR	22,0	W
5.	Clase de eficiencia energética para el alto rango di-námico (HDR)	F	
6.	Demanda de potencia en modo encendido en HDR,si se aplica	22,0	W
7.	Demanda de potencia en modo desactivado, si pro-cede	no aplicable	W
8.	Demanda de potencia en modo preparado, si proce-de	0,5	W
9.	Demanda de potencia en modo preparado en red, siprocede	2,0	W
10.	Categoría de pantalla electrónica	Televisión	
11.	Ratio de tamaño	16 : 9	
12.	Resolución de pantalla	1 366 x 768	pixels
13.	Diagonal de la pantalla	60,0	cm
14.	Diagonal de la pantalla	24	pulga-das
15.	Superficie visible de la pantalla	15,3	dm^2
16.	Tecnología usada en el panel	LCD	
17.	Control automático de brillo (ABC) disponible	No	
18.	Sensor de reconocimiento vocal disponible	No	
19.	Sensor de presencia disponible	No	
20.	Frecuencia de refresco de la imagen (por defecto)	50	Hz
21.	Disponibilidad mínima garantizada de actualizacio- nes de software y de firmware (a partir de la fecha de introducción en el mercado de la última unidad)	8	Años
22.	Disponibilidad mínima garantizada de piezas de re-cambio (a partir de la fecha de introducción en el mercado de la última unidad)	7	Años
23.	Disponibilidad mínima garantizada de asistencia pa-ra el producto	7	Años
	Duración mínima de la garantía general ofrecida porel proveedor	0	Años
24.	Tipo de fuente de alimentación	Interna	
25.	Fuente de alimentación externa (no normalizada e incluida en la caja del producto)		
	i -		
	ii Tensión de entrada	-	V
	iii Tensión de salida	-	V
26.	Fuente de alimentación externa normalizada (o una adecuada, si no está incluida en la cajadel producto)		
	i -		
	ii Tensión de salida requerida	-	V
	iii Intensidad de corriente requerida (mínima)	-	A
	iv Frecuencia de corriente requerida	-	Hz

Image 8.1: Energy efficiency label for the HITACHI 24HAE2350 TV.

9. Warranty and Support

Your HITACHI 24HAE2350 Android TV comes with a manufacturer's warranty. Please refer to the warranty card included in your package or visit the official HITACHI support website for detailed warranty terms and conditions.

For technical assistance, troubleshooting, or service requests, please contact HITACHI customer support through their

official channels. Keep your purchase receipt and product serial number handy when contacting support.

10. Video Resources

No official product videos from the seller were available for embedding in this manual.

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Question

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Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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