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## Fujitsu General AS-Z402M2-W

# Fujitsu General nocria Z Series Air Conditioner

Model: AS-Z402M2-W

## INTRODUCTION

This user manual provides essential information for the safe and efficient operation, installation, and maintenance of your Fujitsu General nocria Z Series AS-Z402M2-W air conditioner. Please read this manual thoroughly before using the unit and keep it for future reference.



Image: Front view of the Fujitsu General nocria Z Series AS-Z402M2-W air conditioner, white in color, designed for wall-mounted installation.

## SETUP

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### Wireless LAN Connectivity

The AS-Z402M2-W model features a built-in wireless LAN adapter, eliminating the need for separate adapter installation. This allows for convenient smartphone integration.

### Smartphone App Connection

1. Download the dedicated Fujitsu General air conditioner control app from your smartphone's app store.
2. Follow the in-app instructions to connect your air conditioner to your smartphone. This typically involves pairing the unit with your home Wi-Fi network.
3. Ensure your smartphone and the air conditioner are connected to the same network during the initial setup process.

Once connected, you can control the air conditioner remotely, check its operating status, and adjust settings from anywhere, provided you have an internet connection.

## OPERATING INSTRUCTIONS

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### Remote Control Operation

Use the provided remote control to adjust temperature, fan speed, operating mode (cooling, heating, dry, fan), and other basic functions. Refer to the remote control's specific manual for detailed button functions.

### Smartphone Control

With the dedicated smartphone app, you can perform the following operations:

- Turn the air conditioner ON/OFF.
- Check the current operating status (e.g., temperature, mode).
- Change operating content (e.g., adjust temperature, fan speed, mode).
- These functions are accessible from both inside and outside your home, allowing for convenient pre-cooling or pre-heating.

### Smartphone Remote Control Mode (Indoor Use)

For indoor use, even without a wireless LAN router, you can operate the air conditioner directly with your smartphone using "Smartphone Remote Control Mode." This provides a convenient alternative to the physical remote control within your home.

## MAINTENANCE

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Regular maintenance ensures optimal performance and air quality from your air conditioner.

### Heat Exchanger Sterilization

The unit features a heat exchanger sterilization function. This process heats the moisture remaining on the heat exchanger to over 55°C, effectively maintaining internal cleanliness and preventing mold growth. This automatic function helps keep the interior of the air conditioner clean, which is typically difficult to access for manual cleaning.

### Electrostatic Dust Collection

The electrostatic dust collection system continuously maintains its dust collection capability. It uses static electricity to

capture and remove small pollutants that might pass through conventional filters, such as pollen, viruses, and house dust. This system is also effective against PM2.5 particles.

## Washable Unit and Filters

The air conditioner is designed with washable components, eliminating the need for frequent filter replacements. This allows for easy cleaning and ensures a consistently clean and comfortable environment.

## Virus Cut Filter

The integrated "Virus Cut Filter" helps maintain filter cleanliness by suppressing viruses, providing antibacterial properties, and preventing mold growth on the air filter.

## TROUBLESHOOTING

If you encounter issues with your air conditioner, please refer to the following common troubleshooting steps before contacting service.

Problem	Possible Cause	Solution
Unit does not turn on.	No power supply; circuit breaker tripped; remote control batteries depleted.	Check power connection; reset circuit breaker; replace remote control batteries.
Insufficient cooling/heating.	Air filters are dirty; temperature setting is incorrect; windows/doors are open.	Clean air filters; adjust temperature setting; close windows and doors.
Unusual noise.	Loose parts; foreign object in fan; unit not level.	Inspect for loose parts; check for obstructions; ensure unit is installed level. If noise persists, contact service.
Smartphone app not connecting.	Wi-Fi network issue; incorrect app settings; air conditioner not in pairing mode.	Check Wi-Fi router and internet connection; verify app settings; refer to app instructions for pairing mode.

If the problem persists after attempting these solutions, please contact Fujitsu General customer support or a qualified service technician.

## SPECIFICATIONS

Brand	Fujitsu General
Model Number	AS-Z402M2-W
Form Factor	Mini-split (Wall-mounted)
Color	White
Voltage	200 Volts
Power Source	Single phase 200V
Special Functions	WiFi compatible, Auto-clean, Remote control, Antibacterial filter
ASIN	B09RJZ3ZTF
First Available Date	2022/01/31

## WARRANTY AND SUPPORT

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For detailed warranty information, please refer to the warranty card included with your product or visit the official Fujitsu General website. Keep your purchase receipt as proof of purchase for warranty claims.

For technical support, service requests, or further inquiries, please contact Fujitsu General customer service. Contact details can typically be found on the official website or in the product packaging.

- **Official Website:** [www.fujitsu-general.com](http://www.fujitsu-general.com) (Please check for your regional website)
- **Customer Service:** Refer to your local Fujitsu General support page for phone numbers and operating hours.