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Yealink W73P

Yealink W73P IP Phone System User Manual

Model: W73P (W70B Base Station & W73H Handsets)

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1. INTRODUCTION

This manual provides comprehensive instructions for the installation, operation, and maintenance of your Yealink W73P IP Phone System. The system includes a W70B DECT IP Base Station and multiple W73H DECT Cordless Handsets, designed for high-performance SIP communication.

Please read this manual thoroughly before using the device to ensure proper functionality and to prevent damage.

2. PACKAGE CONTENTS

Verify all items are present and in good condition. If any item is missing or damaged, contact your vendor.



Image 2.1: Overview of the Yealink W73P IP Phone System, showing the W70B base station, one W73H handset in its charging cradle, and six additional W73H handsets.

- Yealink W70B DECT IP Base Station
- Yealink W73H DECT Cordless Handset(s) (Quantity as per bundle, e.g., 7 handsets for a 6-unit bundle + 1 standard)
- Charging Cradle(s) for W73H Handset(s)
- Power Adapter(s)
- Ethernet Cable
- Rechargeable Battery Pack(s) for W73H Handset(s)
- Belt Clip(s) for W73H Handset(s)
- Quick Start Guide

3. SETUP

3.1. Base Station Installation (W70B)

1. **Connect Power:** Plug the power adapter into the base station's power port and then into an electrical outlet.

2. **Connect to Network:** Connect one end of the Ethernet cable to the LAN port on the base station and the other end to a network port on your router or switch.
3. **Placement:** Place the base station in a central location, away from large metal objects or other electronic devices that may cause interference. Ensure it is within the DECT radio coverage area (up to 50m indoors, 300m outdoors).



Image 3.1: The Yealink W70B DECT IP Base Station connected to power and network, alongside a W73H handset in its charging cradle.

3.2. Handset Preparation (W73H)

1. **Install Battery:** Open the battery compartment cover on the back of the W73H handset. Insert the provided rechargeable battery pack, ensuring correct polarity. Close the cover.
2. **Charge Handset:** Place the handset into its charging cradle. The charging indicator on the handset display should activate. Allow the handset to charge for at least 10 minutes for 2 hours of talk time, or fully charge for optimal performance (up to 35 hours talk time, 400 hours standby).
3. **Register Handset:**
 - Once the base station is powered on and connected to the network, press and hold the **pairing button** on the W70B base station until the registration LED flashes.
 - On the W73H handset, navigate to **Menu > Settings > Registration > Register Handset**
 - Select the desired base station (if multiple are detected) and enter the system PIN (default is 0000).
 - The handset will display "Handset Registered" upon successful registration.



Image 3.2: A close-up view of the Yealink W73H handset securely placed in its charging cradle.

4. OPERATING INSTRUCTIONS

4.1. Handset Overview



Image 4.1: Front view of the Yealink W73H handset, highlighting the 1.8-inch TFT color screen, navigation keys, and alphanumeric keypad.

- **Display:** 1.8" 128 x 160 TFT color screen for intuitive user interface.
- **Navigation Keys:** Central navigation cluster for menu access and scrolling.
- **Soft Keys:** Context-sensitive keys below the display.
- **Call Keys:** Green key to answer/make calls, Red key to end calls.
- **Headset Jack:** 3.5 mm jack for headset connection.

4.2. Basic Call Functions

- **Making a Call:**
 1. Enter the phone number using the keypad.
 2. Press the **Green Call Key**.
- **Answering a Call:**
 1. When the phone rings, press the **Green Call Key**.
- **Ending a Call:**
 1. Press the **Red End Call Key**.

4.3. Advanced Features

- **Hold:** During a call, press the **Hold** soft key. Press again to resume.

- **Transfer:** During a call, press the **Transfer** soft key, dial the new number, and press **Transfer** again.
- **Conference Call:** The system supports 3-way conference calls. During an active call, press the **Conf** soft key, dial the second party, and then press **Conf** again to join all parties.
- **Voicemail:** Access voicemail by pressing the **Voicemail** key or navigating through the menu.
- **Intercom:** Use the intercom function to call other registered handsets.

5. MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the handset and base station. Avoid using liquid or abrasive cleaners.
- **Battery Care:**
 - Always use the original rechargeable battery pack provided by Yealink.
 - Do not expose batteries to extreme temperatures.
 - If the handset will not be used for an extended period, remove the battery.
- **Environmental Conditions:** Keep the device away from direct sunlight, heat sources, and moisture.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
No dial tone	Base station not powered or connected to network.	Check power adapter and Ethernet cable connections to the W70B base station. Ensure the base station is registered with your SIP server.
Handset displays "Searching Base"	Handset out of range or not registered.	Move closer to the W70B base station. Re-register the handset if necessary (refer to Section 3.2).
Poor call quality	Interference or weak signal.	Relocate the base station to a more central area. Ensure no large metal objects or other wireless devices are nearby. Utilize the Noise Reduction System (FNR) feature.
Handset not charging	Improper placement in cradle or faulty battery.	Ensure the handset is correctly seated in the charging cradle. Check battery connections. Replace battery if old or damaged.

7. SPECIFICATIONS

- **Model:** Yealink W73P (W70B Base Station, W73H Handset)
- **Display:** 1.8" 128 x 160 TFT color screen
- **Headset Connection:** 3.5 mm jack
- **DECT Handsets Supported:** Up to 10
- **SIP Accounts:** Up to 10
- **Simultaneous Calls:** Up to 20

- **DECT Radio Coverage:** Up to 50m indoors, 300m outdoors
- **Noise Reduction:** Flexible Noise Reduction (FNR) System
- **Talk Time:** Up to 35 hours (ideal conditions)
- **Standby Time:** Up to 400 hours (ideal conditions)
- **Quick Charging:** 10 minutes charge for 2 hours talk time
- **Batteries:** Lithium Ion (included)
- **Power Source:** Corded Electric
- **Conference Call Capability:** 3-way
- **Answering System:** Digital
- **Color:** Black

8. WARRANTY AND SUPPORT

Yealink products are covered by a limited warranty. For detailed warranty information, please refer to the warranty card included with your product or visit the official Yealink website. For technical support, firmware updates, and additional resources, please visit the Yealink support portal or contact your authorized Yealink reseller.

For further assistance, you may visit the Yealink Store on Amazon.