

Tile Mate

Tile Mate Bluetooth Tracker

USER MANUAL

Introduction

Welcome to the user manual for your new Tile Mate Bluetooth Tracker. This guide provides essential information on how to set up, operate, and maintain your Tile Mate, ensuring you can easily find your valuable items and stay connected with the Life360 app. The Tile Mate is designed to help you locate keys, bags, and even your phone with ease.

Getting Started: Setup and Activation

Follow these steps to set up your Tile Mate and begin tracking your items:

1. **Download the Life360 App:** Search for 'Life360' in the Apple App Store or Google Play Store and download the free application.
2. **Create an Account:** Open the Life360 app and follow the on-screen instructions to create a new account or log in if you already have one.
3. **Add Your Tile:** In the Life360 app, tap the '+' icon or navigate to the 'Items' section to add a new Tile. Select 'Tile Mate' from the list of devices.
4. **Activate Your Tile:** Press firmly on the Tile logo in the center of your Tile Mate until you hear a tune. This indicates it's ready to pair.
5. **Pair with Your Device:** Place your Tile Mate close to your smartphone. The app will detect your Tile and guide you through the pairing process. Once paired, you can name your Tile (e.g., 'Keys', 'Wallet', 'Bag').

PROTECT YOUR STUFF AND YOURSELF.



Image: A black Tile Mate attached to a set of keys, next to a smartphone displaying the Life360 app map with multiple tracked items. This image illustrates how the Tile Mate can be attached to keys. Beside it, a smartphone screen shows the Life360 application's map interface, indicating the locations of various tracked items, emphasizing the 'Protect your stuff and yourself' feature.

Operating Your Tile Mate

Once your Tile Mate is set up, you can utilize its various functions:

Finding Your Items

If you've misplaced an item with your Tile Mate attached, use the Life360 app to make it ring:

- Open the Life360 app on your smartphone.
- Select the Tile you wish to find from your list of items.
- Tap the 'Find' button. Your Tile Mate will play a loud tune, helping you locate it.
- The app will also show you the Tile's last known location on a map, which is helpful if it's out of Bluetooth range.

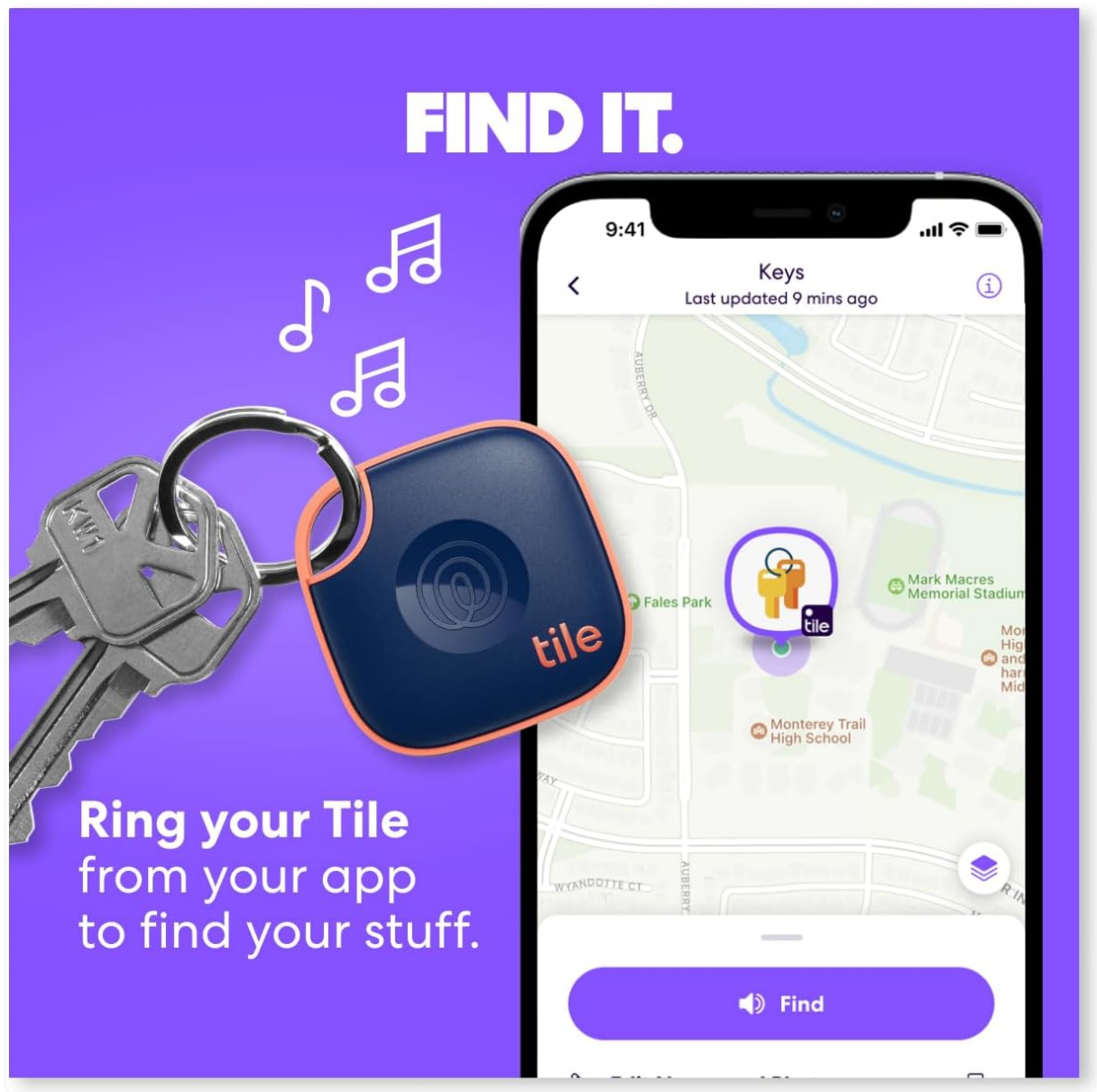


Image: A black Tile Mate attached to keys, with a smartphone displaying the Life360 app's 'Find' screen for a specific item, showing its last known location on a map. This image demonstrates the 'Find It' function. A Tile Mate is shown with keys, while a smartphone displays the Life360 app, ready to ring the Tile. The map shows the item's last known location, highlighting the ease of locating misplaced belongings.

Finding Your Phone

If you've misplaced your phone, your Tile Mate can help you find it, even if it's on silent:

- Double-press the Tile logo button on your Tile Mate.
- Your phone will ring loudly, allowing you to locate it quickly.



Image: A hand pressing the center button of a white Tile Mate, with a smartphone in the background displaying a notification indicating a call from the Tile. This image shows the 'Ring Your Phone' feature. A user is pressing the button on a white Tile Mate, which triggers their smartphone to ring, even if it's on silent, making it easy to find a misplaced phone.

SOS Feature

For added safety, the Tile Mate can discreetly trigger an SOS alert:

- In unsafe situations, you can discreetly trigger an SOS alert to your loved ones through the Life360 app.
- This feature is integrated with Life360's safety functionalities.



STAY SAFE.

**Send a discreet SOS alert to friends
and family in unsafe situations.**

Image: A hand holding a black Tile Mate, with red concentric circles emanating from it, symbolizing an active SOS alert. This image depicts the SOS alert feature. A black Tile Mate is held in a hand, with visual cues of red rings indicating that an SOS alert is being sent, allowing users to discreetly notify loved ones in unsafe situations.

Tracking with Life360

The Life360 app provides a comprehensive view of all your Tiles and family members:

- Add all your Tile devices to the Life360 app to see them on a single map.
- The app allows you to monitor the location of your items and family members, enhancing overall connection and safety.

TRACK IT.

Track your things with the free Life360 app.

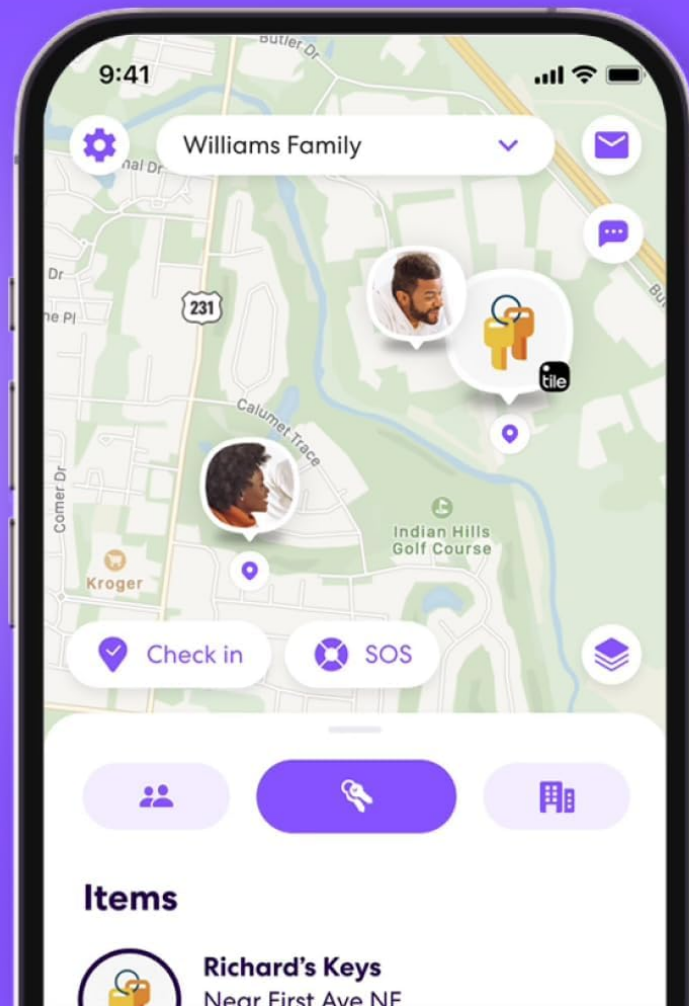


Image: A smartphone displaying the Life360 app map, showing the locations of various tracked items and family members, with 'Check in' and 'SOS' buttons visible. This image highlights the tracking capabilities of the Tile Mate through the Life360 app. The smartphone screen displays a map with icons representing different tracked items and family members, demonstrating how users can monitor their belongings and loved ones in real-time.

Technical Specifications

Feature	Detail
Brand	Tile
Model	Mate
Connectivity	Bluetooth
Bluetooth Range	Up to 350 feet (105 meters)
Battery Type	1 Lithium Metal battery (included)
Battery Life	Up to 3 years
Water Resistance	IP68 rated (Water resistant)

Material	Plastic
Dimensions (L x W x Th)	1.49" x 1.49" x 0.28"
Compatibility	iOS and Android devices



Image: A comparison chart detailing features of Life360 (Tile) versus a competitor, highlighting advantages like longer battery life, greater range, and SOS alert. This chart provides a side-by-side comparison of the Tile Mate's features, integrated with Life360, against a generic competitor. It emphasizes key benefits such as up to 3-year battery life, 350ft range, discreet SOS alerts, and compatibility with both iOS and Android.

Care and Maintenance

To ensure the longevity and optimal performance of your Tile Mate, follow these care guidelines:

- **Cleaning:** Wipe your Tile Mate with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials.
- **Water Resistance:** The Tile Mate is IP68 rated, meaning it is water resistant. However, it is not designed for prolonged submersion. Avoid exposing it to high-pressure water jets or saltwater.
- **Temperature:** Store and use your Tile Mate within recommended temperature ranges. Extreme temperatures can affect battery life and performance.

- **Battery:** The battery is designed to last up to 3 years and is not user-replaceable. When the battery is low, the app will notify you about replacement options.

Troubleshooting

If you encounter issues with your Tile Mate, try the following solutions:

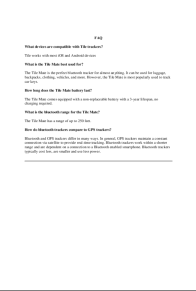

Problem	Possible Solution
Tile not ringing	Ensure your Tile is within Bluetooth range of your phone. Check the Tile's battery status in the app. Restart the Life360 app or your phone.
Cannot connect to Tile	Make sure Bluetooth is enabled on your phone. Try moving closer to the Tile. If the issue persists, try resetting the Tile (refer to online support for specific instructions if needed).
Phone not ringing when Tile is pressed	Ensure your phone is within Bluetooth range of the Tile. Check app permissions to ensure Life360 can make your phone ring. Verify the Tile's battery level.
App not showing Tile's location	Ensure location services are enabled for the Life360 app on your phone. Check your phone's internet connection. The Tile may be out of range or its battery may be depleted.

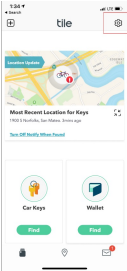


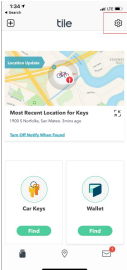
Warranty and Support

Your Tile Mate comes with a limited warranty. For detailed warranty information, product support, FAQs, and contact options, please visit the official Tile website or the support section within the Life360 application. Keep your purchase receipt as proof of purchase for warranty claims. For further assistance, you can typically find comprehensive support resources, including video tutorials and community forums, on the manufacturer's website.

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Related Documents - Mate

	<p>Tile Mate FAQ: Compatibility, Use Cases, Battery Life, Range, and Tracker Comparison</p> <p>Frequently asked questions about the Tile Mate Bluetooth tracker, covering device compatibility, best uses, battery lifespan, Bluetooth range, and how it compares to GPS trackers.</p>
	<p>Tile Pro Series Reviewer's Guide: Features, Setup, and Range Testing</p> <p>Explore the Tile Pro Series, including Tile Sport and Tile Style. This reviewer's guide covers how Tile works, setup instructions, reverse ring, proximity meter, product specifications, and Bluetooth range testing protocols.</p>

	<p>Tile Pro: Powerful Tracker for Your Things - User Guide & Warranty</p> <p>Comprehensive guide to the Tile Pro Bluetooth tracker, including setup, features, usage, care, warranty, and safety information. Learn how to track your keys, wallet, and other items with the Tile app and Tile Pro device.</p>
	<p>Tile Device User Guide: Warranty, Care, Safety, and Regulatory Information</p> <p>A comprehensive guide to Tile tracking devices, covering warranty details, usage and care instructions, environmental considerations, patent information, battery replacement, model specifications, and essential regulatory safety compliance for various regions including FCC, CE, and Taiwan.</p>
	<p>Tile Bluetooth Tracker: Warranty, Usage, and Safety Information</p> <p>Comprehensive guide to Tile Bluetooth trackers, covering warranty details, usage and care instructions, battery replacement, environmental considerations, and regulatory safety information for models like Mate, Sticker, Slim, Ultra, and Pro.</p>
	<p>Tile Bluetooth Tracker: User Guide, Warranty, and Compliance</p> <p>Comprehensive information on Tile Bluetooth trackers, including features, setup, battery replacement, warranty details, and regulatory compliance for models like T1401S.</p>