Whynter ICM-128WS

Whynter ICM-128WS Automatic Ice Cream Maker User Manual

Model: ICM-128WS | Brand: Whynter

Introduction

The Whynter ICM-128WS 1.28 Quart Upright Automatic Compressor Ice Cream Maker is designed to simplify the process of making homemade frozen desserts. This unit allows for the creation of ice cream, gelato, and sorbet without the need for pre-freezing the mixing bowl, thanks to its powerful built-in compressor freezer.

Recognized by Good Housekeeping as a 2024 "Best Kitchen Gear Awards" winner, the ICM-128WS offers premium features such as an Extended Cooling function to prevent melting and a Motor Protection function to safeguard against overheating. Its compact, upright design and user-friendly LCD control panel make it a convenient and stylish addition to any kitchen.



Image: The Whynter ICM-128WS Ice Cream Maker, shown alongside a bowl of freshly made ice cream.

Safety Information

- Always read all instructions before using the appliance.
- Do not immerse the appliance, cord, or plug in water or any other liquid.
- Ensure the appliance is placed on a stable, level surface away from heat sources.
- Supervise children closely when the appliance is in use.
- Unplug the appliance from the outlet when not in use and before cleaning.
- Do not operate the appliance with a damaged cord or plug.
- Avoid overfilling the mixing bowl; the maximum fill capacity is 60% of the bowl to allow for expansion during freezing.

Product Components

The Whynter ICM-128WS includes the following components:

- Removable Stainless Steel Mixing Bowl
- BPA-free Churn Blade
- Transparent Lid with opening for ingredients
- Ice Cream Scoop



Image: Detailed view of the ice cream maker's main components.

Setup

1. **Unpack:** Carefully remove all packaging materials and components.
2. **Clean:** Before first use, wash the removable stainless steel mixing bowl, churn blade, and transparent lid with warm, soapy water. Rinse thoroughly and dry completely. The main unit should be wiped with a damp cloth.
3. **Placement:** Place the ice cream maker on a dry, stable, and level surface. Ensure there is adequate ventilation around the unit.
4. **Assemble:** Insert the mixing bowl into the main unit. Place the churn blade inside the mixing bowl, ensuring it is properly seated. Secure the transparent lid onto the unit.
5. **Connect Power:** Plug the power cord into a grounded electrical outlet. The LCD display will illuminate.

Operating Instructions

The Whynter ICM-128WS features a user-friendly control panel for easy operation.



Image: Control panel overview, highlighting various modes and functions.

Making Ice Cream:

1. Prepare your desired ice cream mixture. Ensure ingredients are chilled to 40°F (4°C) or below for best results.
2. Pour the mixture into the stainless steel mixing bowl. Do not exceed the maximum fill line (approximately 60% of the bowl's capacity).
3. Press the **POWER** button to turn on the unit.
4. Select the desired mode using the mode buttons:
   - **Ice Cream Mode:** For churning and freezing.
   - **Mixing Only Mode:** For mixing ingredients without freezing.
   - **Cooling Only Mode:** For chilling or keeping mixture cold.
5. Adjust the timer using the **+** and **-** buttons. The default time is 60 minutes, but actual churning time may vary (typically 20-45 minutes).
6. Press the **START/PAUSE** button to begin the churning process.

7. The machine will automatically stop when the timer reaches zero. The Extended Cooling function will activate to keep the ice cream cold for a period after churning.
8. Once complete, turn off the unit, remove the lid, and carefully lift out the mixing bowl to serve or transfer the ice cream to an airtight container for storage.

Special Functions:

- **Extended Cooling Function:** Prevents the mixture from melting after churning is complete.
- **Motor Protection Function:** Automatically stops the motor if the mixture becomes too hard, preventing damage to the unit.

Maintenance and Cleaning

Proper maintenance ensures the longevity and optimal performance of your ice cream maker.

- **Cleaning the Removable Parts:** The stainless steel mixing bowl, churn blade, and lid should be hand washed with warm, soapy water. Rinse thoroughly and dry completely before storing. These parts are not dishwasher safe.
- **Cleaning the Main Unit:** Wipe the exterior of the main unit with a soft, damp cloth. Do not use abrasive cleaners or scourers. Ensure no water enters the internal components.
- **Storage:** Store the appliance in a cool, dry place, away from direct sunlight and out of reach of children.

Troubleshooting

Problem	Possible Cause	Solution
Ice cream is not freezing or is too soft.	Ingredients were not pre-chilled; mixture volume too high; insufficient churning time.	Ensure ingredients are well-chilled before adding. Do not overfill the bowl (max 60%). Increase churning time if needed.
Motor stops during operation.	Mixture is too thick or frozen solid (Motor Protection Function activated).	This is a safety feature. Allow mixture to soften slightly or reduce the amount of ingredients.
Bowl is difficult to remove after churning.	Bowl has frozen to the unit due to prolonged cooling.	Gently insert a thin, non-abrasive spatula between the bowl and the unit's side to break the vacuum seal. Do not force.
Burning smell or smoke.	Overheating or internal fault.	Immediately unplug the unit. Do not use and contact customer support.

Specifications

Brand: Whynter

Model Name: ICM-128WS

Color: White

Capacity: 1.28 Quarts

Operation Mode: Automatic

Special Features: Built-In Timer, Motor Protection Function, Extended Cooling Function

Material: Plastic (exterior), Stainless Steel (mixing bowl)

Product Dimensions: 13.8"L x 9.8"W x 13.8"H

Item Weight: 19.3 Pounds

Product Care Instructions: Hand Wash (removable parts)

UPC: 850014459307

Manufacture Year: 2022

Warranty and Support

For warranty information, technical support, or service inquiries, please contact Whynter customer service. Refer to your purchase documentation for specific warranty terms and conditions.
Additional resources, including a full user guide, may be available on the official Whynter website or via the provided PDF link:
Download User Guide (PDF)

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

On the Whynter ICM-128WS, are the mixing and compressor icons supposed to blink while in ice cream mode?

Based on the standard operation of Whynter compressor ice cream makers like the ICM-128WS, the icons on the LCD display typically indicate the active status of the machine's components:Mixing Icon: This icon usually appears...

Read full answer