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amicus PAC000100

amicus Aqua First Pet Water Fountain Instruction Manual

Model: PAC000100

Brand: amicus

Introduction

This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your amicus Aqua First Pet Water Fountain. Please read this manual thoroughly before using the product to ensure proper function and longevity.
The amicus Aqua First Pet Water Fountain is designed to provide a continuous supply of fresh, filtered water for your cats and dogs, encouraging healthy hydration habits.

Included Components:

- 1 Aqua First Water Fountain unit
- 1 USB Submerged Pump
- 1 Activated Carbon Filter
- 1 1.2 liter water container
- 1 Instruction Manual (this document)

Product Features

- **Hydration Enhancement:** Running water naturally entices pets to drink more, supporting overall health and disease prevention.
- **Ergonomic Design:** The faucet-style water flow and elevated drinking position are designed to reduce acid reflux and cervical stress for comfortable hydration.
- **Smart USB Charging:** Features power control technology for low energy consumption and safeguards against pump damage from water shortage or fur obstruction. (Note: USB charging adapter not included).
- **Practical and Portable:** With a 1.2L (42 fl oz) capacity, this fountain is suitable for small to medium dog breeds and all cats, and its compact size makes it convenient for travel.
- **Fresh, Clear Water:** An activated carbon filter removes impurities, bad tastes, and odors, while infusing oxygen for purified water.

Setup Instructions

Follow these steps to assemble and prepare your Aqua First Pet Water Fountain for use:

1. Unpack all components and ensure they are clean.
2. Place the USB submerged pump into the designated slot within the fountain unit. Ensure the USB cable is routed correctly.
3. Insert the activated carbon filter into its compartment, typically above the pump.
4. Assemble the faucet-style water flow component onto the pump.
5. Place the assembled unit into the 1.2-liter water container.
6. Fill the container with clean water up to the maximum fill line.
7. Connect the USB cable to a compatible USB power adapter (not included) and plug it into a power outlet.

▶ **Watch video online**
Aqua First - Amicus

Video: Demonstrates the assembly and initial setup of the Aqua First Pet Water Fountain, including pump and filter placement, and filling the water reservoir.



Image: The amicus Aqua First Pet Water Fountain fully assembled and operating, showing water flowing from the faucet into the bowl.

Operating Instructions

Once assembled and filled, the fountain operates continuously when plugged in. Ensure the water level is always above the minimum mark to prevent pump damage.

- **Water Level:** Regularly check the water level. Refill as needed to ensure the pump remains submerged.
- **Power:** The fountain will start automatically when plugged into a power source. Unplug to turn off.

- **Placement:** Place the fountain on a stable, level surface away from direct sunlight and heat sources.



Image: An illustration demonstrating the ergonomic drinking position for pets, highlighting how the fountain's design can improve health and reduce strain.



Image: A visual representation of the fountain's 1.2-liter water capacity, indicating sufficient water for pets.

Maintenance

Regular cleaning and filter replacement are crucial for maintaining water quality and extending the life of your fountain.

Cleaning the Pump:

1. Unplug the fountain from the power outlet.

2. Disassemble the pump by removing the faceplate, regulator, and impeller housing.
3. Carefully remove the impeller.
4. Wash all pump parts with clean water and a neutral soap. Use a small brush or cotton swab to clean hard-to-reach areas and remove any debris or mineral buildup.
5. Rinse thoroughly and reassemble the pump.

Replacing the Filter:

- The activated carbon filter should be replaced every 2-4 weeks, or more frequently if you have multiple pets or notice reduced water flow.
- Unplug the fountain and remove the old filter.
- Rinse the new filter under running water to remove any loose carbon dust before placing it into the filter compartment.

General Cleaning:

- Clean the entire fountain unit, including the water container and faucet component, weekly with mild soap and water.
- Rinse all parts thoroughly to ensure no soap residue remains.

▶ **Watch video online**
Cleaning Tips Guide

Video: A detailed guide on how to disassemble, clean, and reassemble the pump of the Aqua First Pet Water Fountain, ensuring optimal performance and hygiene.



Image: Close-up view of the activated carbon filters, emphasizing their role in purifying the water for your pet.

Troubleshooting

Problem	Possible Cause	Solution

Problem	Possible Cause	Solution
Fountain not working / No water flow	Not plugged in or power outage. Water level too low. Pump is dirty or clogged. Impeller is stuck or damaged.	Check power connection and outlet. Refill water to the appropriate level. Clean the pump thoroughly (refer to Maintenance section). Inspect and clean the impeller; replace if damaged.
Weak water flow	Pump is dirty or partially clogged. Filter is clogged. Water level too low.	Clean the pump. Replace the activated carbon filter. Refill water.
Excessive noise from fountain	Water level too low. Pump is not properly seated. Debris in the pump.	Refill water. Ensure the pump is securely placed in its compartment. Clean the pump.
Water tastes or smells bad	Filter needs replacement. Fountain needs cleaning.	Replace the activated carbon filter. Clean the entire fountain unit thoroughly.

Specifications

Feature	Detail
Brand	amicus
Model Name	Aqua First White
Item Model Number	PAC000100
Capacity	1.2 Liters (42 fl oz)
Material	Plastic (White)
Item Dimensions (LxWxH)	8.27 x 8.27 x 7.48 inches
Item Weight	10.4 ounces (295 Grams)
Power Source	USB (adapter not included)
Target Audience	Cats, Dogs, House-cats
Age Range Description	All Life Stages
Style	Portable Source and USB Water Purifier
Included Components	Fountain unit, USB pump, Activated Carbon Filter, 1.2L container, Instruction Manual

Warranty and Support

The amicus Aqua First Pet Water Fountain comes with a**30-day warranty** from the date of purchase. This warranty covers manufacturing defects under normal use. It does not cover damage caused by misuse, accidents, or unauthorized modifications.

For warranty claims, technical support, or any questions regarding your product, please contact amicus customer service through their official channels. Refer to the packaging or the amicus website for contact information.

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