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## **Provision ISR WP-919**

# Provision CAM-WiFi 2MP HD Security Camera User Manual

Model: WP-919

## 1. PRODUCT OVERVIEW

The Provision CAM-WiFi 2MP HD Security Camera (Model WP-919) is a high-definition outdoor surveillance device designed for reliable monitoring. It features 2-megapixel resolution, infrared night vision up to 10 meters, and two-way audio communication with a built-in speaker and microphone. The camera supports Wi-Fi connectivity for easy integration into your network and can be managed via a mobile application on iOS and Android devices.



Figure 1.1: Front and side view of the Provision CAM-WiFi 2MP HD Security Camera, showing the lens, antenna, and mounting bracket.

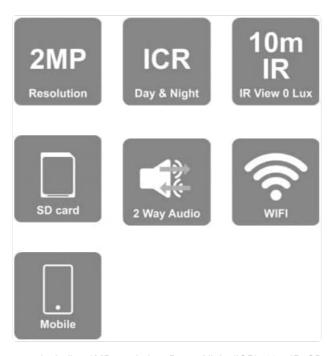


Figure 1.2: Key features of the camera including 2MP resolution, Day & Night (ICR), 10m IR, SD card support, 2-Way Audio, WiFi

## 2. SAFETY INFORMATION

- Ensure the power supply matches the camera's requirements to prevent damage.
- Do not expose the camera to extreme temperatures, humidity, or strong magnetic fields.
- · Avoid direct exposure of the lens to strong light sources, as this may affect image quality or damage the sensor.
- Handle the camera with care. Do not drop or subject it to strong vibrations.
- · Keep the camera away from children and pets.
- For outdoor installation, ensure proper waterproofing of all connections.

## 3. PACKAGE CONTENTS

Please check the package for the following items:

- Provision CAM-WiFi 2MP HD Security Camera (WP-919)
- Mounting Screws and Wall Plugs
- Power Adapter (may be sold separately in some regions)
- · Quick Start Guide

## 4. SETUP

## 4.1 Physical Installation

1. Choose a Location: Select a suitable outdoor location for installation, ensuring a clear view and strong Wi-Fi signal.

#### 2. Mounting:

- Mark the drilling points using the camera's mounting base as a template.
- Drill holes and insert wall plugs if mounting on masonry.
- Secure the camera's mounting base to the wall or ceiling using the provided screws.
- · Adjust the camera angle as needed.
- 3. Connect Power: Connect the power adapter to the camera's power input port and plug it into a power outlet.
- 4. SD Card Installation (Optional):



Figure 4.1: Side view of the camera showing the cover for the SD card slot and the integrated speaker.

Locate the SD card slot cover on the side of the camera.

- Carefully open the cover.
- Insert a compatible microSD card (up to 128GB, Class 10 recommended) into the slot with the contacts facing down.
- Close the cover securely to maintain weather resistance.
- 5. **Wired Connection (Optional):** If a wired connection is preferred, connect an Ethernet cable to the camera's RJ45 port and to your router.



Figure 4.2: The camera's connection cables, including power input, Ethernet (RJ45), and a reset button.

## 4.2 Mobile App Setup

- 1. **Download the App:** Search for the "Provision Cam2" or "Provision PnV" app (refer to your Quick Start Guide for the exact app name) on the Apple App Store (for iOS) or Google Play Store (for Android).
- 2. Register an Account: Open the app and follow the on-screen instructions to register a new user account.
- 3. Add Camera:
  - Tap the "+" icon or "Add Device" option in the app.
  - Select "Wi-Fi Camera" or scan the QR code on the camera (if available).
  - Follow the in-app prompts to connect the camera to your Wi-Fi network. This usually involves entering your Wi-Fi password and allowing the camera to connect.
  - Once connected, give your camera a name and set a password for security.

## 5. OPERATING THE CAMERA

#### 5.1 Live View

After adding the camera, tap on its name in the app to access the live video feed. You can view real-time footage from your camera.

## 5.2 Two-Way Audio

The camera is equipped with a built-in speaker and microphone, enabling two-way audio communication.





Figure 5.1: Front view of the camera, highlighting the lens and the integrated speaker/microphone area below it.

- To Listen: Ensure the speaker icon in the app is enabled to hear audio from the camera's location.
- **To Speak:** Press and hold the microphone icon in the app to transmit your voice through the camera's speaker. Release to stop speaking.

## 5.3 Night Vision

The camera automatically switches to infrared (IR) night vision mode in low-light conditions, providing clear black-and-white images up to 10 meters.

## 5.4 Recording and Playback

- Continuous Recording: If an SD card is installed and configured, the camera can record continuously.
- Motion Detection Recording: Configure motion detection settings in the app to record only when movement is detected.
- Playback: Access recorded footage through the app's playback feature, typically found in the camera's settings or timeline view.

#### 5.5 Mobile Notifications

Enable push notifications in the app settings to receive alerts on your mobile device when motion or other events are detected by the camera.

## 6. MAINTENANCE

- Cleaning: Use a soft, dry cloth to clean the camera lens and body. Do not use harsh chemicals or abrasive cleaners.
- **Firmware Updates:** Regularly check for and install firmware updates via the mobile app to ensure optimal performance and security.
- Network Stability: Ensure your Wi-Fi network is stable and strong for uninterrupted camera operation.
- **Storage Management:** Periodically check the SD card storage status and format it if necessary (this will erase all recorded data).

#### 7. TROUBLESHOOTING

Problem	Possible Cause	Solution

Problem	Possible Cause	Solution
Camera not connecting to Wi-Fi	Incorrect Wi-Fi password; Weak Wi-Fi signal; Camera too far from router; Router firewall settings.	Double-check Wi-Fi password.  Move camera closer to the router or use a Wi-Fi extender.  Restart the camera and router.  Check router settings for MAC filtering or firewall issues.
No live video feed	Camera offline; Network issue; App glitch.	Ensure camera is powered on and connected to Wi-Fi. Check internet connection. Restart the app or reinstall it.
Poor image quality	Dirty lens; Low light conditions; Network bandwidth.	Clean the camera lens with a soft cloth.  Ensure adequate lighting or check night vision functionality.  Verify network speed.
Two-way audio not working	Microphone/speaker blocked; App volume settings; Network delay.	Ensure nothing is obstructing the speaker or microphone.  Check volume settings in the app and on your phone.  Verify network stability.
SD card not recording	SD card full; SD card corrupted; Incorrect recording settings.	Format the SD card via the app (backup data first).  Replace the SD card if it's faulty.  Check recording schedule and motion detection settings in the app.

## 8. SPECIFICATIONS

Feature	Detail
Model Number	WP-919
Resolution	2MP (1080p video capture resolution)
Connectivity	Wireless (Wi-Fi), Wired (Ethernet)
Night Vision	IR-10M (Infrared up to 10 meters), Day & Night (ICR)
Audio	Two-Way Audio with Built-in Speaker/Microphone
Storage	Supports MicroSD card (details not specified, typically up to 128GB)
Usage Environment	Outdoor
Power Source	Electric Cable

Feature	Detail
Material	Metal
Dimensions (L x W x H)	49.99 x 30 x 19 cm
Weight	640 g
Mobile App Compatibility	iOS/Android Mobile App

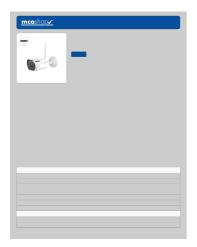
## 9. SUPPORT

For technical assistance, warranty claims, or further inquiries, please contact Provision ISR customer support. Refer to the contact information provided with your product packaging or visit the official Provision ISR website.

Note: This manual provides general instructions. Specific features and app interfaces may vary with firmware updates.

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Documents - Provision ISR - WP-919



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#### [pdf] User Manual Installation Guide Guide

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## [pdf] Test Report

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