GDR PRO 372310, 3973C, 300643

GDR PRO Wayne Dalton Garage Door Remote Opener Instruction Manual

Model Numbers: 372310, 3973C, 300643

INTRODUCTION

This manual provides detailed instructions for the setup, operation, and maintenance of your GDR PRO replacement garage door remote opener. This remote is designed to be compatible with various Wayne Dalton garage door opener models. Please read these instructions carefully before use to ensure proper functionality and safety.

WHAT'S INCLUDED

Your purchase includes the following items:

Included with Purchase

Remote Control

Program Guide **Visor Clip** **Battery**

This image displays the complete contents of your purchase: two black remote controls with three grey buttons each, two silver metal visor clips, a small white program guide booklet, and two silver CR2032 lithium coin cell batteries.

- Two (2) GDR PRO Garage Door Remote Controls
- Two (2) Visor Clips
- One (1) Program Guide (printed instructions)
- Two (2) CR2032 Lithium Metal Batteries (pre-installed or included separately)

COMPATIBILITY

This GDR PRO remote opener is compatible with the following Wayne Dalton models:

- All Wayne Dalton i-Drive openers
- Classic Drive models: **3014, 3018, 3514**
- Quantum models: **3214, 3314, 3316, 3414**
- All Wayne Dalton Pro-drive Models

It replaces old Wayne Dalton part number **300643** and is compatible with **372310** and **3973C** remotes operating at **372MHz**.

SETUP AND PROGRAMMING INSTRUCTIONS

Follow these steps to program your new GDR PRO remote opener to your Wayne Dalton garage door opener. Ensure you are near your garage door opener unit during programming.

1. **Locate the Program Button:** On your Wayne Dalton garage door opener motor head, locate the "Program" or "Learn" button. This button is typically found near the wiring terminals or under the light cover. Refer to your garage door opener's manual if you cannot find it.

2. **Activate Programming Mode:** Press and release the "Program" or "Learn" button on your garage door opener. The indicator light on the opener should illuminate or flash, indicating it is in programming mode. You usually have about 30 seconds to complete the next step.

3. **Program the Remote:** Within the programming window, press and hold the desired button on your new GDR PRO remote control that you wish to use for opening/closing the garage door.

4. **Confirm Programming:** The garage door opener's light may flash or click, or the garage door may move, to indicate successful programming. Release the button on the remote.

5. **Test the Remote:** Step away from the opener and press the programmed button on your new remote to ensure it operates the garage door correctly.

6. **Program Additional Remotes:** Repeat the steps for any additional remotes you wish to program.

If you encounter difficulties, refer to the troubleshooting section or contact technical support.

OPERATING YOUR REMOTE OPENER

Once programmed, operating your GDR PRO remote opener is straightforward:

- **Open/Close Door:** Press the programmed button on your remote control once to open or close your garage door.
- **Stop Door:** If the door is in motion, press the button again to stop it.

Ensure a clear line of sight to the garage door opener and that no obstructions are present in the door's path.

MAINTENANCE

Battery Replacement

Your GDR PRO remote opener uses a CR2032 Lithium Metal battery. When the remote's range decreases or the indicator light on the remote no longer illuminates when a button is pressed, it's time to replace the battery.

1. **Open the Remote Casing:** Carefully open the remote control casing. This may involve using a small screwdriver or a coin to gently pry it open, or removing a small screw if present.

2. **Remove Old Battery:** Remove the old CR2032 battery from its compartment. Note the polarity (positive '+' side typically faces up) before removal.

3. **Insert New Battery:** Insert a new CR2032 Lithium Metal battery, ensuring the positive (+) side faces up (or as indicated in the compartment).

4. **Close Casing:** Snap the remote casing back together securely.

5. **Test Remote:** Test the remote to ensure it functions correctly after battery replacement.

Dispose of old batteries responsibly according to local regulations.

TROUBLESHOOTING

If your GDR PRO remote opener is not functioning as expected, try the following troubleshooting steps:

- **Remote Not Responding:**
    - **Check Battery:** Ensure the battery is correctly installed and has sufficient charge. Replace the CR2032 battery if necessary.
    - **Indicator Light:** When you press a button on the remote, a small LED light should illuminate. If it doesn't, the battery may be dead or incorrectly installed.

- **Remote Not Programming:**
    - **Proximity:** Ensure you are within close range of the garage door opener motor head during programming.
    - **Timing:** The programming mode on your garage door opener typically has a limited time window (e.g., 30 seconds). Ensure you complete the remote button press within this time.
    - **Opener's Program Button:** Verify you are pressing the correct "Program" or "Learn" button on your garage door opener. Consult your opener's manual.
    - **Clear Memory (Advanced):** Some garage door openers allow you to clear all existing remote codes from their memory, which can sometimes resolve programming issues. Refer to your opener's manual for this procedure.

- **Limited Range:**
    - **Battery Level:** A weak battery can reduce the remote's operating range. Replace the battery.
    - **Interference:** Other electronic devices or radio frequencies in the area might cause interference. Try operating the remote from different locations.
    - **Antenna:** Ensure the antenna on your garage door opener motor head is extended and not obstructed.

- **Only One Remote Works (for multi-pack purchases):**
    - **Individual Programming:** Each remote must be programmed individually. Ensure you have followed the programming steps for each remote.
    - **Defective Remote:** If one remote consistently fails to program or operate after trying all other steps, it may be defective. Contact customer support for assistance.

If these steps do not resolve the issue, please contact GDR PRO customer support.

PRODUCT SPECIFICATIONS

- **Brand:** GDR PRO
- **Model Numbers:** 372310, 3973C, 300643
- **Frequency:** 372MHz
- **Item Weight:** Approximately 1 ounce
- **Package Dimensions:** Approximately 6.65 x 4.25 x 1.22 inches
- **Battery Type:** 1 x CR2032 Lithium Metal (included)
- **Manufacturer:** GDR PRO
- **Date First Available:** January 20, 2022

Note: Specifications are approximate and subject to change without prior notice.

WARRANTY AND SUPPORT

GDR PRO provides free technical support for this product. If you have any questions, require assistance with programming, or experience any issues, please contact GDR PRO customer support.

For support, please refer to the contact information provided with your purchase or visit the official GDR PRO website for further assistance.