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## SPC Stella 2

# SPC Stella 2 Mobile Phone User Manual

Model: Stella 2 | Brand: SPC

## INTRODUCTION

The SPC Stella 2 is a user-friendly folding mobile phone specifically designed for seniors, featuring large buttons, an intuitive interface, and essential safety functions. This manual provides detailed instructions on how to set up, operate, maintain, and troubleshoot your device to ensure a seamless user experience.

## WHAT'S IN THE BOX

Upon unboxing your SPC Stella 2, please verify that all components are present:

- SPC Stella 2 Mobile Phone
- Charging Dock
- USB-C Charging Cable
- AA Battery (1, pre-installed or separate)

## SETUP GUIDE

### 1. Battery Installation

The SPC Stella 2 comes with a rechargeable battery. If not pre-installed, carefully open the back cover of the phone, insert the battery according to the polarity indicators, and then replace the cover.

### 2. SIM Card Insertion

Locate the SIM card slot, usually beneath the battery. Insert your 2G compatible SIM card into the designated slot, ensuring it is correctly oriented. Close the battery cover securely.

### 3. Charging the Device

For initial use, fully charge your SPC Stella 2. You can use the provided USB-C cable directly or place the phone in the convenient charging dock.



Image: The SPC Stella 2 mobile phone shown open and placed in its dedicated charging dock.



Image: Rear view of the SPC Stella 2 phone securely seated in its charging dock, highlighting the charging indicators.

#### **4. Powering On/Off**

To power on, press and hold the power button (usually the red hang-up button) until the screen illuminates. To power off, press and hold the same button until the power-off option appears, then confirm.

### **OPERATING INSTRUCTIONS**

#### **Making and Receiving Calls**

To make a call, dial the number using the large keypad and press the green call button. To answer an incoming call, simply open the phone or press the green call button. To end a call, close the phone or press the red hang-up button.



Image: The SPC Stella 2 phone opened, showcasing its large, easy-to-read buttons and clear display.

### **Direct Memory Buttons (M1, M2, M3)**

The SPC Stella 2 features three direct memory buttons (M1, M2, M3) for quick access to your most important contacts. To program these buttons, navigate to the phone's settings or contacts menu and assign a contact to each

button. Once set, simply press the corresponding M button to dial the stored number.

## SOS Button Functionality

The dedicated SOS button on the back of the phone is a critical safety feature. In an emergency, press and hold the SOS button. The phone will automatically call up to 5 pre-configured emergency contacts and send emergency messages. Ensure your emergency contacts are set up in the phone's settings.



Image: The rear of the SPC Stella 2 phone, clearly showing the prominent SOS emergency button.



Image: A close-up view of the SOS button, highlighting its design and accessibility.

## Smart Help Features

The SPC Stella 2 includes intelligent features to assist users and their caregivers:

- **Intelligent Call Tone:** Increases the ringtone volume if the same number calls multiple times within a short period, ensuring important calls are not missed.
- **Intelligent Notifications:** Can send alerts to a pre-set contact if the phone registers missed calls, low battery (below 15%), or no activity for a full day.
- **Remote Settings:** Allows authorized contacts to adjust certain phone settings via SMS codes, providing remote assistance.



Image: A graphic illustrating the various Smart Help features, including remote configuration, intelligent ringtone, and intelligent notifications.

## Flashlight Access

The phone features a convenient flashlight. Access it directly via a dedicated button or through the phone's menu for quick illumination when needed.

## MAINTENANCE

To ensure the longevity and optimal performance of your SPC Stella 2, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the phone's exterior. Avoid liquid cleaners or abrasive materials.
- **Battery Care:** Avoid extreme temperatures. Do not leave the battery fully discharged for extended periods.
- **Storage:** Store the phone in a cool, dry place away from direct sunlight and moisture.
- **Handling:** Handle the phone with care to prevent drops or impacts, which can damage internal components.

## TROUBLESHOOTING

If you encounter issues with your SPC Stella 2, try the following troubleshooting steps:

- **Phone not turning on:** Ensure the battery is charged. Connect the phone to the charger and wait a few minutes before attempting to power on again.
- **No network signal:** Check if the SIM card is correctly inserted. Ensure you are in an area with 2G network coverage.
- **Cannot hear calls:** Check the volume settings. Ensure the speaker is not obstructed.
- **Buttons unresponsive:** Restart the phone. If the issue persists, contact customer support.
- **Incorrect time/language:** Navigate to the phone's settings menu to adjust date, time, and language preferences.

## SPECIFICATIONS

Feature	Detail
Brand	SPC
Model Name	SPC Stella 2
ASIN	B09QMB7V2T

Feature	Detail
Item Model Number	1
Connectivity Technology	USB
Cellular Technology	2G
Wireless Carrier	Unlocked
Screen Size	2.4 Inches
Resolution	240x320 Pixel
Operating System	Nucleus OS
RAM Memory Installed Size	1 GB
CPU Model	Cortex
Batteries	1 AA batteries required (included)
Manufacturer	SPC
Date First Available	10 Feb. 2022
Country of Origin	Germany

## WARRANTY AND SUPPORT

Your SPC Stella 2 mobile phone is manufactured by SPC. For information regarding warranty coverage, please refer to the warranty card included with your product or visit the official SPC website. For technical support or further assistance, please contact SPC customer service through their official channels.