

GONEO GNV-USAU201

GONEO 20W USB Wall Charger Instruction Manual

Model: GNV-USAU201

1. INTRODUCTION

Thank you for choosing the GONEO 20W USB Wall Charger. This manual provides essential information for the safe and efficient use of your new charger. Please read these instructions carefully before use and retain them for future reference.

2. PRODUCT OVERVIEW

2.1 Key Features

- **Fast Charging:** Delivers up to 20W power for rapid charging of compatible devices.
- **Compact Design:** Small and lightweight for easy portability and space-saving.
- **Safety Protections:** Integrated over-current, short-circuit, and over-voltage protection.
- **Temperature Control:** Equipped with technology to monitor and manage operating temperature.
- **Wide Compatibility:** Compatible with various USB-C enabled devices, including iPhone and Google Pixel models.

2.2 Package Contents

- 1 x GONEO 20W USB Wall Charger (Model GNV-USAU201)

3. SAFETY INFORMATION

To ensure safe operation and prevent damage, please observe the following safety precautions:

- Do not expose the charger to water, moisture, or extreme temperatures.
- Avoid dropping or subjecting the charger to strong impacts.
- Do not attempt to disassemble, repair, or modify the charger. This will void the warranty and may cause electric shock or fire.

- Ensure the wall outlet voltage matches the charger's input voltage (100-240V AC).
- Unplug the charger from the wall outlet when not in use or during electrical storms.
- Keep out of reach of children.
- Use only with compatible devices and cables.

4. SETUP

Setting up your GONEO 20W USB Wall Charger is straightforward:

1. Unpack the charger from its packaging.
2. Insert the charger into a standard wall power outlet.
3. Connect a compatible USB-C charging cable (not included) to the charger's USB-C port.
4. Connect the other end of the charging cable to your device.

Safe and Reliable

Integrated over-current, short-circuit, over-voltage



Image: The GONEO 20W USB Wall Charger connected to a power strip, actively charging a smartphone. This illustrates the charger's high-speed charging capability.

5. OPERATING INSTRUCTIONS

Once connected, the charger will automatically begin providing power to your device. The charger is designed for optimal performance with devices that support USB Power Delivery (PD) for fast charging.

- For best results, use a high-quality USB-C to USB-C or USB-C to Lightning cable that supports fast charging.
- Charging speed may vary depending on the device, cable, and battery level.

3X Faster Than Normal

Maximize iPhone 13 charging efficiency



PD Charger



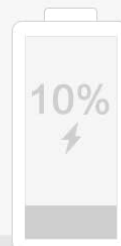
30
min
iPhone 13

Normal

5w Charger



20W



5W

Image: A visual comparison demonstrating the charging efficiency of the 20W charger, showing it charges an iPhone 13 significantly faster than a standard 5W charger.

Wide & Strong Compatibility

With a USB-C to Lightning Cable



More>

With a USB-C



More>



USB-C

USB-A



Image: This diagram highlights the wide compatibility of the GONEO 20W USB Wall Charger with various devices, including iPhones, AirPods, and iPads, when used with appropriate USB-C cables.

6. MAINTENANCE

6.1 Cleaning

To clean the charger, disconnect it from the power outlet and wipe it with a soft, dry cloth. Do not use liquid cleaners or aerosols.

6.2 Storage

Store the charger in a cool, dry place away from direct sunlight and extreme temperatures when not in use.

Mini and Compact Design

Small size, easy to carry, save space



Image: The GONEO 20W USB Wall Charger shown in a travel-friendly context, highlighting its mini and compact design for easy portability.

7. TROUBLESHOOTING

If you encounter issues with your GONEO 20W USB Wall Charger, please refer to the following common solutions:

Problem	Possible Cause	Solution
Device not charging	Loose connection, faulty cable, incompatible device, power outlet issue.	Ensure charger is firmly plugged into the wall. Try a different USB-C cable. Test with another device. Try a different wall outlet.

Problem	Possible Cause	Solution
Slow charging	Cable does not support fast charging, device does not support fast charging, high background app usage.	Use a USB-C cable rated for fast charging. Verify your device supports 20W fast charging. Close unnecessary applications on your device.
Charger feels warm	Normal operation during charging, especially fast charging.	This is normal. If it becomes excessively hot or emits smoke/smell, unplug immediately and discontinue use.



Image: An internal diagram of the GONEO charger, illustrating its advanced temperature control technology designed for safe and reliable operation.

8. SPECIFICATIONS

Feature	Detail
Brand	GONEO
Model Number	GNV-USAU201
Connector Type	USB Type C
Input Voltage	100-240V AC
Output Wattage	20W (Max)
Total USB Ports	1
Special Features	Fast Charging, Lightweight
Compatible Devices	Smartphones (e.g., iPhone 13, Google Pixel), MP3 Players, other USB-C compatible devices
Item Weight	50 Grams
Mounting Type	Wall Mount

9. WARRANTY AND SUPPORT

9.1 Warranty Information

The GONEO 20W USB Wall Charger comes with a **2-year warranty** from the date of purchase. This warranty covers manufacturing defects and ensures the product is free from defects in material and workmanship under normal use.

The warranty does not cover damage caused by misuse, accident, unauthorized modification, or external causes such as power surges.

9.2 Customer Support

For technical support, warranty claims, or any questions regarding your GONEO product, please contact GONEO customer service through the retailer where you purchased the product or visit the official GONEO website for contact information.