DUDAO U5MAX

DUDAO U5MAX Wireless Bluetooth Neckband User Manual

Model: U5MAX

1. Introduction

This manual provides essential instructions for the safe and efficient use of your DUDAO U5MAX Wireless Bluetooth Neckband. Please read this manual thoroughly before operating the device and retain it for future reference.

2. Product Overview

The DUDAO U5MAX is a wireless Bluetooth neckband designed for comfortable wear and high-quality audio. It features a flexible, tangle-free neckband and magnetic earbuds for convenient storage. The device incorporates Bluetooth 5.0 for stable connectivity and an integrated microphone for calls.



Image 2.1: DUDAO U5MAX Wireless Bluetooth Neckband, showcasing its ergonomic design.



Image 2.2: Close-up view of the neckband and in-ear earbuds, highlighting the magnetic feature.



Image 2.3: Detailed view of the control panel on the neckband, showing buttons for various functions.

3. Setup

3.1 Charging the Device

Before first use, fully charge the DUDAO U5MAX neckband. Use the provided charging cable to connect the neckband to a compatible USB power source. The device features a 400mAh battery, offering up to 40 hours of music playback on a full charge. A quick 20-minute charge can provide approximately 4 hours of playback.



Image 3.1: Illustration of the internal components, including the battery, within the neckband.

3.2 Bluetooth Pairing

1. **Power On:** Press and hold the power button on the neckband until the indicator light flashes, indicating it is in pairing mode.
2. **Activate Bluetooth:** On your smartphone, tablet, or other Bluetooth-enabled device, navigate to the Bluetooth settings and ensure Bluetooth is turned on.
3. **Select Device:** Look for "DUDAO U5MAX" in the list of available devices and select it to connect.
4. **Confirmation:** Once successfully paired, the indicator light on the neckband will change, and you may hear an audio prompt.

The DUDAO U5MAX uses Bluetooth 5.0 for a stable and efficient wireless connection.

4. Operating Instructions

4.1 Power On/Off

- **Power On:** Press and hold the power button for approximately 3 seconds.
- **Power Off:** Press and hold the power button for approximately 5 seconds.

4.2 Music Playback

- **Play/Pause:** Press the multi-function button once.
- **Next Track:** Press and hold the Volume Up (+) button.
- **Previous Track:** Press and hold the Volume Down (-) button.

4.3 Call Management

- **Answer/End Call:** Press the multi-function button once.
- **Reject Call:** Press and hold the multi-function button for 2 seconds.
- **Redial Last Number:** Double-press the multi-function button.

4.4 Volume Control

- **Increase Volume:** Press the Volume Up (+) button.
- **Decrease Volume:** Press the Volume Down (-) button.

5. Maintenance

- **Cleaning:** Use a soft, dry cloth to clean the neckband and earbuds. Avoid using harsh chemicals or abrasive materials.
- **Storage:** When not in use, store the neckband in a cool, dry place away from direct sunlight and extreme temperatures. The magnetic earbuds help prevent tangling.
- **Water Resistance:** The DUDAO U5MAX is water-resistant. However, it is not waterproof. Avoid submerging the device in water or exposing it to heavy rain. Dry thoroughly if it gets wet.
- **Charging:** Only use the provided charging cable or a certified equivalent. Do not attempt to charge the device with damaged cables or chargers.

6. Troubleshooting

- **Device not powering on:** Ensure the battery is charged. Connect the neckband to a power source and try again after a few minutes.
- **Cannot pair with device:**
    a. Ensure the neckband is in pairing mode (indicator light flashing).
    b. Turn off and on Bluetooth on your source device.
    c. Move the neckband closer to your source device.
    d. Clear previous Bluetooth connections on your source device and try pairing again.
- **No sound or low volume:**
    a. Check the volume levels on both the neckband and your connected device.
    b. Ensure the neckband is properly connected to your device.
    c. Try disconnecting and reconnecting the Bluetooth connection.
- **Poor call quality:** Ensure the microphone is not obstructed. Move to an area with less interference.

7. Specifications

Feature	Specification
Model	U5MAX
Brand	DUDAO
Connectivity Technology	Wireless (Bluetooth)
Bluetooth Version	5.0
Battery Capacity	400mAh

Music Playback Time	Up to 40 hours
Standby Time	Up to 180 days
Fast Charging	20 minutes charge for 4 hours playback
Microphone	Yes
Noise Control	Active Noise Cancellation
Water Resistance Level	Water Resistant
Material	Plastic, Soft Silicon Band
Control Method	Touch
Product Dimensions	10 x 10 x 5 cm
Item Weight	180 g
Included Components	Cable

8. Warranty and Support

8.1 Warranty Information

The DUDAO U5MAX Neckband comes with a **6-month warranty** from the date of purchase. This warranty covers manufacturing defects. Please retain your proof of purchase for warranty claims.

8.2 Customer Support

For technical assistance, troubleshooting, or warranty inquiries, please contact DUDAO customer support:

- **Manufacturer:** DUDAO, Guangdong Dudao Technology Company Limited, Honkong
- **Importer/Packer:** 101, Mall India, Kingsway Camp, GTB nagar Metro Station Gate no. 1, Delhi 110009.
- **Contact Number:** 9310681651