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Bissell 3279

Bissell CrossWave X7 Cordless Pet Pro Multi-Surface Wet Dry Vacuum User Manual

Model: 3279

1. Introduction

Welcome to the Bissell CrossWave X7 Cordless Pet Pro Multi-Surface Wet Dry Vacuum. This innovative appliance is designed to simplify your cleaning routine by vacuuming and washing simultaneously across various sealed hard floors and area rugs. Its cordless design offers convenience, while specialized features cater to homes with pets.
Key features include:

- Advanced Cleaning for Homes with Pets: Vacuums and washes at the same time.
- Cordless Power & Durable Digital Motor: Up to 30 minutes of run time.
- TURBO PET Mode: Boosts cleaning performance for tough messes.
- PET Multi-Surface Formula with Febreze Freshness: Helps eliminate pet odors.
- Ultra-Lightweight Design: Weighs just over 10.5 lbs for easy maneuverability.
- Multi-Surface Cleaning: Safe for tile, sealed wood floors, laminate, linoleum, rubber floor mats, pressed wood floors, and area rugs.
- Two-Tank Technology: Separates clean and dirty water.
- Self-Cleaning Cycle: Rinses the brush roll and inside of the CrossWave.
- WiFi Connectivity: Connects to the BISSELL Connect App for usage tips and alerts.

2. Important Safety Instructions

Before using your appliance, read all instructions. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- Always connect to a properly grounded outlet.
- Do not leave appliance when plugged in. Unplug from outlet when not in use and before servicing.
- Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.

- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without filters in place.
- Do not use on hard, sharp objects such as glass, nails, screws, coins, etc.
- Use only BISSELL cleaning products intended for use with this appliance to prevent internal component damage.

3. What's in the Box

Your Bissell CrossWave X7 package includes the following components:

- Bissell CrossWave X7 Cordless Pet Pro Multi-Surface Wet Dry Vacuum
- Charging Dock
- Trial-size Hard Floor Sanitize Formula
- Trial-size PET Multi-Surface Formula with Febreze Freshness
- PET Multi-Surface Brush Roll
- Wood Floor Brush Roll
- Washable Filter


BISSELL
CROSSWAVE PET PRO X7
BISSELL


BISSELL
CROSSWAVE & SPINWAVE
BISSELL
Hard Floor
SANITIZE
Cleans & sanitizes, eliminates
99.9% of bacteria*
8 FL OZ
(236 mL)
BISSELL
PET
Multi-Surface
Removes tough pet messes
& eliminates odors
CROSSWAVE
236 mL
(8 FL OZ)



Figure 3.1: The Bissell CrossWave X7 Cordless Pet Pro vacuum, accompanied by two bottles of cleaning solution and an extra brush roll, illustrating the complete package contents.

4. Setup and Initial Use

4.1 Assembly

1. Carefully remove all components from the packaging.
2. Insert the handle into the main body of the vacuum until it clicks securely into place.
3. Place the machine on its charging dock. Ensure the dock is placed on a hard, level surface near an electrical outlet.

4.2 Charging the Battery

Before first use, fully charge the battery. A full charge takes approximately 30 minutes and provides up to 30 minutes of run time, which may vary based on mode and usage.

1. Plug the charging dock into a wall outlet.
2. Place the CrossWave X7 onto the charging dock. The battery indicator lights will illuminate to show charging status.
3. Charge until all battery indicator lights are solid, indicating a full charge.



Figure 4.1: The Bissell CrossWave X7 in use, demonstrating its cordless operation on a hard floor with pet messes, highlighting its portability and ease of use.

4.3 Filling the Clean Water Tank

1. Remove the clean water tank from the back of the machine.
2. Fill the tank with warm tap water up to the indicated fill line for the desired cleaning mode (Hard Floor, Area Rug, or TURBO PET).
3. Add the appropriate BISSELL cleaning formula up to the formula fill line.
4. Securely close the tank cap and reinsert the tank into the machine until it clicks.

5. Operating Instructions

5.1 Powering On and Selecting Mode

1. Press the Power button to turn on the machine.
2. Select your desired cleaning mode:

- **Hard Floor Mode:** For sealed hard floors like tile, sealed wood, laminate, and linoleum.
- **Area Rug Mode:** For refreshing area rugs.
- **TURBO PET Mode:** Provides a boost of suction and cleaning solution for tough pet messes and stuck-on debris.



Figure 5.1: The CrossWave X7 effectively cleaning up common household spills, demonstrating its ability to vacuum and wash simultaneously, even with children present.

5.2 Cleaning Process

1. Hold the spray trigger to dispense cleaning solution and begin cleaning. Release the trigger to dry the floor.
2. Move the machine in forward and backward passes over the area to be cleaned.
3. For heavily soiled areas, activate TURBO PET Mode for enhanced cleaning power.
4. The LED headlights will illuminate dirt and debris, especially along baseboards and in corners.



Figure 5.2: The CrossWave X7 in action, showcasing its TURBO PET Mode for advanced cleaning of pet messes on hard floors, with a pet observing nearby.



Figure 5.3: The CrossWave X7 demonstrating its multi-surface cleaning capability on an area rug, effectively removing debris and refreshing the surface.

6. Maintenance and Care

6.1 Self-Cleaning Cycle

The CrossWave X7 features a self-cleaning cycle to rinse the brush roll and the inside of the machine, minimizing post-cleaning cleanup.

1. After cleaning, place the machine back on its charging dock.
2. Ensure the dirty water tank is not full and the clean water tank has sufficient water/solution.
3. Press the Self-Clean button. The cycle will run automatically, cleaning the brush roll and internal pathways.

6.2 Emptying and Cleaning Tanks

Regularly empty and clean both the dirty and clean water tanks to maintain optimal performance.

1. Remove the dirty water tank from the front of the machine.
2. Carefully pour out the dirty water and debris. Rinse the tank thoroughly with clean water.
3. Remove the filter from the dirty water tank and rinse it under running water. Allow it to air dry completely before reinserting.
4. Clean the clean water tank as needed by rinsing it out.
5. Ensure all parts are dry before reassembling.



Figure 6.1: Illustration of the Two-Tank Technology, showing the removal of the clean water tank (left) and the dirty water tank (right) for easy emptying and refilling, ensuring you always clean with fresh solution.

6.3 Brush Roll Maintenance

Periodically inspect and clean the brush roll for hair, debris, or tangles.

1. Turn off and unplug the machine.
2. Remove the brush roll window and then the brush roll.
3. Remove any hair or debris wrapped around the brush roll. Rinse under water if necessary.

4. Allow the brush roll to air dry completely before reinserting.

7. Troubleshooting

Problem	Possible Cause	Solution
Machine will not turn on	Battery is not charged.	Place machine on charging dock and ensure it is fully charged.
No suction or low suction	Dirty water tank is full or improperly seated. Filter is clogged. Brush roll is clogged.	Empty and properly reseat dirty water tank. Clean or replace filter. Remove and clean brush roll.
Machine is leaking	Clean or dirty water tank is not properly seated or damaged.	Ensure tanks are securely in place. Check for cracks or damage on tanks.
Poor cleaning performance	Insufficient cleaning solution. Brush roll is worn or dirty. Wrong cleaning mode selected.	Refill clean water tank with solution. Clean or replace brush roll. Select appropriate cleaning mode (e.g., TURBO PET for tough messes).
Self-cleaning cycle not working	Dirty water tank is full. Clean water tank is empty.	Empty dirty water tank. Refill clean water tank.

8. Product Specifications

Brand: Bissell

Model Name: CrossWave X7

Item Model Number: 3279

Color: Violet

Special Features: Self-Cleaning, Multi-Surface Cleaning, Cordless, Wi-Fi Connected, Two Tank Technology

Filter Type: Washable filter

Power Source: Battery Powered (Lithium-Ion)

Runtime: Up to 30 minutes

Charging Time: Approximately 30 minutes

Wattage: 700 watts

Item Weight: 10.5 pounds

Product Dimensions: 10.5"L x 9.5"W x 25"H

Connectivity Technology: Wi-Fi

Control Method: App Control

Recommended Uses: Pet hair removal and cleaning up after pets

9. Warranty and Support

For detailed warranty information, please refer to the warranty card included with your product or visit the official Bissell website. Keep your purchase receipt as proof of purchase for any warranty claims.

For further assistance, troubleshooting, or to order replacement parts and cleaning formulas, please visit theBissell Store on Amazon or consult the official user guide:

Download User Guide (PDF)

No official seller videos were found for this product. For general product demonstrations, please refer to the images and descriptions provided in this manual.

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