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› TrueLife Care Q9 Digital Infrared Thermometer User Manual

TrueLife Care Q9

TrueLife Care Q9 Digital Infrared Thermometer User Manual

Model: Care Q9

INTRODUCTION

The TrueLife Care Q9 is a versatile digital infrared thermometer designed for accurate and rapid temperature measurement. It offers three measurement modes: ear, forehead, and object/liquid, making it suitable for babies, children, and adults. This device utilizes infrared technology to provide precise readings in approximately one second, ensuring comfort and hygiene with its non-contact capabilities. The Care Q9 is a certified medical device, meeting all relevant standards for safety and performance.



Image: TrueLife Care Q9 Thermometer highlighting its main features such as memory, speed, battery life, ease of use, multiple modes, child mode, fever warning, and accuracy.

PRODUCT FEATURES

- **Three Measurement Modes:** Measures temperature via ear, forehead, or for objects/liquids.
- **High Accuracy:** Provides precise readings with an accuracy of 0.1 °C using infrared technology.
- **Fast Measurement:** Delivers results in less than one second.
- **Non-Contact Forehead Measurement:** Ensures hygienic and comfortable use, especially for sleeping individuals.
- **Child Mode:** Specifically designed for accurate temperature measurement in individuals under 12 years old, indicated by a baby icon on the display.

- **Memory Function:** Stores up to 20 previous temperature readings for easy monitoring.
- **Color LCD Display:** Features a backlit LCD screen with color indicators for normal, elevated, or high temperatures, allowing use in low light conditions.
- **Long Battery Life:** Capable of up to 20,000 measurements on a single set of batteries.
- **Automatic Shut-off:** Conserves battery power.
- **Portable Design:** Compact and includes a fabric case for convenient storage and travel.
- **Certified Medical Device:** Meets CE, RoHS, ISO, and SUKL standards.

3 measurement modes available



Body



Subject



Ear

Instant reading in less than a second



Image: The thermometer illustrating its three measurement modes: Body (forehead), Subject (objects/liquids), and Ear.

PACKAGE CONTENTS

Upon unpacking, ensure all items are present and in good condition:

- TrueLife Care Q9 Digital Infrared Thermometer
- Fabric Storage Case
- Batteries (pre-installed or included separately)
- User Manual (this document)



Image: The TrueLife Care Q9 thermometer shown within its product packaging.

DEVICE OVERVIEW

Familiarize yourself with the components of your TrueLife Care Q9 thermometer:





Care Q9



INFRARED
THERMOMETER

 true life

Image: Labeled diagram of the TrueLife Care Q9 thermometer, indicating the sensor cover, sensor, memory/sound button, power/measurement button, display, fever indicator, adult/child mode button, and measurement mode button.

- **Sensor Cover:** Protects the infrared sensor. Remove for ear measurements.
- **Sensor:** Detects infrared heat for temperature readings.
- **Display:** LCD screen showing temperature, mode, battery status, and other indicators.
- **Fever Indicator:** Visual alert for elevated temperatures.
- **Memory/Sound Button:** Accesses stored readings and toggles sound.
- **Power/Measurement Button:** Turns the device on/off and initiates a measurement.
- **Adult/Child Mode Button:** Switches between adult and child measurement modes.
- **Measurement Mode Button:** Selects between forehead, ear, and object measurement modes.

SETUP

1. Battery Installation

The thermometer typically comes with batteries pre-installed or included in the package. If batteries need to be installed or replaced:

1. Locate the battery compartment cover, usually on the handle.
2. Open the cover by sliding or gently prying it off.
3. Insert the batteries, ensuring correct polarity (+ and -).
4. Close the battery compartment cover securely.

2. Initial Power-On

Press the Power/Measurement button to turn on the thermometer. The device will perform a self-test, and the display will show all segments briefly before entering standby mode, ready for measurement.

OPERATING INSTRUCTIONS

1. Selecting Measurement Mode

The TrueLife Care Q9 offers three measurement modes: Forehead, Ear, and Object/Liquid. Press the **Measurement Mode Button** to cycle through these options. The selected mode will be indicated on the LCD display.

- **Forehead Mode:** For non-contact measurement on the forehead. The sensor cover should be attached.
- **Ear Mode:** For measurement inside the ear canal. The sensor cover must be removed.
- **Object/Liquid Mode:** For measuring the surface temperature of objects or liquids. The sensor cover should be attached.

2. Activating Child Mode

For accurate readings in individuals under 12 years old, activate the Child Mode. Press the **Adult/Child Mode Button** to switch to Child Mode. A baby icon will appear on the display to confirm activation. Press again to return to Adult Mode.

The best choice for the family



Mode for children and adults



ISO 13485:2016

CE0197

RoHS

Image: Side view of the thermometer highlighting the switch for selecting Adult or Child measurement mode.

3. Performing a Measurement

1. **Power On:** Press the Power/Measurement button to turn on the device.
2. **Select Mode:** Choose the desired measurement mode (Forehead, Ear, or Object/Liquid) and activate Child Mode if necessary.
3. **Position Thermometer:**
 - **Forehead:** Hold the thermometer approximately 1-3 cm from the center of the forehead.
 - **Ear:** Gently insert the sensor tip into the ear canal. Ensure the sensor cover is removed.
 - **Object/Liquid:** Point the thermometer at the surface of the object or liquid.
4. **Initiate Measurement:** Press the Power/Measurement button again.
5. **Read Result:** The temperature reading will appear on the LCD display within one second. The display backlight color will indicate temperature status (e.g., green for normal, orange/red for elevated/high).



Image: Examples of thermometer usage, including measuring a baby's temperature while sleeping, checking room temperature, measuring liquid temperature in a bottle, and for an adult with a cold.

4. Memory Function

The thermometer automatically stores up to 20 previous readings. To access them, press the **Memory/Sound Button** when the device is on. Each press will cycle through the stored readings.

5. Sound Settings

To toggle the sound (beeps for measurement completion, fever alerts), press and hold the **Memory/Sound Button** for a few seconds until the sound icon on the display changes.

6. Changing Temperature Unit (°C/°F)

While the thermometer is off, press and hold the Power/Measurement button for approximately 5 seconds until the unit changes from Celsius (°C) to Fahrenheit (°F) or vice versa. Release the button to confirm the selection.

MAINTENANCE

1. Cleaning the Thermometer

- Wipe the thermometer body with a soft, slightly damp cloth.
- For the sensor tip, use a cotton swab lightly moistened with alcohol (70% isopropyl alcohol is recommended).
- Ensure no liquid enters the device. Allow to air dry completely before storage or next use.
- Do not use abrasive cleaners, thinners, or benzene.

2. Storage

- Store the thermometer in its fabric case when not in use to protect the sensor.
- Keep in a cool, dry place, away from direct sunlight, extreme temperatures, and humidity.
- Keep out of reach of children.

3. Battery Replacement

When the low battery indicator appears on the display, replace the batteries as described in the "Setup" section. Dispose of used batteries according to local regulations.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Device does not turn on.	Batteries are dead or incorrectly installed.	Check battery polarity or replace with new batteries.
Inaccurate readings.	Sensor is dirty; incorrect measurement technique; device not acclimatized to room temperature.	Clean the sensor; ensure correct positioning; allow thermometer to sit in the room for 30 minutes before use.
"Lo" or "Hi" displayed.	Temperature is outside the measurable range.	Ensure the measurement is within the specified operating range (e.g., body temperature 32.0-42.9 °C).
No sound/beeps.	Sound function is muted.	Press and hold the Memory/Sound button to unmute.

SPECIFICATIONS

Feature	Detail
Model Number	Care Q9
Brand	TrueLife
Measurement Modes	Forehead, Ear, Object/Liquid
Measurement Time	Approximately 1 second
Accuracy	±0.1 °C (0.2 °F) (typical, specific range may vary)
Memory Storage	Up to 20 readings
Display	LCD with colored backlight
Battery Life	Up to 20,000 measurements
Dimensions (L x W x H)	15.5 x 4 x 4.9 cm
Weight	197 grams
Certifications	CE, RoHS, ISO, SUKL
Suitable Age	Child and Adult

Safety Information

Please read and understand all safety precautions before using the TrueLife Care Q9 thermometer:

- This thermometer is intended for household use. Consult a medical professional for interpretation of temperature readings, especially for infants or if you have health concerns.
- Do not use the thermometer for purposes other than measuring body or object temperature.
- Keep the device out of reach of children and pets. Small parts may be a choking hazard.
- Do not drop the thermometer or expose it to strong shocks.
- Avoid exposing the thermometer to direct sunlight, extreme temperatures, high humidity, or corrosive gases.
- Do not immerse the thermometer in water or other liquids.
- Never attempt to disassemble or repair the thermometer yourself. Contact qualified service personnel.
- If the sensor lens is damaged, do not use the thermometer.
- For ear measurements, ensure the ear canal is clean and free of obstructions.
- Always clean the sensor after each use, especially when used for multiple individuals.

Warranty and Support

Specific warranty details for the TrueLife Care Q9 thermometer may vary by region and retailer. Please refer to the warranty card included with your product or contact your point of purchase for detailed information regarding warranty coverage and claims. For technical support, product inquiries, or assistance with troubleshooting that is not covered in this manual, please visit the official TrueLife website or contact their customer service department. Contact information can typically be found on the product packaging or the TrueLife website.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question