Otterbox 5000mAh Power Bank with 3-in-1 Cable

OtterBox 5,000 mAh Portable Power Bank User Manual

Model: 5000mAh Power Bank with 3-in-1 Cable

Brand: OtterBox

Introduction

Thank you for choosing the OtterBox 5,000 mAh Portable Power Bank. This compact and durable power bank is designed to provide reliable power on the go for your mobile devices. Featuring a slim profile, LED indicator, and a versatile 3-in-1 charging cable, it ensures you stay connected wherever you are. This manual provides essential information on how to set up, operate, and maintain your power bank.

Package Contents

- OtterBox 5,000 mAh Portable Power Bank
- 3-in-1 Charging Cable (USB-A to Micro-USB, USB-C, and Lightning connectors)
- User Manual (this document)



Figure 1: Retail packaging of the OtterBox 5,000 mAh Portable Power Bank, showing the power bank and the included 3-in-1 cable.

Product Overview

Familiarize yourself with the components of your OtterBox Power Bank:

- **Power Bank Unit:** The main portable battery unit.
- **LED Indicator Lights:** Located on the side, these lights show the remaining battery charge.
- **USB-A Output Port:** For connecting your device's charging cable.
- **Micro-USB Input Port:** For charging the power bank itself.
- **3-in-1 Charging Cable:** A versatile cable with USB-A connector on one end and Micro-USB, USB-C, and Lightning adapters on the other.



Figure 2: Top view of the OtterBox Power Bank, highlighting its slim design and the OtterBox logo.



Figure 3: The OtterBox Power Bank connected to its 3-in-1 charging cable, demonstrating its compact form factor.

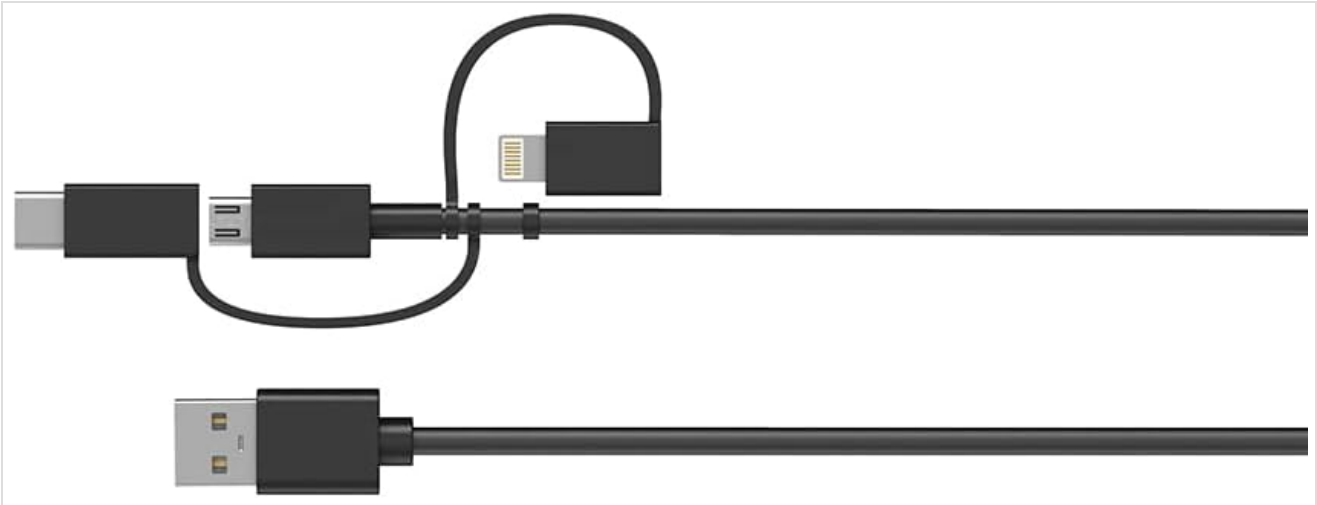


Figure 4: A detailed view of the 3-in-1 charging cable, showing the USB-A connector and the Micro-USB, USB-C, and Lightning adapters.

Setup

Charging the Power Bank

1. Connect the Micro-USB end of the included 3-in-1 cable (or any compatible Micro-USB cable) into the input port on the OtterBox Power Bank.
2. Connect the USB-A end of the cable to a USB wall adapter (not included) or a computer's USB port.
3. The LED indicator lights on the power bank will illuminate to show charging progress. When all LEDs are solid, the power bank is fully charged.

Note: For optimal charging speed, use a 10W (5V/2A) USB wall adapter.

Operating Instructions

Charging Your Device

1. Identify the correct adapter on the 3-in-1 cable for your device (Micro-USB, USB-C, or Lightning).
2. Connect the appropriate adapter to your mobile device's charging port.
3. Connect the USB-A end of the 3-in-1 cable to the USB-A output port on the OtterBox Power Bank.
4. Your device should begin charging automatically. The LED indicators on the power bank will show its remaining charge level.

Checking Battery Level

To check the remaining battery level of the power bank, simply press the small button located next to the LED indicators. The number of illuminated LEDs indicates the approximate charge:

- 4 LEDs: 75-100% charge
- 3 LEDs: 50-75% charge
- 2 LEDs: 25-50% charge
- 1 LED: 0-25% charge (recharge soon)

Maintenance

- Keep the power bank dry and away from moisture.
- Avoid extreme temperatures (hot or cold).
- Clean the surface with a soft, dry cloth. Do not use harsh chemicals or abrasive materials.
- Store the power bank in a cool, dry place when not in use for extended periods.
- Recharge the power bank at least once every three months to maintain battery health, even if not in use.

Troubleshooting

Problem	Possible Cause	Solution
Power bank not charging	Cable not properly connected; faulty cable/adapter; power bank fully charged.	Ensure all connections are secure. Try a different cable or wall adapter. Check LED indicators to confirm if it's already full.
Device not charging from power bank	Power bank battery empty; incorrect cable adapter; device not compatible; power bank in standby.	Recharge the power bank. Ensure the correct 3-in-1 cable adapter is used. Press the power bank button to activate output.
Slow charging	Low power input source; high power consumption by device; cable issue.	Use a 10W (5V/2A) wall adapter for charging the power bank. Ensure your device is not heavily in use while charging. Try a different cable.

Specifications

Feature	Detail
Battery Capacity	5,000 mAh
Output	USB-A 10W
Input	Micro-USB 10W
Voltage	5 Volts
Weight	120 Grams
Color	Black
Special Features	Ultra-thin, Durable Design, LED Indicator, Drop Protection
Included Cable	3-in-1 (USB-A to Micro-USB, USB-C, Lightning)
Recommended Use	Mobile Phones, Tablets

Safety Information

- Do not expose the power bank to fire or extreme heat.
- Do not immerse in water or other liquids.
- Do not disassemble, crush, or puncture the power bank.
- Keep out of reach of children.
- Dispose of the power bank responsibly according to local regulations. Do not dispose of with household

waste.

- Avoid dropping or subjecting the power bank to severe impacts, despite its drop protection, to ensure longevity.

Warranty and Support

For warranty information and customer support, please refer to the official OtterBox website or contact their customer service directly. Keep your proof of purchase for any warranty claims.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question