

Infinix XE21

Infinix XE21 Wireless Earbuds User Manual

Model: XE21 | Brand: Infinix

1. INTRODUCTION

Welcome to the user manual for your Infinix XE21 Wireless Earbuds. This guide provides essential information on how to set up, operate, maintain, and troubleshoot your earbuds to ensure an optimal audio experience. Please read this manual thoroughly before using your device.

2. PRODUCT OVERVIEW

The Infinix XE21 earbuds are designed to deliver a powerful and unique audio experience, especially for gaming. They feature a long-lasting battery, Bluetooth connectivity, and intuitive touch controls.

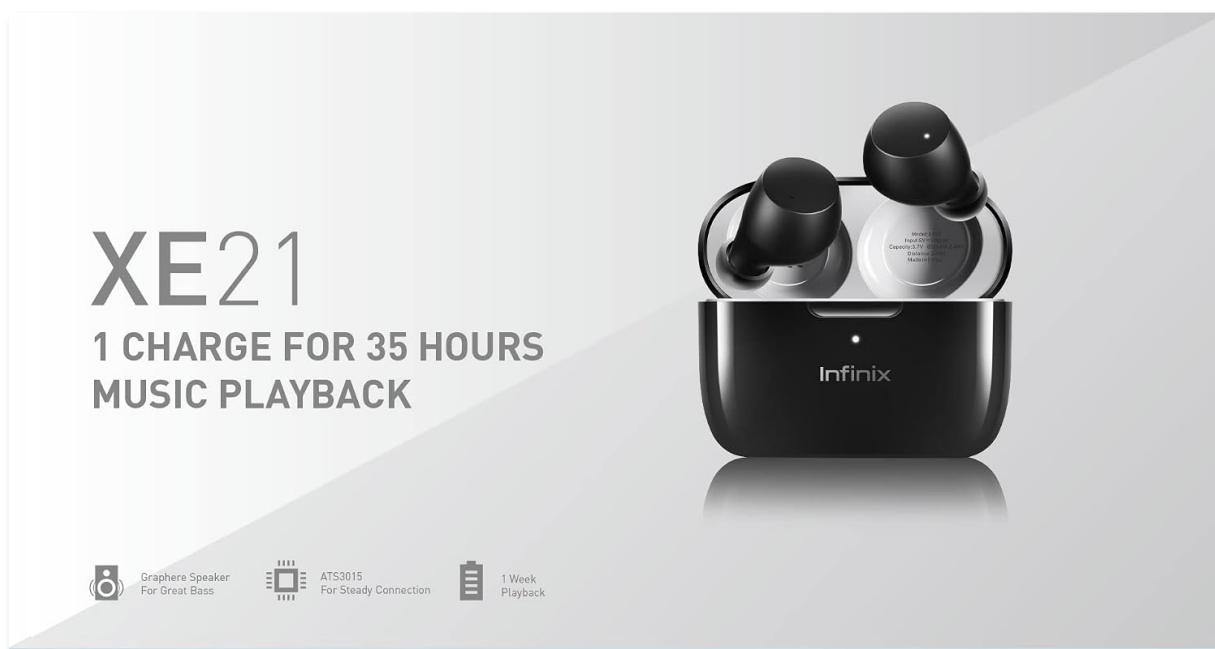


Image 2.1: Infinix XE21 Earbuds and Charging Case. The image highlights 'XE21' and '1 CHARGE FOR 35 HOURS MUSIC PLAYBACK'.

Key Features:

- **Extended Battery Life:** Up to 35 hours of continuous playback with the charging case.
- **High-Quality Audio:** Equipped with Graphene Speakers for great bass.
- **Low Latency:** 60ms Super-low Latency for an optimized gaming experience.
- **Stable Connectivity:** Steady Bluetooth connection.
- **USB-C Charging:** Fast and convenient charging.
- **Touch Controls:** Intuitive gesture controls for music and calls.

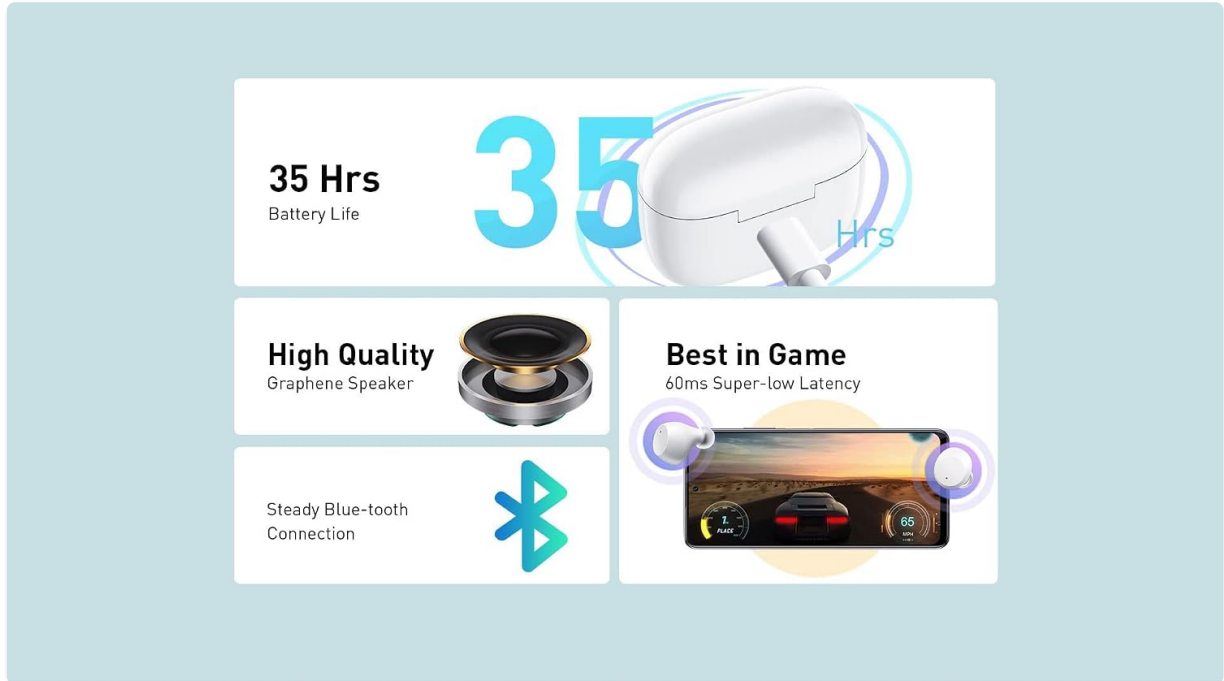


Image 2.2: Visual representation of Infinix XE21 key features including 35 hours battery life, Graphene Speaker, 60ms Super-low Latency, and Steady Bluetooth Connection.

3. SETUP

3.1 Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case. Connect the provided USB-C cable to the charging port on the case and to a power source. The indicator lights on the case will show the charging status.

3.2 Initial Pairing

1. Open the charging case. The earbuds will automatically enter pairing mode.
2. On your device (smartphone, tablet, laptop), enable Bluetooth.
3. Search for available Bluetooth devices and select "Infinix XE21" from the list.
4. Once connected, you will hear a confirmation tone, and the earbuds will be ready for use.

The Infinix XE21 is designed for automatic pairing after the initial setup, saving time and allowing for easy power consumption checks.

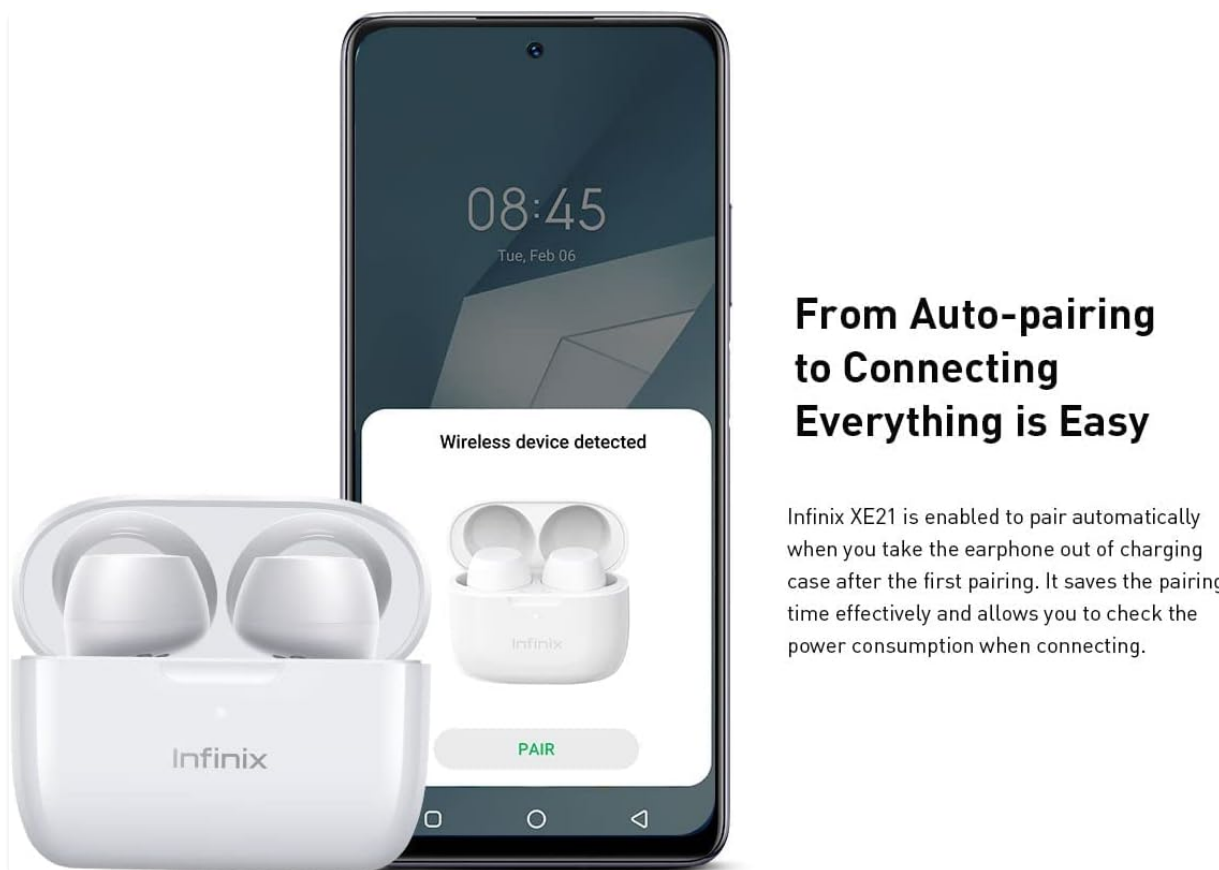


Image 3.1: Illustration of the automatic pairing process for Infinix XE21 earbuds with a smartphone, showing a 'Wireless device detected' prompt.

4. OPERATING INSTRUCTIONS

4.1 Power On/Off

- **Power On:** Open the charging case, or long-press the touch area on both earbuds for 3 seconds if they are out of the case and off.
- **Power Off:** Place the earbuds back into the charging case and close the lid, or long-press the touch area on both earbuds for 5 seconds.

4.2 Touch Controls

The Infinix XE21 earbuds feature intuitive touch controls for various functions:

**Perfect to Hear
Easy to Operate**



One click
Answer call; play/pause music playback;



Double tap the right ear button
Switch songs



Long tap for 1 second
Reject call; summon voice assistant



Long tap the on/off button for 7 seconds
Pairing mode

Image 4.1: Detailed guide to Infinix XE21 touch controls, showing different gestures and their corresponding functions.

- **One Click:** Answer call / Play / Pause music playback.
- **Double Tap (Right Earbud):** Switch songs (next track).
- **Long Tap for 1 Second:** Reject call / Summon voice assistant.
- **Long Tap for 7 Seconds:** Enter pairing mode (useful for re-pairing or connecting to a new device).

4.3 Gaming Mode (Low Latency)

The XE21 earbuds offer a 60ms super-low latency mode, ideal for gaming and video playback, ensuring synchronized audio and visuals for a more immersive experience.

FULL CONNECTION

Enjoy Seamless Experience with Almost No Latency

Thanks to 60ms super low latency, you can enjoy your movie/gaming time with a more stable and immersive experience.



Image 4.2: A user enjoying a seamless gaming experience with Infinix XE21 earbuds, highlighting the 'Full Connection' and 'Almost No Latency' features.

5. MAINTENANCE

5.1 Cleaning

- Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth.
- Do not use abrasive cleaners, solvents, or aerosol sprays.
- Gently remove any earwax or debris from the ear tips and speaker mesh using a small, soft brush or cotton swab.

5.2 Storage

When not in use, store the earbuds in their charging case to protect them from dust, damage, and to keep them charged. Store in a cool, dry place away from extreme temperatures.

5.3 Water Resistance

The Infinix XE21 earbuds are water-resistant. However, they are not waterproof. Avoid submerging them in water or exposing them to heavy rain. Dry them thoroughly if they get wet before placing them back in the charging case.

6. TROUBLESHOOTING

If you encounter any issues with your Infinix XE21 earbuds, please refer to the following common solutions:

Problem	Solution
Earbuds not pairing	Ensure earbuds are charged. Turn off and on your device's Bluetooth. Try long-tapping an earbud for 7 seconds to enter pairing mode.
No sound from one earbud	Check battery levels. Try re-pairing both earbuds. Clean the earbud's speaker mesh.
Charging issues	Ensure the charging cable is securely connected. Clean the charging contacts on both earbuds and the case. Try a different USB-C cable or power adapter.
Voice assistant not responding	Ensure your device's voice assistant is enabled. Check the touch control settings.

6.1 Resetting the Earbuds

If issues persist, you may need to reset your earbuds. Refer to the product's specific reset procedure, which typically involves placing both earbuds in the case, then pressing and holding a button on the case or earbuds for an extended period (e.g., 10-15 seconds) until indicator lights flash.

7. SPECIFICATIONS

Below are the technical specifications for the Infinix XE21 Wireless Earbuds:

Feature	Detail
Brand	Infinix
Model Number	XE21
Color	Black (other colors may be available)
Ear Placement	In-Ear
Form Factor	In-Ear
Connectivity Technology	Wireless (Bluetooth)
Wireless Communication Technology	Bluetooth
Battery Life	Up to 35 hours (with charging case)
Control Method	Touch
Audio Driver Type	Dynamic Driver
Material	Plastic

Feature	Detail
Recommended Uses	Gaming, Music
Compatible Devices	Smartphones, Tablets, Laptops, Desktop Computers, Digital Video Game Consoles
Water Resistance Level	Water Resistant
Special Features	Lightweight
Included Components	Ear cushions

Goodbye to the days of flipping over a cable making it fit into your device. Infinix XE21 enables Type-C charging.

What's more, with a charging case, it allows you to use for 10 days without worrying about dead battery.



35 Hrs

of battery life with charging case

7 Hrs

of listening time on one charge

Compared with AirPods Pro:

+37.5%

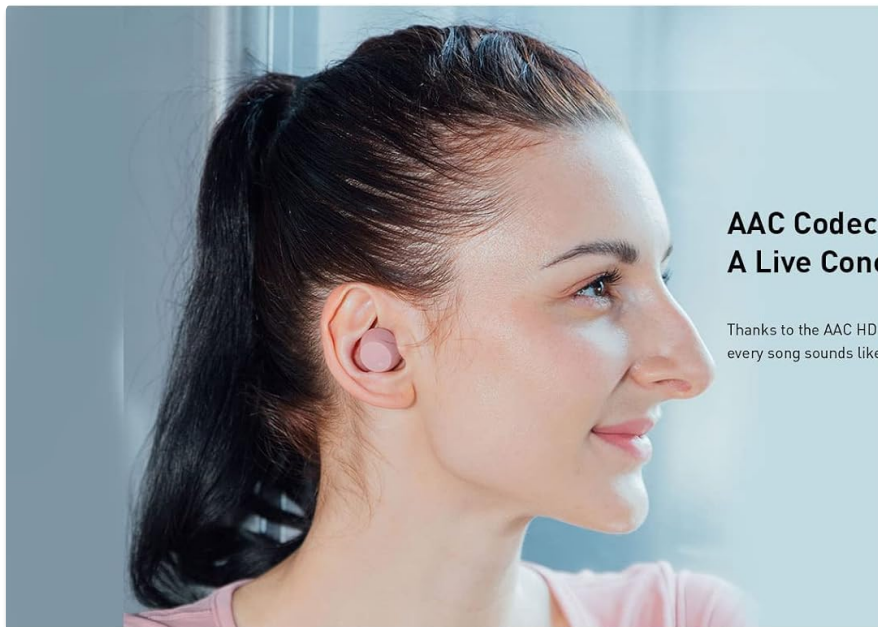
listening time with charging case

+55.5%

listening time on one charge

Slightly different use condition and environmental factors might occur when using data straight from Infinix laboratory.

Image 7.1: Visualizing the 35 hours of battery life with the charging case and 7 hours of listening time on a single charge.



AAC Codec Embedded A Live Concert Striking Your Ears

Thanks to the AAC HD audio codec technology that is also used by Apple, every song sounds like a live performance.

Image 7.2: Highlighting the AAC Codec Embedded technology for enhanced audio quality.

8. WARRANTY AND SUPPORT

8.1 Warranty Information

Your Infinix XE21 Wireless Earbuds come with a standard manufacturer's warranty. Please refer to the warranty card included in your product packaging or visit the official Infinix website for detailed warranty terms and conditions. Keep your proof of purchase for warranty claims.

8.2 Customer Support

For further assistance, technical support, or service inquiries, please contact Infinix customer support through their official website or the contact information provided in your product documentation. You can also visit the [Infinix Brand Store on Amazon](#) for more product information.