Verbatim 71097

Verbatim External Blu-ray Writer

Model: 71097 - User Manual

1. INTRODUCTION

The Verbatim External Blu-ray Writer (Model 71097) provides a versatile solution for reading and writing data on CD, DVD, and Blu-ray discs. This portable drive supports various disc formats, including high-capacity BDXL discs, and is compatible with both Windows and Mac operating systems. It features USB 3.2 Gen 1 performance and includes a USB Type-C adapter for broad connectivity.

This manual provides essential information for setting up, operating, and maintaining your external Blu-ray writer. Please read it thoroughly before use.

All-In-One Read/Write Solution for CDs, DVDs, and Blu-ray Discs!

Movie playback requires playback software (not included).

Image 1.1: The Verbatim External Blu-ray Writer, highlighting its all-in-one read/write capabilities.

2. WHAT'S IN THE BOX

Verify that all items are present in the package:

- External Blu-ray Writer
- USB-A Cable
- USB-C Adapter
- User Manual (this document)

Lightweight, Slim Design!

Contents
External Writer
USB-A Cable
User Manual
USB Type-C® Adapter

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5.91 in

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Image 2.1: Contents of the package, including the drive, USB-A cable, and USB-C adapter, with dimensions indicated.

3. SETUP

3.1 System Requirements

- Operating System: Windows (up to Windows 11) or Mac OS (up to Mac OS 13.1 Ventura). Mac OS 13.2 is not currently supported.

- Available USB port (USB 3.2 Gen 1 recommended for optimal performance, compatible with USB 2.0).

- For Blu-ray movie playback, additional playback software is required and not included. Your system must meet the software's hardware requirements.

3.2 Connecting the Drive

1. Connect the provided USB-A cable to the external Blu-ray writer.

2. Connect the other end of the USB-A cable to an available USB port on your computer.

3. If your computer only has USB-C ports, use the included USB-C adapter by attaching it to the USB-A cable and then to your computer's USB-C port.

4. Ensure the connection is secure. The drive is plug-and-play and should be recognized automatically by your operating system.

Note:

- If using a USB hub, a powered USB hub is recommended to ensure sufficient power supply to the device, especially during write operations.
- For Mac OS users, ensure your operating system version is compatible.

Image 3.1: The external Blu-ray writer connected to a laptop, demonstrating device compatibility.

USB 3.2 Gen 1 performance with USB 2.0 compatibility!
Includes USB Type-C® adapter for added flexibility!

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Image 3.2: The drive, USB-A cable, and USB-C adapter, illustrating connectivity options.

4. OPERATING INSTRUCTIONS

4.1 Reading Discs (CD/DVD/Blu-ray)

1. Ensure the drive is connected to your computer.
2. Gently press the eject button on the front of the drive to open the disc tray.
3. Place the disc (CD, DVD, or Blu-ray) onto the tray with the label side facing up.
4. Gently push the tray back into the drive until it clicks shut.
5. Your computer's operating system should detect the disc. You can then access its contents through File Explorer (Windows) or Finder (Mac).

4.2 Writing Data to Discs (CD/DVD/Blu-ray/M-Disc)

To burn data to a blank disc, you will need compatible burning software (not included). Follow these general steps:

1. Insert a blank, compatible disc into the drive.
2. Open your preferred disc burning software.

3. Select the data you wish to burn from your computer.
4. Follow the software's instructions to initiate the burning process.
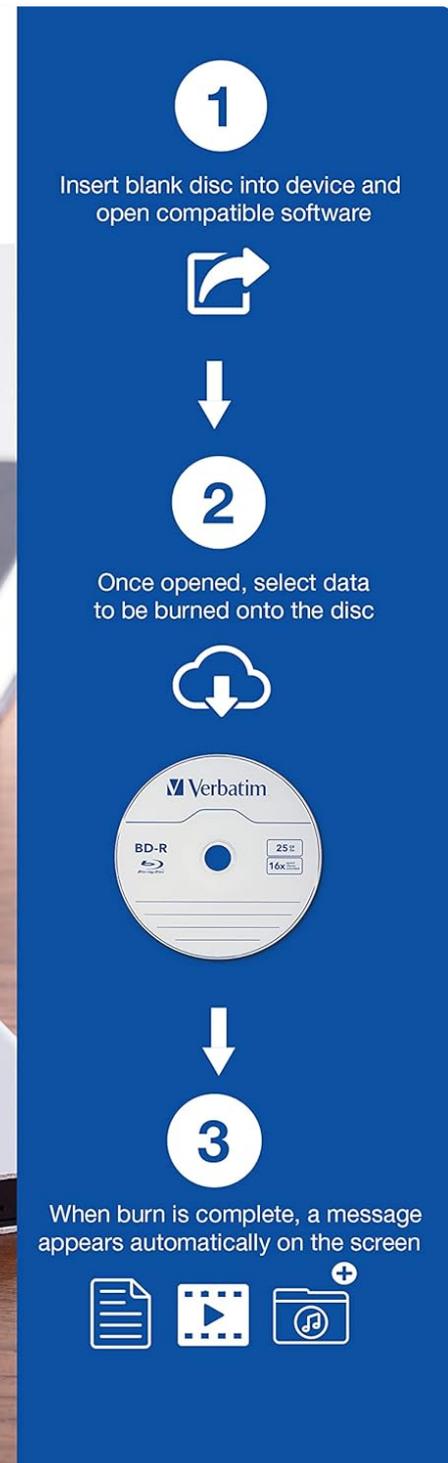5. Once the burn is complete, a notification will typically appear.

Image 4.1: Visual guide on how to burn data to a disc.

4.3 Blu-ray Movie Playback

Important: Movie playback requires dedicated playback software, which is not included with this drive.

To play Blu-ray movies, you must:

1. Acquire Blu-ray playback software from a third-party vendor (e.g., CyberLink PowerDVD, Nero, Aiseesoft, VLC, RealPlayer).
2. Verify that your computer meets the system requirements for the chosen playback software. You can

use tools like CyberLink BD Advisor to check Blu-ray playback capability.

3. Install the playback software on your computer.

4. Insert the Blu-ray movie disc into the drive.

5. Launch the playback software and select the disc to begin playback.

PLAYBACK
SOFTWARE INSTALL

1 Movie Playback requires playback software (not included).

2 Choose the playback software of your choice. (List of options appears in user manual).

3 Verify the system requirements according to the software.

4 Download and install the software on to your computer from the software vendor's website.

5 Launch software, Insert disc, Play movie!

Image 4.2: Steps for installing playback software and playing movies.

4.4 M-Disc Archival Solution

The drive is M-Disc Ready, providing an industry-leading archival solution for long-term data storage. M-Discs are designed for extreme durability and data longevity. Use compatible M-Disc media and burning software to archive your important data.

Maximum write speeds for various disc types are:

- CD: 24X
- DVD: 8X
- Blu-ray: 6X

Image 4.3: The drive's M-Disc readiness and maximum write speeds.

5. MAINTENANCE

5.1 General Care

- Keep the drive clean and free from dust. Use a soft, dry cloth for cleaning the exterior.
- Avoid exposing the drive to extreme temperatures, humidity, or direct sunlight.
- Do not place heavy objects on top of the drive.
- Handle discs by their edges to prevent fingerprints and scratches on the data surface.

5.2 Disc Handling

- Always insert and remove discs gently.
- Ensure discs are clean and free of damage before insertion.
- Do not move or bump the drive while a disc is spinning, as this can cause damage to the disc or the drive's internal components.

6. TROUBLESHOOTING

6.1 Drive Not Recognized

- **Check USB Connection:** Ensure the USB cable is securely connected to both the drive and your computer. Try a different USB port.
- **Power Supply:** If using a USB hub, ensure it is a powered hub to provide adequate power to the drive.
- **Restart Computer:** Sometimes a simple restart can resolve connectivity issues.
- **Driver Check:** The drive is typically plug-and-play. However, ensure your operating system is up to date. For specific driver issues, consult your computer's manufacturer or Verbatim support.

6.2 Disc Read/Write Errors

- **Clean Disc:** Ensure the disc is clean and free of scratches or smudges.
- **Disc Compatibility:** Verify that the disc type (CD-R, DVD-RW, BD-R, M-Disc) is compatible with the operation you are performing and with your burning software.
- **Burning Software:** Ensure your burning software is up-to-date and correctly configured. Try different burning software if issues persist.
- **Disc Quality:** Use high-quality blank media for best results.

6.3 Blu-ray Movie Playback Issues

- **Playback Software:** Confirm you have dedicated Blu-ray playback software installed (e.g., CyberLink PowerDVD). Generic media players may not support Blu-ray.
- **System Requirements:** Ensure your computer meets the minimum hardware and software requirements for Blu-ray playback as specified by your playback software.
- **Software Updates:** Keep your Blu-ray playback software updated to the latest version.

7. SPECIFICATIONS

Feature	Detail
Model Number	71097
Product Dimensions	6 x 1 x 6 inches
Item Weight	0.704 ounces
Hardware Interface	USB, USB Type C
Optical Storage Write Speed	CD: 24x, DVD: 8x, Blu-ray: 6x

Feature	Detail
Optical Storage Read Speed	8x (Blu-ray)
Special Feature	Portable, M-Disc Ready
Compatibility	Windows, Mac OS (up to 13.1 Ventura)

8. WARRANTY AND SUPPORT

8.1 Limited Warranty

This Verbatim product is covered by a **1-year Limited Warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use. It does not cover damage caused by accident, misuse, abuse, unauthorized modification, or improper installation.

Image 8.1: Verbatim 1-Year Limited Warranty badge.

8.2 Customer Support

For technical assistance, warranty claims, or further information, please contact Verbatim customer support. Refer to the official Verbatim website for the most current contact details and support resources.