

## Chamberlain RTXW2-10

# Chamberlain RTXW2-10 Wireless 2-Channel Wall Transmitter

Model: RTXW2-10 | Brand: Chamberlain

## 1. PRODUCT OVERVIEW

The Chamberlain RTXW2-10 is a wireless 2-channel wall transmitter designed for convenient control of Chamberlain roller shutter motors. Its modern and attractive design integrates seamlessly into any home environment, allowing for easy operation of individual or multiple roller shutters.

Key features include:

- Effortless control of roller shutters without manual intervention.
- Two independent channels to operate two individual roller shutters or groups of shutters simultaneously.
- Compatibility with Chamberlain wireless roller shutter drives: RPD10ER-10, RPD15ER-10, RPD25ER-10, and RPD40ER-10.
- Can be used with the RRX1-10 radio receiver as an upgrade kit for common roller shutter motors with mechanical end limits.



*Image 1: Front view of the Chamberlain RTXW2-10 wireless wall transmitter, showing the control buttons for up, down, and stop functions for two channels.*

## 2. PACKAGE CONTENTS

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Please check that all items are present in the package:

- 1x Chamberlain RTXW2-10 Wall Transmitter
- 1x Battery (pre-installed or separate)
- Mounting hardware (screws and wall plugs)

## 3. SAFETY INFORMATION

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Read all instructions carefully before installation and use. Keep this manual for future reference.

- **Battery Safety:** Ensure correct battery polarity. Do not mix old and new batteries. Dispose of used

batteries responsibly.

- **Installation:** Install the device in a dry indoor location. Avoid exposure to moisture, extreme temperatures, or direct sunlight.
- **Children:** Keep the device and its components out of reach of children.
- **Maintenance:** Do not attempt to repair the device yourself. Refer all servicing to qualified personnel.

## 4. SETUP AND INSTALLATION

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### 4.1 Battery Installation

The wall transmitter typically comes with a battery already installed. If not, or if replacement is needed:

1. Carefully open the battery compartment cover on the back of the transmitter.
2. Insert the lithium battery, ensuring the correct polarity (+/-) as indicated inside the compartment.
3. Close the battery compartment cover securely.

### 4.2 Mounting the Wall Transmitter

Choose a suitable location for the wall transmitter, typically near the roller shutter it will control, at a convenient height.

1. Separate the front panel from the mounting plate.
2. Hold the mounting plate against the wall at the desired position and mark the drilling points.
3. Drill holes at the marked points and insert the wall plugs.
4. Secure the mounting plate to the wall using the provided screws.
5. Snap the front panel of the transmitter onto the mounted plate.



*Image 2: Example of a house equipped with roller shutters, illustrating the typical application environment for the wall transmitter.*

## 5. OPERATING INSTRUCTIONS

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### 5.1 Pairing with Roller Shutter Motors

Before operating, the wall transmitter must be paired with your Chamberlain roller shutter motor(s) or a compatible radio receiver (e.g., RRX1-10). Refer to the specific pairing instructions for your roller shutter motor or receiver, as the process may vary. Generally, this involves:

1. Activating the programming mode on your roller shutter motor/receiver.
2. Pressing a specific button sequence on the RTXW2-10 transmitter within a short timeframe.
3. Confirming successful pairing (e.g., motor movement or LED indicator).

*Note: The RTXW2-10 has two channels. You can pair one motor or a group of motors to Channel 1 and another motor or group to Channel 2.*

### 5.2 Basic Operation

The transmitter features six buttons: two 'Up' arrows, two 'Down' arrows, and two 'Stop' buttons, arranged for two channels.

- **Up Arrow (^):** Press to raise the roller shutter(s) assigned to that channel.
- **Down Arrow (v):** Press to lower the roller shutter(s) assigned to that channel.
- **Stop Button (—):** Press to stop the roller shutter(s) at their current position.

To switch between channels or operate a specific channel, simply use the corresponding set of buttons.

## 6. COMPATIBILITY

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The Chamberlain RTXW2-10 wall transmitter is compatible with the following Chamberlain wireless roller shutter drives:

- Chamberlain RPD10ER-10
- Chamberlain RPD15ER-10
- Chamberlain RPD25ER-10
- Chamberlain RPD40ER-10

Additionally, it can be used as an upgrade kit in conjunction with the Chamberlain RRX1-10 radio receiver to control common roller shutter motors that have mechanical end limits.

## 7. MAINTENANCE

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### 7.1 Battery Replacement

When the transmitter's range decreases or it becomes unresponsive, the battery may need replacement. Follow the steps in Section 4.1 for battery installation. Use a new lithium battery of the same type.

### 7.2 Cleaning

Clean the surface of the transmitter with a soft, dry cloth. Do not use abrasive cleaners or solvents, as these may damage the finish or internal components.

## 8. TROUBLESHOOTING

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- **Transmitter not responding:**
  - Check the battery. Replace if necessary.
  - Ensure the transmitter is within range of the roller shutter motor/receiver.
  - Re-pair the transmitter with the motor/receiver (refer to Section 5.1).
  
- **Roller shutter moves erratically:**
  - Check for any obstructions in the roller shutter's path.
  - Verify that the motor's end limits are correctly set (refer to your motor's manual).
  
- **Only one channel works:**
  - Ensure both channels are correctly paired with their respective motors/groups.
  - Check battery level.

## 9. SPECIFICATIONS

Feature	Detail
Model Number	RTXW2-10
Manufacturer	Chamberlain
Dimensions (L x W x H)	8 x 8 x 1.5 cm
Weight	90 grams
Color	White
Material	Plastic
Shape	Square
Number of Items	1
Special Feature	Universal
Included Components	Battery, Wall Transmitter, Mounting Hardware
Battery Required	Yes
Battery Composition	Lithium
Max. Supported Devices	18
Compatible Devices	Tubular Motor
Connectivity Technology	Radio Frequency
Country of Origin	Taiwan

## 10. WARRANTY AND SUPPORT

Chamberlain products are designed for reliability and performance. For warranty information, please refer to the documentation provided with your purchase or visit the official Chamberlain website. For technical support, troubleshooting assistance, or to inquire about spare parts, please contact Chamberlain customer service through their official channels.

Please retain your proof of purchase for warranty claims.