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#### Phomemo 241BT

# Phomemo 241BT Bluetooth Thermal Printer User Manual

Model: 241BT

#### **PRODUCT OVERVIEW**

The Phomemo 241BT Bluetooth Thermal Printer is an advanced, inkless label printer designed for efficiency and convenience in small business and personal use. It offers versatile connectivity options, supporting both wireless Bluetooth and wired USB connections across various operating systems. This manual provides detailed instructions for setup, operation, and maintenance to ensure optimal performance of your printer.

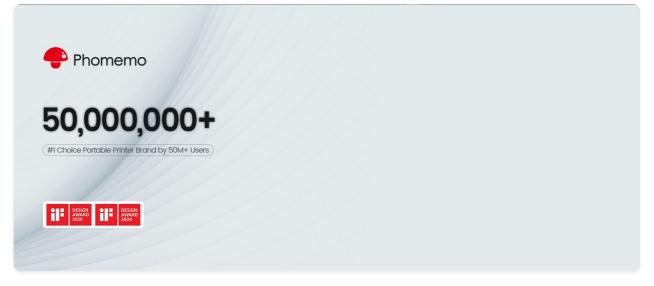


Figure 1: Phomemo 241BT Bluetooth Thermal Printer in a typical use environment.

## WHAT'S IN THE BOX

Upon unboxing your Phomemo 241BT printer, please ensure all the following components are present:

- 1 x Phomemo 241BT Bluetooth Shipping Label printer
- 1 x Power Cord & Adapter for shipping label printer
- 1 x USB-C adapter for MAC OS

- 20 x 4x6 shipping labels for print test
- 1 x PM-241BT quick start guide



Figure 2: All components included in the Phomemo 241BT package.

## SETUP GUIDE

1. Physical Setup

- 1. Connect the power adapter to the printer and plug it into a power outlet.
- 2. Open the printer cover by pressing the button on the side.
- 3. Load the thermal labels into the printer. Ensure the labels are facing up and aligned correctly between the adjustable guides.
- 4. Close the printer cover. The printer will automatically calibrate and feed a small portion of the label.



Figure 3: Proper label loading and automatic calibration.

## 2. Software & Connectivity

The Phomemo 241BT supports various connection methods:

#### Mobile (Phone/Tablet) via Bluetooth

- 1. Download the 'Labelife' app from Google Play Store (Android) or Apple App Store (iOS).
- 2. Open the 'Labelife' app and navigate to the device connection section.
- 3. Search for your printer (PM-241BT) and click to connect. Important: Search for the printer within the 'Labelife' app, not your phone's system Bluetooth settings.

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Video 1: Step-by-step guide to connecting the 241BT printer to your phone or tablet via Bluetooth using the Labelife app.

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Video 2: Demonstrates connecting the thermal label printer to a cell phone via Bluetooth.

#### PC (Windows/Mac/Linux/ChromeOS) via Bluetooth or USB

- 1. Install the 'Labelife' software from www.labelife.net.
- 2. For Bluetooth connection, ensure your PC supports Bluetooth or has a Bluetooth driver installed. Search for the printer within the 'Labelife' software.
- 3. For wired printing, connect the printer to your PC using the provided USB cable. A USB flash drive with printer drivers and instruction videos is included for quick setup.

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Video 3: Bluetooth connection guide for PC (Windows, Mac, ChromeOS).

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Video 4: Tutorial on installing the Chrome extension for printing.

#### **OPERATING INSTRUCTIONS**

The Phomemo 241BT printer is designed for fast and clear label printing, saving you time and resources.

#### 1. Printing Labels

- Once connected, open your desired label file (PDF, image, or use a template) in the 'Labelife' app/software.
- Adjust label dimensions as needed. The printer supports label widths from 1 to 4.6 inches.
- Initiate the print command from the software/app. The printer can achieve speeds of up to 72 labels per minute (or 120 pieces per minute).



Figure 4: Wireless and wired printing options for the Phomemo 241BT.



Figure 5: Examples of labels printed with varying sizes and purposes.

#### 2. Supported Platforms

The Phomemo 241BT is compatible with a wide range of e-commerce and shipping platforms, making it ideal for small businesses:

- USPS
- Shopify
- UPS
- Etsy
- eBay

- Amazon
- Poshmark
- ShipStation
- Shippo
- Ordoro
- Temu



Figure 6: The printer supports a wide array of popular shipping platforms.

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Video 5: Overview of the 241BT Bluetooth Shipping Label Printer's features.

#### Your browser does not support the video tag.

Video 6: Demonstrates the Phomemo label printer's use for small businesses.

#### MAINTENANCE

To ensure the longevity and optimal performance of your thermal printer, regular maintenance is recommended:

- Keep the printer clean and free from dust and debris. Use a soft, dry cloth to wipe the exterior.
- Periodically clean the print head with an alcohol wipe or a specialized thermal printer cleaning pen to prevent print quality issues.
- Store labels in a cool, dry place away from direct sunlight to maintain their quality.

#### **T**ROUBLESHOOTING

For common issues and solutions, please refer to the comprehensiveTroubleshooting Guide (PDF) provided by Phomemo. Additionally, if you encounter Bluetooth connection issues, remember to search for the printer within the 'Labelife' software or app, not your device's system settings.

#### **S**PECIFICATIONS

Feature	Detail
Model Name	241BT
Product Dimensions	3.5"D x 7.5"W x 5.5"H
Item Weight	1.59 pounds
Printing Technology	Thermal
Connectivity Technology	Bluetooth, USB
Printer Media Size Maximum	4 x 6 inch labels (supports 1" to 4.6" width)
Maximum Black and White Print Resolution	203DPI
Max Copy Speed (Black & White)	81 ppm (72 labels/min)

Compatible Devices	Smartphones, IOS & Android Phone/Pad, PC, Laptops (Windows, Mac
	OS, Chrome OS, Linux)

# WARRANTY & SUPPORT

Phomemo offers a free replacement service for up to 24 months from the date of purchase. For any technical assistance or inquiries, please contact the Phomemo technical team. Contact information is clearly visible on the printer's label and in the included instructions.

Support options include:

- · Live Chat
- Phone Calls (from 9:00 AM to 6:00 PM, Working days)
- Emails
- Remote-desktop operations support

Phone: +1 833 940 3818

# **PHOMEMO PROFESSIONAL**

# **Customer-Service & Technical-Support**









E-mail Service

**Phone Call** 

**Live Chat** 

Remote Assistance

# 24 Month Guarantee Service



Figure 7: Phomemo's dedicated customer service and technical support team.

**Related Documents - 241BT** 



#### Phomemo 241-BT Bluetooth Thermal Label Printer: Installation and User Resources

Find installation tutorials, user guides, and support resources for the Phomemo 241-BT Bluetooth Thermal Label Printer, a wireless solution for small businesses and shipping.



#### Phomemo PM-241 Printer Setup Guide: Comprehensive Instructions and Troubleshooting

A complete guide to setting up and using the Phomemo PM-241 label printer. This manual covers driver installation for Mac and Windows, troubleshooting common issues, and configuring the printer with various e-commerce and shipping platforms.



#### Phomemo PM-246S Printer Setup Guide

This comprehensive setup guide provides detailed instructions for installing and configuring the Phomemo PM-246S label printer. It covers essential topics such as adjusting label margins, creating custom label sizes, and integrating the printer with popular e-commerce and shipping platforms like Amazon FBA, UPS, Shopify, Etsy, and more. Users will find valuable troubleshooting tips and support resources to ensure optimal performance of their Phomemo PM-246S.



#### Phomemo PM-246S Label Printer Setup Guide and Troubleshooting

This comprehensive guide provides detailed instructions for setting up the Phomemo PM-246S label printer on Mac and Windows, including driver installation, troubleshooting common issues, and configuring settings for various e-commerce platforms.



#### Phomemo PM-246S Label Printer Setup and Troubleshooting Guide

Comprehensive setup guide and troubleshooting manual for the Phomemo PM-246S label printer, covering driver installation for Mac and Windows, label adjustments, and platform-specific printing instructions.



#### Phomemo PM-246S Logistics Label Printer Quick Start Guide

This quick start guide provides comprehensive instructions for setting up and using the Phomemo PM-246S Logistics Label Printer. Learn about printer components, label loading, driver installation for macOS and Windows, printer settings, status light indicators, feed button functions, maintenance, and safety notices for optimal performance and longevity.