

## DOULTON W9121226

# British Berkefeld Doulton Ceramic Water Filter Candle W9121226 7" Ultra Sterasyl Instruction Manual

Model: W9121226 (8674)

## 1. INTRODUCTION

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This instruction manual provides essential information for the proper installation, operation, and maintenance of your British Berkefeld Doulton Ceramic Water Filter Candle W9121226 7" Ultra Sterasyl. Adhering to these guidelines will ensure the filter's optimal performance and extend its lifespan.

The Ultra Sterasyl filter utilizes advanced ceramic technology to reduce common contaminants from potable water sources. It is designed to improve water quality by reducing PFAS, bacteria, chlorine, cysts, microplastics, heavy metals, pesticides, and pharmaceuticals, while retaining beneficial minerals for improved taste and odor.



**Image 1.1:** Diagram illustrating the contaminants reduced by the Ultra Sterasyl filter, including chlorine, odor, microplastics, PFAS, bacteria, cysts, lead, pharmaceuticals, and trace organics.

## 2. SAFETY INFORMATION

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- This filter is intended for use with potable (drinkable) water only. Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the unit.
- Do not use hot water with the filter system, as this can damage the filter element and reduce its effectiveness.
- Handle the ceramic filter candles with care. Ceramic is a fragile material and can break if dropped or subjected to impact.
- When cleaning the filter, do not use soaps, detergents, or abrasive chemicals, as these can contaminate the filter and affect water quality.
- Ensure all connections are secure to prevent leaks.

## 3. SETUP AND INSTALLATION

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The British Berkefeld Doulton Ceramic Water Filter Candle W9121226 is designed for gravity-fed countertop water filter systems. This section outlines the general installation process.

### 3.1 Unpacking

Carefully remove the filter candle from its packaging. Each filter typically includes a silicone washer and a screw cap for installation. Inspect the filter for any visible damage before proceeding.



**Image 3.1:** The Ultra Sterasyl filter candle shown with its retail packaging and the included screw cap and washer.

### 3.2 Installation into a Gravity System

1. Ensure your gravity-fed water filter system (e.g., British Berkefeld Doulton stainless steel system) is clean and empty.
2. Place the upper chamber of the system upside down.
3. Insert the threaded stem of the filter candle through the hole in the base of the upper chamber.
4. Place the silicone washer onto the threaded stem from the underside of the chamber.
5. Secure the filter in place by screwing the wing nut (or screw cap) onto the threaded stem from the underside, tightening it firmly but not excessively to avoid damaging the ceramic.
6. Repeat for any additional filter candles your system accommodates.
7. Once all filters are installed, place the upper chamber onto the lower chamber of your gravity system.



**Image 3.2:** Water being added to the upper chamber of a gravity filter system, showing the installed filter candles.



**Image 3.3:** A close-up view of the filter candle properly seated within the upper chamber of a gravity water filter.

### 3.3 Initial Flushing

After installation, it is recommended to fill the upper chamber with water and allow it to filter through completely. Discard the first 2-3 batches of filtered water. This process helps to flush out any ceramic dust and prepare the filters for regular use. Initial filtration may be slower, but the flow rate will increase as the filters become saturated.

## 4. OPERATING INSTRUCTIONS

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The British Berkefeld Doulton Ceramic Water Filter Candle operates on a gravity-fed principle, requiring no electricity or plumbing connections.

- **Filling the System:** Pour untreated water into the upper chamber of your gravity filter system. The water will slowly pass through the ceramic filter candles into the lower chamber.
- **Filtration Speed:** The filtration speed depends on the water pressure (gravity) and the cleanliness of the filter. New filters may filter slower initially.
- **Water Quality:** The filtered water should have a noticeably improved taste and odor due to the reduction of chlorine and other contaminants.

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**Video 4.1:** An official product video demonstrating the British Berkefeld Doulton W9121226 filter candle and its features.

## 5. MAINTENANCE

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Regular maintenance ensures the longevity and effectiveness of your filter candles.

### 5.1 Cleaning the Filter Candles

Over time, contaminants removed from the water will accumulate on the surface of the ceramic filter. This can reduce the flow rate. To restore the flow:

1. Carefully remove the filter candle from the upper chamber.

2. Using a clean, non-abrasive scouring pad or stiff brush (e.g., a Scotch-Brite pad that has never been used with soap or detergents), gently scrub the entire surface of the ceramic filter under running water.
3. Continue scrubbing until the white color of the ceramic is restored and any visible discoloration is removed.
4. Rinse the filter thoroughly with clean water.
5. Reinstall the cleaned filter candle as described in Section 3.2.

**Note:** Do not use soap, detergents, or any cleaning agents on the filter. Only use water and a clean, dedicated scrubbing pad.

## 5.2 Filter Replacement

For optimal performance and water quality, it is recommended to replace the British Berkefeld Doulton Ceramic Water Filter Candle W9121226 every 6 months, or sooner if the flow rate significantly decreases and cannot be restored by cleaning, or if the ceramic element becomes damaged.

## 5.3 Recycling

The plastic mount of the filter can typically be recycled according to local regulations. The ceramic filter element can be safely composted or used as drainage material in plant pots. To do this, gently remove the plastic mount and break the ceramic element into small pieces using light pressure with a hammer, then cover it with an old rag for safety.

## 6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Slow flow rate	New filter, or ceramic surface is clogged with contaminants.	Allow new filters to saturate (flow rate will increase over a few days). Clean the ceramic surface as described in Section 5.1.
Unusual taste or odor in filtered water	Initial use, or filter is exhausted.	Ensure initial flushing (discard first 2-3 batches). If problem persists after cleaning, consider replacing the filter.
Water leakage from system	Improperly seated washer or loose screw cap.	Check that the silicone washer is correctly positioned and the screw cap is tightened firmly.
Filter does not fit existing system hardware	Incompatibility with non-Doulton systems.	Verify compatibility with your specific gravity filter system model before purchase. This filter is designed for British Berkefeld Doulton and other compatible gravity-fed systems.

## 7. SPECIFICATIONS

Feature	Detail
Model Number	W9121226 (8674)
Brand	DOULTON
Material	Ceramic
Filter Length	7 inches
Item Weight	9.6 ounces (271 Grams)
External Testing Certification	UL

Feature	Detail
Product Benefits	Removes contaminants, improves taste and odor
UPC	822355007547
Unit Count	1.0 Count
Manufacturer	Doulton
Part Number	W9121226-01

## 8. WARRANTY AND SUPPORT

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For specific warranty information regarding your British Berkefeld Doulton Ceramic Water Filter Candle W9121226, please refer to the documentation included with your purchase or visit the official Doulton website. Warranty terms and conditions may vary. For further assistance, technical support, or to purchase replacement parts, please contact Doulton customer service or visit their official website: [www.doulton.com](http://www.doulton.com).

