

Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

manuals.plus /

- > [SSA](#) /
- > [SSA 10.1 inch WiFi Digital Photo Frame User Manual](#)

SSA ZN-DP1011

SSA 10.1 inch WiFi Digital Photo Frame User Manual

Model: ZN-DP1011

INTRODUCTION

The SSA 10.1 inch WiFi Digital Photo Frame provides a convenient way to share and display your cherished memories. Featuring an IPS touch screen and Alexa voice control compatibility, this frame allows family and friends to instantly share photos and videos from anywhere via the Whale Photo App. It comes with built-in 16GB memory and supports Micro SD card expansion for additional storage.



The SSA 10.1 inch WiFi Digital Photo Frame, showcasing a vibrant family photo and a smartphone displaying the companion app.

SETUP

Follow these steps to set up your digital photo frame:

1. **Power On:** Connect the power adapter to the frame and plug it into a wall outlet. The frame will automatically power on.
2. **Initial Setup:** Follow the on-screen prompts to select your language, time zone, and connect to your Wi-Fi network.
3. **Download Whale Photo App:** Download the "Whale Photo" app on your smartphone from the App Store (for iOS) or Google Play (for Android).
4. **Register and Bind:** Register an account within the app and follow the instructions to bind your frame to your account. This typically involves scanning a QR code displayed on the frame.



Instructions for downloading the Whale Photo App and connecting it to the digital photo frame using QR codes.

OPERATING INSTRUCTIONS

Sharing Photos and Videos

The primary way to send content to your frame is through the Whale Photo App. You can send photos and small videos (up to 30 seconds) directly from your smartphone to the frame, allowing friends and family to share moments instantly.

This video demonstrates how to send photos and videos to your digital photo frame using the Whale Photo App.

Alexa Voice Control

The frame is compatible with Alexa voice commands. If you have an Alexa-enabled device, you can control the frame hands-free. Common commands include:

- "Alexa, turn on frame."
- "Alexa, turn off frame."
- "Alexa, next on frame."
- "Alexa, previous on frame."
- "Alexa, pause on frame."
- "Alexa, play on frame."
- "Alexa, volume up/down on frame."

10.1 inch WiFi Picture Frame



WiFi



Slideshow/Video
playback



Sending photos via
Whale Photo Website
(Up to 500pcs one time)



Touch Screen



Built-in 16GB



Show Caption



Photos and Videos withdraw



1280x800 IPS

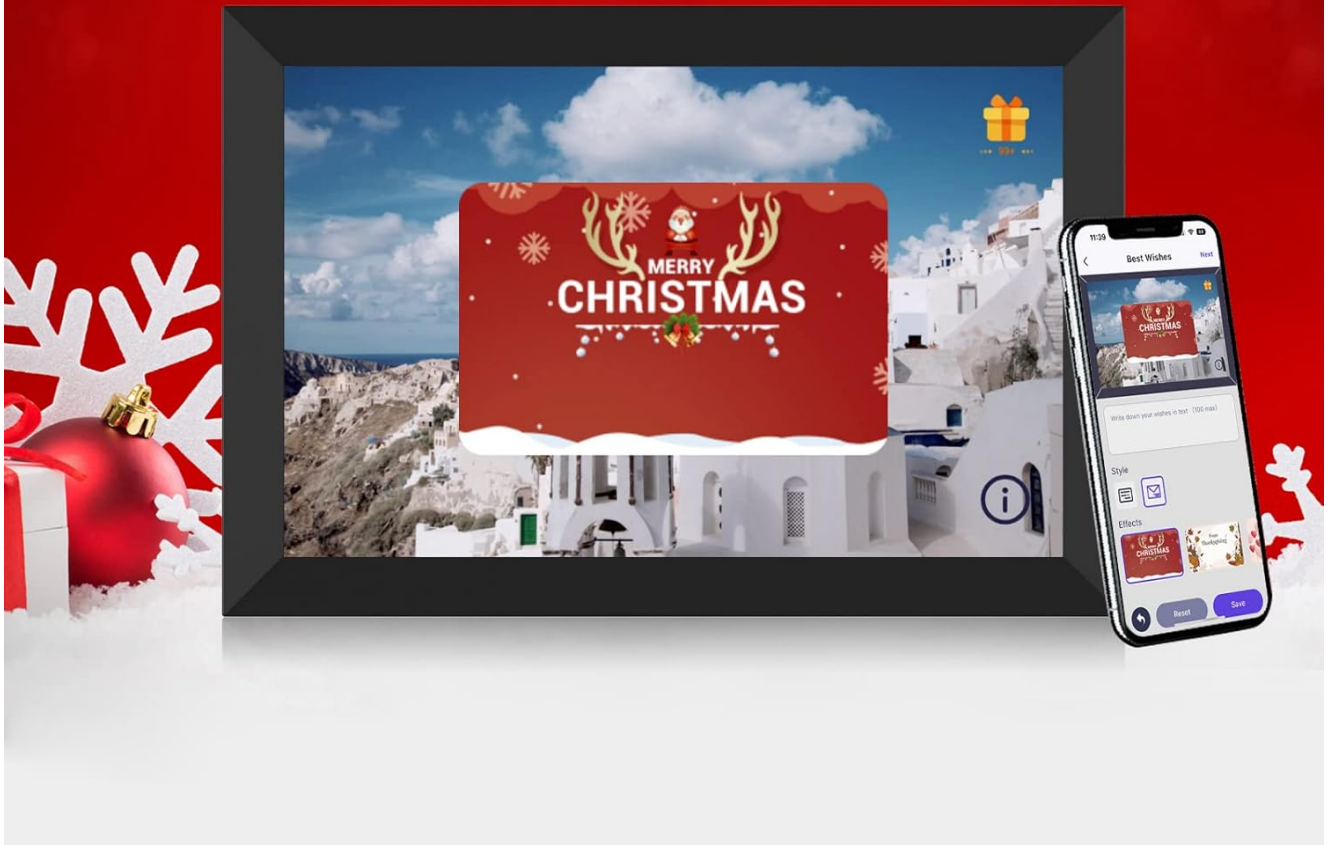
The digital photo frame can be controlled using Alexa voice commands, as shown with an Echo Dot device.

Touch Screen and Display Features

The IPS HD touch screen allows for easy navigation and setup. You can swipe through photos, adjust settings, and manage content directly on the frame. The auto-rotate feature automatically adjusts the display orientation (portrait or landscape) based on how the frame is positioned.

- **Image Zooming:** Pinch to zoom on photos.
- **Display Caption:** Enable or disable captions for photos.
- **Adjust Brightness:** Customize screen brightness for optimal viewing.
- **Sleep Mode:** Set a schedule for the frame to automatically turn off/on.

SEND WISHES TO LOVED ONES



The frame supports automatic rotation, allowing photos to be displayed correctly in both landscape and portrait orientations.

MAINTENANCE

To ensure the longevity and optimal performance of your digital photo frame, consider the following maintenance tips:

- **Cleaning:** Use a soft, lint-free cloth to gently wipe the screen and frame. Avoid abrasive cleaners or sprays directly on the screen.
- **Placement:** Place the frame in a stable location, away from direct sunlight, excessive heat, or moisture.
- **Software Updates:** Periodically check for and install any available software updates through the frame's settings menu to ensure you have the latest features and security enhancements.
- **Data Backup:** While the frame has internal storage, regularly back up important photos and videos to an external device or cloud service.

TROUBLESHOOTING

If you encounter issues with your digital photo frame, refer to the following common troubleshooting steps:

Problem	Possible Cause	Solution
Frame not turning on	Power adapter not connected or faulty outlet.	Ensure the power adapter is securely connected to the frame and a working power outlet. Try a different outlet.
Cannot connect to Wi-Fi	Incorrect Wi-Fi password, weak signal, or router issue.	Double-check the Wi-Fi password. Move the frame closer to the router. Restart your Wi-Fi router.
Photos/Videos not appearing	Content not sent correctly, app not synced, or frame memory full.	Verify content was successfully sent via the Whale Photo App. Ensure the frame is online. Check available storage on the frame.
Frame freezes or is unresponsive	Temporary software glitch.	Unplug the power adapter, wait 10 seconds, then plug it back in to restart the frame.

If issues persist after trying these steps, please contact customer support.

SPECIFICATIONS

- **Screen Size:** 10.1 Inches
- **Resolution:** 1080p (Full HD IPS LCD panel)
- **Internal Memory:** 16GB
- **Expandable Storage:** Supports Micro SD Card (max 32GB)
- **Connectivity:** Wi-Fi
- **Voice Control:** Alexa compatible
- **Aspect Ratio:** 16:10
- **Product Dimensions:** 10 x 6 x 0.99 inches
- **Item Weight:** 2.33 pounds
- **Color:** Black

Large 16GB Internal Storage

Can hold thousands of photos

Storage can also be extended

By using Micro SD Card



Key features and specifications of the 10.1 inch WiFi Digital Picture Frame.

WARRANTY AND SUPPORT

The SSA Digital Photo Frame comes with a one-year warranty. We are committed to providing lifetime support for our products. For any inquiries or assistance, please contact our customer service team. We aim to provide a prompt response within 24 hours.

For further information or to explore more products, visit the [SSA Store on Amazon](#).