Heybly HCT005SW

Heybly Cat Tree, Cat Tower Condo HCT005SW - Instruction Manual

Brand: Heybly | Model: HCT005SW

Introduction

Thank you for choosing the Heybly Cat Tree, Model HCT005SW. This instruction manual provides essential information for the safe and proper setup, operation, maintenance, and troubleshooting of your new cat tree. Ensure all components are present and undamaged before assembly. This multi-level cat tower is designed to provide a comfortable and engaging environment for your feline companions.



Image: The Heybly Cat Tree HCT005SW in light gray, featuring multiple platforms, a condo, a basket, and scratching posts. Several cats are shown interacting with the tree, highlighting its various features.

Setup and Assembly

The Heybly Cat Tree HCT005SW is designed for hassle-free installation. Follow the included illustrated instructions and use the provided tool pack for assembly. Most components connect by turning and locking into place.

Stability and Safety

- The cat tree features a sturdy base and a basket fixed on both sides for enhanced stability.
- To prevent wobbling or tipping, especially with active or multiple cats, utilize the provided safety strap to attach the cat tree securely to a wall.

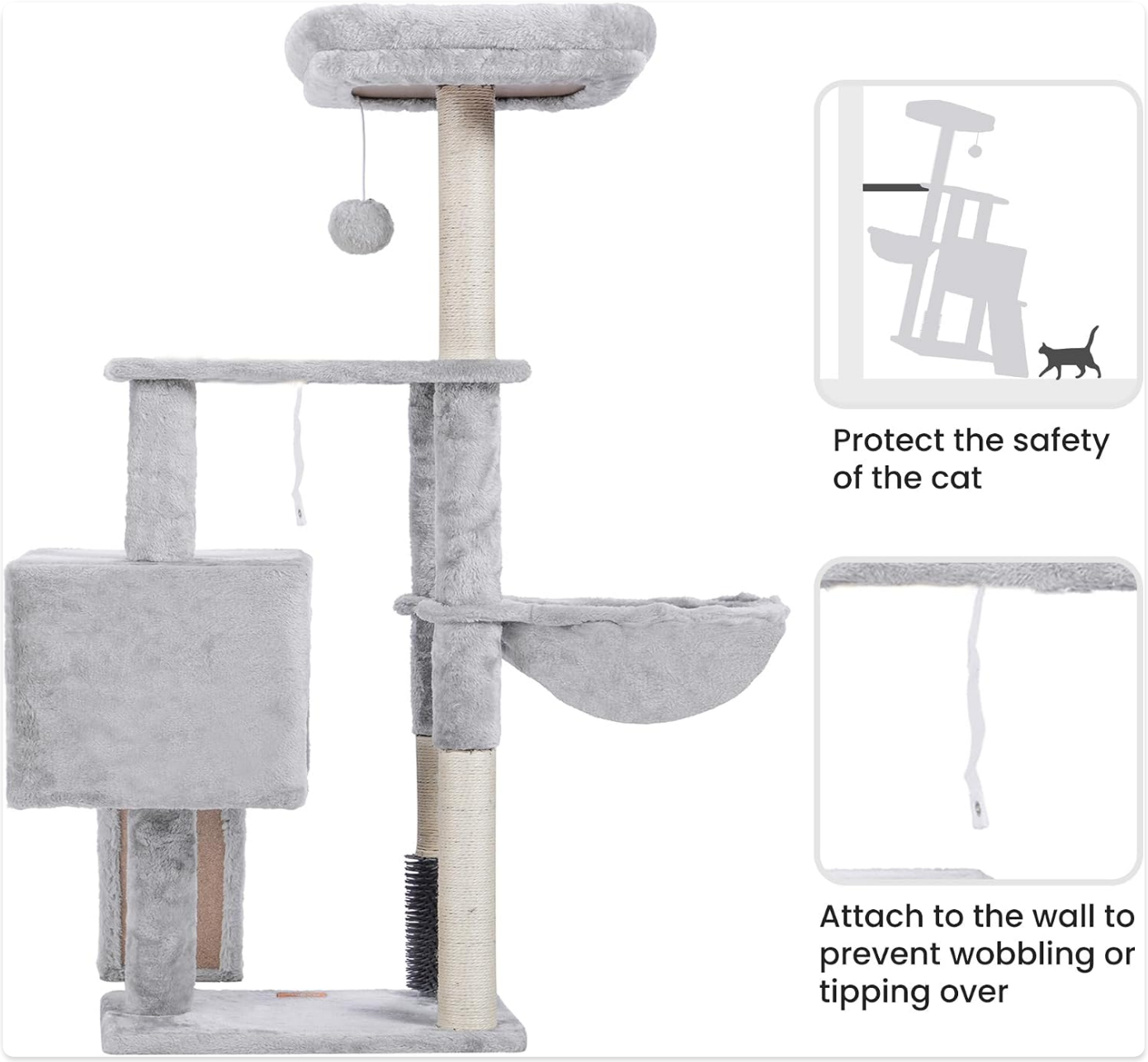


Image: A diagram illustrating the process of securing the cat tree to a wall using a safety strap to prevent accidental tipping.

Your browser does not support the video tag.

Video: An official Heybly video demonstrating the features of the cat tree, including the self-groomer brush and overall structure, which can aid in understanding assembly and usage.

Operating and Features

The Heybly Cat Tree offers multiple features designed for your cat's comfort, play, and natural instincts.

- **Plush Top Perch:** A cozy, padded bed at the highest point provides a comfortable spot for naps and observation.
- **Cat Self-Groomer Brush:** Located at the lower level, this soft plastic brush offers gentle massage and helps remove loose hair, promoting healthy grooming and a cleaner environment.
- **Interactive Plush Ball:** A toy ball with a bell is included for playful engagement without excessive noise.

- **Spacious Condo:** A two-door cat cave provides a perfect hideaway, offering a sense of security and a private space for rest or play.
- **Comfortable Basket:** The basket is designed for cats who enjoy feeling wrapped and secure, offering a stable and cozy resting area.
- **Sisal Scratching Posts and Board:** Multiple posts wrapped in natural sisal and a 2-in-1 scratching board allow cats to satisfy their natural scratching urges, helping to maintain nail health and protect your furniture.
- **Multi-Level Design:** Two jumping platforms increase active space and assist both kittens and older cats in climbing up and down easily.



Image: Detailed view of the plush top perch and the comfortable basket, showing cats enjoying these cozy spots.

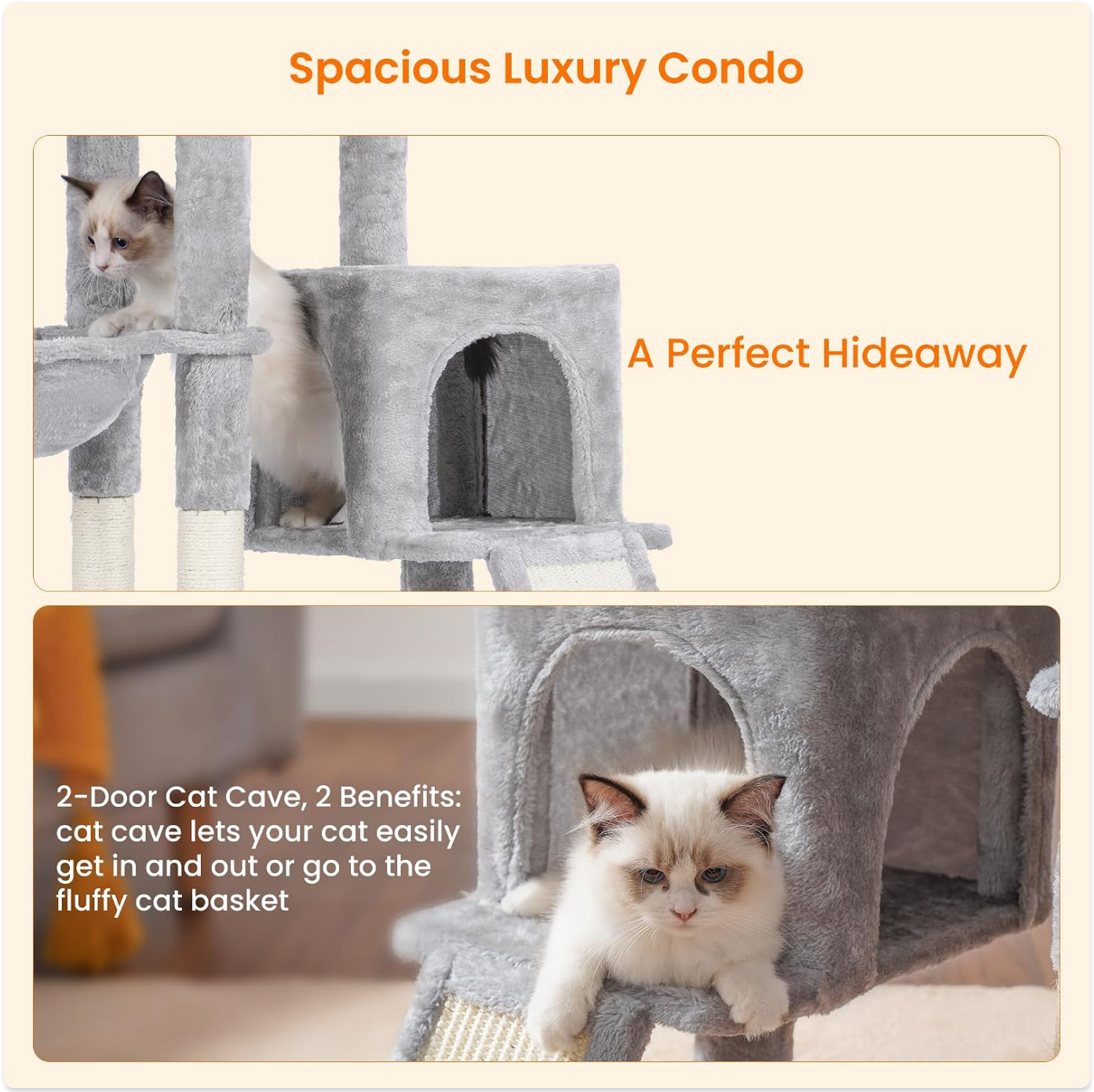


Image: A view of the spacious cat condo with two entrances and the scratching ramp, providing hideaway and play options.

Your browser does not support the video tag.

Video: An official Heybly video showcasing the cat tree with a toy, demonstrating its interactive elements and how cats engage with the structure.

Maintenance

Proper maintenance ensures the longevity and hygiene of your Heybly Cat Tree.

- **Cleaning:** The plush top bed cover is removable and can be washed. For other plush surfaces, use a small brush attachment on a vacuum cleaner to remove cat hair and debris. Spot clean any soiled areas with a damp cloth and mild detergent, then air dry.
- **Scratching Posts:** The sisal scratching posts are designed to be durable. If they become worn over time, it is possible to re-wrap them with new sisal rope using appropriate adhesive.
- **General Care:** Regularly inspect the cat tree for any loose parts or damage. Tighten screws as needed to maintain

structural integrity.

Troubleshooting

Wobbling or Instability

- Ensure all screws and connections are tightly secured.
- Verify that the cat tree is placed on a flat, level surface.
- Utilize the provided safety strap to anchor the cat tree to a nearby wall. This significantly enhances stability, especially for larger or more active cats.

Specifications

Feature	Detail
Model Name	HCT005SW
Product Dimensions (L x W x H)	70L x 30W x 108H Centimetres (approx. 42.5 inches height)
Material	Cardboard, Faux Fur, Sisal
Color	Light Gray
Mounting Type	Floor Mount (with optional wall anchor)
Number of Levels	4
Special Feature	Anti-Scratch, Cat Self-Groomer Brush
Included Components	Basket, Bed, Dangling Ball, Instruction Manual, Toy
Recommended for	Large Size Cats, Medium Sized Cats



Image: A visual representation of the Heybly Cat Tree with key dimensions labeled, including height, platform sizes, and condo dimensions.

Warranty Information

Specific warranty details for the Heybly Cat Tree HCT005SW are not provided in this manual. Please refer to the product packaging or contact Heybly customer service for information regarding warranty coverage and terms.

Customer Support

For any questions, concerns, or assistance with your Heybly Cat Tree HCT005SW, please contact Heybly customer service through the retailer's platform or visit the official Heybly store online. Ensure you have your product model number and purchase details ready for efficient support.

Visit the Heybly Store: Heybly Store on Amazon

© 2023 Heybly. All rights reserved.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question