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› Motorola Moto Edge Plus User Manual

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Motorola Moto Edge Plus User Manual

Model: Moto Edge Plus

INTRODUCTION

This manual provides essential instructions for setting up, operating, maintaining, and troubleshooting your Motorola Moto Edge Plus smartphone. This device is a renewed product, professionally inspected and tested to function like new. Please read this guide thoroughly to ensure optimal performance and longevity of your device.



Image: Front view of the Motorola Moto Edge Plus smartphone.

WHAT'S IN THE BOX

Upon unboxing your Motorola Moto Edge Plus, verify that all the following items are present:

- Motorola Moto Edge Plus Smartphone
- Adapter
- USB Cable
- Handsfree (Earphones)

Note: As a renewed product, accessories may be generic or original.

SETUP

1. Inserting the SIM Card

1. Locate the SIM card tray on the side of your device.
2. Use the SIM ejector tool (not included, but typically a small paperclip can be used) to open the tray.
3. Place your Nano SIM card into the tray with the gold contacts facing down, ensuring it fits securely. The Moto Edge Plus supports a single SIM card.
4. Carefully reinsert the tray into the phone.

2. Initial Power On and Setup

1. Press and hold the Power button until the Motorola logo appears.
2. Follow the on-screen prompts to select your language, connect to a Wi-Fi network, and set up your Google account.
3. You will be guided through setting up security features, including fingerprint recognition.

3. Charging the Device

- Connect the USB Type-C cable to the charging port at the bottom of the phone.
- Plug the other end of the USB cable into the provided power adapter, then into a wall outlet.
- Allow the device to charge fully before its first use for optimal battery calibration.

OPERATING INSTRUCTIONS

Basic Navigation

The Motorola Moto Edge Plus features a responsive touchscreen for all interactions. Swipe, tap, and pinch to navigate through menus, open applications, and control features.

Fingerprint Recognition

- To set up or manage your fingerprint, go to **Settings > Security > Fingerprint**.
- Follow the on-screen instructions to register your fingerprints. This feature provides secure and quick access to your device.

Camera Usage

Your device is equipped with both front and rear cameras, featuring a Dual LED flash for enhanced low-light photography. It supports 4K video capture at 30 frames per second.

- Open the Camera app from your home screen or app drawer.
- Switch between front and rear cameras using the icon on the screen.
- Tap to focus, and press the shutter button to capture photos or start/stop video recording.

- Explore various shooting modes, including an **Underwater** mode for specific scenarios (ensure device is properly sealed and water resistant capabilities are not compromised).

Connectivity

The Moto Edge Plus supports 5G and GSM wireless network technologies. To manage your connections:

- **Wi-Fi:** Go to **Settings > Network & Internet > Wi-Fi** to connect to available networks.
- **Mobile Data:** Ensure your SIM card is active and mobile data is enabled in **Settings > Network & Internet > Mobile network**.
- **Bluetooth:** Pair with other devices via **Settings > Connected devices > Bluetooth**.

MAINTENANCE

Water Resistance

The Motorola Moto Edge Plus is rated as **Water Resistant**. This means it can withstand splashes, spills, or light rain. It is not designed for submersion in water. Water resistance may decrease over time with normal wear. Do not intentionally submerge the device.

Cleaning Your Device

- Use a soft, lint-free cloth to clean the screen and body of the phone.
- Avoid using harsh chemicals, abrasive cleaners, or compressed air.
- If necessary, slightly dampen the cloth with water or a screen-cleaning solution.

Battery Care

- To prolong battery life, avoid exposing the phone to extreme temperatures.
- Use only the provided or certified compatible chargers and cables.
- The device has a 5000 mAh Lithium-Polymer battery, offering approximately 18 hours of talk time.

TROUBLESHOOTING

If you encounter issues with your Motorola Moto Edge Plus, try the following steps:

- **Device Not Responding:** Press and hold the Power button for about 10-15 seconds to force a restart.
- **Network Issues:** Ensure your SIM card is correctly inserted. Try toggling Airplane Mode on and off. Check your mobile data settings.
- **Battery Draining Quickly:** Close unused apps running in the background. Reduce screen brightness. Check battery usage in **Settings > Battery** to identify power-hungry apps.
- **App Crashing:** Try clearing the app's cache (**Settings > Apps > [App Name] > Storage & cache > Clear cache**) or reinstalling the app.
- **Fingerprint Reader Issues:** Ensure your finger is clean and dry. Re-register your fingerprint if problems persist.

For persistent issues, refer to Motorola's official support website or contact customer service.

SPECIFICATIONS

Brand	Motorola
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Model Name	Moto Edge Plus
Operating System	Android 10.0
RAM Memory Installed Size	12 GB
Memory Storage Capacity	256 GB
Screen Size	6.7 Inches
Resolution	2340 x 1080 (OLED Display)
CPU Model	Snapdragon 870
Cellular Technology	5G, 2G (GSM)
SIM Card Slot Count	Single SIM (Nano)
Connector Type	USB Type C
Biometric Security Feature	Fingerprint Recognition
Water Resistance Level	Water Resistant
Headphones Jack	No headphone jack
Camera Description	Front, Rear (Dual LED Flash)
Video Capture Resolution	4K at 30 fps
Battery Capacity	5000 Milliamp Hours (Lithium-Polymer)
Phone Talk Time	18 Hours
Item Dimensions	5.91 x 3.94 x 1.97 inches
Model Year	2019

WARRANTY AND SUPPORT

Warranty Information

This renewed Motorola Moto Edge Plus comes with a **90 days limited warranty**. Please refer to the Amazon Renewed Guarantee for details regarding replacements or refunds if you are not satisfied with your purchase.

Customer Support

For further assistance, technical support, or warranty claims, please contact the Amazon Renewed customer service or visit the official Motorola support website. Ensure you have your product's ASIN (B09PHTBYLC) and purchase details available when contacting support.