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› [Doro 5860 - Unlocked Mobile Phone for Seniors with 4G \(LTE+3G+2G\), Numeric Keypad, Camera, Assistance Button, Charging Cradle - Black - Ideal for Seniors](#)

Doro Doro 5860

Doro 5860 User Manual

Model: Doro 5860

INTRODUCTION AND OVERVIEW

The Doro 5860 is a GSM 4G mobile phone designed for ease of use, particularly for seniors. It features a 2 MP camera, a large 2.4-inch backlit color screen, and large, separate keys for comfortable dialing and texting. A dedicated emergency call button is located on the back for quick assistance. The phone also includes Bluetooth functionality and comes with a convenient desktop charging cradle.

Key features include:

- **Large Screen:** A 2.4-inch color screen provides clear visibility for daily use.
- **Assistance Button:** A dedicated button on the back automatically dials and sends SMS alerts to pre-selected contacts in emergencies.
- **Enhanced Sound:** HD voice technology in the senior phone ensures clear conversations, even in noisy environments. It is hearing aid compatible (HAC) with a T4/M4 rating.
- **Camera:** The powerful 2 MP camera with flash allows capturing special family moments and high-quality videos.
- **Long Battery Life:** The 1000 mAh Li-ion battery provides up to 7 hours of talk time and 380 hours of standby time. Includes an EU mains charger and charging cradle.



Figure 1: Doro 5860 mobile phone in its charging cradle, displaying the main screen with time and date.

1. Inserting the SIM Card and Battery

Before using your Doro 5860, you need to insert a SIM card and the battery.

1. Carefully remove the back cover of the phone.
2. Insert your SIM card into the designated slot. Ensure it is correctly oriented as indicated by the diagram near the slot.
3. Insert the Li-ion 1000 mAh battery, aligning the contacts.
4. Replace the back cover until it clicks securely into place.

2. Initial Charging

It is recommended to fully charge the phone before first use.

1. Connect the EU mains charger to the charging cradle.
2. Place the Doro 5860 phone into the charging cradle. Ensure it is seated correctly and the charging indicator appears on the screen.
3. Allow the phone to charge until the battery icon shows full.



Figure 2: Visual representation of key features including the charging cradle.

OPERATING INSTRUCTIONS

1. Powering On/Off

- To power on: Press and hold the red End Call/Power button until the screen lights up.
- To power off: Press and hold the red End Call/Power button, then confirm "Power off" on the screen.

2. Making and Receiving Calls

- **Making a Call:** Enter the phone number using the large numeric keypad, then press the green Call button.
- **Receiving a Call:** Press the green Call button when the phone rings.
- **Ending a Call:** Press the red End Call button.

3. Using the Assistance Button

The dedicated assistance button is located on the back of the phone.

- In an emergency, press and hold the assistance button for a few seconds.
- The phone will automatically dial pre-programmed emergency contacts in sequence and send an SMS alert.

DORO 5860

Ein tolles Feature-Phone mit lautem und klarem Klang

Dank der bequem angeordneten, **kontrastreichen Tasten** und dem breiten Display können Sie ganz einfach telefonieren, Textnachrichten senden und **Fotos machen**. Dank der **mitgelieferten Ladestation** ist es ständig aufgeladen und Sie wissen immer, wo es ist.



Figure 3: How the assistance button connects to multiple contacts.

4. Camera Functionality

The Doro 5860 features a 2 MP camera with flash.

- Access the camera from the main menu.
- Use the navigation keys to frame your shot.
- Press the OK button to capture a photo or start/stop video recording.



Figure 4: User interacting with the Doro 5860.

MAINTENANCE

1. Cleaning Your Phone

To keep your Doro 5860 in optimal condition:

- Wipe the phone and screen with a soft, dry, lint-free cloth.
- Avoid using harsh chemicals, cleaning solvents, or strong detergents.

2. Battery Care

Proper battery care extends its lifespan:

- Avoid exposing the battery to extreme temperatures.
- Do not leave the phone uncharged for extended periods.
- Use only the original Doro charger and charging cradle.

TROUBLESHOOTING

If you encounter issues with your Doro 5860, refer to the common problems and solutions below:

Problem	Possible Cause	Solution
Phone does not turn on.	Battery is depleted or not inserted correctly.	Charge the battery. Ensure the battery is correctly inserted.
Cannot make or receive calls.	No network signal, SIM card issue, or out of credit.	Check network coverage. Reinsert SIM card. Contact your service provider.
Poor sound quality during calls.	Weak signal, speaker/microphone obstruction.	Move to an area with better signal. Ensure speaker/microphone are clear.
Assistance button not working.	Emergency contacts not set up or incorrect.	Verify emergency contact settings in the phone menu.

If the problem persists, please contact Doro customer support.

SPECIFICATIONS

Feature	Detail
Brand	Doro
Model Name	Doro 5860
Color	Black
Product Type	Bar Phone
Operating System	Mocor
Screen Size	2.4 Inches
Resolution	320 x 240
Connectivity Technology	Bluetooth, Cellular
Cellular Technology	4G
Effective Still Resolution	2 Megapixels
Memory Storage Capacity	128 MB
Special Features	2MP Camera, Calculator, Games, Blacklist, Hands-free
Battery Composition	Lithium-ion
Battery Capacity	1000 mAh
Talk Time	Up to 7 hours
Standby Time	Up to 380 hours
Hearing Aid Compatibility	Yes (HAC T4/M4)

Feature	Detail
Wireless Carrier	All carriers (Unlocked)
Manufacturer	Doro
Date First Available	July 21, 2022







Figure 5: Doro 5860 in black and white variants, and a side profile view.

WARRANTY INFORMATION

The Doro 5860 typically comes with a standard manufacturer's warranty. For specific details regarding the warranty period and coverage, please refer to the warranty card included in your product packaging or visit the official Doro website. The return policy for this product is 30 days for refund/replacement.

CUSTOMER SUPPORT

For further assistance, technical support, or to inquire about spare parts, please visit the official Doro support website or contact their customer service. Contact information can usually be found on the Doro website or in the product packaging.

DORO 5860

- Robust und praktisch
- Notruftaste
- Kompatibel mit Hörgeräten
- Kamera
- Sprechende Tasten



Figure 6: Doro 5860 highlighting its robust design and key features.



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