

## Mueller EG-2500

# Mueller Ultra GrillPower 2-in-1 Smokeless Electric Indoor Removable Grill and Griddle Combo (Model EG-2500) Instruction Manual

## 1. INTRODUCTION AND OVERVIEW

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This manual provides essential information for the safe and efficient operation of your Mueller Ultra GrillPower 2-in-1 Smokeless Electric Indoor Removable Grill and Griddle Combo, Model EG-2500. This versatile appliance features both grilling and griddle surfaces, a nonstick plate, and adjustable temperature control, designed for convenient indoor cooking.

## 2. IMPORTANT SAFETY INSTRUCTIONS

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**WARNING: To reduce the risk of fire, electric shock, or injury, always follow these basic safety precautions.**

- Read all instructions before using the appliance.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against electrical shock, do not immerse cord, plugs, or the temperature control probe in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children. Keep out of the reach of children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner. Contact customer support for assistance.
- The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control

to “OFF,” then remove plug from wall outlet.

- Do not use appliance for other than intended use.
- The cooking plate features a PFOA and BPA-free non-stick coating.

### 3. PRODUCT COMPONENTS

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Your Mueller Ultra GrillPower unit consists of several key components designed for ease of use and cleaning.

- **Easy Wash Cooking Plate:** Reversible grill and griddle surface.
- **Detachable Temperature Probe:** For precise temperature control.
- **Removable Drip Pan:** Collects excess grease and liquids.
- **Cool-Touch Handles:** For safe handling during and after use.
- **Cool-Touch Base:** The main housing of the appliance.



Figure 1: Exploded view showing the easy-to-clean components of the Mueller Ultra GrillPower.

### 4. SETUP INSTRUCTIONS

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Before first use, ensure all packaging materials are removed and the unit is clean.

1. Place the grill base on a stable, heat-resistant, and dry surface.
2. Insert the removable drip pan into the base. Ensure it is correctly seated.
3. Place the cooking plate (grill or griddle side up, depending on your cooking needs) onto the base.
4. Insert the detachable temperature control probe firmly into the socket on the side of the cooking plate. Ensure it clicks into place for a secure connection.
5. Plug the power cord into a standard 120V electrical outlet.

## 5. OPERATING INSTRUCTIONS

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The Mueller Ultra GrillPower offers precise temperature control for various cooking tasks.

1. After setup, turn the temperature control dial to your desired setting. The unit features 5 temperature settings, reaching up to 400°F, plus a 'Warm' setting.
2. The indicator light on the temperature probe will illuminate, indicating the unit is heating. It will turn off once the set temperature is reached.
3. Allow the grill to preheat for approximately 5-10 minutes for optimal cooking results.
4. Place food directly onto the preheated nonstick cooking surface. Due to the nonstick coating, little to no oil is required.
5. Monitor food as it cooks. Adjust the temperature as needed using the control dial.
6. When cooking is complete, turn the temperature control dial to the 'OFF' position and unplug the unit from the wall outlet.

# GRILL AND GRIDDLE COMBO

## Cook a Wide Variety of Foods



Figure 2: The 2-in-1 grill and griddle surface allows for cooking a variety of foods simultaneously.

# HEALTHY NON-STICK COOKING SURFACE



Figure 3: The healthy non-stick cooking surface is PFOA and BPA free, requiring little to no oil.

# ULTRA GRILL POWER

## Premium Heating Performance



Figure 4: The temperature control dial allows for 5 different heat settings, with a maximum power of 1000W.

## 6. CLEANING AND MAINTENANCE

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Proper cleaning ensures the longevity and performance of your grill and griddle combo.

1. Always unplug the appliance from the power outlet and allow it to cool completely before cleaning.
2. Remove the temperature control probe. Do not immerse the probe in water or any other liquid. Wipe it clean with a damp cloth if necessary.
3. Carefully remove the cooking plate and drip pan from the base.
4. Wash the cooking plate and drip pan with warm, soapy water using a soft sponge or cloth. The nonstick surface is easy to clean. Avoid abrasive cleaners or scouring pads that could damage the nonstick coating.
5. Rinse thoroughly and dry all parts completely before reassembling or storing.
6. Wipe the exterior of the base with a damp cloth. Do not immerse the base in water.



Figure 5: The removable cooking plate is designed for easy hand washing.

## 7. TROUBLESHOOTING

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If you encounter issues with your Mueller Ultra GrillPower, refer to the following common problems and solutions:

- **Appliance does not heat up:**
  - Ensure the power cord is securely plugged into a working 120V outlet.
  - Verify that the detachable temperature control probe is fully inserted into the cooking plate's socket. A loose connection can prevent heating.
  - Check that the temperature control dial is turned to a setting other than 'OFF'.
- **Excessive smoke during cooking:**
  - Ensure the drip pan is clean and properly installed.
  - Add a small amount of water to the drip pan before cooking to help reduce smoke.
  - Excess fat from certain foods can cause smoke. Trim excess fat from meats before grilling.
- **Food sticks to the cooking surface:**
  - Ensure the cooking surface is clean and free of residue from previous use.
  - Preheat the grill to the recommended temperature before adding food.
  - While the surface is nonstick, a very light coating of cooking oil or spray can be used for certain foods if desired.

If problems persist, please contact Mueller customer support.

## 8. SPECIFICATIONS

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Feature	Detail
Model Number	EG-2500
Brand	Mueller
Power	1000 Watts
Voltage	120 Volts

Product Dimensions	11"D x 17.5"W x 2.8"H
Weight	4.55 pounds
Temperature Settings	5 (up to 400°F) + Warm
Cooking Surface Material	Nonstick (PFOA & BPA Free)
Color	Black

## 9. WARRANTY AND SUPPORT

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Mueller is committed to providing high-quality products. While specific warranty details are not provided in this document, our dedicated customer support team is available to assist you.

For any questions, concerns, or assistance with your Mueller Ultra GrillPower, please contact our unparalleled 24/7 live telephone customer support.

**Contact Information:** Please refer to your product packaging or the official Mueller website for the most current customer support contact details.