WALI 012ARM

WALI Dual Monitor Wall Mount (Model 012ARM) Instruction Manual

Brand: **WALI** | Model: **012ARM**

1. INTRODUCTION

This manual provides detailed instructions for the proper installation, operation, and maintenance of your WALI Dual Monitor Wall Mount (Model 012ARM). Please read this manual thoroughly before installation to ensure safe and correct usage. Retain this manual for future reference.

2. SAFETY INFORMATION

- **Important:** This dual monitor wall mount is designed for installation on **concrete or brick walls only**. Do not install on drywall or plaster walls without proper reinforcement.
- Ensure the mounting surface can safely support the combined weight of the mount and two monitors.
- Do not exceed the maximum weight capacity of **22 lbs (10 kg) per arm**.
- Use all provided hardware and follow installation steps precisely. If any parts are missing or damaged, contact WALI customer support.
- Keep children and pets away during installation.
- Periodically check all connections and fasteners to ensure they remain secure.

3. PACKAGE CONTENTS

Verify that all components are present and undamaged:

- WALI Dual Monitor Arm x 1

- Mounting Hardware Kit (screws, anchors, washers)
- User Manual (this document)

4. PRODUCT FEATURES

The WALI Dual Monitor Wall Mount offers versatile functionality for an optimized workspace:

- **Wall Mount Design:** Securely mounts two monitors on concrete or brick walls, providing a space-saving solution. The curved arm design helps optimize viewing angles.

- **Horizontal Adapter Arm:** Can convert a single monitor mount into a dual monitor setup using the central mounting plate. Ensure your existing mount's VESA hole pattern is 75mm or 100mm.

- **Broad Compatibility:** Supports two monitors up to 27 inches, with a maximum weight capacity of 22 lbs (10 kg) per arm. Compatible with VESA mounting patterns from 75x75mm to 100x100mm.

- **Adjustable Distance:** The adjustable distance between the two VESA mounting plates ranges from 16 to 28.5 inches, allowing for flexible monitor positioning.

- **Ergonomic Adjustments:** Offers tilt of +45°/-45°, swivel of +15°/-15°, and 360° rotation (+180°/-180°). These adjustments help achieve a comfortable and correct viewing position, reducing neck and eye strain. *Note: When wall mounted, the tilt and swivel functions may be more limited compared to desk-mounted setups.*

Display Compatibility

MAX

Weight Capacity
10kg/22lbs

VESA

VESA Size
75x75/100x100mm

MAX

Screen Size
Max 27"

Figure 1: Display Compatibility (Max 10kg/22lbs, VESA 75x75/100x100mm, Max 27" Screen)

Adjustable Distance

## Maximum and minimum spacing between VESA centers
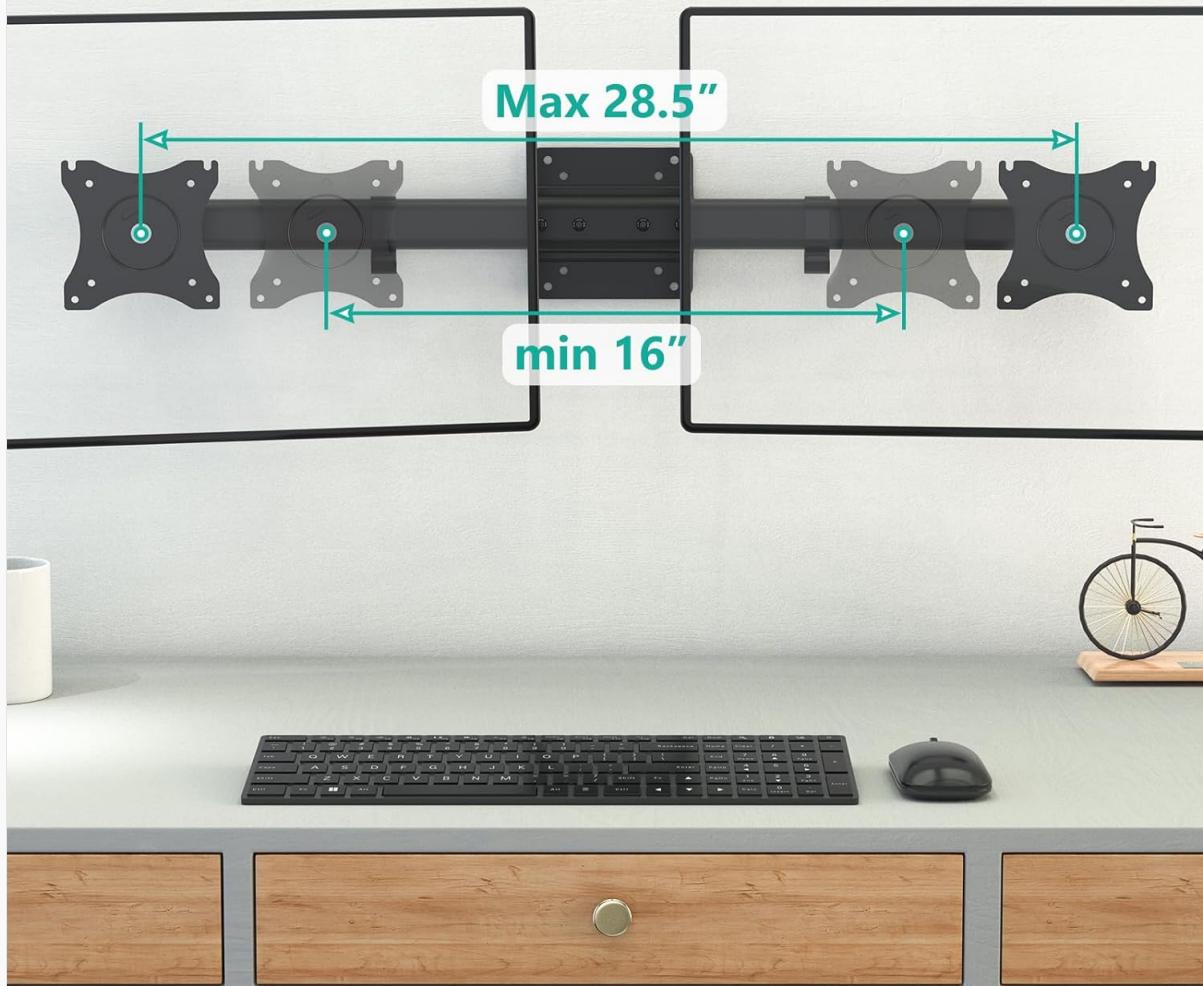
*Figure 2: Adjustable Distance between VESA Centers (Min 16", Max 28.5")*

Angle Adjustment
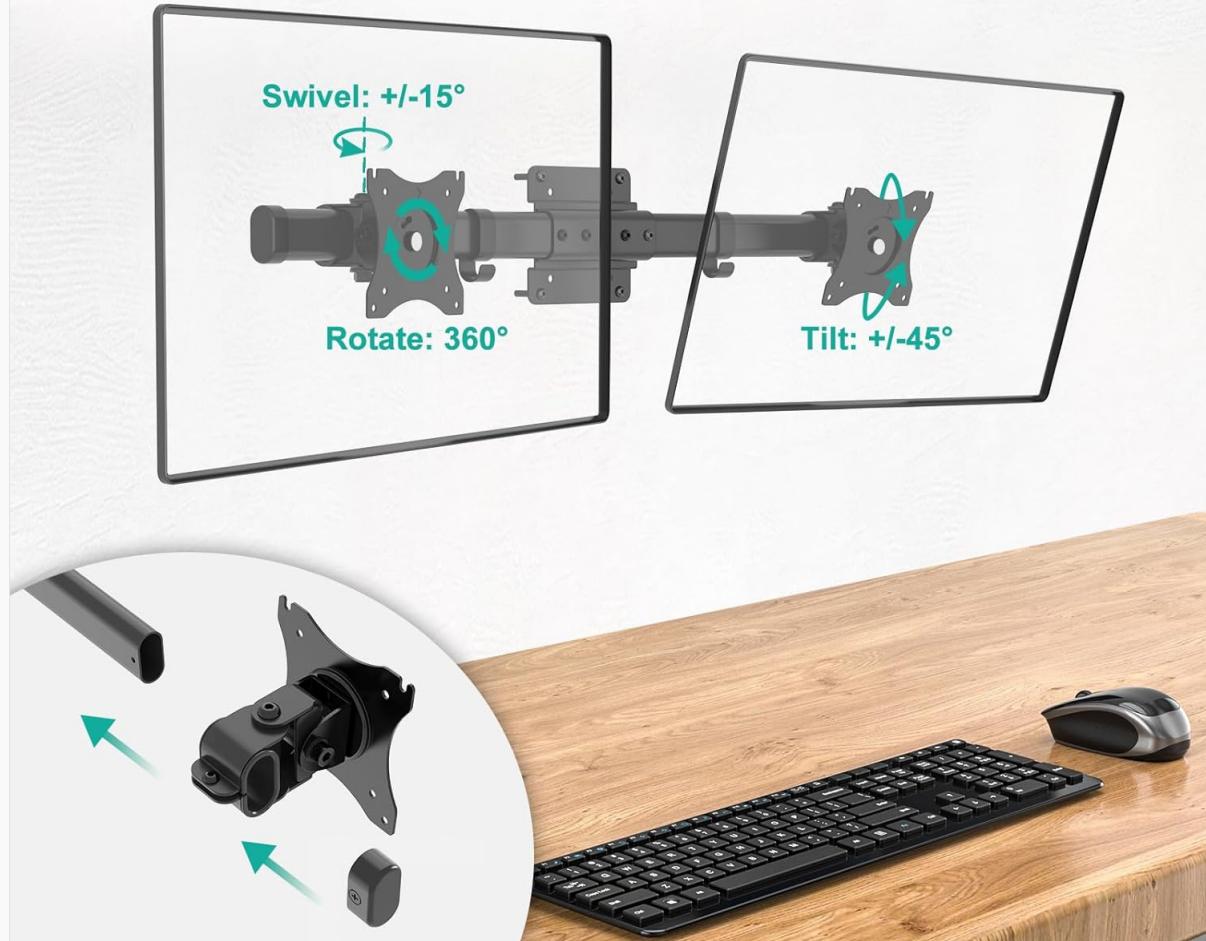
Figure 3: Angle Adjustment Capabilities (Tilt, Swivel, Rotation)

Figure 4: 360 Degree Rotation Example

Figure 5: Single to Double VESA Bracket Adapter in use on a desk mount.

5. SPECIFICATIONS

Specification	Detail
Model Number	012ARM
Mounting Type	Wall Mount
Material	Metal
Color	Black
Monitor Size Compatibility	Up to 27 inches per monitor
Weight Capacity	Max. 22 lbs (10 kg) per arm
VESA Compatibility	75x75mm, 100x100mm

|	
Tilt Angle	+/- 45 degrees
Swivel Angle	+/- 15 degrees
Rotation	360 degrees (+180°/-180°)
Adjustable Distance (VESA centers)	16 to 28.5 inches
Product Dimensions	4.06 x 5.04 x 16.14 inches (approximate, mount only)
Item Weight	6.01 pounds
UPC	811278025165
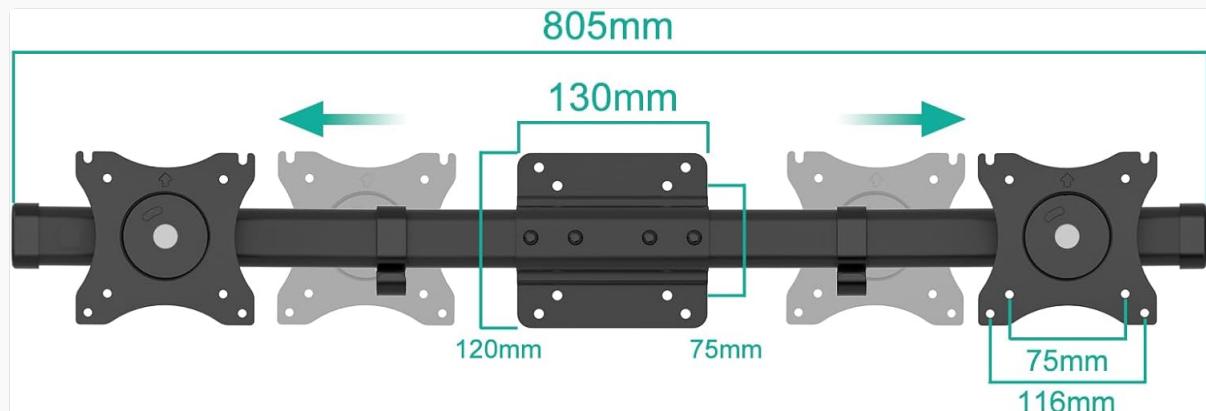
Figure 6: Dimensional Diagram of the Mount

6. SETUP & INSTALLATION

This section outlines the steps for installing your WALI Dual Monitor Wall Mount. Ensure you have all necessary tools and that your wall is suitable for mounting (concrete or brick).

6.1 Wall Mounting Instructions

1. **Prepare the Wall:** Identify the desired mounting location on a solid concrete or brick wall. Mark the drilling points for the wall plate.
2. **Drill Holes:** Using an appropriate drill bit for your wall type, drill pilot holes at the marked locations.
3. **Attach Wall Plate:** Secure the wall plate to the wall using the provided anchors and screws. Ensure it is level and firmly attached.
4. **Assemble Monitor Arm:** Attach the horizontal arm to the wall plate.
5. **Attach VESA Plates to Monitors:** Secure the VESA plates to the back of your monitors using the appropriate screws from the hardware kit. Ensure the screws are tightened securely but do not overtighten.
6. **Mount Monitors:** Carefully slide the monitors (with VESA plates attached) onto the ends of the horizontal arm. Secure them in place with the locking mechanisms.
7. **Cable Management:** Route monitor cables through the integrated cable management clips on the arm for a tidy setup.

Figure 7: Overview of Wall Installation

Display of wall installation
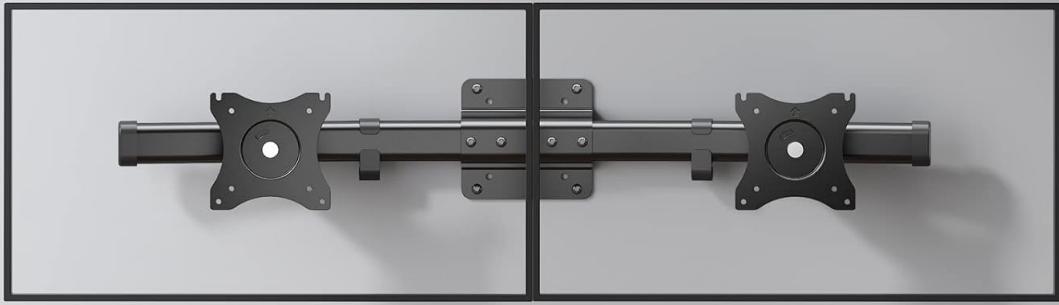
Figure 8: Detail of Wall Mounting Plate and Arm Connection

6.2 Installation Video Guide

Video 1: WALI Dual Monitor Arm Wall Mount Installation Guide (012ARM). This video provides a visual walkthrough of the installation process for the dual monitor arm wall mount.

7. OPERATION & ADJUSTMENTS

Once installed, your WALI Dual Monitor Wall Mount allows for various adjustments to achieve optimal viewing comfort.

- **Tilt Adjustment:** Use the provided tool (if applicable) to adjust the tilt angle of your monitors up to +/- 45 degrees. Loosen the tilt screw, set the desired angle, and re-tighten.

- **Swivel Adjustment:** Monitors can be swiveled up to +/- 15 degrees. Gently move the monitor to the desired left or right angle.

- **Rotation Adjustment:** Rotate your monitors 360 degrees (from landscape to portrait orientation and vice-versa) by gently turning them.

- **Horizontal Distance Adjustment:** The VESA plates can slide along the horizontal arm to adjust the

spacing between your monitors, from 16 to 28.5 inches (center to center). Loosen the securing screws, slide to the desired position, and re-tighten.

7.1 Product Overview and Adjustment Video

Video 2: WALI Dual Monitor Wall Mount Adapter (012ARM). This video provides an overview of the product's features and demonstrates various adjustments.

8. MAINTENANCE

To ensure the longevity and safe operation of your monitor mount, perform the following maintenance:

- **Cleaning:** Wipe the mount with a soft, damp cloth. Avoid abrasive cleaners or solvents that could damage the finish.
- **Periodic Check:** Every few months, check all screws and connections to ensure they are still tight and secure. Re-tighten if necessary.
- **Inspect for Wear:** Look for any signs of wear, damage, or corrosion. If any issues are found, discontinue use and contact customer support.

9. TROUBLESHOOTING

If you encounter any issues with your WALI Dual Monitor Wall Mount, refer to the following common problems and solutions:

- **Monitors are sagging or not holding position:**
    - Ensure all VESA plate screws are securely tightened to the monitors.
    - Verify that the monitors' weight does not exceed the 22 lbs (10 kg) per arm limit.
    - Check the tightness of the adjustment screws on the arm joints. Adjust as needed to increase friction and hold the desired position.
- **Mount feels unstable on the wall:**
    - Re-check all wall plate screws and anchors to ensure they are fully tightened into the concrete or brick wall.
    - Confirm that the wall material is indeed concrete or brick, as specified. This mount is not designed for drywall without additional structural support.
- **Difficulty adjusting tilt, swivel, or rotation:**
    - Ensure no cables are snagged or obstructing movement.
    - Loosen the relevant adjustment screws slightly to allow for movement, then re-tighten once the desired position is achieved.

If these steps do not resolve your issue, please contact WALI customer support for further assistance.

10. WARRANTY & SUPPORT

WALI provides experienced and friendly US-based customer support available to assist 7 days a week. For warranty information or technical assistance, please refer to the contact details provided with your product or visit the official WALI website.