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## Schock 518120WGO

# SCHOCK Keto White Gold Kitchen Faucet User Manual

Model: 518120WGO

### Introduction

This user manual provides comprehensive instructions for the installation, operation, maintenance, and troubleshooting of your SCHOCK Keto White Gold Kitchen Faucet. Please read this manual carefully before installation and use to ensure proper function and longevity of your product. Keep this manual for future reference.

### Safety Instructions

Please observe the following safety guidelines to prevent injury or damage to the product:

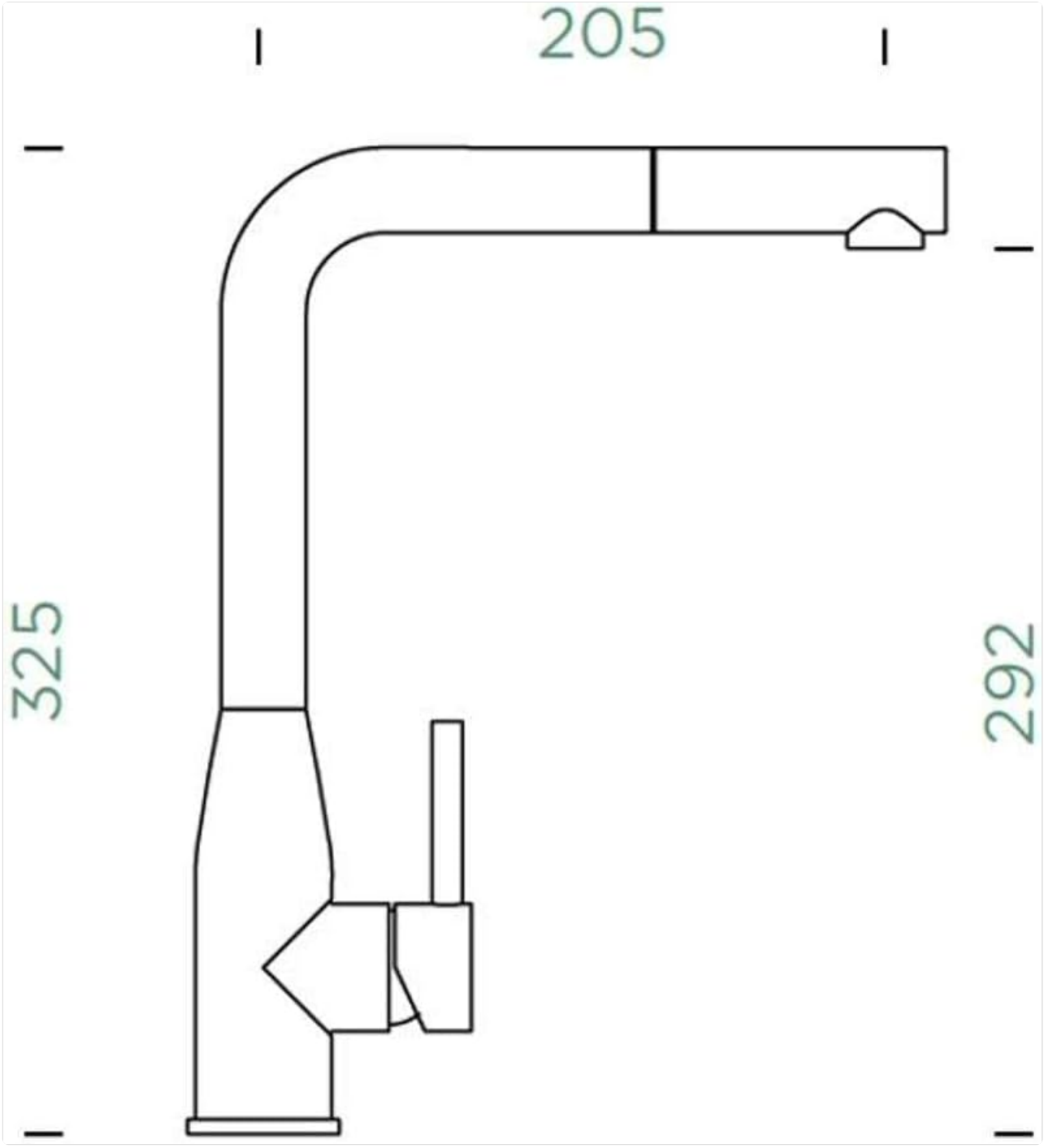
- Always turn off the main water supply before installation or maintenance.
- Ensure all connections are secure to prevent leaks.
- Do not use abrasive cleaners, scouring pads, or harsh chemicals on the faucet's finish.
- If you are unsure about any installation steps, consult a qualified plumber.
- Keep small parts out of reach of children.

### Product Overview

The SCHOCK Keto White Gold Kitchen Faucet is a high-quality single-lever mixer designed for modern kitchens. It features an elegant L-shaped high spout and a convenient pull-out spray with a 350mm usable hose length, offering a 180° swivel radius for enhanced flexibility. The faucet is crafted from durable stainless steel with a full coating finish, ensuring both aesthetic appeal and long-lasting performance.



This image displays the SCHOCK Keto White Gold Kitchen Faucet, highlighting its elegant L-shaped high spout and single-lever mixer. The faucet features a pull-out spray hose for extended reach and flexibility.




This diagram illustrates the key dimensions of the SCHOCK Keto Kitchen Faucet. It shows a total height of 325mm and a spout reach of 205mm, with a usable hose length of 350mm for the pull-out spray.

## Installation Guide

Follow these steps for proper installation of your kitchen faucet:

1. **Prepare the Installation Area:** Ensure the main water supply to your kitchen is turned off. Clear the area under the sink.
2. **Sink Hole Preparation:** A 35mm diameter hole is required for faucet installation. If your sink does not have one, it must be drilled by a professional.
3. **Insert Faucet:** Place the faucet base into the prepared sink hole, ensuring the O-ring or gasket is correctly positioned for a watertight seal.
4. **Secure Faucet:** From underneath the sink, slide the rubber washer, metal washer, and mounting nut onto the threaded shank of the faucet. Tighten the mounting nut securely with a wrench.

5. **Connect Water Supply Lines:** Attach the hot and cold water supply hoses (450mm length, 3/8" thread) to the corresponding hot and cold water valves. Hand-tighten first, then use a wrench for a final snug fit, being careful not to overtighten.
6. **Install Pull-Out Spray Hose and Counterweight:** Connect the pull-out spray hose to the faucet's connection point. Attach the counterweight to the hose at the specified height to ensure smooth retraction of the spray head.
7. **Check for Leaks:** Slowly turn on the main water supply. Check all connections for any signs of leaks. Tighten connections if necessary.
8. **Flush Lines:** Turn on the faucet and let the water run for a few minutes to flush out any debris from the water lines.

*Note: For a visual guide, a product installation video is recommended. Please refer to the manufacturer's official website for video resources.*

## Operating Your Faucet

The SCHOCK Keto Kitchen Faucet features a single-lever mixer for easy control of water flow and temperature:

- **Water Flow Control:** To turn on the water, lift the lever. Adjust the height of the lever to control the water flow from a trickle to full pressure.
- **Temperature Control:** Move the lever to the left for hot water and to the right for cold water.
- **Pull-Out Spray:** Gently pull the spray head from the spout to extend the hose. The hose has a usable length of 350mm and the spout swivels 180° for maximum flexibility, allowing you to reach all areas of your sink.
- **Retracting Spray Head:** After use, gently push the spray head back into the spout until it is fully seated. The counterweight on the hose will assist in smooth retraction.

## Care and Maintenance

Proper care will ensure the longevity and appearance of your SCHOCK faucet:

- **Regular Cleaning:** Clean the faucet regularly with a soft cloth and mild soap. Rinse thoroughly with clean water and dry immediately with a soft, non-abrasive cloth to prevent water spots.
- **Avoid Harsh Cleaners:** Do not use abrasive cleaners, scouring pads, steel wool, or harsh chemicals (e.g., ammonia, bleach, alcohol-based cleaners) as these can damage the finish and internal components.
- **Check Connections:** Periodically check all water connections under the sink for tightness to prevent leaks.
- **Aerator Maintenance:** If water flow decreases or becomes irregular, the aerator may be clogged with mineral deposits. Unscrew the aerator from the spout, clean it with a soft brush under running water, and reattach.

## Troubleshooting

Refer to the table below for common issues and their solutions:

| Problem | Possible Cause | Solution |
| --- | --- | --- |
| Water leaks from faucet base | Loose mounting nut or supply line connections | Tighten the mounting nut under the sink and check supply line connections. |
| Low water flow | Clogged aerator or debris in supply lines | Unscrew and clean the aerator. Flush supply lines if necessary. |

| Problem | Possible Cause | Solution |
|---|---|---|
| Water temperature inconsistent | Incorrect hot/cold supply connection | Verify hot and cold lines are connected correctly to the faucet. |
| Spray head does not retract fully | Obstruction in hose or counterweight position | Check the hose for kinks and ensure the counterweight moves freely. Adjust counterweight if needed. |
| Faucet drips | Worn cartridge | Contact customer support for cartridge replacement. |

## Technical Specifications

| Specification | Detail |
|---|---|
| Manufacturer | SCHOCK |
| Model Number | 518120WGO |
| Product Dimensions (L x W x H) | 20.5 x 5 x 32.5 cm |
| Weight | 1.92 kilograms |
| Color | White Gold |
| Style | Pull-out Spray |
| Finish | Full Coating |
| Material | Stainless Steel |
| Installation Method | Integrated (Sink/Deck Mount) |
| Number of Handles | 1 |
| Handle/Lever Material | Stainless Steel |
| Components Included | Faucet |
| Recommended Uses | Kitchen |

## Warranty and Customer Support

For detailed warranty information and customer support, please refer to the official SCHOCK website or contact your local authorized dealer. It is recommended to keep your proof of purchase for any warranty claims.
For further assistance, please visit the SCHOCK Brand Store.


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