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› [UBay](#) /

› UBay MKJ39170828 Service Remote Control User Manual for LG LCD LED TVs

## UBay MKJ39170828

# UBay MKJ39170828 Service Remote Control User Manual

## INTRODUCTION

This manual provides instructions for the UBay MKJ39170828 Replacement Service Remote Control, designed for use with LG LCD LED TVs. This remote control allows access to service menus and standard TV functions.

It is compatible with various LG models, including LG Service Remote CX LCD LED TV DU-27FB32C DU27FB32C. No programming or pairing is needed; simply insert new batteries, and the remote is ready for use.

## SETUP

### Battery Installation

The remote control requires two (2) 1.5V AA alkaline batteries (not included).

1. Locate the battery compartment on the back of the remote control.
2. Slide the battery compartment cover downwards to open it.
3. Insert two AA batteries, ensuring the positive (+) and negative (-) terminals align correctly with the markings inside the compartment.
4. Slide the battery compartment cover back into place until it clicks securely.



Image: Back view of the remote control with the battery compartment open.

## OPERATING INSTRUCTIONS

Once batteries are installed, the remote control is ready for immediate use with compatible LG LCD LED TVs. No additional programming or pairing is required.



Image: Front view of the remote control with all buttons.

## Basic Functions

- **Power Button:** Located at the top, this button turns the television on or off.
- **Input Button:** Selects various input sources such as HDMI, AV, Component, etc.
- **Volume Up/Down (+/-):** Adjusts the audio output level.
- **Channel Up/Down (CH +/-):** Changes television channels sequentially.
- **Number Buttons (0-9):** Allows for direct entry of channel numbers.
- **Mute Button:** Silences the television audio.
- **Menu Button:** Accesses the television's main settings menu.
- **OK/Directional Buttons:** Used for navigating through menus and confirming selections.

## Service Menu Access

This remote control is specifically designed to access the service menu on compatible LG TVs. The service menu contains advanced settings that should only be adjusted by qualified technicians. Incorrect changes can lead to TV malfunction or damage.

To access the service menu, typically press the **IN START** or **ADJ** button. Consult your specific LG TV model's service manual for detailed instructions on navigating and making changes within its service menu. Exercise extreme caution when adjusting any service menu settings.

## MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the remote control. Do not use liquid cleaners, sprays, or abrasive materials, as these can damage the remote's surface or internal components.
- **Storage:** Store the remote control in a dry place, away from direct sunlight, high temperatures, and humidity.
- **Battery Care:** If the remote control will not be used for an extended period (e.g., one month or more), remove the batteries to prevent potential leakage and corrosion.
- **Avoid Impact:** Do not drop the remote control or subject it to strong impacts, as this can damage its internal circuitry.

## TROUBLESHOOTING

- **Remote not responding:** Ensure the batteries are inserted correctly with the correct polarity (+/-). Replace old batteries with new 1.5V AA alkaline batteries. Check if there are any obstructions between the remote's infrared emitter and the TV's IR receiver.
- **Limited range or intermittent response:** The maximum effective range is approximately 10 meters (33 feet). Ensure you are within this range and have a clear line of sight to the TV's IR sensor. Strong light sources or other electronic devices can sometimes

interfere with the IR signal.

- **Specific functions not working**: Verify that your LG TV model is compatible with the MKJ39170828 remote control. While it is a service remote, some advanced functions or specific button layouts may vary slightly depending on the TV's firmware or model year.
- **TV not turning on/off**: Confirm the TV is plugged into a working power outlet and is not in standby mode due to a power outage.

SPECIFICATIONS

|                              |                                                                      |
|------------------------------|----------------------------------------------------------------------|
| Brand                        | UBay                                                                 |
| Model Name                   | Ubay-LG-MKJ39170828                                                  |
| Connectivity Technology      | Infrared                                                             |
| Battery Type                 | 2 x AA (1.5V Alkaline)                                               |
| Maximum Range                | 10 Meters                                                            |
| Compatible Devices           | Television                                                           |
| Compatible Television Models | LG OLED55CXPUA, LG Service Remote CX LCD LED TV DU-27FB32C DU27FB32C |
| Button Quantity              | 40                                                                   |
| Item Weight                  | 3 Ounces                                                             |

WARRANTY AND SUPPORT

Warranty information for this UBay MKJ39170828 Service Remote Control is not provided in the available documentation. Please refer to the retailer or manufacturer's website for specific warranty details and terms.

For technical support or further assistance, please contact the product manufacturer or your point of purchase.

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Example: How do I reset this device or fix this error?

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