

TOKVIA T221

TOKVIA T221 Senior Flip Phone User Manual

Model: T221

1. INTRODUCTION

Thank you for choosing the TOKVIA T221 Senior Flip Phone. This device is designed with ease of use in mind, featuring large buttons, a clear display, and essential functions for reliable communication. This manual provides detailed instructions to help you set up, operate, maintain, and troubleshoot your new phone.

2. PRODUCT OVERVIEW

2.1 Components

The TOKVIA T221 package includes the following items:

- TOKVIA T221 Flip Phone
- Charging Dock
- Power Adapter
- SIM Card Adapters (Standard/Micro/Nano)
- Rechargeable Battery
- User Manual



Image: The TOKVIA T221 Flip Phone shown alongside its dedicated charging dock.



Image: An exploded view of the phone's rear, highlighting the SIM card slot, SD card slot, battery compartment, and the external SOS button.

2.2 Key Features

- **Large Buttons and Display:** Features a large, bright 2.4-inch screen with enlarged fonts and icons, and a backlit keypad with large keys for easy dialing and navigation. A second external screen displays missed calls, unread messages, and battery status.
- **SOS Assistance Button:** A dedicated assistance button with an alarm function for urgent help, allowing quick contact with pre-set emergency numbers.
- **Quick Dial and Photo Contacts:** Supports speed dial and photo contacts (M1, M2, and 2-9 keys) for one-touch calling to frequently used numbers.
- **Long Battery Life:** Provides many hours of call time and several days of standby power.
- **2G GSM Compatibility:** Unlocked and compatible with all 2G GSM networks in Europe (does not support 3G).
- **Integrated Functions:** Includes FM radio (no headset required), camera, Bluetooth, and calculator.
- **Multi-language Support:** Supports six languages: English, French, German, Spanish, Italian, and Polish.



Image: The TOKVIA T221 phone open, illustrating its functional and simplified operating system with icons for messages, quick

dial, FM radio, camera, alarm, Bluetooth, and calculator.



Image: The phone highlighting its loud ringtone, large font display, and oversized keypad buttons for enhanced visibility and ease of use.

3. SETUP

3.1 Battery Installation

1. Remove the back cover of the phone by gently prying it open from the notch.
2. Align the battery's gold contacts with the phone's terminals.
3. Gently press the battery into place until it clicks.
4. Replace the back cover, ensuring it is securely fastened.

3.2 SIM Card Installation

The TOKVIA T221 supports standard, micro, and nano SIM cards using the provided adapters.

1. With the back cover removed, locate the SIM card slot(s).
2. Insert your SIM card into the designated slot, ensuring the gold contacts face downwards and the cut corner aligns correctly.
3. If using a microSD card for expanded storage (e.g., for photos), insert it into the microSD slot.

3.3 Charging the Phone

Before first use, fully charge the phone. The phone can be charged using the charging dock or directly via a USB-C cable.

- **Using the Charging Dock:** Connect the power adapter to the charging dock. Place the phone into the dock, ensuring it sits firmly and the charging indicator light illuminates.
- **Direct Charging:** Connect the USB-C cable to the phone's charging port and the other end to the power adapter. Plug the adapter into a wall outlet.



Image: Illustrations showing both USB-C direct charging and charging via the convenient desktop dock, emphasizing the long battery life of over 7 days.

4. OPERATING INSTRUCTIONS

4.1 Power On/Off

- To power on, press and hold the Power/End Call button (red button) until the screen lights up.
- To power off, press and hold the Power/End Call button until the power off options appear, then select 'Power off'.

4.2 Making and Receiving Calls

- **Making a Call:** Dial the number using the keypad and press the Call button (green button).
- **Receiving a Call:** Open the flip to answer an incoming call, or press the Call button (green button). Close the flip or press the End Call button (red button) to end a call.

4.3 SOS Function

The SOS button allows you to quickly contact up to 5 pre-set emergency contacts.

1. Go to the phone's settings to set up your emergency contacts.
2. In an emergency, press and hold the SOS button located on the back of the phone.
3. The phone will automatically call and send an emergency SMS to your designated contacts in sequence until one is answered.



Image: A visual representation of the SOS function, showing a finger pressing the SOS button and notifications being sent to five pre-programmed emergency contacts, including family members and first responders.

4.4 Speed Dial and Photo Contacts

Program M1 and M2 keys for direct access to important contacts. You can also assign photos to contacts for easier recognition.

- Navigate to the contacts menu to assign numbers to M1, M2, and other speed dial keys (2-9).
- To call a speed dial contact, simply press and hold the assigned key.



Image: The phone's screen displaying photo contacts, with M1 and M2 buttons highlighted for quick dialing, illustrating how users can easily call contacts without remembering numbers.

4.5 Adjusting Volume and Ringtones

You can adjust the call volume using the side buttons during a call. To change ringtones:

1. Go to 'Settings' > 'User Profiles'.
2. Select your current profile (e.g., 'General') and choose 'Options' > 'Customize'.
3. Select 'Call Tone' and choose your preferred ringtone.

4.6 Other Functions

- **Flashlight:** Activate the flashlight through the menu or a dedicated shortcut key (if available).
- **Silent Mode:** Press and hold the '#' key for three seconds to activate silent mode (vibration only). Press again to reactivate the ringtone.
- **Voice Annunciation:** To enable voice annunciation for dialed numbers, go to 'Settings' > 'Profiles' > 'General' > 'Customize' > 'Keypad' and select 'Human Voice Tone'.

5. MAINTENANCE

- **Battery Care:** To prolong battery life, avoid extreme temperatures and do not leave the phone fully discharged for extended periods.
- **Cleaning:** Use a soft, dry cloth to clean the phone's exterior. Avoid using harsh chemicals or abrasive materials.
- **Storage:** When not in use for a long time, store the phone in a cool, dry place with the battery partially charged.

6. TROUBLESHOOTING

If you encounter issues with your TOKVIA T221, please refer to the following common problems and solutions:

Problem	Possible Cause / Solution
Phone does not power on.	Battery is discharged. Charge the phone for at least 30 minutes. Ensure battery is correctly installed.
Cannot make or receive calls.	SIM card not inserted correctly or not activated. Check network signal strength. Ensure your mobile operator supports 2G GSM (e.g., some operators like Free Mobile may not fully support 2G).
Poor call quality.	Weak network signal. Move to an area with better reception. Ensure the speaker/microphone is not obstructed.
Phone stops working after some time.	Try restarting the phone. Ensure the battery is not faulty. If issues persist, contact customer support.
Alarm/Light buttons activate unintentionally.	This can occur due to button placement. Be mindful of how the phone is handled or stored to prevent accidental presses.
Cannot hear ringtone.	Check if silent mode is activated (press and hold '#' key to toggle). Adjust ringtone volume in settings.

7. SPECIFICATIONS

Feature	Detail
Brand	TOKVIA
Model Number	T221
Operating System	Nucleus OS
Screen Size	2.4 inches (internal), 3 inches (diagonal)
Resolution	240 x 320 pixels
RAM	32 MB
Storage Capacity	32 MB (expandable with microSD)
Cellular Technology	GSM (2G)
Connectivity	Bluetooth, Micro USB
Battery Type	Lithium-ion

Feature	Detail
Special Features	Camera, Keypad, FM Radio, SOS button



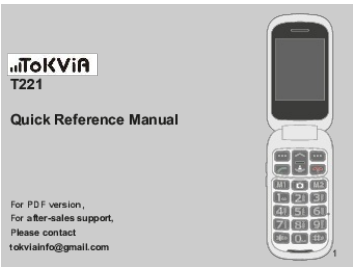
Image: Diagram illustrating the dimensions of the TOKVIA T221 phone, showing its height and width.

8. WARRANTY AND SUPPORT

If you encounter any problems while using your TOKVIA T221 mobile phone, please do not hesitate to contact us through Amazon. We are committed to providing excellent customer service, and your questions will be answered and problems resolved within 24 hours.

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1,Designed for ease of use, as easy to grasp as possible, large easy-to-read fonts, large icons, and large buttons with backlighting and talking number, which makes the phone simple to navigate without wrong operations even in the dark. 2,Talking numbers: the digit is announced when it is clicked, w...

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