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› OPPO Enco M32 Bluetooth Wireless Earbuds User Manual

OPPO EWN20

OPPO Enco M32 Bluetooth Wireless Earbuds User Manual

Model: EWN20

1. INTRODUCTION

This manual provides detailed instructions for the safe and effective use of your OPPO Enco M32 Bluetooth Wireless Earbuds. Please read this manual thoroughly before using the product and retain it for future reference.



Image 1.1: OPPO Enco M32 Bluetooth Wireless Earbuds, black color, showcasing the neckband design and in-ear buds.

2. WHAT'S IN THE BOX

Verify that all items are present in your product packaging:

- OPPO Enco M32 Earbuds (Headband)
- USB Charging Cable (Type-C)
- Multiple sizes of Eartips (S, M, L)
- User Manual (this document)

Unboxing



Image 2.1: Contents of the OPPO Enco M32 retail box, including the earbuds, charging cable, and ear tips.

3. PRODUCT OVERVIEW

The OPPO Enco M32 earbuds feature a neckband design with in-ear buds, equipped with a 10mm dynamic driver for audio output. The neckband houses the battery, control buttons, and charging port.

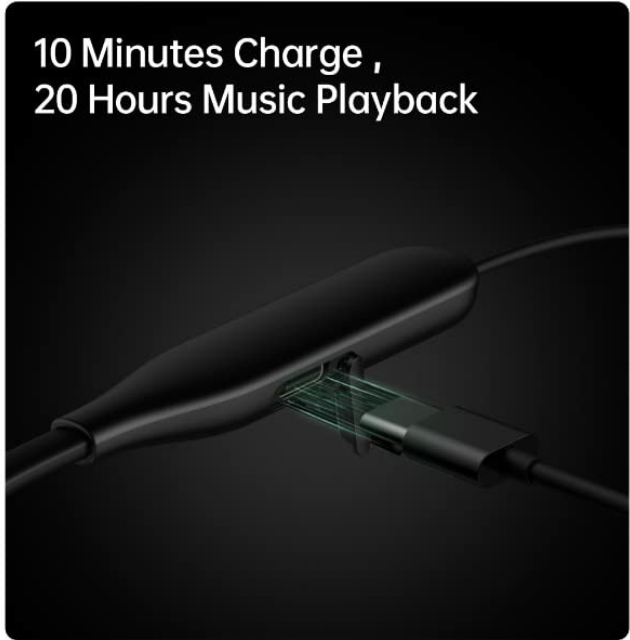
3.1 Components

- **Earbuds:** In-ear design with soft silicone ear tips and ear wings for secure fit.
- **Neckband:** Flexible band worn around the neck, containing the main electronics.
- **Control Module:** Integrated into the neckband, featuring volume up, volume down, and multi-function buttons.
- **Microphone:** Built-in for calls.
- **USB-C Charging Port:** Located on the control module.

28 Hours
Long Battery Life



10 Minutes Charge ,
20 Hours Music Playback



Bluetooth® 5.0 Low-Latency
Transmission



Dual-Device
Fast Switching



IP55 Dust and Water Resistance



10 mm Dynamic Driver

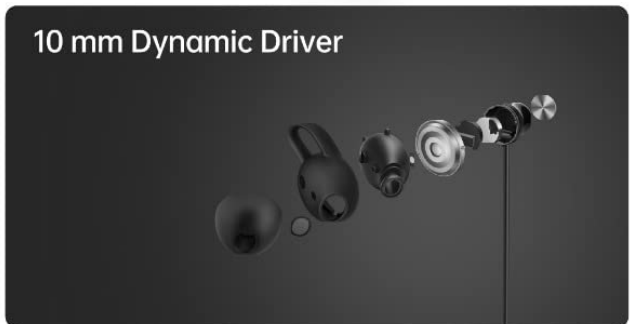


Image 3.1: Visual overview of key features including battery life, fast charging, Bluetooth 5.0, dual-device switching, IP55 rating, and 10mm dynamic driver.

Three Buttons, Accurate Controls

Your Smart Music Companion



Image 3.2: Close-up view of the three control buttons on the neckband for managing audio and calls.

4. SETUP

4.1 Charging the Earbuds

Before first use, fully charge your OPPO Enco M32 earbuds. A full charge provides up to 28 hours of music playback.

1. Locate the USB-C charging port on the control module of the neckband.
2. Connect the provided USB-C cable to the charging port and the other end to a compatible USB power adapter (not included).
3. The indicator light will show charging status. A full charge takes approximately 35 minutes.
4. A 10-minute charge can provide up to 20 hours of music playback.

10 Minutes Charge

20 Hours Music Playback



Full Charge
28 Hours of Music on



0 - 100%
in 35 Minutes

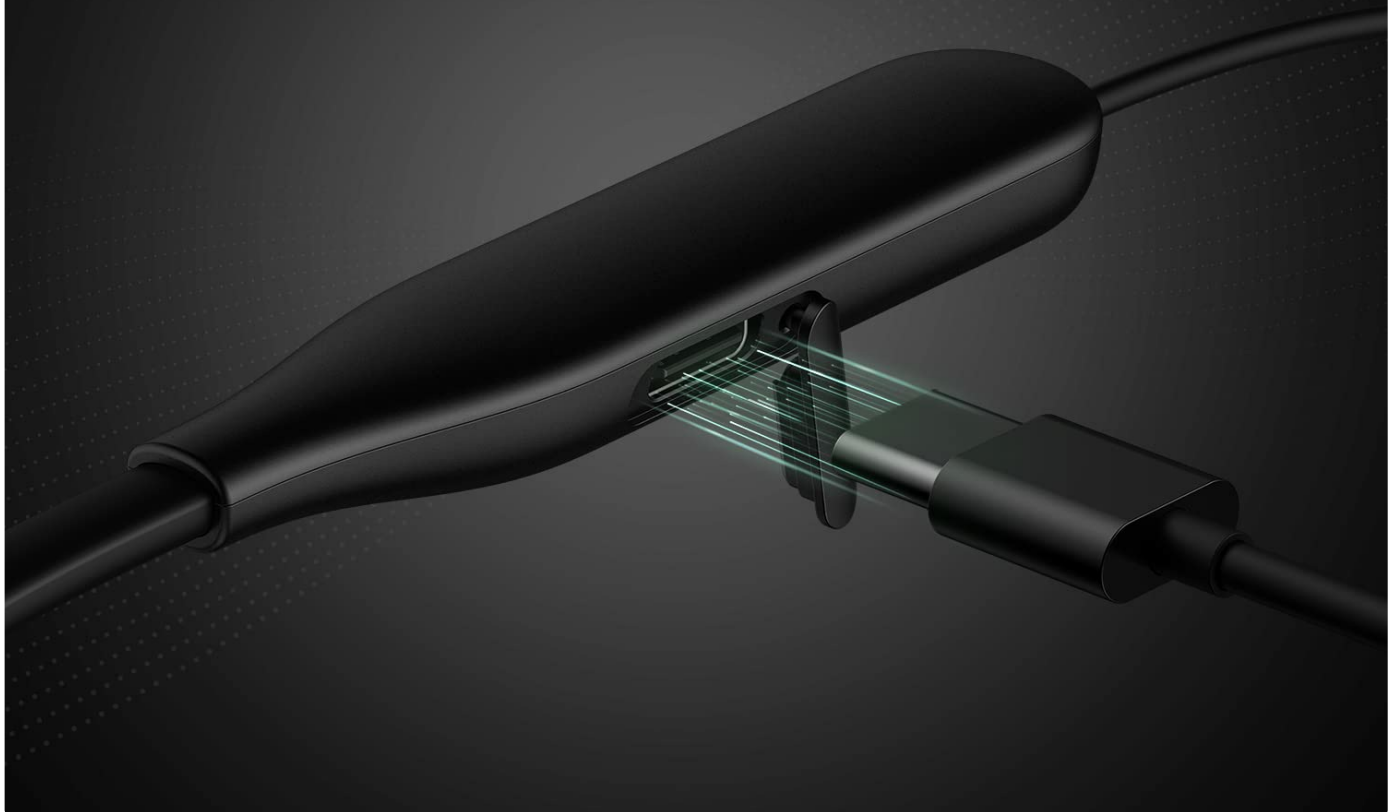


Image 4.1: Illustration of the USB-C charging port and the fast charging capability of the earbuds.

4.2 Pairing with a Device

The OPPO Enco M32 uses Bluetooth 5.0 for a stable connection.

1. First-time Pairing:

- Separate the magnetic earbuds to power them on. The indicator light will flash, indicating pairing mode.
- On your smartphone or Bluetooth-enabled device, go to Bluetooth settings and search for "OPPO Enco M32".
- Select "OPPO Enco M32" to connect. Once connected, the indicator light will stop flashing.

2. Re-pairing:

- If the earbuds were previously paired, they will automatically connect to the last paired device when powered on and within range.

4.3 Fitting the Earbuds

Proper fit is essential for optimal sound quality and comfort.

- Choose the ear tips that provide the best seal and comfort for your ears. Different sizes (S, M, L) are included.
- Gently insert the earbuds into your ear canals and adjust the ear wings to fit securely in your outer ear.

27g Light & Comfortable

Snug and Comfortable Fit



Image 4.2: A person wearing the OPPO Enco M32 earbuds, demonstrating their light and comfortable fit.

5. OPERATING INSTRUCTIONS

5.1 Power On/Off

- **Power On:** Separate the magnetic earbuds.
- **Power Off:** Stick the magnetic earbuds together. This action also pauses playback.

5.2 Music Playback

- **Play/Pause:** Press the multi-function button once. Alternatively, separate the magnetic earbuds to play, and stick

them together to pause.

- **Volume Up:** Press the '+' button.
- **Volume Down:** Press the '-' button.
- **Next Track:** Press and hold the '+' button for 2 seconds.
- **Previous Track:** Press and hold the '-' button for 2 seconds.

Automatic Play & Pause

Industry-leading Smart Technology



Image 5.1: Close-up of the earbuds demonstrating the automatic play and pause feature when separated or joined magnetically.

5.3 Call Management

- **Answer/End Call:** Press the multi-function button once.
- **Reject Call:** Press and hold the multi-function button for 2 seconds.
- The built-in microphone features AI Noise Cancellation for clearer vocals during calls.

AI Noise Cancellation for Calls

Crystal-clear Vocals



Image 5.2: A person using the OPPO Enco M32 earbuds while working on a laptop, highlighting the AI Noise Cancellation feature for calls.

5.4 Dual-Device Switching

The earbuds support simultaneous connection to two devices, allowing for seamless switching.

- To switch between connected devices, press and hold the volume up (+) and volume down (-) buttons together for 2 seconds.

Smart, Seamless Switching

Between Two Devices



Image 5.3: Illustration showing the OPPO Enco M32 earbuds connected to both a smartphone and a smartwatch, demonstrating the dual-device switching capability.

6. MAINTENANCE AND CARE

6.1 Cleaning

- Regularly clean the ear tips and earbud mesh with a soft, dry, lint-free cloth.
- Do not use harsh chemicals or abrasive materials.
- Remove ear tips and clean them separately with mild soap and water if necessary, ensuring they are completely dry before reattaching.

6.2 Water and Dust Resistance (IP55)

The OPPO Enco M32 earbuds are rated IP55 for dust and water resistance, meaning they are protected against limited dust ingress and low-pressure water jets from any direction.

- Avoid submerging the earbuds in water.
- Do not expose them to high-pressure water or steam.
- Ensure the charging port cover is securely closed to maintain water resistance.
- If the earbuds get wet, wipe them dry thoroughly before charging or storing.



Image 6.1: The OPPO Enco M32 earbuds shown with water splashes, illustrating their IP55 dust and water resistance.

6.3 Storage

- Store the earbuds in a cool, dry place away from direct sunlight and extreme temperatures.
- When not in use, stick the magnetic earbuds together to conserve battery and prevent accidental power-on.

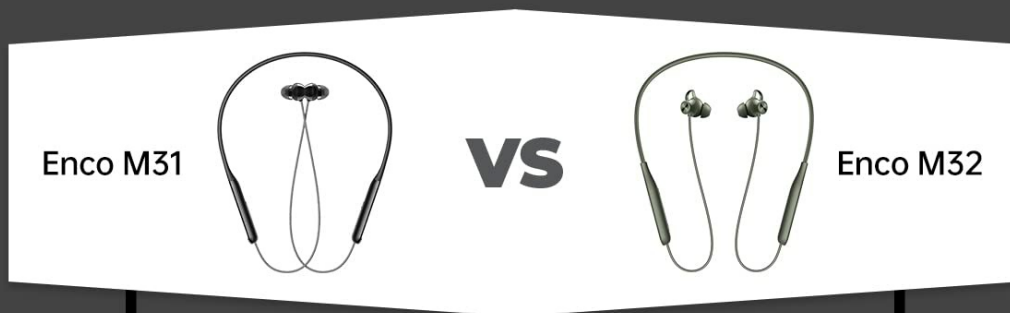
7. TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Earbuds do not power on.	Low battery.	Charge the earbuds fully.
Cannot pair with device.	Bluetooth is off on device; earbuds not in pairing mode; device out of range.	Ensure Bluetooth is enabled. Separate earbuds to enter pairing mode. Move device closer to earbuds.
No sound or poor sound quality.	Incorrect ear tip size; low volume; earbuds not properly connected.	Adjust ear tips for a secure fit. Increase volume on both earbuds and device. Reconnect earbuds to device.
Earbuds disconnect frequently.	Device too far; interference.	Keep device within 10 meters. Avoid areas with strong Wi-Fi or other Bluetooth signals.

8. SPECIFICATIONS

Model Name	OPPO Enco M32
Model Number	EWN20
Connectivity Technology	Bluetooth 5.0
Wireless Range	Up to 10 meters
Audio Driver	10mm Dynamic Driver (TPU+PET composite titanium-plated diaphragm)
Frequency Range	20 Hz - 20,000 Hz
Battery Life	Up to 28 hours (music playback)
Charging Time	Approx. 35 minutes (0-100%)
Fast Charge	10 minutes charge for 20 hours music playback
Water Resistance	IP55 (Dust and Water Resistant)
Weight	27 grams
Microphone	Built-in with AI Noise Cancellation
Control Type	Physical buttons (Call Control, Touch Control, Volume Control)
Special Features	Magnetic Power Control, Dual-Device Switch, Automatic Play & Pause
Material	TPU+PET
Included Components	Headband (Earbuds)



12 Hours	Battery Time	28 Hours
10min = 3Hours	Charge Speed	10min = 20Hours
9.2mm	Driver Size	10mm
5.0	Bluetooth Version	5.0
Titanized PET	Diaphragm	Titanized TPU+PET
LDAC	Audio Code	AAC/SBC
Yes	Automatic Play & Pause	Yes
IPX5	IP Rating	IP55

Image 8.1: Comparison table highlighting key specifications of OPPO Enco M32 against M31.

10mm Dynamic Driver

Extra-large Driver for Extraordinary Sound Quality



Image 8.2: Exploded view of the 10mm dynamic driver and earbud components.

9. WARRANTY AND SUPPORT

Your OPPO Enco M32 earbuds come with a **1-year manufacturer's warranty** from the date of purchase. For warranty claims, technical support, or service inquiries, please contact OPPO customer service:

- **Manufacturer:** GUANDONG OPPO Mobile Telecommunications Corp Ltd.
- **Importer (India):** OPPO Mobiles India Pvt Ltd, 5th FLOOR, Tower B, BUILDING, N-8, DLF Cyber City, DLF Phase 2, Gurugram, Haryana 122002
- **Customer Service Tel:** 18001032777
- You may also visit the official OPPO website for support resources.

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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