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› De'Longhi CGH920 MultiGrill Electric Grill User Manual

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Model: CGH920

1. INTRODUCTION

Thank you for choosing the De'Longhi CGH920 MultiGrill. This electric grill is designed for versatile cooking, offering both grill and smooth plate options with independent temperature control. Please read this manual carefully before using the appliance to ensure safe and efficient operation. Keep this manual for future reference.

2. IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury to persons, including the following:

- Read all instructions before using the appliance.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against electrical shock, do not immerse cord, plugs, or appliance in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair, or adjustment.
- The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.

- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to "off", then remove plug from wall outlet.
- Do not use appliance for other than intended use.

3. PRODUCT COMPONENTS

Familiarize yourself with the main parts of your De'Longhi MultiGrill:

- **Grill Plates:** Removable, non-stick, die-cast plates (one grill, one smooth).
- **Temperature Control Knobs:** Two independent thermostats for precise temperature adjustment of each plate.
- **Power Button:** To turn the appliance on/off.
- **Indicator Lights:** Power and ready indicators.
- **Drip Tray:** Collects excess fat and liquids for healthier cooking.
- **Handle:** For opening and closing the grill.



Figure 1: The De'Longhi CGH920 MultiGrill in its closed position, showing the main unit and controls.



Figure 2: The MultiGrill opened, displaying the interchangeable grill and smooth cooking plates.



Figure 3: A detailed view of the power button and independent temperature control knobs on the MultiGrill.

4. INITIAL SETUP

1. **Unpacking:** Carefully remove the grill and all accessories from the packaging. Retain packaging for storage or disposal.
2. **Initial Cleaning:** Before first use, wipe the exterior of the appliance with a damp cloth. Remove the cooking plates and drip tray, wash them with warm soapy water, rinse thoroughly, and dry completely.
3. **Inserting Plates:** Ensure the plates are correctly inserted and locked into position. The grill comes with two sets of plates: one grill plate and one smooth plate. You can use them in any combination.
4. **Positioning:** Place the grill on a stable, heat-resistant, and dry surface, away from walls and flammable materials. Ensure adequate ventilation around the appliance.
5. **Drip Tray:** Insert the drip tray into its designated slot at the front of the appliance.
6. **Power Connection:** Plug the power cord into a grounded electrical outlet.

5. OPERATING INSTRUCTIONS

5.1 Powering On and Preheating

1. Press the power button. The power indicator light will illuminate.
2. Turn the independent temperature control knobs to your desired temperature setting for each plate. The ready indicator lights will turn on.
3. Allow the grill to preheat. The ready indicator lights will turn off once the set temperature is reached, indicating the grill is ready for use. This typically takes a few minutes.

5.2 Cooking Positions

The MultiGrill offers three cooking positions:

- **Contact Position:** For grilling sandwiches, paninis, meat, fish, and vegetables. The top plate rests directly on the food.
- **Open Position:** The grill opens 180 degrees, providing a large cooking surface for simultaneous grilling on both plates. Ideal for cooking different types of food or larger quantities.
- **Oven-like Position:** The top plate can be locked at a certain height above the bottom plate, allowing for oven-like cooking or melting cheese without direct contact.

5.3 Temperature Control

The two independent thermostats allow you to set different temperatures for the upper and lower plates. This is useful when cooking different foods simultaneously or when one side requires more heat than the other. Adjust the knobs to select temperatures up to 230°C.

5.4 Cooking Tips

- For best results, always preheat the grill until the ready indicator lights turn off.
- Lightly brush food with oil or use cooking spray to prevent sticking, especially with lean meats or vegetables.
- Avoid overcrowding the plates to ensure even cooking and proper browning.
- The integrated fat and liquid drainage system directs excess grease into the drip tray, promoting healthier cooking.

6. CLEANING AND MAINTENANCE

Regular cleaning ensures optimal performance and extends the life of your MultiGrill.

6.1 Before Cleaning

1. Always unplug the appliance from the power outlet.
2. Allow the grill to cool completely before handling any parts.

6.2 Cleaning Plates and Drip Tray

The cooking plates and drip tray are removable and dishwasher safe. Alternatively, they can be washed by hand:

- Remove the plates by pressing the release buttons.
- Wash with warm soapy water using a non-abrasive sponge.
- Rinse thoroughly and dry completely before reattaching.
- Empty and clean the drip tray after each use.

6.3 Cleaning Exterior

- Wipe the exterior surfaces with a soft, damp cloth.
- Do not use abrasive cleaners or scouring pads, as they may damage the finish.
- Never immerse the main unit in water or any other liquid.

6.4 Storage

Ensure the appliance is clean and dry before storing. Store the grill in a cool, dry place, preferably in its original packaging or covered to protect it from dust.

7. TROUBLESHOOTING

If you encounter issues with your De'Longhi MultiGrill, refer to the following table for common problems and solutions:

Problem	Possible Cause	Solution
Appliance does not turn on.	Not plugged in. Power outlet not working.	Ensure the power cord is securely plugged into a working outlet. Check the circuit breaker.
Grill not heating up.	Power button not pressed. Temperature knobs set too low.	Press the power button. Adjust temperature knobs to a higher setting. Allow time for preheating.
Food sticks to plates.	Plates not properly seasoned or cleaned. No oil applied to food/plates.	Ensure plates are clean and dry. Lightly brush food or plates with cooking oil before use.
Uneven cooking.	Food unevenly distributed. Grill not fully preheated.	Distribute food evenly on the plates. Ensure the grill is fully preheated before adding food.
Excessive smoke.	Food with high fat content. Residual grease on plates.	Ensure plates are clean. Trim excess fat from food. Use the drip tray correctly.

If the problem persists after attempting these solutions, please contact customer support.

8. TECHNICAL SPECIFICATIONS

- **Model:** CGH920
- **Power:** 2000 Watts
- **Voltage:** 2.3E+2 Volts (AC)
- **Product Dimensions:** 38.5 x 22.5 x 40.2 cm
- **Item Weight:** 6.22 kg
- **Material:** Stainless Steel

- **Special Features:** Temperature Control, Removable Plates, Dishwasher Safe Plates

9. WARRANTY INFORMATION

This De'Longhi CGH920 MultiGrill comes with a **2-year warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal household use. It does not cover damage resulting from misuse, accident, alteration, neglect, or unauthorized repair. Please retain your proof of purchase for warranty claims.

10. CUSTOMER SUPPORT

For further assistance, troubleshooting, or to inquire about spare parts, please visit the official De'Longhi website or contact their customer service department. Contact details can typically be found on the product packaging or the official brand website.

Website: www.delonghi.com