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Tineco A11 Pet EX

Tineco A11 Pet Ex Cordless Stick Vacuum Instruction Manual

Model: A11 Pet EX

Introduction

Thank you for choosing the Tineco A11 Pet Ex Cordless Stick Vacuum. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new vacuum cleaner. Please read it thoroughly before use and keep it for future reference.



Image: The Tineco A11 Pet Ex Cordless Stick Vacuum being used to clean a floor, highlighting its sleek design and ease of use.

What's Included

Your Tineco A11 Pet Ex package includes the following components:

- Main Motor Unit

- ZeroTangle Brush (for floor cleaning)
- Mini-Power Brush (for handheld use)
- 2-in-1 Dusting Brush
- Crevice Tool
- Dual-Tube Assembly (extension wand)
- Wall-Mounted Dock
- Two Detachable Rechargeable Lithium Batteries
- Pre-Filter Cleaning Tool
- Additional Microfiber Pre-Filter
- Proprietary Tineco AC/DC Adapter



Image: A visual representation of all components and accessories included with the Tineco A11 Pet Ex vacuum.

Setup

Assembly

1. Attach the main motor unit to the dual-tube assembly.
2. Connect the ZeroTangle brush head to the bottom of the dual-tube assembly. Ensure all connections click securely into place.

Charging

Before first use, fully charge both detachable batteries. The wall-mounted dock allows for convenient storage and charging.

- Mount the charging dock in a suitable location near a power outlet.
- Place the main motor unit with an attached battery onto the dock.
- Insert the second battery into the designated charging slot on the dock.
- The blue charging lights on the battery will indicate charging status.

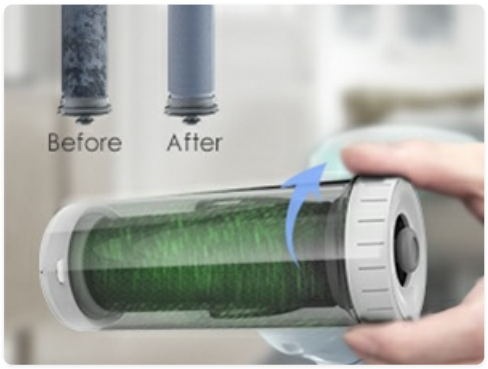


Image: A hand inserting a detachable battery into the wall-mounted charging dock for the Tineco A11 Pet Ex.

Operating Instructions

Power On/Off and Suction Modes

To power on the vacuum, press the power button. The vacuum features three power levels. Press the mode button to cycle through the suction settings (low, medium, high) to suit your cleaning needs.

Floor Cleaning

Use the ZeroTangle brush for effective cleaning on both carpets and hard floors. The integrated LED headlights illuminate dark areas, making hidden dust and debris visible.



Image: The Tineco A11 Pet Ex in action, showing its powerful suction on a floor with scattered debris.

Handheld Conversion

The main motor unit detaches easily to convert into a portable handheld vacuum. Attach the Mini-Power brush, 2-in-1 dusting brush, or crevice tool for versatile cleaning of upholstery, stairs, car interiors, and tight spaces.



Image: The Tineco A11 Pet Ex shown in its handheld configuration, cleaning different surfaces like upholstery and countertops.

ZeroTangle Technology

The specially designed ZeroTangle brush effectively picks up hair without wrapping, making it ideal for pet owners and reducing maintenance.



Image: A visual demonstration of the ZeroTangle technology, showing how hair is prevented from wrapping around the brush roller.

Filtration System

The 4-stage, fully sealed filtration system captures 99% of fine particles, including dust and pollen down to 0.3 microns, expelling cleaner air.

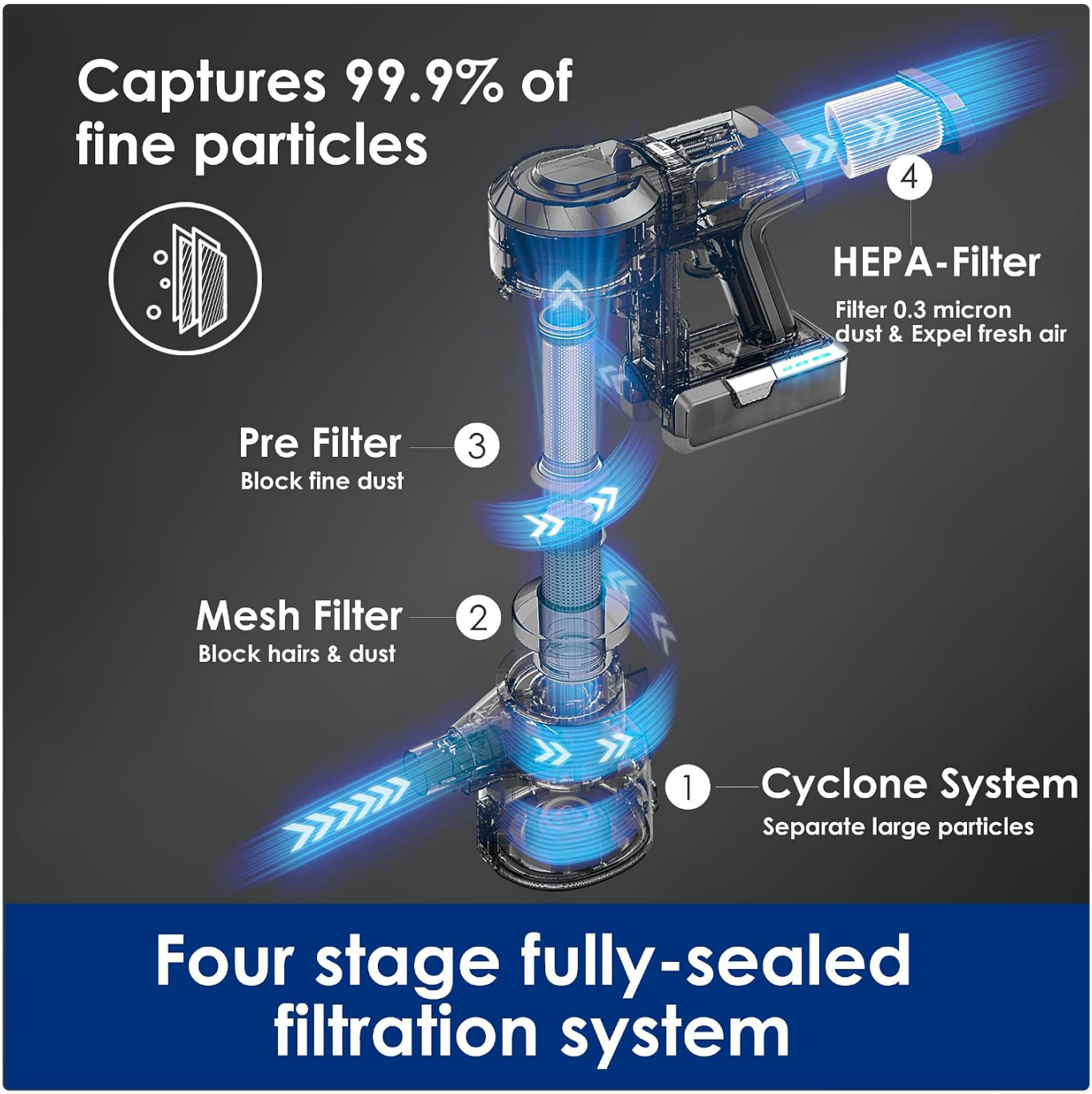


Image: An exploded view diagram detailing the four stages of the vacuum's filtration system, from cyclone to HEPA filter.

Your browser does not support the video tag.

Video: An official Tineco video demonstrating the features and operation of the A11 Pet Series vacuum, including its powerful suction and versatility.

Maintenance

Emptying the Dustbin

Empty the 0.6-liter dustbin after each use or when it reaches the MAX fill line. Press the release button to open the bottom flap and empty contents directly into a trash bin.



Image: A close-up of the dustbin being emptied with a simple one-touch release mechanism.

Filter Cleaning

Regularly clean the filters to maintain optimal suction performance. The 4-stage filtration system includes a mesh filter, pre-filter, and HEPA filter.

- **Mesh Filter & Pre-Filter:** Remove and clean these filters after each use. Use the provided hair cleaning tool to remove debris.
- **HEPA Filter:** Rinse the HEPA filter with warm water once a month. Ensure it is completely dry before reinserting. Replace the HEPA filter every six months.



Image: A hand demonstrating the cleaning process for the vacuum's filter components.

Brush Roller Maintenance

Periodically check the ZeroTangle brush roller for any trapped hair or debris. Use the hair cleaning tool to cut and remove any entangled material.

Troubleshooting

If you encounter issues with your Tineco A11 Pet Ex, refer to the following common problems and solutions:

Battery Not Charging

If the battery is not charging properly, ensure you are using the included proprietary Tineco adapter. Check the charging lights on the battery and the wall-mounted dock. If the issue persists, try switching out the battery to determine if one of the batteries is faulty.

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Video: An official Tineco guide on troubleshooting battery charging issues for A10 and A11 series vacuums, including checking the battery and charger.

Unit Won't Turn On or Runs for a Few Seconds

If the vacuum does not turn on or shuts off shortly after starting, check for blockages in the dustbin inlet, brush roller, and the main tube. Ensure all filters are clean and properly installed. Remove the dustbin and power on the main unit to determine if the motor is functioning correctly without any attachments.

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Video: An official Tineco troubleshooting video for A10, A11, and S11 series vacuums that won't turn on or run for only a few seconds, detailing steps to identify and resolve blockages.

Specifications

Feature	Detail
Brand	Tineco
Model Name	A11 Pet EX
Special Feature	Cordless, 70 minutes Runtime, Lightweight, LED Headlights, 4-Stage HEPA Filtration
Filter Type	HEPA Filter
Surface Recommendation	Hard Floor, Hardwoods, Laminate, Multi Surface
Power Source	Battery Powered
Capacity	0.6 Liters
Noise Level	79 Decibels
Motor Horsepower	0.60555 horsepower
Number of Speeds	3
Item Weight	5.6 Pounds
Item Dimensions (L x W x H)	43.58"L x 10.43"W x 11.81"H
Voltage	120 Volts
Wattage	450 watts
Battery Charge Time	70 minutes
Battery Life	70 minutes
Form Factor	Stick, Handheld

Warranty and Support

Your Tineco A11 Pet Ex Cordless Stick Vacuum comes with a**24-month limited warranty**. Tineco provides 24/7 customer service support via emails, messages, and free calls.
For further assistance, please visit the official Tineco website or contact customer support directly.

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