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› [MaxMate](#) /

› [MaxMate 3.5" Oval Nerf Bar Side Steps Instruction Manual for 2019-2026 Ram 1500 Quad Cab \(Model SS2D35128MX\)](#)

## MaxMate SS2D35128MX

# MaxMate 3.5" Oval Nerf Bar Side Steps Instruction Manual

COMPATIBLE WITH 2019-2026 RAM 1500 QUAD CAB (MODEL SS2D35128MX)

## 1. Introduction

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This manual provides detailed instructions for the installation, operation, and maintenance of your MaxMate 3.5" Oval Nerf Bar Side Steps. Please read this manual thoroughly before installation and use to ensure proper function and safety.

These side steps are designed to provide a convenient and secure stepping surface for easier entry and exit from your vehicle, while also enhancing its appearance.

## 2. Product Compatibility

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These MaxMate 3.5" Oval Nerf Bar Side Steps are compatible with:

- **2019-2026 Ram 1500 Quad Cab**

**Cab Size Note:** Only fits Quad Cabs with 2 full-size front doors & 2 narrower rear doors **NOT** for Crew Cab or Mega Cab. Please verify your vehicle's cab size before installation.

To confirm vehicle fitment, refer to the images below or consult your dealership.



Image: Ram 1500 Cab Size Guide. This image illustrates the difference between Quad Cab (2 full-size front doors & 2 narrower rear doors), Crew Cab (4 full doors), and Mega Cab (4 full doors with extra space), highlighting that this product is only compatible with Quad Cab models.



Image: Vehicle Fitment Check. This image shows visual cues for confirming fitment, distinguishing between incompatible (group of holes, circle-shaped fuel cap) and compatible (group of studs, rounded-square fuel cap) Ram 1500 models.

### 3. Product Features

The MaxMate 3.5" Oval Nerf Bar Side Steps are engineered for durability and user convenience:

- **Design:** 3.5" wide oval tubes maximize width without sacrificing ground clearance.
- **Step Pads:** UV-protected step pads ensure a safe, non-slip surface for entry and exit.

- **Construction:** Carbon steel tubes with a matte black E-coating provide superior structural strength and rust resistance.
- **Seamless Finish:** Pre-welded endcaps create seamless unibody bars, preventing water or dirt from accumulating and causing corrosion.
- **Weight Capacity:** Supports up to 500 lbs.
- **Ground Clearance:** Approximately 9 inches.



Image: MaxMate Nerf Bar Features. This image highlights the 3.5-inch oval tube, the textured step pad, and the seamless welded endcaps of the running board.



# STRUCTURE

3.5" Oval Unibody Tube with Seamless, Pre-welded Endcaps

Image: Nerf Bar Structure. A close-up view of the 3.5" oval unibody tube with seamless, pre-welded endcaps, emphasizing the robust construction.

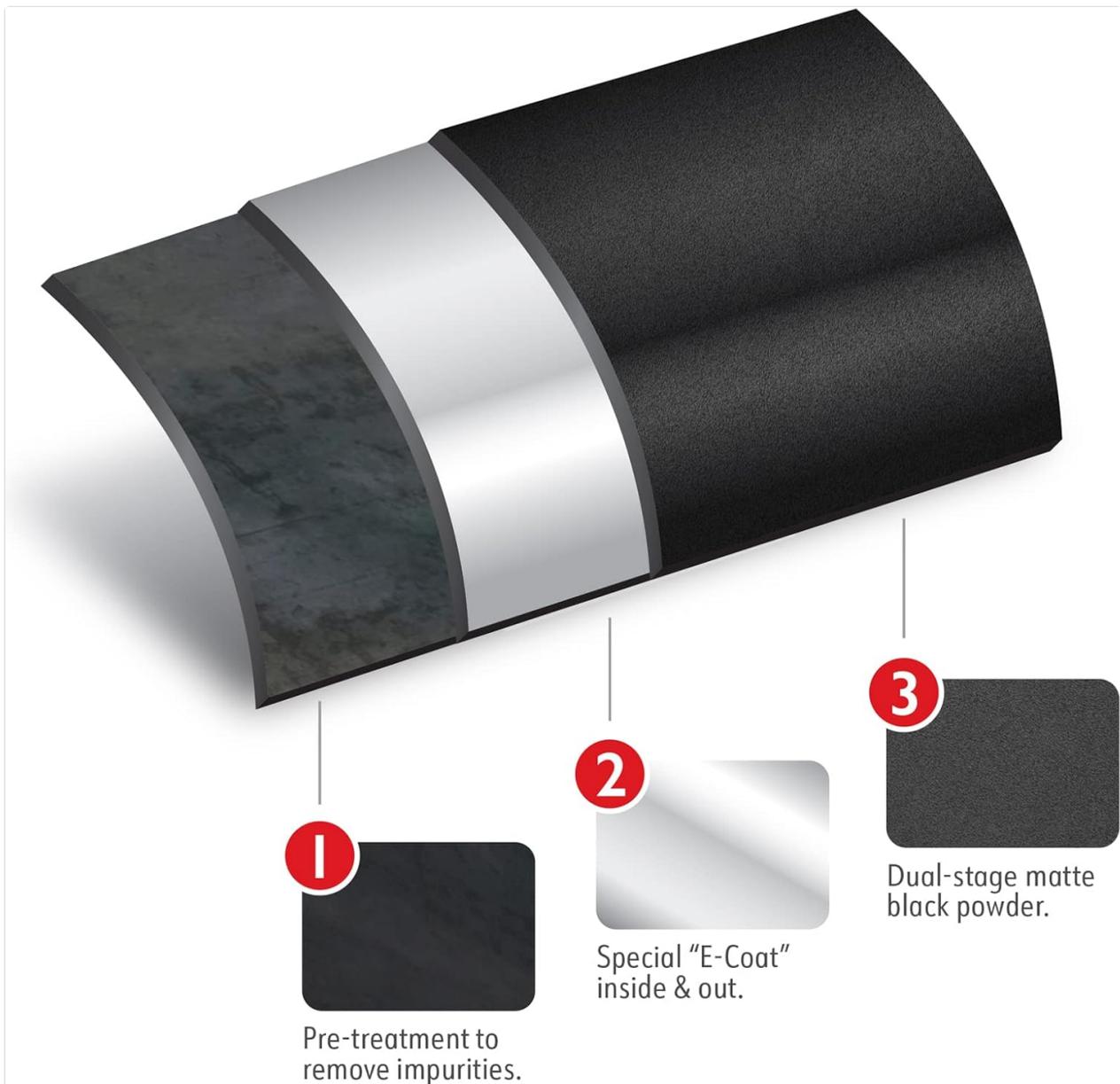


Image: Matte Black E-Coating Process. This diagram illustrates the three-stage coating process: pre-treatment to remove impurities, special "E-Coat" inside & out, and a dual-stage matte black powder finish for enhanced durability and rust resistance.

## 4. Installation

Installation of the MaxMate Nerf Bar Side Steps is designed to be straightforward with no drilling required. The steps mount directly onto the rocker panel.

### Included Components:

- Driver and passenger-side steps
- All necessary brackets and hardware

### Installation Video Guide:

Your browser does not support the video tag.

Video: 3.5 Inch Oval New Ram Running Boards Installation. This video provides a step-by-step guide for installing the 3.5-inch oval running boards on a Ram truck, demonstrating the process of attaching brackets and securing the side steps.

For detailed, step-by-step instructions, please refer to the included instruction manual and the video guide above. Professional installation is recommended for optimal results.

## 5. Operation and Usage

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These side steps are designed to provide a secure and stable platform for accessing your truck's cabin. The UV-protected step pads offer excellent grip, reducing the risk of slips, especially in wet or muddy conditions.

### Usage Video:

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Video: Running boards help you take items on the roof and bed. This video demonstrates the practical utility of running boards, showing how they facilitate easier access to the truck's roof and bed for loading or unloading items.

## 6. Maintenance

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To ensure the longevity and appearance of your MaxMate Nerf Bar Side Steps, follow these maintenance guidelines:

- **Regular Cleaning:** Wash the side steps regularly with mild soap and water to remove dirt, road salt, and other debris. Rinse thoroughly.
- **Avoid Harsh Chemicals:** Do not use abrasive cleaners, solvents, or harsh chemicals, as these can damage the matte black E-coating and UV-protected step pads.
- **Inspect Fasteners:** Periodically check all mounting bolts and nuts to ensure they are tight. Re-tighten if necessary to maintain stability and safety.
- **Check for Damage:** Inspect the steps for any signs of damage, such as dents, scratches, or corrosion. Address any issues promptly to prevent further deterioration.

## 7. Troubleshooting

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If you encounter any issues with your MaxMate Nerf Bar Side Steps, consider the following:

- **Loose Steps:** If the steps feel loose or unstable, check all mounting brackets and bolts. Ensure they are correctly positioned and fully tightened.
- **Unusual Noises:** Squeaking or rattling may indicate loose hardware. Inspect and tighten all fasteners.
- **Corrosion:** While designed for rust resistance, prolonged exposure to harsh conditions without proper maintenance can lead to corrosion. Clean and apply a protective coating if minor rust spots appear. For significant corrosion, contact customer support.

If problems persist after troubleshooting, please contact MaxMate customer support for assistance.

## 8. Specifications

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Attribute	Value
Brand	MaxMate
Model	SS2D35128MX
Color	Black
Material	Carbon Steel
Exterior Finish	Textured Black

Attribute	Value
Item dimensions L x W x H	74.49 x 4.61 x 2.95 inches
Item Weight	37.07 Pounds
Weight Limit	500 Pounds
Vehicle Service Type	Truck
Automotive Fit Type	Vehicle Specific Fit

## 9. Warranty and Support

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MaxMate backs this product with a **5-year warranty** against manufacturer defects for US customers. For warranty claims, technical support, or any other inquiries, please contact MaxMate customer service through the retailer where the product was purchased or visit the official MaxMate website.