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› ARROW RO-2000HPJ Ceramic Fan Heater User Manual

ARROW RO-2000HPJ

ARROW RO-2000HPJ Ceramic Fan Heater User Manual

Model: RO-2000HPJ | Brand: ARROW

1. INTRODUCTION

Thank you for choosing the ARROW RO-2000HPJ Ceramic Fan Heater. This manual provides important information for the safe and efficient operation, maintenance, and troubleshooting of your new heater. Please read it thoroughly before use and keep it for future reference.

المميزات

- عنصر تدفئة من سيراميك PTC عالي الجودة للتدفئة الآمنة والهادئة
- تدفئة سريعة وفعالة
- لوحة تحكم يعمل باللمس
- شاشة LED
- إعداد تلقائي لدرجة الحرارة (15-35) درجة مئوية
- مؤقت لمدة 12 ساعة
- خاصية الدوران (يمكن إيقاف تشغيلها)
- وضع السكون (تشغيل مع شاشة خافته)
- مستويان للتدفئة (1300/2000) واط
- تشتمل على ريموت كنترول للتحكم
- الوضع الآمن
- مقبض صلب للحمل
- الحماية من السخونة الزائدة
- نظام حماية عند السقوط

FEATURES

- HIGH QUALITY PTC CERAMIC HEATER ELEMENT WITH SAFE , QUIET AND EFFICIENT HEATING
- QUICK & EFFECTIVE WARMTH
- SENSOR TOUCH CONTROL PANEL
- LED DISPLAY
- DIGITAL SETTING OF ROOM TEMPERATURE (15-35 C)
- 12 HOUR TIMER
- OSCILLATING (CAN BE TURN OFF)
- SLEEP MODE (OPERATION WITH DIMMED DISPLAY)
- 2 HEATING LEVELS (1300/2000W)
- INFRARED REMOTE CONTROL (WITH BATTERIES INCLUDE)
- SAFE POSITION
- STURDY CARRYING HANDLE
- HIGH SAFETY THROUGH OVERHEATING PROTECTION
- SAFETY TIP-OVER SWITCH



تدفئة فعالة , آمنة و هادئة

Figure 1: Front view of the ARROW RO-2000HPJ Ceramic Fan Heater.

2. IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- Read all instructions before using this heater.
- This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces.
- Always use the carrying handle when moving this heater.
- Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 1 meter (3 feet) from the front of the heater and keep them away from the sides and rear.
- Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.
- Always unplug the heater when not in use.
- Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any manner.
- Do not use outdoors.
- This heater is not intended for use in bathrooms, laundry areas, and similar indoor locations. Never locate heater where it may fall into a bathtub or other water container.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Arrange cord away from traffic area and where it will not be tripped over.
- To disconnect heater, turn controls to OFF, then remove plug from outlet.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- A heater has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint, or flammable liquids are used or stored.
- Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
- This heater includes an **overheat protection system** and a **tip-over safety switch** for enhanced safety.

3. PRODUCT FEATURES

The ARROW RO-2000HPJ Ceramic Fan Heater is designed for efficient and comfortable heating with several user-friendly features:

- High-quality PTC ceramic heating element for safe, quiet, and efficient warmth.
- Quick and effective heating performance.
- Intuitive touch control panel.
- Clear LED display for settings and temperature.
- Digital room temperature setting range: 15-35°C.
- Convenient 12-hour timer function.
- Oscillation mode for wider heat distribution (can be deactivated).
- Sleep mode for operation with a dimmed display.
- Two heating levels: 300W (low) and 2000W (high).
- Infrared remote control included (with batteries).
- Sturdy carrying handle for easy portability.
- Advanced overheating protection for safety.

- Integrated tip-over safety switch.

4. PACKAGE CONTENTS

Please check the package contents upon unpacking:

- ARROW RO-2000HPJ Ceramic Fan Heater
- Infrared Remote Control (with batteries)
- User Manual

5. SETUP

1. **Unpacking:** Carefully remove the heater from its packaging. Retain packaging for storage or shipping.
2. **Placement:** Place the heater on a firm, level surface. Ensure it is at least 1 meter (3 feet) away from walls, furniture, and other combustible materials. Do not place it on soft surfaces like carpets or rugs that might block the air intake.
3. **Power Connection:** Plug the power cord into a standard 220-240V AC, 50Hz electrical outlet. Ensure the outlet is in good condition and not overloaded.

Arrow
RO - 2000HPJ



Figure 2: Side view of the heater, illustrating its tower design and stable base.

6. OPERATION

6.1 Control Panel



Figure 3: Close-up of the heater's touch control panel and LED display.

The heater can be operated using the touch control panel on the top of the unit or the infrared remote control.

- **Power Button** (): Press to turn the heater ON or OFF.
- **Mode Button** (≡): Cycle through heating levels (300W, 2000W) and fan-only mode.
- **Temperature Adjustment** (+/-): Increase or decrease the desired room temperature (15-35°C). The heater will automatically adjust its output to maintain the set temperature.
- **Oscillation Button** (↻): Activate or deactivate the oscillation function for wider heat distribution.
- **Timer Button** (): Set the auto-off timer for up to 12 hours. Each press increases the timer by 1 hour.
- **Sleep Mode Button** (🌙): Activates sleep mode, which dims the LED display for undisturbed rest.

6.2 Remote Control



Figure 4: Infrared remote control for the ARROW RO-2000HPJ heater.

The remote control duplicates the functions of the control panel. Ensure the remote control is pointed towards the heater's sensor for proper operation. Batteries are pre-installed. If the remote stops responding, replace the batteries with new ones of the same type.

7. MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your heater.

1. Cleaning:

- Always unplug the heater and allow it to cool completely before cleaning.
- Use a soft, damp cloth to wipe the exterior surfaces of the heater.
- Do not use abrasive cleaners or solvents as they may damage the surface.
- Periodically clean the air intake and exhaust grilles with a vacuum cleaner to remove dust and lint.
- Never immerse the heater in water or spray water directly onto it.

2. Storage:

- If storing the heater for an extended period, clean it thoroughly.
- Store the heater in its original packaging in a cool, dry place.
- Do not place heavy objects on top of the heater during storage.

8. TROUBLESHOOTING

If your heater is not operating correctly, please check the following common issues before contacting support:

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Heater does not turn on.	◦ Not plugged in. ◦ Power outlet malfunction. ◦ Tip-over switch activated. ◦ Overheat protection activated.	◦ Ensure the power cord is securely plugged into a working outlet. ◦ Test the outlet with another appliance. ◦ Place the heater on a flat, stable surface. ◦ Unplug the heater, let it cool for 10-15 minutes, then plug it back in. Clear any obstructions.
No heat, only fan.	◦ Heater is in fan-only mode. ◦ Temperature setting is lower than room temperature.	◦ Press the Mode button to select a heating level (300W or 2000W). ◦ Increase the desired temperature setting above the current room temperature.
Remote control not working.	◦ Batteries are dead or incorrectly inserted. ◦ Obstruction between remote and heater sensor.	◦ Replace batteries with new ones, ensuring correct polarity. ◦ Ensure a clear line of sight between the remote and the heater's control panel.
Heater makes unusual noise or smell.	◦ Dust accumulation. ◦ Internal component issue.	◦ Unplug and clean the heater thoroughly (refer to Maintenance section). ◦ If the issue persists, discontinue use and contact customer support.

9. SPECIFICATIONS

Feature	Detail
Brand	ARROW
Model Number	RO-2000HPJ
Product Type	Ceramic Fan Heater (PTC)
Heating Output	2000 Watts (Max)
Heating Levels	2 (300W / 2000W)
Power Source	Corded Electric
Voltage	220-240V AC, 50Hz
Temperature Range	15-35°C
Timer	Up to 12 hours
Control Type	Touch Control Panel, Infrared Remote Control
Safety Features	Overheating Protection, Tip-over Safety Switch

Feature	Detail
Form Factor	Tower
Intended Use	Indoor (Living Room, Bedroom, Home Office)
Color	Black
Country of Origin	China

10. WARRANTY AND SUPPORT

Warranty: The ARROW RO-2000HPJ Ceramic Fan Heater comes with a two-year manufacturer's warranty from the date of purchase. This warranty covers defects in materials and workmanship under normal use. It does not cover damage resulting from misuse, accident, unauthorized modification, or failure to follow the instructions in this manual. Please retain your proof of purchase for warranty claims.

Customer Support: For technical assistance, warranty claims, or any questions regarding your product, please contact ARROW customer service. Refer to the product packaging or the ARROW official website for the most up-to-date contact information.

11. VIDEO RESOURCES

No valid official product video from the seller was found for embedding. Please refer to the product page for any available video demonstrations.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

