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HP 1115G4

HP 17.3" HD+ Laptop User Manual

Model: 1115G4

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INTRODUCTION

This manual provides essential information for setting up, operating, and maintaining your HP 17.3" HD+ Laptop. Please read these instructions carefully to ensure optimal performance and longevity of your device.

SETUP

1. Initial Power-On and Configuration

Upon first use, connect the laptop to the power adapter. Open the laptop lid. The system will guide you through the initial Windows 11 setup process, including region selection, network connection, and user account creation.



Image 1: The HP 17.3" HD+ Laptop with its screen open, displaying the keyboard and a vibrant desktop background. This view highlights the full-size keyboard with a numeric pad and the large display.

2. Switching Out of Windows 11 S Mode

Your laptop comes with Windows 11 Home in S mode, which enhances security and performance by exclusively using apps from the Microsoft Store. If you need to install apps from outside the Microsoft Store, you can switch out of S mode:

1. On your PC running Windows 11 in S mode, open **Settings > Update & Security > Activation**.
2. In the **Switch to Windows 11 Home** or **Switch to Windows 11 Pro** section, select **Go to the Store**. (Be careful not to click the 'Go to the Store' link in the 'Upgrade your edition of Windows' section if it appears).
3. On the **Switch out of S mode** (or similar) page that appears in the Microsoft Store, select the **Get** button.
4. After you see a confirmation message, you will be able to install apps from outside the Microsoft Store.

3. Connecting Peripherals

Connect your power adapter, external mouse, keyboard, or other USB devices to the available ports. Refer to the 'Operating' section for port details.

Your browser does not support the video tag.

Video 1: An unboxing and initial setup overview of the HP 2022 Notebook laptop. This video demonstrates what is included in the package and the first steps to power on the device.

OPERATING YOUR LAPTOP

1. Keyboard and Touchpad

The laptop features a full-size keyboard with an integrated numeric pad for efficient data entry. The keyboard is backlit, which can be activated for improved visibility in low-light conditions. The large touchpad provides precise cursor control and supports multi-touch gestures.



Image 2: The HP 17.3" HD+ Laptop showcasing the Windows 11 desktop environment. This image illustrates the visual clarity of the display and the layout of the operating system.

2. Connectivity

- **Wi-Fi:** Connect to wireless networks using the integrated Realtek 802.11a/b/g/n/ac (1x1) Wi-Fi.
- **Bluetooth:** Pair with Bluetooth-enabled devices such as headphones or speakers using Bluetooth 4.2 combo.
- **Ethernet:** Use the RJ-45 port for a wired network connection.

3. Ports and Slots

The laptop is equipped with various ports for connecting external devices:

- 2 SuperSpeed USB Type-A 5Gbps signaling rate ports
- 1 USB 2.0 Type-A port
- 1 HDMI 1.4b port for external displays
- 1 RJ-45 Ethernet port
- 1 AC smart pin for power adapter
- 1 Headphone/microphone combo jack
- 1 Multi-format SD media card reader



Image 3: A detailed side view of the HP laptop, illustrating the placement of its various connectivity ports such as USB, HDMI, and the multi-format SD media card reader.

MAINTENANCE

1. Cleaning Your Laptop

- Use a soft, lint-free cloth slightly dampened with water or a screen cleaner to clean the display.
- For the keyboard and chassis, use a soft cloth. Avoid harsh chemicals.
- Regularly clean dust from vents to ensure proper airflow.

2. Battery Care

- To prolong battery life, avoid fully discharging the battery frequently.
- Store the laptop in a cool, dry place if not used for extended periods.

3. Software Updates

Ensure your Windows operating system and drivers are regularly updated to maintain security and performance. You can check for updates via **Settings > Windows Update**.

TROUBLESHOOTING

Common Issues and Solutions

- **Laptop not powering on:** Ensure the power adapter is securely connected and the outlet is functional. Try holding the power button for 15 seconds to perform a hard reset.
- **Slow performance:** Close unnecessary applications, check for malware, ensure sufficient free storage space, and verify that Windows is updated.
- **Wi-Fi connectivity issues:** Restart your router and laptop. Check network settings and ensure Wi-Fi drivers are up to date.
- **Display problems:** Adjust screen brightness. If an external monitor is connected, ensure correct display settings.

For more complex issues, refer to the HP support website or contact customer service.

SPECIFICATIONS



Image 4: A visual representation of the HP laptop's dimensions, indicating its width, depth, and height for reference.

Feature	Detail
Processor	Intel Core i3-1115G4 (Base 3 GHz, up to 4.1 GHz with Intel Turbo Boost Technology, 6 MB L3 cache, 2 cores, 4 threads)
Display	17.3" diagonal, HD+ (1600 x 900), anti-glare, 220 nits, 60% NTSC
Memory (RAM)	16 GB DDR4
Storage	1TB PCIe NVMe M.2 SSD
Graphics	Intel UHD Graphics
Operating System	Windows 11 Home in S mode
Keyboard	Full-size keyboard with integrated numeric pad, Backlit
Webcam	HP True Vision 720p HD camera with integrated digital microphone
Wireless Connectivity	Realtek 802.11a/b/g/n/ac (1x1) Wi-Fi and Bluetooth 4.2 combo

Ports	2 SuperSpeed USB Type-A 5Gbps, 1 USB 2.0 Type-A, 1 HDMI 1.4b, 1 RJ-45, 1 AC smart pin, 1 headphone/microphone combo, 1 Multi-format SD media card reader
Battery	3-cell, 41 Wh Li-ion (Up to 8 hours mixed usage)
Dimensions (W x D x H)	16.33 in x 10.72 in x 0.96 in
Weight	5.25 lb
Color	Natural Silver

WARRANTY AND SUPPORT

Your HP laptop is covered by a manufacturer's warranty. For detailed warranty information, please refer to the documentation included with your product or visit the official HP support website.

Contacting Support

For technical assistance, driver downloads, or service inquiries, please visit the official HP Support website or contact HP customer service directly. Have your product model and serial number ready when contacting support.