

360 X3

360 X3 Wireless Video Doorbell Instruction Manual

Model: X3

		Setup & Installation			
Introduction	What's Included		Charging	Features Warranty & Support	Operating
Maintenance		Troubleshooting	Specifications		

1. INTRODUCTION

Thank you for choosing the 360 X3 Wireless Video Doorbell. This manual provides detailed instructions for the proper installation, operation, and maintenance of your new device. Please read this manual thoroughly before use to ensure optimal performance and safety.

2. WHAT'S INCLUDED

The 360 X3 Wireless Video Doorbell package typically includes the following components:

- 360 X3 Video Doorbell
- Indoor Chime Unit
- Mounting Bracket
- Positioning Sticker / Screw Hole Positioning Card
- Screws and Wall Anchors
- Screwdriver
- USB-C Charging Cable
- Doorbell Disassembly Pin
- User Manual

3. SETUP & INSTALLATION

Before installation, ensure the doorbell is fully charged. Refer to the "Charging the Doorbell" section for details.

3.1. Doorbell Installation Video Guide

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3.2. Installation on a Smooth Surface (Adhesive Mount)

1. **Prepare the Surface:** Ensure the mounting surface is smooth, dry, and clean.
2. **Apply Mounting Plate:** Peel off the red protective foil from the 3M VHB adhesive on the backplate. Attach the backplate firmly to the desired location for the doorbell.
3. **Mount the Doorbell:** Ensure the doorbell is turned on. Align the doorbell with the top of the backplate and then snap it onto the bottom. Press it down until it clicks securely into place.

3.3. Installation on a Wooden Surface (Screw Mount)

1. **Positioning:** Use the provided screw hole positioning card to mark the locations for drilling.
2. **Secure Mounting Bracket:** Use the provided screws to secure the mounting bracket onto the wooden surface.
3. **Mount the Doorbell:** Ensure the doorbell is turned on. Align the doorbell with the top of the mounting bracket and then snap it onto the bottom. Press it down until it clicks securely into place.

3.4. Installation on Brick, Concrete, or Stucco (Screw Mount with Anchors)

1. **Mark Drill Holes:** Use the screw hole positioning card to mark the drilling locations on the wall.
2. **Drill Holes:** Using a power drill with a 6mm drill bit, drill two holes at the marked positions.
3. **Insert Anchors:** Insert the provided wall anchors into the drilled holes. Use a hammer if necessary to tap them flush with the wall.
4. **Secure Mounting Bracket:** Use the provided screws to secure the mounting bracket onto the wall, screwing into the anchors.
5. **Mount the Doorbell:** Ensure the doorbell is turned on. Align the doorbell with the top of the mounting bracket and then snap it onto the bottom. Press it down until it clicks securely into place.

3.5. Post-Installation Steps

1. **Activate Anti-Theft Siren:** After successful installation, open the 360 app and switch on the anti-theft siren feature for enhanced security.
2. **Disassembly (if needed):** To remove the doorbell, first switch off the anti-theft siren in the app. Then, use the doorbell disassembly pin to release the doorbell from its mounting bracket.

4. CHARGING THE DOORBELL

The 360 X3 Video Doorbell offers flexible charging options:

4.1. Using a Power Adapter

1. Connect the provided USB-C charging cable to the doorbell.
2. Plug the other end of the cable into a compatible power adapter (not included) and then into a wall outlet.
3. Charging typically takes about 6 to 7 hours for a full charge.

4.2. Using a Battery Pack (Optional)

An optional battery pack (sold separately) can be used to extend battery life.

1. Attach the battery pack to the bottom of the doorbell.
2. When the battery pack runs out, recharge it using a Type-C cable.

The built-in 5000mAh rechargeable battery provides up to 180 days of usage on a single charge. With an extended battery pack, the battery life can be boosted to up to 18 months.

5. KEY FEATURES

The 360 X3 Wireless Video Doorbell is equipped with advanced features to enhance your home security and convenience:

5.1. 5MP Ultra HD Camera

Captures video in stunning 2496*1920 resolution, ensuring clear and detailed images. This allows you to see important details without distortion.

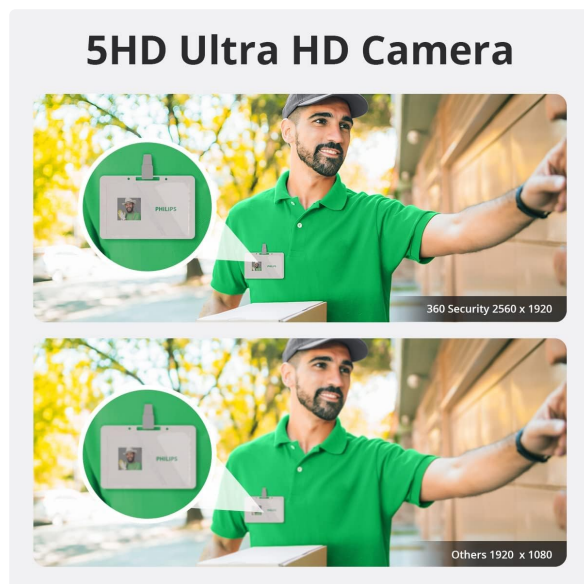


Image: Visual comparison demonstrating the superior clarity of the 5MP Ultra HD camera, highlighting facial details of a delivery person.

5.2. 162° Field of View

Provides a wide 162-degree viewing angle with a tall 4:3 aspect ratio, allowing you to see more of your surroundings, from head to toe of visitors and packages on the ground.

162° Field of View

See all, know all



Image: Illustration of the doorbell's wide 162-degree field of view, showing a child playing with a ball in a large outdoor area, emphasizing comprehensive coverage.

5.3. WDR Technology

Wide Dynamic Range (WDR) technology ensures ultra-clarity even in challenging backlight conditions, preventing overexposed bright areas and underexposed dark areas.

WDR Technology, Seeing is believing

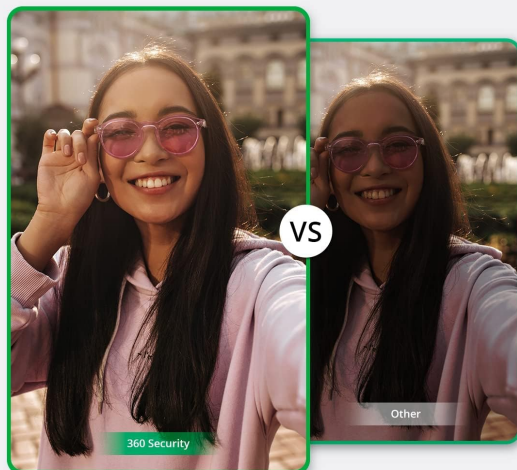


Image: Side-by-side comparison of video quality with WDR technology off and on, illustrating how WDR enhances visibility of subjects against bright backgrounds.

5.4. Night Vision

Provides sharp and clear images in low-light or dark environments, ensuring continuous monitoring day and night.

5.5. Advanced Radar Sensor & Motion Detection

The radar sensor offers ultra-precise detection, picking up movement and tracking object trajectory. This helps avoid false alarms from traffic or pedestrians. You can customize the motion zone to monitor specific areas.

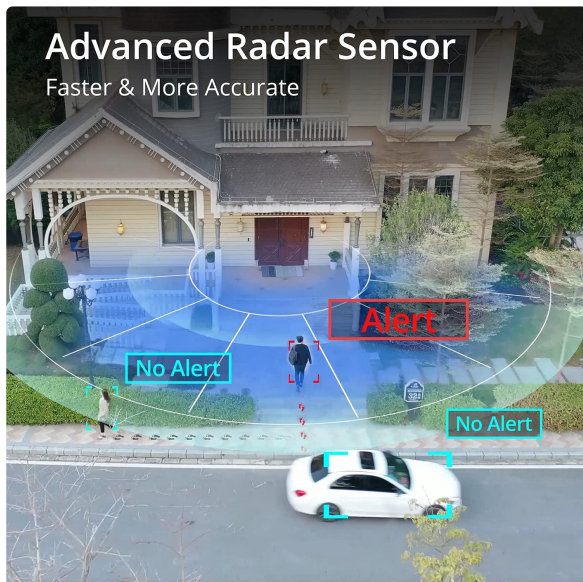


Image: Aerial view of a house with an overlay demonstrating the adjustable 30ft motion detection range and radar sensor capabilities, distinguishing between alerts for people approaching the door and ignoring passing traffic.

5.6. Human Detection Alerts

Receive instant notifications when a human is detected at your door, reducing unnecessary alerts from other movements.

5.7. Live View & Two-Way Audio

Access real-time video footage from your smartphone and engage in two-way conversations with visitors at your door.

5.8. Quick Replies

Utilize pre-recorded quick reply messages when you are unable to speak directly to visitors.

5.9. Voice Changer

Enhance privacy and deter unwanted guests by

changing your voice during two-way communication.

5.10. AI Facial Recognition

Intelligent facial recognition informs you who is at the door with a message, identifying known individuals.

5.11. Package Arrival Detection

Receive alerts when packages are delivered, helping to prevent lost or stolen items.

5.12. Anti-Theft & Auto-Siren

The doorbell features an anti-theft mechanism that triggers an automatic siren if someone attempts to remove it, and captures the event.

5.13. Video History & Local Storage

Provides free 8GB local storage for storing video recordings. You can check and replay historical records through the app, with up to 180 days of rolling footage.



Image: The doorbell and chime unit are shown alongside a smartphone displaying the app interface, highlighting local storage and cloud service options, and a video history with facial recognition.

5.14. IP66 Waterproof & Dustproof

Designed to withstand various weather conditions,

ensuring reliable operation outdoors.

5.15. Customizable Ringtone

Personalize your doorbell's ringtone through the app.

5.16. 3-in-1 Wi-Fi Chime

The included chime unit acts as a dual-band (2.4/5 GHz) Wi-Fi amplifier, extending your Wi-Fi coverage and ensuring stable two-way audio and visual calls. It also provides audible notifications anywhere in your home.

6. OPERATING INSTRUCTIONS

This section outlines the basic operation of your 360 X3 Wireless Video Doorbell.

6.1. App Download and Setup

1. Download the official 360 app from your smartphone's app store (iOS or Android).
2. Follow the in-app instructions to create an account and add your 360 X3 Video Doorbell.
3. Ensure your doorbell and chime are connected to your home Wi-Fi network (2.4 GHz or 5 GHz).

6.2. Receiving Notifications

- When someone presses the doorbell, you will receive an instant notification on your smartphone.
- The indoor chime will also sound, alerting you to a visitor.
- Motion detection events will also trigger notifications and begin recording.

6.3. Interacting with Visitors

- **Live View:** Tap the notification on your phone to access a live video feed of your doorstep.
- **Two-Way Talk:** Use the microphone icon in the app to speak to your visitor.
- **Quick Replies:** Select from pre-set quick reply messages if you are unable to speak.
- **Voice Changer:** Activate the voice changer feature for added privacy during conversations.

6.4. Security Features

- **Motion Zone Customization:** In the app settings, define specific areas for motion detection to reduce false alarms.
- **Anti-Theft Siren:** Ensure this feature is enabled in the app settings. If the doorbell is tampered with, an alarm will sound.
- **Video History:** Access recorded events and footage through the app's video history section.

6.5. Product Features Overview Video Guide

Your browser does not support the video tag.

7. MAINTENANCE

- **Cleaning:** Regularly wipe the camera lens and doorbell surface with a soft, damp cloth to remove dust and smudges. Avoid abrasive cleaners.
- **Battery Management:** Monitor battery levels via the app and recharge as needed. For optimal battery life, avoid extreme temperatures.
- **Firmware Updates:** Keep your doorbell's firmware updated through the 360 app to ensure access to the latest features and security enhancements.
- **Wi-Fi Connection:** Ensure a strong Wi-Fi signal for consistent performance. The 3-in-1 Wi-Fi Chime can help extend coverage.

8. TROUBLESHOOTING

- **No Power/Not Turning On:** Ensure the doorbell is fully charged. Connect it to a power source using the USB-C cable.
- **Poor Wi-Fi Connection:** Ensure the doorbell is within range of your Wi-Fi router or the 3-in-1 Wi-Fi Chime. Check your router's settings for 2.4 GHz or 5 GHz compatibility.
- **False Motion Alerts:** Adjust the motion detection sensitivity and customize the motion zones in the app to exclude busy areas like sidewalks or roads.
- **No Notifications:** Check your smartphone's notification settings for the 360 app. Ensure the app has necessary permissions.
- **Unable to Hear/Speak:** Check the volume settings on your phone and in the app. Ensure a stable internet connection.
- **Anti-Theft Siren Issues:** Verify the anti-theft siren is enabled in the app settings.

For further assistance, please refer to the official 360 support website or contact customer service.

9. SPECIFICATIONS

Model	X3
Camera Resolution	5MP (2496*1920)
Field of View	162°
Connectivity	Wireless (2.4/5 GHz Wi-Fi)
Battery Life	Up to 180 days (built-in 5000mAh), up to 18 months (with extended battery pack)
Local Storage	8GB Free Local Storage
Waterproof Rating	IP66
Special Features	Motion Sensor, Night Vision, Radar Detection, Human Face Detection, WDR Technology, Two-Way Audio, Quick Replies, Voice Changer, Package Arrival Detection, Anti-Theft, Auto-Siren, Customizable Ringtone, Alexa Compatible

Indoor/Outdoor Usage	Outdoor
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10. WARRANTY & SUPPORT

For warranty information, technical support, or to register your product, please visit the official 360 website or contact their customer service department. Keep your purchase receipt for warranty claims.

Online Support: [www.360.com](#) *(Example link, please refer to your product packaging for the exact support URL).*