

Wibefel WB-W10338635

W10338635 Washer Suspension Rod Kit User Manual

Brand: Wibefel

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1. INTRODUCTION

This user manual provides detailed instructions for the installation and maintenance of the Wibefel W10338635 Washer Suspension Rod Kit. This kit is designed to replace worn or broken suspension rods in compatible top-load washing machines, helping to stabilize the washer tub, reduce vibration, and restore proper performance.

The W10338635 kit is an essential component for maintaining the balance and smooth operation of your washing machine, preventing issues such as excessive shaking, noise, and off-balance loads during spin cycles.

2. PRODUCT COMPONENTS

The W10338635 Washer Suspension Rod Kit includes all necessary parts for a complete replacement:

- **4 Suspension Rods:** Each rod measures 23.6 inches in length.
- **4 Suspension Balls:** These components work with the rods to absorb vibrations.
- **4 Bushings:** Essential for proper rod movement and stability.

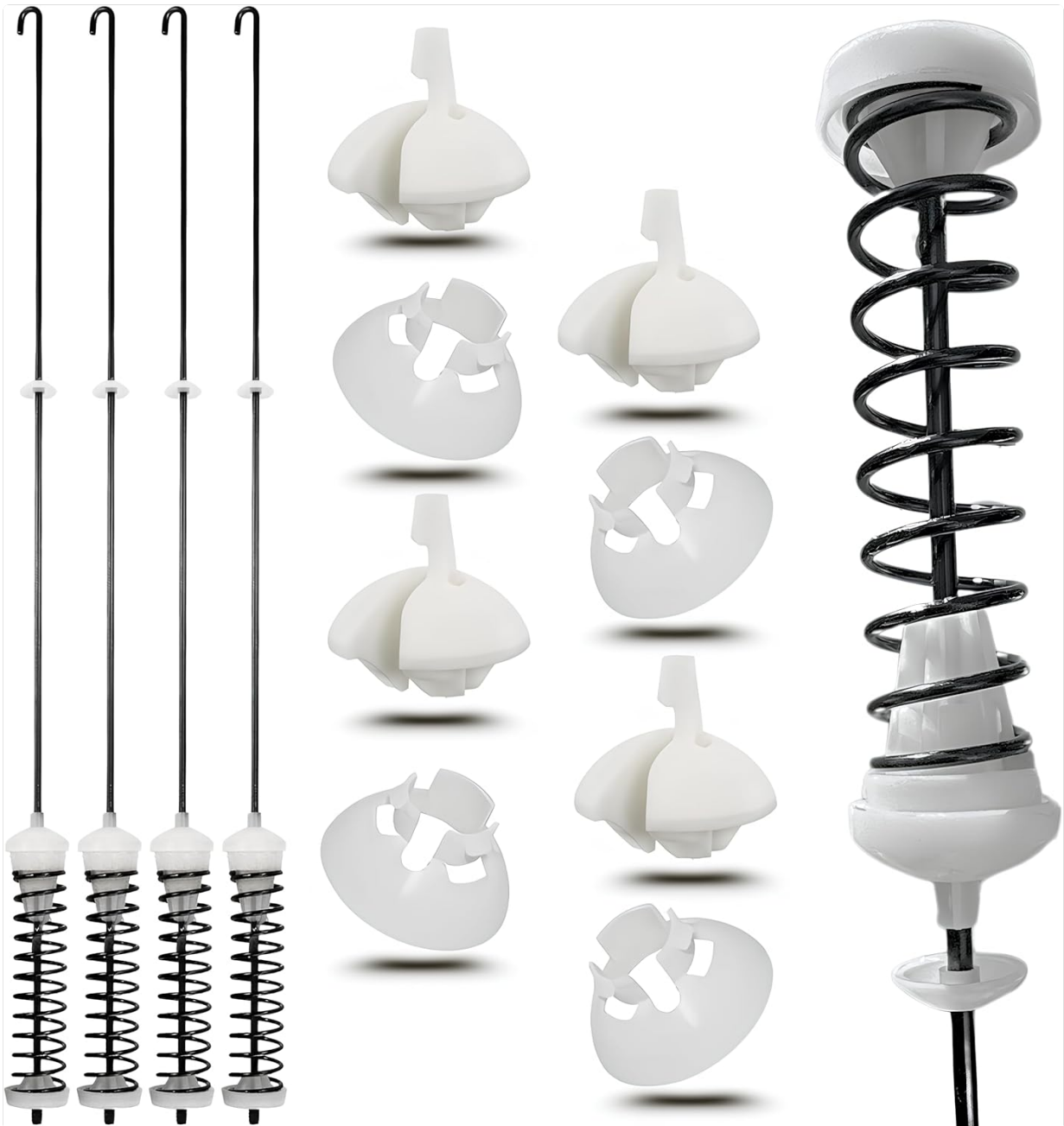


Figure 2.1: Overview of the Wibefel W10338635 Washer Suspension Rod Kit, showing the four suspension rods, four suspension balls, and four bushings included in the package.



Figure 2.2: Detailed view of a single suspension rod, highlighting its design and construction.

3. COMPATIBILITY

This suspension rod kit is compatible with a wide range of top-load washing machine models from various brands. Please verify your washer's model number against the list below to ensure compatibility.

Compatible Brands and Models:

- **Admiral:** ATW4675EW0, ATW4676BQ0, ATW4676BQ1, 4KATW5215FW0, ATW4516HW0, ATW4516MW0
- **Maytag:** 3LMVWC315FW0, 3LMVWC315FW1, 4KMVWC215FW0, 4KMVWC315FW0, MVWC215EW0, MVWC215EW1, 7MMVWC355DW0, 7MMVWC355DW1, MVWC200BW0, MVWC200BW1, MVWC300BW0, MVWC300BW1
- **Kenmore:** 110.20102310, 110.20102311, 110.20102312, 110.20112310, 110.20112311, 110.22332511, 110.22532511, 110.20232710, 110.20232711, 110.22532512, 110.22532510, 110.20232712, 110.20242510, 110.20242511, 110.22102310, 110.22102311, 110.22102312, 110.22332510, 110.23102310, 110.23102311, 7MKTWS400DW0, etc.
- **Whirlpool:** WTW5000DW1, WTW4700YQ0, WTW4750YQ0, WTW4750YQ1, WTW4800XQ0, WTW4800XQ1, WTW4800XQ2, WTW4800XQ4, WTW4820XQ0, WTW4910XQ0, WTW4910XQ1, WTW4910XQ3, WTW4930XW0, WTW4930XW1, WTW4930XW3, WTW7300XW1, WTW7300XW2, WTW7320YW0, WTW7340XW0, WTW7340XW1, WTW7340XW2, WTW7600XW0, WTW7600XW1, WTW7600XW2, WTW7800XB0, WTW7800XB2, WTW7800XL0, WTW7800XL2, WTW7800XL3, WTW7800XW0, WTW7800XW1, WTW7990XG1, WTW8800YC0, WTW7800XW2, WTW7800XW3, WTW7800XW4, WTW7990XG0, etc.

Wibefel – Top-Load Fit

Suspension Rod Kit – Compatible with Whirlpool / Amana / Kenmore – Models

WTW4930XW1	110.20022010	NTW4600YQ0
WTW4800XQ0	110.20022011	NTW4600YQ1
WTW4800XQ4	110.20022012	NTW4601XQ0
WTW4800XQ1	110.20022013	NTW4610YQ0
WTW4800XQ2	110.20022014	NTW4630YQ0
WTW4750YQ0	110.20222510	NTW4650YQ0
WTW4750YQ1	110.20222511	NTW4700YQ0
WTW4820XQ0	110.21102010	NTW4700YQ1

Press Ctrl + F to quickly find your model number



[See Product Description](#)



Figure 3.1: Visual representation of compatible washer models for the Wibefel suspension rod kit.

4. INSTALLATION INSTRUCTIONS

Before beginning any repair, ensure the washing machine is unplugged from the power outlet and the water supply is turned off. It is recommended to wear appropriate safety gear, such as gloves.

Symptoms Addressed by This Kit:

- Washer shakes and moves excessively.
- Noisy operation during cycles.
- Suspension failure or broken rods.
- Off-balance loads during spin cycle.

A hand is shown holding two white plastic suspension rod caps. One cap is circular with a central hole and a small protrusion, while the other is a simple white dome shape. In the background, the control panel of a white top-loading washing machine is visible, featuring several dials and a 'START' button. The 'WIBEFEL' logo is in the top left corner. The word 'FIXES' is written in large, bold, black letters. Below it, a blue banner contains the text 'The following symptom'. A red banner below that lists four symptoms: 'Shakes and moves', 'Noisy operation', 'Suspension failure', and 'Off-balance during spin cycle'.

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FIXES

The following symptom

- “Shakes and moves”
- “Noisy operation”
- “Suspension failure”
- “Off-balance during spin cycle”

Figure 4.1: Common symptoms that indicate a need for suspension rod replacement.

Step-by-Step Installation:

1. Step 1: Access the Washer Tub.

Carefully open the washer's top panel to gain access to the inner components, specifically the washer tub and existing suspension rods.



Figure 4.2: Washer with top panel removed, providing access to the tub.

2. Step 2: Locate and Remove Old Rods.

Identify the old suspension rods. These are typically located at each corner of the washer tub, extending down to the base. Carefully detach them from both the tub and the washer frame.



Figure 4.3: View of the washer's underside, illustrating the connection points for the suspension rods.

3. Step 3: Install New Bushings.

Place the new bushings into their designated slots on the washer frame. Ensure they are seated correctly and securely.



Figure 4.4: Proper placement of a new bushing into the washer's frame.

4. Step 4: Attach New Suspension Rods.

Insert the new suspension rods into the bushings at the bottom and attach the top end of each rod to the washer tub. Ensure all four rods are firmly connected and the tub is suspended evenly.



Figure 4.5: Components ready for attachment to the washer tub and frame.

5. Step 5: Reassemble and Test.

Once all rods are installed, reassemble the washer's top panel. Plug the washer back into the power outlet and turn on the water supply. Run a test cycle (e.g., a small load or rinse/spin cycle) to ensure the washer operates smoothly and quietly, without excessive shaking.



Figure 4.6: The desired outcome after successful installation: a washer operating without shaking or hitting noises.

5. OPERATING YOUR WASHER AFTER INSTALLATION

After successfully installing the W10338635 Washer Suspension Rod Kit, your washing machine should exhibit improved stability and reduced noise during operation, especially during the spin cycle. The primary function of these rods is to allow the washer tub to move freely while absorbing vibrations, preventing the tub from hitting the outer cabinet.

If you notice any continued excessive shaking or loud noises, refer to the troubleshooting section. Proper installation ensures your washer can handle unbalanced loads more effectively, leading to a quieter and more efficient laundry experience.

6. MAINTENANCE

The W10338635 Washer Suspension Rod Kit is designed for long-lasting use. While the rods themselves require no specific maintenance, regular care of your washing machine can prolong the life of all its

components, including the suspension system.

- **Balance Loads:** Always try to distribute laundry evenly in the washer tub to prevent excessive strain on the suspension system.
- **Avoid Overloading:** Do not exceed the washer's recommended load capacity, as this can put undue stress on the suspension rods.
- **Regular Cleaning:** Keep the washer tub and surrounding areas clean to prevent debris buildup that could interfere with component movement.

If you notice a return of symptoms such as excessive shaking or noise, inspect the suspension rods for any signs of wear or damage. While designed for durability, extreme conditions or prolonged heavy use can eventually lead to wear.

7. TROUBLESHOOTING

If you encounter issues after installing the W10338635 Washer Suspension Rod Kit, consider the following common problems and their solutions:

Problem	Possible Cause	Solution
Washer still shakes excessively.	<ul style="list-style-type: none">◦ Uneven load distribution.◦ Washer not level.◦ One or more rods not properly seated.◦ Other worn components (e.g., shock absorbers, motor mounts).	<ul style="list-style-type: none">◦ Redistribute laundry evenly.◦ Adjust washer leveling feet.◦ Re-check all rod connections.◦ Inspect other components for wear.
Loud banging noise during spin.	<ul style="list-style-type: none">◦ Tub hitting the cabinet due to severe imbalance.◦ Rod not installed correctly.	<ul style="list-style-type: none">◦ Stop cycle, redistribute load.◦ Verify all rods are securely attached and functioning.
Washer not spinning or draining.	<ul style="list-style-type: none">◦ This kit does not directly affect spin/drain mechanics.◦ Could be unrelated issues (e.g., lid switch, pump, motor).	<ul style="list-style-type: none">◦ Consult your washer's main user manual or a qualified technician for these issues.

Note: If problems persist after troubleshooting, it is recommended to consult a qualified appliance repair technician.

8. SPECIFICATIONS

Attribute	Detail
Part Number	WB-W10338635
Kit Contents	4 Suspension Rods, 4 Suspension Balls, 4 Bushings
Rod Length	23.6 inches (approx. 59.9 cm)
Item Weight	1.6 pounds (approx. 0.73 kg)
Package Dimensions	27.7 x 3.4 x 2 inches (approx. 70.3 x 8.6 x 5.1 cm)
Manufacturer	Wibefel

SIZE

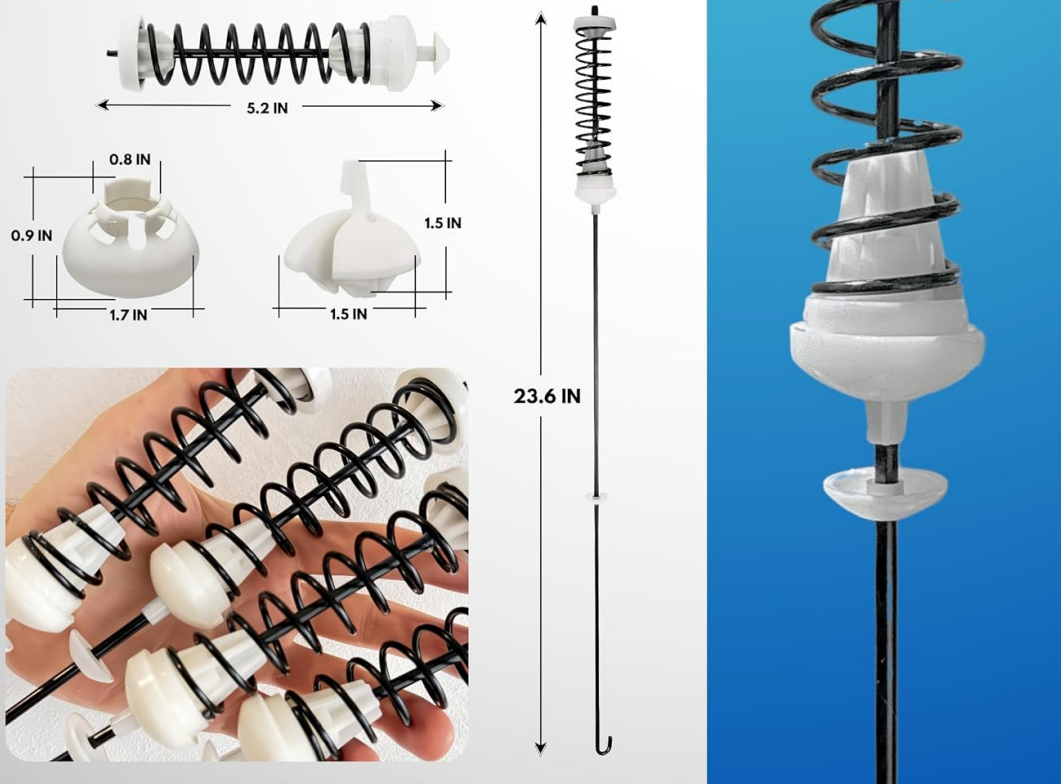


Figure 8.1: Dimensional specifications of the suspension rod and related components.



Figure 8.2: The suspension rods, accompanied by a Proposition 65 warning regarding potential chemical exposure. For more information, visit www.P65Warnings.ca.gov.

9. CUSTOMER SUPPORT AND WARRANTY

Wibefel is committed to providing high-quality products and excellent customer service. If you have any questions regarding the installation, compatibility, or performance of your W10338635 Washer Suspension Rod Kit, please contact Wibefel customer support.

While specific warranty details are not provided in this manual, Wibefel aims for customer satisfaction and offers support for their products. For assistance, you may visit the official Wibefel store on Amazon or contact their customer service directly.

Wibefel's Commitment: "Wibefel is dedicated to making your life uncomplicated, comfortable, and convenient with economical DIY repair solutions for your appliances."

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Figure 9.1: The Wibefel brand logo, representing quality and customer focus.

For more information or to contact support, visit the [Wibefel Store on Amazon](#).