

CHONCHOW WG43

CHONCHOW WG43 Wireless Gaming Mouse User Manual

Model: WG43 | Brand: CHONCHOW

1. INTRODUCTION

Thank you for choosing the CHONCHOW WG43 Wireless Gaming Mouse. This manual provides essential information for setting up, operating, and maintaining your new device. Please read these instructions carefully to ensure optimal performance and longevity of your mouse.

2. PACKAGE CONTENTS

Verify that all items are present in your package:

- 1 x CHONCHOW WG43 Wireless Gaming Mouse
- 1 x USB Nano Receiver (stored within the mouse)
- 1 x USB Charging Cable

3. SETUP GUIDE

3.1 Connecting the USB Nano Receiver

The USB Nano Receiver is conveniently stored in a compartment on the underside of the mouse for safekeeping during transport. To use the mouse, you must first remove this receiver.

1. Locate the small compartment on the bottom of the mouse.
2. Gently slide open the cover or pull out the receiver from its slot.
3. Insert the USB Nano Receiver into an available USB-A port on your computer, laptop, MacBook, PS4, PS5, Switch, or Xbox.
4. The system should automatically detect and install the necessary drivers.



Image: The CHONCHOW WG43 Wireless Gaming Mouse, highlighting its design and the location of the USB Nano Receiver on the underside.

3.2 Charging the Mouse

The CHONCHOW WG43 mouse features a built-in 400 mAh Li-ion polymer battery. Before first use, it is recommended to fully charge the mouse.

- Connect the provided USB charging cable to the charging port on the front of the mouse.
- Connect the other end of the USB cable to a USB power source (e.g., computer USB port, USB wall adapter).
- The LED indicator on the mouse will show charging status (specific indicator behavior may vary; refer to visual cues on the mouse).
- A full charge typically takes 2-3 hours.

3.3 Powering On/Off

Locate the power switch on the underside of the mouse. Slide the switch to the 'ON' position to power on the mouse. Slide it to 'OFF' to conserve battery when not in use.

4. OPERATING INSTRUCTIONS

4.1 DPI Adjustment

The mouse supports multiple DPI (Dots Per Inch) settings, allowing you to adjust cursor sensitivity. The WG43 offers up to 3600 DPI.

- Press the DPI button (usually located behind the scroll wheel) to cycle through available DPI settings.
- Each press will change the DPI level, often indicated by a change in LED color or a brief flash.
- Select the DPI setting that best suits your task or game.

4.2 LED Backlight Control

The mouse features a vibrant RGB LED backlight with a breathing light effect.

- An independent switch on the bottom of the mouse allows you to turn the LED backlight ON or OFF.
- Turning off the LED backlight can extend battery life.



Image: The CHONCHOW WG43 Wireless Gaming Mouse showcasing its dynamic and colorful LED lighting effects.

4.3 General Usage

The ergonomic design of the WG43 mouse ensures comfortable use during long sessions.

- The mouse is designed for a comfortable grip, reducing strain during extended use.
- The 2.4GHz RF cordless technology provides a stable connection with an effective range of up to 33 feet.

- The unique laser pattern with regular stripes on the front of the case enhances tactile feedback and grip.



Image: A hand comfortably gripping the CHONCHOW WG43 Wireless Gaming Mouse, demonstrating its ergonomic shape for prolonged use.

5. FEATURES

- **RF Wireless Technology:** Utilizes 2.4GHz RF cordless technology for a stable connection up to 33 feet.
- **Rechargeable Battery:** Equipped with a durable 400 mAh Li-ion polymer battery, tested for safety and longevity.
- **Wide Compatibility:** Works seamlessly with PC, Laptops, MacBooks, and tablets with a USB-A port, requiring no additional drivers. Compatible with PS4, PS5, Switch, and Xbox.
- **RGB LED Backlit:** Features a rainbow-colored LED backlight with a breathing effect. Includes an independent switch to turn LEDs on/off.
- **Ergonomic Design:** Designed for comfort during long gaming or work sessions, with a soft hand feeling and easy operation.
- **Unique Laser Pattern:** Distinctive regular stripes on the front of the mouse provide enhanced grip and a unique aesthetic.
- **High Durability:** Built for longevity with a 5 million keystroke lifespan.

6. MAINTENANCE

6.1 Cleaning

To maintain optimal performance and appearance:

- Use a soft, dry cloth to wipe the surface of the mouse.
- For stubborn dirt, slightly dampen the cloth with water or a mild cleaning solution, then wipe dry immediately.
- Avoid using harsh chemicals or abrasive materials.
- Periodically clean the optical sensor on the bottom of the mouse with a cotton swab to ensure accurate tracking.

6.2 Battery Care

To prolong the life of your rechargeable battery:

- Avoid fully discharging the battery frequently.
- Charge the mouse when the battery indicator suggests low power.
- If storing the mouse for an extended period, charge it to about 50% and store in a cool, dry place.

7. TROUBLESHOOTING

If you encounter issues with your CHONCHOW WG43 mouse, please refer to the following common solutions:

Problem	Solution
Mouse not responding	<p>Ensure the USB Nano Receiver is securely plugged into a working USB port.</p> <p>Check if the mouse is powered ON using the switch on the bottom.</p> <p>Recharge the mouse if the battery is low.</p> <p>Try plugging the receiver into a different USB port.</p> <p>Restart your computer.</p>
Cursor movement is erratic or jumpy	<p>Clean the optical sensor on the bottom of the mouse.</p> <p>Ensure you are using the mouse on a suitable surface (not highly reflective or transparent).</p> <p>Change the DPI setting to see if it improves.</p>
LED backlight is not working	<p>Check the independent LED switch on the bottom of the mouse and ensure it is ON.</p> <p>Recharge the mouse; low battery might affect LED functionality.</p>
Mouse not charging	<p>Ensure the charging cable is securely connected to both the mouse and the power source.</p> <p>Try a different USB port or power adapter.</p> <p>Verify the charging cable is not damaged.</p>

8. SPECIFICATIONS

Feature	Detail
Model Number	WG43 (US-WG43)

Feature	Detail
Connectivity Technology	2.4GHz RF Wireless
Effective Distance	Up to 33 feet (10 meters)
DPI Settings	Up to 3600 DPI
Battery Type	400 mAh Li-ion Polymer (Rechargeable)
LED Backlight	RGB with breathing effect, independent ON/OFF switch
Movement Detection	Optical
Item Weight	5.9 ounces (approx. 167g)
Package Dimensions	5.47 x 4.02 x 1.89 inches
Compatibility	PC, Laptop, MacBook, iMac, PS4, PS5, Switch, Xbox (with USB-A port)

9. WARRANTY AND SUPPORT

CHONCHOW products are designed for quality and reliability. For any questions, concerns, or technical support regarding your WG43 Wireless Gaming Mouse, please contact our customer service team.

Customer Support Email: SupportAMZ@chonchow.com

Please include your product model (WG43) and a detailed description of your issue when contacting support for faster assistance.