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> ambie Sound Earcuffs AM-TW01: Open-Ear Bluetooth Wireless Headset Instruction Manual

ambie AM-TW01



ambie Sound Earcuffs AM-TW01 Instruction Manual

Open-Ear Bluetooth Wireless Headset

INTRODUCTION

Thank you for choosing the ambie Sound Earcuffs AM-TW01. These open-ear wireless earbuds are designed to provide a unique audio experience, allowing you to enjoy music and calls while remaining aware of your surroundings. This manual provides essential information on how to set up, operate, and maintain your device.

WHAT'S IN THE BOX

Please verify that all items are present in your package:

- ambie Sound Earcuffs (Left and Right)
- Charging Storage Case
- USB Type-C Cable
- Instruction Manual (English, Japanese, Chinese)

SETUP

1. Charging the Device

Before first use, fully charge your ambie Sound Earcuffs and their charging case. The charging case holds up to 12 hours of recharge power, providing up to 18 hours of total use with the earbuds' 6-hour single charge battery life.

1. Place the ambie Sound Earcuffs into their designated slots within the charging case.
2. Connect the provided USB Type-C cable to the charging port on the back of the case.
3. Connect the other end of the USB cable to a compatible USB power source.
4. The indicator lights on the case will show the charging status. Once fully charged, the lights will indicate completion.



Image: Hands holding the ambie Sound Earcuffs charging case, showing the earbuds inside.

2. Bluetooth Pairing

To connect your ambie Sound Earcuffs to a device:

1. Ensure the earbuds are charged and placed in the charging case.
2. Open the charging case. The earbuds will automatically enter pairing mode.
3. On your Bluetooth-enabled device (smartphone, tablet, computer), go to the Bluetooth settings.
4. Select "ambie Sound Earcuffs" from the list of available devices.
5. Once connected, you will hear an audio confirmation, and the indicator lights on the earbuds may change.

3. Wearing the Earcuffs

The ambie Sound Earcuffs are designed to clip onto your outer ear, providing an open-ear listening experience. This allows you to hear your audio while remaining aware of ambient sounds.

1. Gently pull your earlobe downwards to create space.
2. Position the larger section of the earcuff behind your ear.
3. Carefully clip the earcuff onto the outer edge of your ear, ensuring a secure and comfortable fit. The speaker should rest just outside your ear canal.
4. Adjust as needed for optimal comfort and sound.



Image: Step 1 of wearing the earcuffs, showing a person gently pulling their earlobe.



Image: Step 2 of wearing the earcuffs, showing a person clipping the device onto their outer ear.

OPERATING THE EARCUFFS

Media Controls

The ambie Sound Earcuffs feature mechanical buttons for control, preventing accidental operations.

- **Play/Pause:** Press either button once.
- **Volume Up:** Press and hold the button on the right earcuff.
- **Volume Down:** Press and hold the button on the left earcuff.
- **Next Song:** Double-click the button on the right earcuff.
- **Previous Song:** Double-click the button on the left earcuff.

Making Calls

The built-in microphone is compatible with CVC 8.0 technology, which reduces wind and environmental noise for clearer calls. This makes the earcuffs suitable for online meetings and phone conversations.

Open-Ear Listening Experience

The open-ear design allows you to listen to your audio content while simultaneously hearing sounds from your environment. This feature is beneficial for activities such as running, cycling, or working in an office where situational awareness is important.



Image: Two individuals wearing ambie Sound Earcuffs, demonstrating the open-ear design for situational awareness.



Image: A person smiling while wearing ambie Sound Earcuffs outdoors, highlighting comfort and awareness.

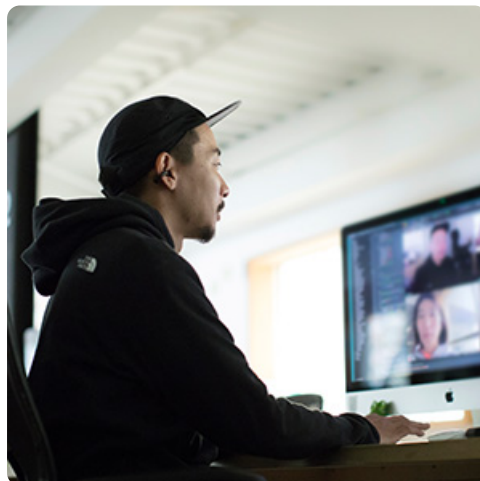


Image: A person working on a laptop while wearing ambie Sound Earcuffs, illustrating use in an office setting.



Image: A person skateboarding while wearing ambie Sound Earcuffs, demonstrating suitability for sports.

Product Overview Video

Video: A brief overview of the ambie Sound Earcuffs, showcasing their design and features.

MAINTENANCE

Cleaning

To ensure optimal performance and longevity of your earcuffs:

- After each use, gently wipe off any dirt or debris from the earcuffs, especially the charging terminals, using a dry, soft cloth or cotton swab.
- Avoid using harsh chemicals or abrasive materials for cleaning.

Storage

When not in use, store the ambie Sound Earcuffs in their charging case to protect them and keep them charged.

TROUBLESHOOTING

If you encounter issues with your ambie Sound Earcuffs, please refer to the following common solutions:

- **No Power:** Ensure the charging case and earbuds are fully charged. Connect the USB-C cable to a power source and check the indicator lights.
- **Cannot Pair:** Make sure Bluetooth is enabled on your device and the earcuffs are in pairing mode (open the case). Try turning Bluetooth off and on again on your device.
- **No Sound/Low Volume:** Check the volume levels on both your connected device and the earcuffs. Ensure the earcuffs are worn correctly and securely on your outer ear.
- **Intermittent Connection:** Move closer to your connected device to ensure you are within the Bluetooth range (up to 10 meters). Avoid obstacles that may interfere with the signal.
- **Call Quality Issues:** Ensure the microphone is not obstructed. CVC 8.0 technology helps reduce noise, but extreme environments may still affect clarity.

If problems persist, consult the full instruction manual included in your package or contact customer support.

SPECIFICATIONS

Feature	Detail
Model Name	AM-TW01
Brand	ambie
Connectivity Technology	Wireless, Bluetooth
Wireless Communication Technology	Bluetooth 5.0
Ear Placement	Open Ear
Form Factor	In Ear (Clip-on)
Battery Life	6 Hours (earbuds), up to 18 Hours with charging case
Bluetooth Range	10 Meters
Special Features	Lightweight, Microphone Included (CVC 8.0), Sports & Exercise, Water Resistant
Item Weight	4.6 Grams (each earbud)
Product Dimensions	0.79 x 1.1 x 0.56 inches
Material	Plastic
Included Components	Storage charger case, USB cable

WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the documentation included with your product or visit the official ambie website. Keep your proof of purchase for warranty claims.

