

## Dometic MDT400

# Dometic Security Box MDT400 User Manual

Model: MDT400

## 1. INTRODUCTION

This user manual provides essential information for the safe and efficient operation of your Dometic Security Box MDT400. Please read these instructions carefully before installation and use, and retain them for future reference. The Dometic Security Box MDT400 is designed for securing valuables with its robust construction and electronic locking system.

### Safety Information

- Do not store the master key inside the security box. Keep it in a secure, separate location.
- Ensure the security box is securely mounted to a stable surface to prevent unauthorized removal.
- Do not expose the security box to extreme temperatures or moisture.
- Replace batteries promptly when the low battery indicator appears to ensure continuous functionality.

## 2. PACKAGE CONTENTS

Verify that all items listed below are included in your package:

- Dometic Security Box MDT400 (1 unit)
- Master Key (1 piece)
- Furniture Fixing Screws and Washers (4 sets)
- 1.5V AA Batteries (4 pieces)
- User Manual (this document)

## 3. SETUP

### 3.1 Battery Installation

1. Locate the battery compartment, typically on the inside of the door or on the back panel.

2. Open the battery compartment cover.
3. Insert the four (4) AA batteries, ensuring correct polarity (+/-).
4. Close the battery compartment cover. The display should illuminate, indicating successful installation.

## 3.2 Mounting the Security Box

For optimal security, it is recommended to fix the security box to a piece of furniture or a wall using the provided screws and washers.

1. Choose a suitable, discreet, and stable location for installation.
2. Open the security box door.
3. Locate the pre-drilled mounting holes inside the box.
4. Position the box and mark the drilling points on the furniture or wall.
5. Drill pilot holes if necessary, appropriate for the mounting surface.
6. Align the box with the drilled holes and secure it using the provided screws and washers. Tighten firmly.



Figure 1: Dometic Security Box MDT400 with the top lid open, showing the interior and the electronic keypad.

## 4. OPERATING INSTRUCTIONS

### 4.1 Setting a Guest Code

The security box allows guests to set their own personal 4 to 6-digit code.

1. With the door open, press the **RESET** button (usually located on the inside of the door or near the battery compartment). The display will show 'PROGRAM' or similar.
2. Enter your desired 4 to 6-digit code on the keypad.
3. Press the **LOCK** or **ENTER** button to confirm. The display will show 'SUCCESS' or similar.
4. Test the new code with the door open before closing it.

### 4.2 Locking the Security Box

1. Close the door of the security box.
2. Press the **LOCK** button. The display will show 'LOCKED' and the bolts will extend.

### 4.3 Unlocking the Security Box

- 1. Enter your 4 to 6-digit personal code on the keypad.
- 2. Press the **ENTER** or **OPEN** button. The display will show 'OPEN' and the bolts will retract.
- 3. Open the door.

### 4.4 Emergency Unlocking (Master Key)

In case of forgotten code or battery failure, the master key can be used for emergency access.

- 1. Locate the emergency keyhole, usually concealed behind a small cover on the keypad panel.
- 2. Insert the master key and turn it.
- 3. While holding the key turned, open the door.
- 4. Remove the master key and store it securely.



Figure 2: Dometic Security Box MDT400 in its closed position.

## 5. MAINTENANCE

### 5.1 Battery Replacement

When the low battery indicator appears on the display, replace all four AA batteries promptly to avoid being locked out.

- 1. Open the security box using your code or the master key.
- 2. Follow the steps in Section 3.1 to replace the batteries.
- 3. Dispose of old batteries according to local regulations.

### 5.2 Cleaning

Clean the exterior of the security box with a soft, damp cloth. Do not use abrasive cleaners or solvents, as they may damage the finish or electronic components.

## 6. TROUBLESHOOTING

| Problem | Possible Cause | Solution |
|---------|----------------|----------|
|---------|----------------|----------|

| Problem                       | Possible Cause                                        | Solution                                                                                       |
|-------------------------------|-------------------------------------------------------|------------------------------------------------------------------------------------------------|
| Safe does not open with code. | Incorrect code entered. Low batteries.                | Re-enter code carefully. Replace batteries (Section 5.1). Use master key for emergency access. |
| Keypad does not respond.      | Dead batteries.                                       | Replace batteries (Section 5.1). Use master key for emergency access.                          |
| Door does not lock.           | Obstruction in the door mechanism. Bolts not aligned. | Check for any obstructions. Ensure the door is fully closed before attempting to lock.         |

## 7. SPECIFICATIONS

| Feature                     | Detail                     |
|-----------------------------|----------------------------|
| Brand                       | Dometic                    |
| Model                       | MDT400                     |
| Capacity                    | 9.7 Liters                 |
| External Dimensions (W×D×H) | 400 × 350 × 135 mm         |
| Internal Dimensions (W×D×H) | 380 × 300 × 75 mm          |
| Steel Thickness (Door)      | 3.0 mm                     |
| Steel Thickness (Body)      | 1.5 mm                     |
| Weight                      | 9 kg                       |
| Display                     | LED, English display       |
| Guest Code Length           | 4-6 digits                 |
| Locking Mechanism           | 2 x 19mm Steel Pivot Bolts |
| Power Source                | 4 x 1.5V AA Batteries      |
| Color                       | Black                      |

## 8. WARRANTY AND SUPPORT

### 8.1 Warranty Information

The Dometic Security Box MDT400 comes with a **one (1) year warranty** from the date of purchase. This warranty covers manufacturing defects under normal use. It does not cover damage caused by misuse, unauthorized modification, accident, or improper installation.

### 8.2 Customer Support

For technical assistance, warranty claims, or further inquiries, please contact Dometic customer support. Refer to your

purchase documentation or the official Dometic website for contact details specific to your region.

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**ASK A QUESTION ABOUT THIS MANUAL**

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

**Name**

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**Question**

Example: How do I reset this device or fix this error?

**Details**

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question