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› realme C25Y Smartphone User Manual

**realme RMX3269**

# realme C25Y Smartphone User Manual

Model: RMX3269

## 1. INTRODUCTION

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This manual provides essential information for setting up, operating, and maintaining your realme C25Y smartphone. Please read this guide thoroughly to ensure proper use and to maximize the device's performance.

The realme C25Y features a 6.5-inch IPS LCD display, powered by an Octa-core Unisoc T610 processor, and runs on Android 11 with Realme UI R. It includes a 50MP triple camera system, an 8MP front camera, and a 5000 mAh battery with 18W fast charging.



Image 1.1: Front view of the realme C25Y smartphone, showcasing its 6.5-inch display with a vibrant wallpaper.

## 2. WHAT'S IN THE BOX

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Upon opening the package, verify that all items are present:

- realme C25Y Smartphone
- Power Adapter
- SIM Ejector Tool (may be included, not explicitly listed but standard)
- Quick Start Guide (not explicitly listed but standard)
- Safety Information (not explicitly listed but standard)

*Note: Contents may vary by region.*

## 3. SETUP

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### 3.1. Inserting SIM Cards and MicroSD Card

The realme C25Y supports Dual SIM functionality and a dedicated MicroSD card slot.

1. Locate the SIM card tray on the side of the device.
2. Insert the SIM ejector tool into the small hole next to the tray and press gently until the tray pops out.
3. Place your Nano-SIM cards into the designated slots (SIM1, SIM2) with the gold contacts facing down.
4. If using, insert a MicroSD card into its dedicated slot.
5. Carefully push the tray back into the phone until it clicks into place.

**Important:** This device is designed for 4G LTE GSM networks and will **NOT** work on Verizon, Boost, Cricket, or any CDMA carriers.

### 3.2. Charging the Battery

The realme C25Y is equipped with a 5000 mAh non-removable battery and supports 18W fast charging.

1. Connect the power adapter to a power outlet.
2. Connect the USB cable to the adapter and then to the charging port on your phone.
3. The charging indicator will appear on the screen.
4. For optimal battery life, avoid fully discharging the battery frequently.

### 3.3. Powering On/Off

- **To Power On:** Press and hold the Power button (located on the right side) until the realme logo appears.
- **To Power Off:** Press and hold the Power button, then select "Power off" from the options on the screen.
- **To Restart:** Press and hold the Power button, then select "Restart" from the options.



Image 3.1: Side view of the realme C25Y, highlighting the power button and volume rocker.

## 4. OPERATING YOUR DEVICE

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### 4.1. Basic Navigation

Your realme C25Y runs on Android 11 with Realme UI R, offering an intuitive user experience.

- **Touchscreen Gestures:** Tap, swipe, pinch-to-zoom are standard.
- **Home Screen:** Access apps, widgets, and notifications.
- **Notification Panel:** Swipe down from the top of the screen to view notifications and quick settings.
- **App Drawer:** Swipe up from the bottom of the screen to access all installed applications.

## 4.2. Camera Functions

The device features a 50MP AI Triple Camera on the rear and an 8MP front camera.

- **Rear Camera:** 50 MP (wide) + 2 MP (macro) + 2 MP (depth) for versatile photography.
- **Front Camera:** 8 MP (wide) with HDR support for clear selfies.
- **Camera App:** Open the camera application to access various modes like Photo, Video, Portrait, Macro, and Night mode.
- **Focus:** Tap on the screen to set focus on a specific object.
- **Zoom:** Pinch in or out on the screen to adjust zoom.

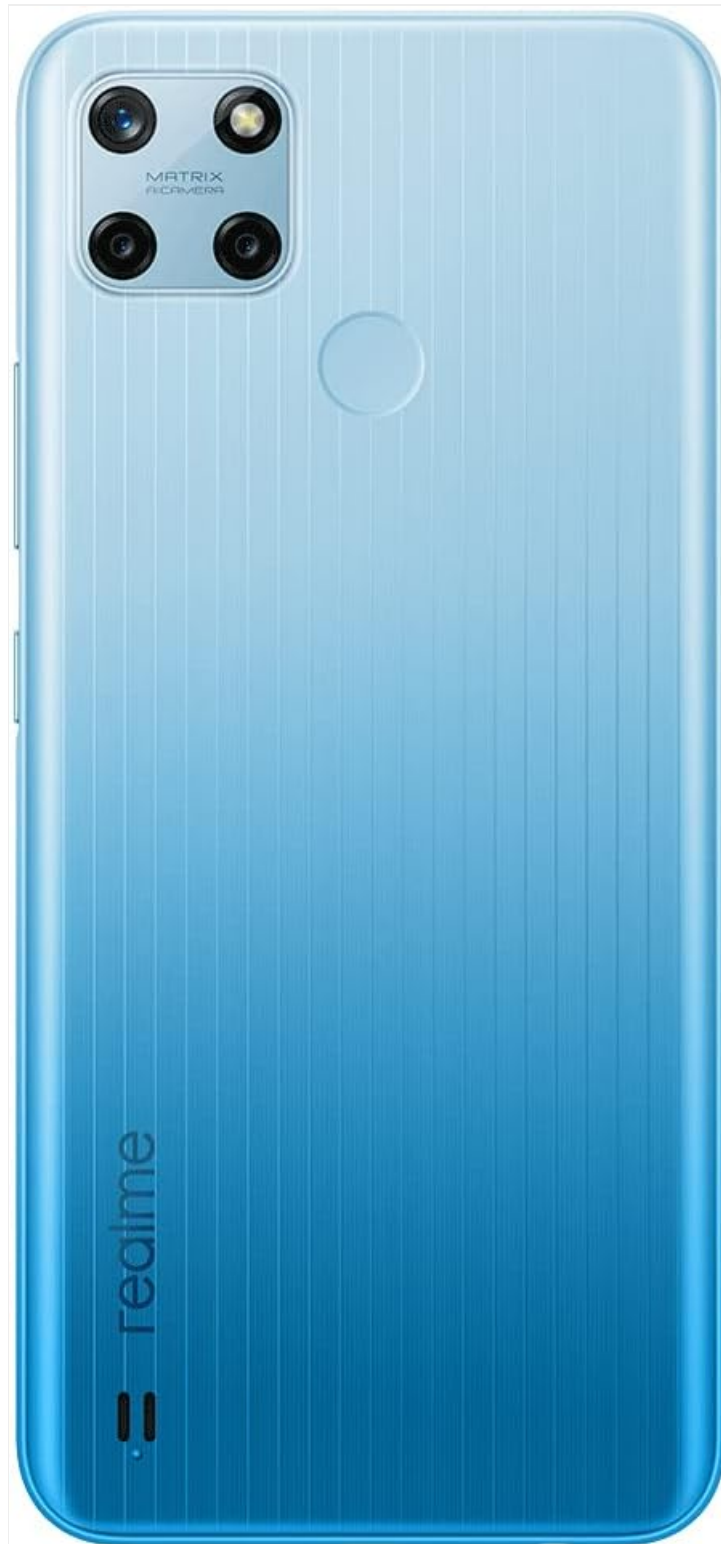


Image 4.1: Rear view of the realme C25Y, displaying the triple camera setup and the circular fingerprint sensor.

### 4.3. Connectivity

- **Wi-Fi:** Connect to wireless networks via Settings > Wi-Fi. Supports 802.11 b/g/n.
- **Bluetooth:** Pair with Bluetooth devices via Settings > Bluetooth. Supports Bluetooth 5.0.
- **GPS:** Integrated GPS/Beidou/Glonass/A-GPS for location services.
- **Audio Jack:** A 3.5 mm audio jack is available for headphones.

### 4.4. Security Features

- **Fingerprint Sensor:** Use the rear-mounted fingerprint sensor for quick and secure unlocking. Set up in Settings > Security > Fingerprint.
- **Face Unlock:** Configure face recognition for convenient unlocking.
- **PIN/Pattern/Password:** Standard Android security options are available.

## 5. MAINTENANCE

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- **Cleaning:** Use a soft, lint-free cloth to clean the screen and body. Avoid harsh chemicals.
- **Battery Care:**
  - Avoid extreme temperatures.
  - Do not leave the phone charging for extended periods after it's full.
  - Use only the provided or certified chargers.
- **Software Updates:** Regularly check for and install system updates to ensure optimal performance and security. Go to Settings > About phone > Software update.
- **Storage Management:** Periodically clear unnecessary files and apps to maintain device speed.

## 6. TROUBLESHOOTING

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If you encounter issues with your realme C25Y, refer to the following common solutions:

- **Device Not Turning On:**
  - Ensure the battery is charged. Connect to the charger for at least 15 minutes before attempting to power on.
  - Press and hold the Power button for 10-15 seconds to force a restart.
- **Poor Network Signal:**
  - Check if SIM cards are correctly inserted.
  - Ensure you are within network coverage.
  - Restart the device.
  - Verify that the device is compatible with your carrier (not Verizon/Boost/CDMA).
- **Apps Crashing/Freezing:**
  - Close and reopen the app.
  - Clear the app's cache (Settings > Apps > [App Name] > Storage > Clear cache).
  - Update the app from the Google Play Store.
  - Restart the phone.
- **Battery Draining Quickly:**

- Reduce screen brightness.
- Close background apps.
- Disable Wi-Fi, Bluetooth, GPS when not in use.
- Check battery usage in Settings > Battery to identify power-hungry apps.

- **Fingerprint Sensor Not Working:**

- Ensure your finger is clean and dry.
- Re-register your fingerprints in Settings > Security > Fingerprint.

For persistent issues, consider performing a factory reset (backup your data first) or contacting realme customer support.

## 7. SPECIFICATIONS

Feature	Detail
<b>Model Name</b>	RMX3269
<b>Dimensions</b>	6.48 x 2.99 x 0.36 inches
<b>Weight</b>	7.1 ounces (200 Grams)
<b>Display</b>	6.5-inch IPS LCD, 1600x720 pixels (270 PPI)
<b>Operating System</b>	Android 11 + Realme UI R
<b>Processor</b>	Unisoc T610 Octa-core (up to 1.85GHz)
<b>GPU</b>	Mali-G52
<b>RAM</b>	4 GB
<b>Internal Storage</b>	128 GB
<b>Expandable Storage</b>	MicroSD (dedicated slot)
<b>Rear Camera</b>	50 MP (wide) + 2 MP (macro) + 2 MP (depth)
<b>Front Camera</b>	8 MP (wide) with HDR
<b>Battery</b>	5000 mAh Li-Po (non-removable)
<b>Charging</b>	18W Fast Charging
<b>Network</b>	4G LTE FDD/TDD, 3G, 2G Quad Band (Dual Nano SIM)
<b>Wireless Connectivity</b>	Wi-Fi 802.11 b/g/n, Bluetooth 5.0
<b>Location</b>	GPS/Beidou/Glonass/A-GPS
<b>Sensors</b>	Fingerprint (rear-mounted), Light sensor, Proximity sensor, Magnetic induction sensor, Acceleration sensor
<b>Audio Jack</b>	3.5 mm
<b>Date First Available</b>	October 15, 2021

## 8. WARRANTY INFORMATION

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Specific warranty terms and conditions for your realme C25Y smartphone are typically provided with the product packaging or can be found on the official realme website for your region. Please retain your proof of purchase for warranty claims.

For detailed warranty policy, please visit the official realme support page or contact your local realme service center.

## 9. SUPPORT

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If you require further assistance or have questions not covered in this manual, please refer to the following resources:

- **Official realme Website:** Visit [www.realme.com](http://www.realme.com) for product information, FAQs, and support contact details.
- **Online Help:** Many common issues can be resolved by searching realme's online support forums or knowledge base.
- **Customer Service:** Contact realme customer service in your region for personalized support. Contact details are usually available on the official website.