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## Enigma 596

# Enigma Handheld Bagless Hand Stick Vacuum Cleaner User Manual

Model: 596

## INTRODUCTION

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Thank you for choosing the Enigma Handheld Bagless Hand Stick Vacuum Cleaner. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new vacuum cleaner. Please read it thoroughly before first use and retain it for future reference.

This lightweight and versatile vacuum cleaner features a 300W brushless motor and a motor-driven turbo nozzle, making it suitable for various surfaces including floors and carpets. Its hygienic one-touch bin emptying system ensures easy disposal of dirt, and the 29.6V lithium-ion battery provides up to 50 minutes of runtime in economy mode. Included accessory tools enhance its cleaning capabilities for hard-to-reach areas.

## SAFETY INFORMATION

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Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, or injury.

- Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.

- Do not pick up toxic material, such as chlorine bleach, ammonia, or drain cleaner.
- Do not use without dust bag and/or filters in place.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.
- Do not use to pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- Prevent unintentional starting. Ensure the switch is in the off-position before connecting to battery pack, picking up or carrying the appliance.
- Recharge only with the charger specified by the manufacturer.

## PACKAGE CONTENTS

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Please check the box for the following items:

- Main Vacuum Unit (Motor and Dustbin Assembly)
- Extension Wand (Red)
- Motorized Floor Brush with LED Lights
- Combination Accessory Tool (Brush and Wide Nozzle)
- Crevice Tool
- Wall Mount Bracket
- Power Adapter/Charger
- User Manual (This Document)



Image: The Enigma vacuum cleaner shown in both its full stick configuration and as a compact handheld unit.

## PRODUCT OVERVIEW

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Familiarize yourself with the components of your Enigma vacuum cleaner:

1. **Main Unit:** Contains the motor, dustbin, and control panel.
2. **Dustbin:** Transparent container for collected debris.
3. **Filter System:** Includes pre-filter and HEPA filter inside the dustbin.
4. **Power Button:** On/Off control.
5. **Mode Button:** Adjusts suction power (Economy, Standard, Max).
6. **Battery Pack:** Rechargeable 29.6V Lithium-ion battery.
7. **Extension Wand:** Connects the main unit to the floor brush or accessories for extended reach.
8. **Motorized Floor Brush:** Features a rotating brush roll and LED lights for effective cleaning on various floor types.
9. **Combination Accessory Tool:** Versatile tool for upholstery, curtains, and general dusting.

10. **Crevice Tool:** Ideal for narrow gaps and corners.

11. **Wall Mount Bracket:** For convenient storage and charging.





Image: The Enigma vacuum cleaner fully assembled in its stick configuration, showing the main unit, extension wand, and motorized floor brush.



Image: The main unit of the Enigma vacuum cleaner configured as a handheld device, with the crevice tool attached.

## SETUP

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### Assembly

- 1. Charging the Battery:** Before first use, fully charge the battery. Connect the power adapter to the charging port on the main unit. The indicator lights will show charging status. A full charge may take several hours.
- 2. Assembling the Stick Vacuum:**
  - Insert the extension wand into the main vacuum unit until it clicks securely into place.
  - Attach the motorized floor brush to the other end of the extension wand, ensuring it clicks securely.
- 3. Assembling the Handheld Vacuum:**
  - For handheld use, attach the desired accessory tool (combination tool or crevice tool) directly to the main vacuum unit until it clicks securely.
- 4. Installing the Wall Mount:** Choose a suitable location near a power outlet. Secure the wall mount bracket to the wall using appropriate screws and anchors (not included). Ensure it is mounted at a height that allows the vacuum to hang freely.





Image: The Enigma vacuum cleaner mounted on its wall bracket, demonstrating a convenient storage and charging solution.

## OPERATING INSTRUCTIONS

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### Power On/Off

Press the Power Button on the main unit to turn the vacuum cleaner on or off.

### Adjusting Suction Power

Press the Mode Button to cycle through the suction power settings:

- **Economy Mode:** For light cleaning and maximum battery runtime (up to 50 minutes).
- **Standard Mode:** Balanced power for everyday cleaning.
- **Max Mode:** For stubborn dirt and deep cleaning, consumes more battery power.

### Using the Motorized Floor Brush

The motorized floor brush is equipped with LED lights that illuminate the cleaning path, making dust and debris more visible. It is suitable for both hard floors and carpets. The brush roll actively agitates carpet fibers for deeper cleaning.



Image: Close-up view of the motorized floor brush head, highlighting the integrated LED lights for improved visibility during cleaning.

## Using Accessory Tools

- **Combination Accessory Tool:** Use the brush for dusting delicate surfaces like keyboards or shelves. Slide the brush back to use the wide nozzle for larger debris on upholstery or car interiors.
- **Crevice Tool:** Perfect for reaching into tight spaces, corners, and along edges, such as between sofa cushions or car seats.

## Battery Indicator

The battery indicator lights on the main unit will show the remaining battery life. Recharge the vacuum when the lights indicate low power.

## MAINTENANCE

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Regular maintenance ensures optimal performance and extends the lifespan of your vacuum cleaner.

### Emptying the Dustbin

Empty the dustbin after each use or when the MAX fill line is reached. The hygienic one-touch bin emptying system allows for easy disposal.

1. Hold the main unit over a trash bin.
2. Press the dustbin release button to open the bottom flap and empty the contents.
3. Close the flap securely until it clicks.

### Cleaning the Filters

The filter system includes a pre-filter and a HEPA filter. Clean them regularly to maintain suction power.

1. Twist and pull to remove the dustbin from the main unit.
2. Remove the pre-filter and HEPA filter from the dustbin.
3. Tap off loose dirt from both filters over a trash bin.
4. Rinse the filters under cold running water until the water runs clear. Do not use detergent.
5. Allow filters to air dry completely for at least 24 hours before reassembling. Ensure they are completely dry to prevent damage to the motor.
6. Reassemble the filters and dustbin, then reattach to the main unit.

### Cleaning the Brush Roll

Periodically check the motorized floor brush for tangled hair or debris.

1. Turn off the vacuum and disconnect the floor brush from the extension wand.
2. Locate the brush roll access cover on the bottom of the floor brush.
3. Open the cover (refer to diagrams on the brush head if available for specific release mechanism).
4. Remove the brush roll.
5. Use scissors or a brush to remove any tangled hair, strings, or debris from the brush roll.
6. Reinsert the brush roll and close the access cover securely.

## TROUBLESHOOTING

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If you encounter issues with your vacuum cleaner, refer to the following table for common problems and solutions.

Problem	Possible Cause	Solution
Vacuum does not turn on.	Battery is not charged.	Charge the battery fully.
	Battery not properly inserted.	Ensure battery pack is securely clicked into place.
Low suction power.	Dustbin is full.	Empty the dustbin.
	Filters are dirty or clogged.	Clean or replace the filters. Ensure they are completely dry before reinserting.
	Brush roll is tangled or blocked.	Remove and clean the brush roll. Check for obstructions in the floor brush nozzle.
	Hose or wand is blocked.	Disconnect components and check for blockages.
Motorized floor brush not spinning.	Brush roll is jammed.	Clean the brush roll and remove any obstructions.
	Connection issue.	Ensure the floor brush is securely connected to the extension wand or main unit.
Short battery runtime.	Using Max Mode frequently.	Use Economy or Standard mode for longer runtime.
	Battery not fully charged.	Ensure battery is fully charged before use.

If the problem persists after trying these solutions, please contact customer support.

## SPECIFICATIONS

Feature	Detail
Brand	Enigma
Model	596
Colour	Red
Product Dimensions	29 x 12 x 74 cm
Item Weight	3 kg
Dustbin Capacity	0.8 Litres
Power/Wattage	300 watts
Voltage	30 Volts
Number of Speeds	3 (Economy, Standard, Max)
Runtime	Up to 50 minutes (in Economy mode)
Special Features	Lightweight, Brushless Motor, LED Headlights

Feature	Detail
Filter Type	HEPA Filter
Surface Recommendation	Carpet, Hard Floors
Power Source	Battery Powered

## WARRANTY AND SUPPORT

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For warranty information or technical support, please refer to the warranty card included in your product packaging or contact the retailer where you purchased the product. Please have your model number (596) and purchase date ready when contacting support.