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> Anker PowerConf C200 2K Webcam User Manual

**Anker A3369**

# Anker PowerConf C200 2K Webcam User Manual

Model: A3369

## PRODUCT OVERVIEW

The Anker PowerConf C200 is a high-resolution 2K webcam designed for professional video conferencing and streaming. It features advanced audio clarity with AI noise cancellation, superior low-light performance, and customizable viewing angles.



A front-facing view of the Anker PowerConf C200 webcam, showcasing its compact design and adjustable stand. The lens is prominent, indicating its 2K HD image capability and 95° adjustable field of view.

### What's in the Box

- Anker PowerConf C200 Webcam
- USB-C Cable



The retail packaging for the Anker PowerConf C200, displaying the product name, model number A3369, and a UPC barcode (194644088194).

## SETUP

### Connecting the Webcam

1. Connect the provided USB-C cable to the USB-C port on the back of the Anker PowerConf C200 webcam.
2. Plug the other end of the USB-C cable into an available USB-A port on your computer (PC, laptop, or Mac).
3. The webcam is plug-and-play and should be automatically recognized by your operating system (Windows 7 or later, macOS 10.11 or later).

### Mounting the Webcam

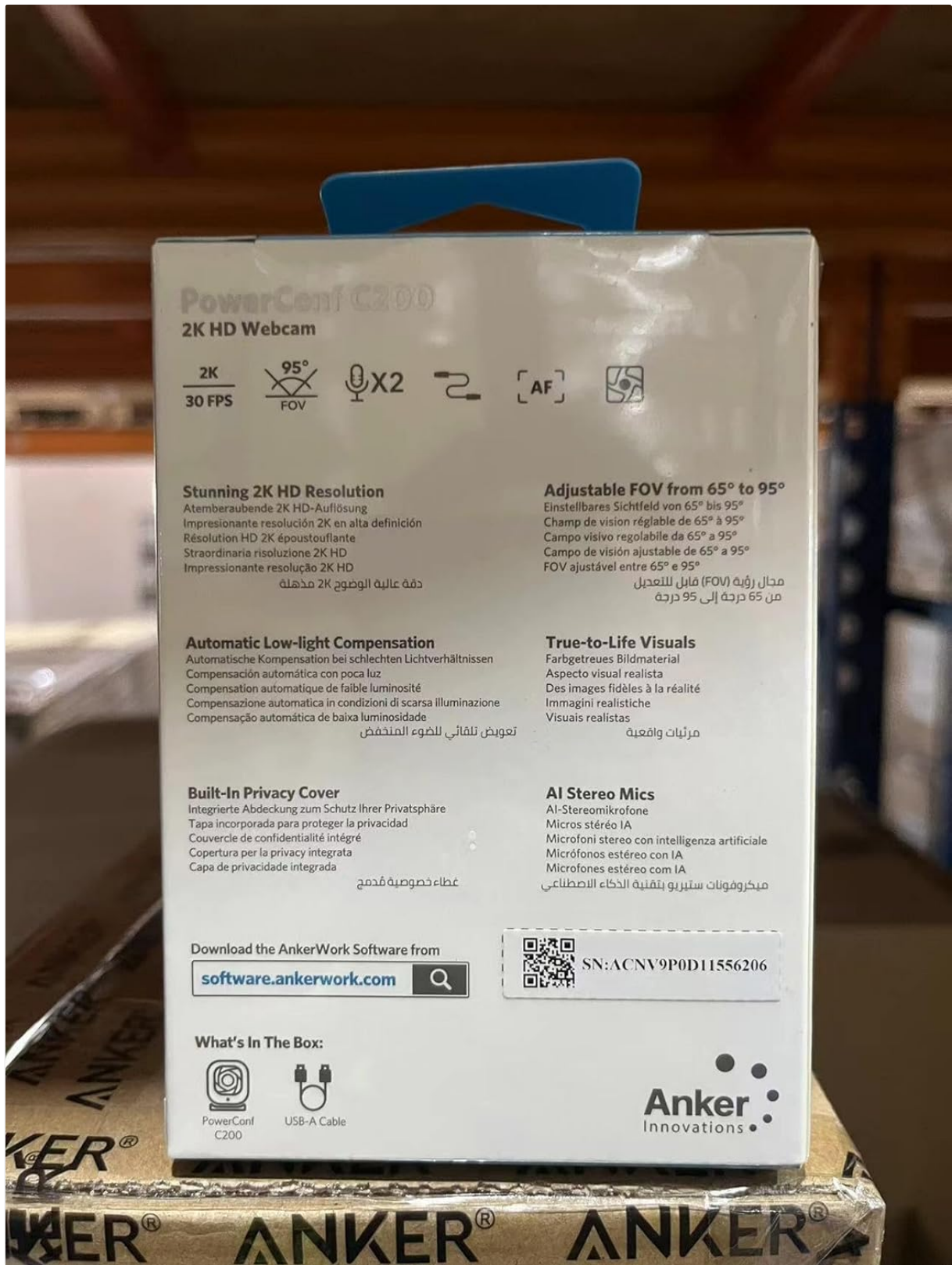
The webcam features a built-in clip for secure mounting on top of your monitor or laptop screen. It also includes a standard tripod mount for alternative placement.



The Anker PowerConf C200 webcam is shown securely clipped onto the top edge of a computer monitor, demonstrating its stable mounting mechanism.

### **Software Installation (Optional)**

For advanced settings and customization, download the AnkerWork software from the official AnkerWork website. This software allows you to adjust resolution, field of view, image settings (brightness, sharpness, saturation, contrast), and anti-flicker settings.



The back of the Anker PowerConf C200 product box, highlighting the "Download the AnkerWork Software from software.ankerwork.com" link and the serial number.



A screenshot of the AnkerWork software interface, showing various adjustable settings for the webcam, including resolution, angle, and image adjustments like brightness, sharpness, and saturation.

## OPERATING THE WEBCAM

### Privacy Cover

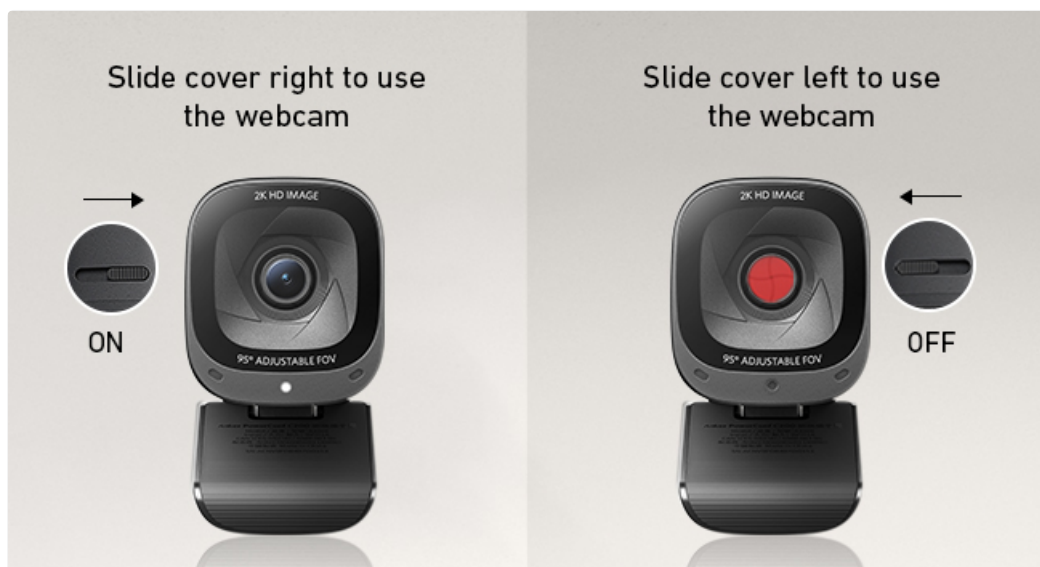
The Anker PowerConf C200 features an integrated privacy cover. Slide the cover to the left to block the lens for privacy when the webcam is not in use. Slide it to the right to open the lens for use.

# | BUILT-IN PRIVACY COVER

Slide Left to Protect Your Privacy



A close-up image of the Anker PowerConf C200 webcam showing its built-in privacy cover slid over the lens, indicated by a red circle, ensuring privacy.



A visual guide illustrating the operation of the webcam's privacy cover, showing arrows for sliding it left to close (OFF) and right to open (ON).

**Adjustable Field of View (FOV)**

The webcam offers customizable viewing angles of 65°, 78°, or 95°. These settings can be adjusted via the AnkerWork software to frame your perfect shot, whether for a solo presentation or a group meeting.



A top-down diagram showing the different field of view options (65°, 78°, 95°) available for the webcam, demonstrating how much of the surrounding area can be captured.

## Audio Features

The PowerConf C200 is equipped with dual AI noise-canceling microphones to ensure your voice is crystal clear, even in noisy environments.

# HIGH-SENSITIVITY NOISE CANCELLING

Sound Clear with Dual AI Stereo Microphones



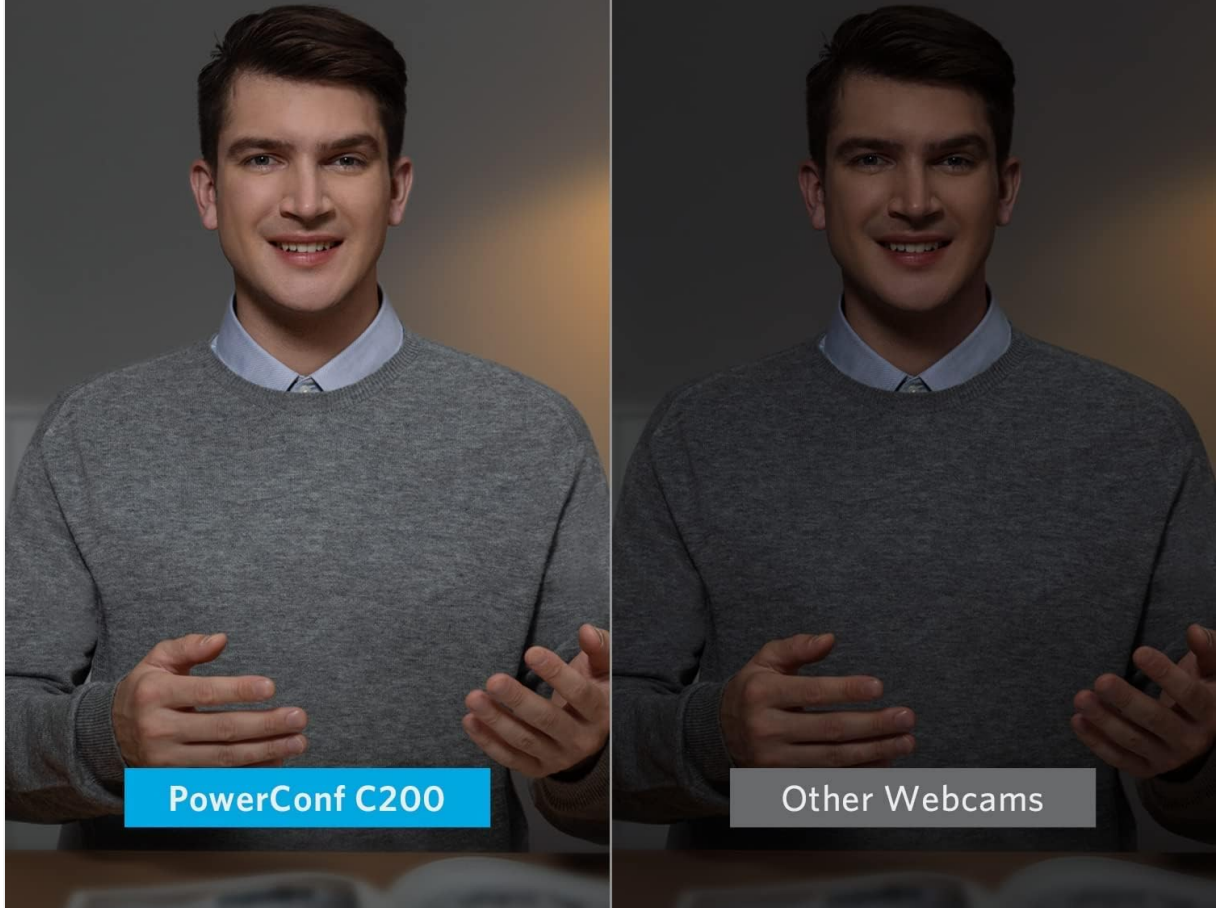
An image of the webcam with visual sound waves emanating from it, emphasizing its high-sensitivity noise-cancelling dual AI stereo microphones for clear audio.

## Low-Light Performance

The webcam features superior low-light performance, capturing crisp images in dim settings without requiring additional lighting. This is achieved through Automatic AWB (Auto White Balance) and BSI (Backside Illumination) sensors, along with an f/2.0 aperture.

# | LOOK BRIGHT

Automatic AWB, BSI Sensors, and f/2.0



A side-by-side comparison showing the Anker PowerConf C200's superior performance in low-light conditions compared to other webcams, resulting in a brighter and clearer image.

## MAINTENANCE

### Cleaning the Lens

To clean the webcam lens, use a soft, lint-free cloth. For stubborn smudges, slightly dampen the cloth with a lens cleaning solution. Avoid using harsh chemicals or abrasive materials.

### Software Updates

Periodically check for software and firmware updates via the AnkerWork application to ensure optimal performance and access to new features.

## TROUBLESHOOTING

### Webcam Not Detected

- Ensure the USB-C cable is securely connected to both the webcam and your computer.
- Try connecting the webcam to a different USB port on your computer.

- Restart your computer.
- Check your operating system's device manager or system information to see if the webcam is listed.

## Poor Image Quality

- Ensure the privacy cover is fully open.
- Check the lighting conditions in your environment. While the webcam has good low-light performance, extreme darkness or overly bright backlighting can affect quality. Adjust your lighting or position if necessary.
- Open the AnkerWork software and adjust image settings such as brightness, sharpness, and contrast.
- Ensure your internet connection is stable for optimal streaming quality.

## Audio Issues

- Verify that the Anker PowerConf C200 is selected as the default microphone in your communication application (e.g., Zoom, Microsoft Teams) and your operating system's sound settings.
- Ensure there are no obstructions blocking the microphones on the webcam.
- Check for any background noise that the AI noise cancellation might be struggling with.

## SPECIFICATIONS

Feature	Detail
Model Number	A3369
Max Resolution	2K (2560x1440)
Field of View	Adjustable (65°, 78°, 95°)
Microphones	Dual AI Noise-Canceling Stereo Mics
Connectivity	USB-C
Low-Light Correction	Automatic AWB, BSI Sensors, f/2.0
Compatibility	Windows 7 or later, macOS 10.11 or later
Item Weight	7 ounces
Product Dimensions	1.97 x 1.57 x 2.17 inches

## WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the official Anker website or the documentation included with your product.

You can also find the User Manual (PDF) online: [Anker PowerConf C200 User Manual \(PDF\)](#)

