

## Mount-It! MI-4224

# Mount-It! MI-4224 Motorized Ceiling TV Mount User Manual

Model: MI-4224

### 1. INTRODUCTION

Thank you for choosing the Mount-It! MI-4224 Motorized Ceiling TV Mount. This innovative electric flip-down TV bracket is designed to provide a space-saving and modern solution for mounting your television. It is compatible with TVs ranging from 32 to 70 inches and can support up to 77 lbs. The mount features convenient remote and app control, allowing you to effortlessly adjust your TV's position and save preferred viewing angles.

This manual provides essential information for the safe and proper installation, operation, and maintenance of your motorized ceiling TV mount. Please read all instructions carefully before beginning installation.

### 2. SAFETY INFORMATION

Always ensure that the installation surface can safely support the combined weight of the mount and your television. Do not exceed the maximum weight capacity of 77 lbs (35 kg). Professional installation is recommended for optimal safety and performance. Keep children and pets away from the mount during operation. Do not attempt to disassemble or modify the mount. Use only the provided hardware and follow all instructions precisely.

### 3. PACKAGE CONTENTS

Verify that all components are present before beginning installation. The package should include the motorized ceiling TV mount assembly, an RF remote control, and all necessary mounting hardware for installation on flat or sloped ceilings. Refer to the packing list included with your product for a detailed inventory.



Image: The Mount-It! MI-4224 Motorized Ceiling TV Mount, showing the main bracket, remote control, and smartphone app interface.

#### 4. SETUP AND INSTALLATION

The Mount-It! MI-4224 is designed for versatile installation on both flat and pitched ceilings. It supports VESA patterns ranging from 200x100mm to 600x400mm, accommodating most 32-70 inch flat and curved TVs. Ensure proper stud or concrete mounting for secure installation.



Image: Illustration demonstrating the Mount-It! ceiling TV mount's compatibility with both flat and pitched ceiling installations. The mount features a keyhole pattern for easy installation, and the mounting bracket positions can be adjusted based on your TV's VESA pattern location to ensure optimal fit and balance.

## CONTROL WITH OUR REMOTE OR YOUR SMART DEVICE



Image: A detailed view of the mount's keyhole pattern for simplified installation and adjustable VESA bracket positions to align with your TV's mounting points.

For a visual guide on the features and functionality that aid in setup, please refer to the official product video below:

Video: Official Mount-It! video showcasing the features of the MI-4224 Motorized Ceiling TV Mount, including its design and operational aspects.

### 5. OPERATING INSTRUCTIONS

Your Mount-It! MI-4224 mount offers convenient control via the included RF remote or a dedicated smartphone app. The motorized mechanism allows for a smooth flip-down motion, and the mount can tilt from 0° to 75° to achieve your desired viewing angle.





Image: A visual representation of the mount's 75-degree tilt capability, allowing for flexible viewing positions.

The remote and app feature memory presets, enabling you to save and recall your favorite viewing positions with a single press. This is ideal for quickly setting up your TV for different activities like watching movies, gaming, or presentations.

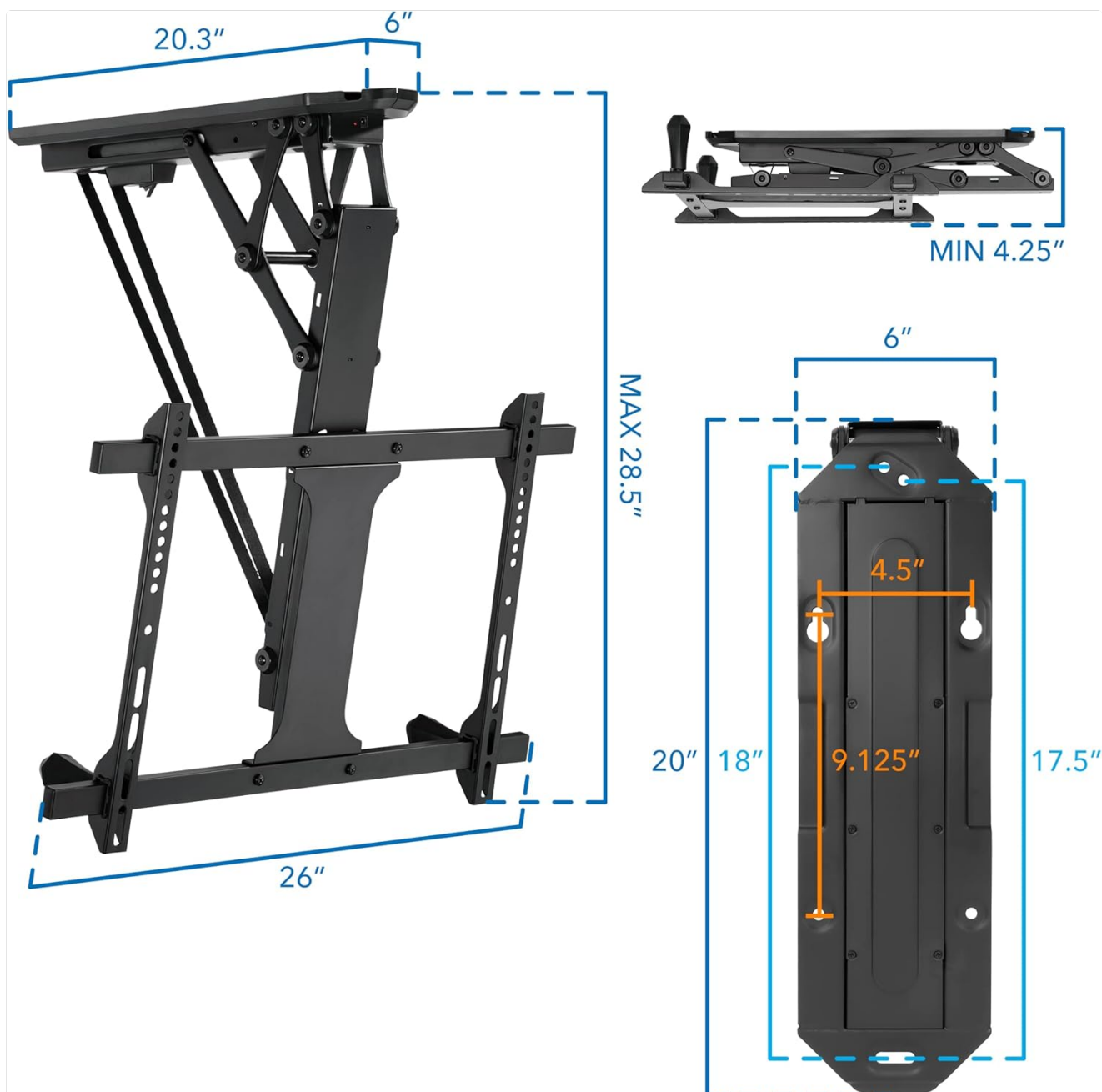


Image: Demonstrates the dual control options: a physical remote control and a smartphone app, both used to operate the motorized TV mount.

## 6. MAINTENANCE

To ensure the longevity and smooth operation of your Mount-It! TV mount, perform periodic maintenance. Keep the mount clean and free of dust. Do not use abrasive cleaners. Regularly check all screws and connections to ensure they are secure. The whisper-quiet motor is designed for durability and requires no special lubrication under normal use. If you notice any unusual noises or resistance during operation, discontinue use and consult the troubleshooting section or contact support.

## 7. TROUBLESHOOTING

### Motor Not Responding / Glitchy Operation:

- Check power connection: Ensure the mount is properly plugged into a working power outlet.

- Remote/App battery: Replace batteries in the remote or ensure your smartphone app is connected and updated.
- Obstructions: Verify there are no physical obstructions preventing the mount from moving freely.
- Reset: If the motor stops or beeps unexpectedly, try cycling the power to the unit (unplug for 20 seconds, then plug back in). Some models may require holding the 'OK' button on the remote for 5 seconds after power reset.

**TV Not Level:**

- Adjust leveling screws: Most mounts have fine-tuning adjustments to ensure the TV is perfectly level. Refer to the detailed installation guide for specific instructions.

**Excessive Noise During Operation:**

- Check for loose components: Ensure all bolts and screws are tightened according to the installation instructions.
- Obstructions: Remove any debris or foreign objects that might be interfering with the motor or moving parts.

If issues persist after attempting these steps, please contact Mount-It! customer support.

**8. SPECIFICATIONS**

Feature	Detail
Brand	Mount-It!
Model Number	MI-4224
Compatible TV Sizes	32 - 70 Inches
Weight Capacity	Up to 77 lbs (35 kg)
VESA Compatibility	200x100mm to 600x400mm
Tilt Angle	0° to 75°
Mounting Type	Ceiling Mount (Flat & Pitched)
Control Method	RF Remote, Smartphone App (Tuya)
Material	Strength-tested Steel
Item Weight	22.1 pounds
Package Dimensions	29 x 12 x 6.85 inches



Image: Detailed diagram illustrating the dimensions of the mount and the various VESA patterns it supports, along with its weight capacity.

## 9. WARRANTY AND SUPPORT

The Mount-It! MI-4224 Motorized Ceiling TV Mount is backed by a lifetime warranty, ensuring peace of mind for years to come. For any questions, technical assistance, or warranty claims, please contact our responsive US-based customer support team. You can find more information and contact details on the official Mount-It! brand store: [Mount-It! Store](#).