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OYES NO1

OYES Stainless Steel 2L Automatic Pet Water Fountain User Manual

Model: NO1

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Introduction

Thank you for choosing the OYES Stainless Steel 2L Automatic Pet Water Fountain. This manual provides essential information for the proper setup, operation, and maintenance of your new pet water fountain. Please read these instructions carefully before use to ensure optimal performance and the well-being of your pet.



Image 1: The OYES Stainless Steel 2L Automatic Pet Water Fountain, showcasing its sleek design and the separate filter and pump components.

Product Components

Before assembly, ensure all components are present and undamaged. The OYES Pet Water Fountain consists of the following parts:



Image 2: An exploded diagram illustrating the individual components of the OYES Pet Water Fountain, including the stainless steel flower, top cover, filter holder, filter, pump, pre-filter sponge, and main stainless steel body.

1. **Stainless Steel Flower:** The decorative spout from which water flows.
2. **304 Stainless Steel Top Cover:** Covers the internal components and directs water flow.
3. **Filter Holder (ABS Material):** Secures the filter in place.

4. **High-Quality Filter:** Composed of cotton, activated carbon, and ion exchange resin for multi-stage filtration.
5. **Ultra-Quiet Pump:** Circulates water and features an LED light.
6. **Pre-filter Sponge:** Filters hair and larger debris before water reaches the pump.
7. **304 Stainless Steel Body:** The main water reservoir.

Setup Instructions

Follow these steps to assemble your pet water fountain:

1. **Clean All Parts:** Before first use, thoroughly wash all components (stainless steel body, top cover, flower, filter holder, pump, and sponge) with water and mild soap. Rinse thoroughly. The stainless steel parts are dishwasher safe.
2. **Prepare the Filter:** Rinse the new filter under running water for a few minutes to remove any loose carbon dust.
3. **Install the Pump:** Place the pre-filter sponge around the pump. Insert the pump into the designated area at the bottom of the stainless steel body. Ensure the power cord is routed through the channel provided.
4. **Install the Filter:** Place the rinsed filter into the filter holder. Then, place the filter holder assembly onto the pump.
5. **Fill with Water:** Fill the stainless steel body with clean water up to the maximum fill line (approximately 2 liters). Do not overfill.
6. **Place Top Cover and Flower:** Carefully place the stainless steel top cover onto the body, ensuring it sits securely. Then, place the stainless steel flower onto the central spout of the top cover.
7. **Connect Power:** Plug the power adapter into a wall outlet. The fountain will begin to operate, and the LED light (if present on your model) will illuminate.

Operation

The OYES Pet Water Fountain is designed for continuous operation, providing fresh, filtered water for your pets.

- **Water Level:** Ensure the water level is always above the minimum mark to prevent the pump from running dry, which can damage it. The fountain has a 2-liter capacity.
- **Quiet Operation:** The upgraded ultra-quiet pump operates below 40dB, providing a peaceful environment for both you and your pets. If you notice increased noise, check the water level and for any obstructions in the pump.
- **LED Light:** The pump includes an LED light, which may serve as a visual indicator of operation or water level.
- **Pet Adaptation:** Some pets may need time to adjust to a new water fountain. Encourage them by placing treats nearby or letting them observe you interacting with the fountain.



Image 3: This image highlights the ultra-quiet operation of the OYES Pet Water Fountain, showing two cats resting undisturbed nearby. The fountain operates at less than 40dB and consumes only 1.5W of power, ensuring a long lifespan of over 2 years for the pump.

Maintenance

Regular cleaning and maintenance are crucial for the longevity of your fountain and the health of your pet.

- **Daily:** Check the water level and refill as needed.
- **Weekly:**
  - Unplug the fountain and disassemble all parts.
  - Wash the stainless steel body, top cover, and flower with water and mild soap. These parts are dishwasher safe for convenience.
  - Clean the pump: Remove the pre-filter sponge and gently clean any hair or debris from the pump impeller. Refer to the troubleshooting section for more details on pump cleaning.
  - Rinse the pre-filter sponge.
  - Replace the water completely.
- **Monthly (or every 2-4 weeks, depending on usage and pet hair):**
  - Replace the filter. Rinse the new filter thoroughly before installation.



Image 4: The stainless steel components of the OYES Pet Water Fountain are shown inside a dishwasher, emphasizing their 304 stainless steel construction and dishwasher-safe property for easy cleaning.



Image 5: A visual representation of the 5-level filtration system, detailing how water is purified by passing through a pre-filter sponge, activated carbon, and ion exchange resin to remove impurities like metal ions, hair, sediment, and saliva, ensuring clean drinking water for pets.

Troubleshooting

If you encounter any issues with your OYES Pet Water Fountain, please refer to the following common solutions:

Problem	Possible Cause	Solution
Fountain not dispensing water / Pump not working.	• Low water level. • Pump is clogged with hair or debris. • Power connection issue.	• Add water to the fountain, ensuring it's above the minimum level. • Unplug the fountain, remove the pump, and clean the impeller and surrounding area thoroughly. • Check if the power adapter is securely plugged into both the fountain and the wall outlet.
Fountain is noisy.	• Low water level. • Pump is dirty or obstructed. • Fountain not placed on a flat surface.	• Refill water to the appropriate level. • Clean the pump as described above. • Ensure the fountain is on a stable, level surface.
Water appears dirty or has an odor.	• Filter needs replacement. • Fountain needs cleaning.	• Replace the filter with a new one. • Perform a thorough cleaning of all fountain components.

Specifications

Brand	OYES
Model Number	NO1
Color	Silver
Dimensions (L x W x H)	23 x 10 x 23 cm
Weight	712.14 grams (approx. 1.57 lbs)
Capacity	2 Liters
Material	304 Stainless Steel, ABS Plastic
Power Source	Electric Cable
Pump Power	1.5W
Noise Level	< 40dB
Filtration System	Pre-filter sponge, Activated Carbon, Ion Exchange Resin

Customer Support

For any questions, concerns, or assistance with your OYES Pet Water Fountain, please do not hesitate to contact our customer support team. We are committed to ensuring your satisfaction and the well-being of your pets.
Please refer to the product packaging or the retailer's website for specific contact information.

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