

## iTEKIRO HXY065-19

# iTEKIRO AC Adapter Instruction Manual

Model: HXY065-19

## INTRODUCTION

This manual provides essential information for the safe and effective use of your iTEKIRO AC Adapter. This adapter is designed to power your compatible laptop and charge its battery. Please read this manual thoroughly before use and retain it for future reference.



Figure 1: iTEKIRO AC Adapter with its included power cords.

## IMPORTANT SAFETY INFORMATION

- This 19V AC adapter is NOT compatible with laptops requiring 5V or 12V input. Always verify the input voltage on your laptop's bottom label before connecting.
- Use only with compatible devices as specified.
- Do not expose the adapter to water, moisture, or extreme temperatures.
- Do not disassemble or attempt to repair the adapter. Refer servicing to qualified personnel.

- Ensure proper ventilation around the adapter during use to prevent overheating.
- The included AC power cord is UL listed, ensuring safety standards are met.

## SETUP

1. **Verify Compatibility:** Before connecting, check your laptop's input voltage. This adapter is designed for 19V input laptops.
2. **Connect AC Power Cord:** Insert the 2-prong end of the AC power cord into the adapter's input port.
3. **Connect to Electrical Outlet:** Plug the other end of the 2-prong AC power cord into a standard electrical outlet (AC 100-240V, 50-60Hz).
4. **Connect to Laptop:** Insert the DC barrel plug of the adapter's output cord into your laptop's power input port.

The adapter features an extra-long 6-foot 2-prong AC power cord and an additional 6-foot adapter DC power cord, providing ample reach without the need for extension cords.



Figure 2: Illustration of the extra-long 6-foot AC and DC power cords for extended reach.



Figure 3: Close-up of the proprietary barrel plug connector that connects to your laptop.

## OPERATING INSTRUCTIONS

Once properly connected to an electrical outlet and your laptop, the iTEKIRO AC Adapter will automatically begin to power your laptop and charge its internal battery. This function operates whether your laptop is turned on or off.

## LED Power Indicator



Figure 4: The green LED power indicator illuminates when the adapter is receiving power.

## MAINTENANCE

To ensure the longevity and optimal performance of your iTEKIRO AC Adapter, follow these maintenance guidelines:

- **Cleaning:** Gently wipe the adapter with a dry, soft cloth. Do not use liquid cleaners or solvents.
- **Storage:** When not in use, store the adapter in a cool, dry place away from direct sunlight and moisture. Avoid tightly winding the cords to prevent damage.
- **Handling:** Avoid dropping the adapter or subjecting it to strong impacts. The ruggedized case is designed to withstand harsh mobile environments, but excessive force can cause internal damage.
- **Moisture Protection:** The tight sealing provides protection against moisture and high humidity. However, avoid intentional exposure to liquids.

## TROUBLESHOOTING

| Problem  | Possible Cause                            | Solution  |
|--|---|---|
| Adapter not powering laptop or charging battery. | Incorrect voltage compatibility.          | Verify your laptop's input voltage matches the adapter's 19V output. This adapter is not compatible with 5V or 12V laptops.                   |
| No power indicator light.                        | Loose connection or no power from outlet. | Ensure all connections (AC cord to adapter, AC cord to outlet, DC plug to laptop) are secure. Test the electrical outlet with another device. |

| Problem                         | Possible Cause                  | Solution   |
|---------------------------------|---------------------------------|--|
| Adapter feels excessively hot.  | Poor ventilation or overload.   | Ensure the adapter is in a well-ventilated area and not covered. If overheating persists, discontinue use and contact support. |
| Laptop not recognizing adapter. | Damaged adapter or laptop port. | Inspect the adapter's DC plug and your laptop's power port for any visible damage. If issues persist, contact support.         |

The adapter includes comprehensive internal safety features designed to filter input line voltage spikes or surges and limit output voltage or current, protecting your laptop from electrical hazards.

## SPECIFICATIONS

| Feature                   | Detail  |
|---------------------------|---|
| Brand                     | iTEKIRO   |
| Model Number              | HXY065-19   |
| Input Voltage             | AC 100 ~ 240V / 50 ~ 60Hz (Worldwide Compatible)                      |
| Output Voltage            | 19V   |
| Dimensions (Adapter Body) | 4.25" x 1.89" x 1.18"   |
| Weight                    | 10.8 oz   |
| Color                     | Black   |
| Power Source              | Corded Electric   |
| AC Power Cord Length      | 6 feet (UL listed, 2-prong)   |
| DC Power Cord Length      | 6 feet  |
| Connector Type            | Proprietary Barrel Plug   |
| Compatible Devices        | Laptops (specifically Gateway GWCC51416, GWCC71416, GWNC31514 series) |
| Safety Certification      | UL (for AC power cord)  |

## WARRANTY AND SUPPORT

Your iTEKIRO AC Adapter comes with a 100% satisfaction guarantee, including a 90-day money-back guarantee and a 1-year replacement warranty.

For any questions, concerns, or support inquiries, please contact iTEKIRO customer service. We are committed to responding to your inquiry in a timely fashion.

Please refer to your purchase documentation or the seller's information for specific contact details.

