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Yealink SIP-T58W

Yealink SIP-T58W IP Phone User Manual

Model: SIP-T58W | Brand: Yealink

1. Introduction

The Yealink SIP-T58W is a sophisticated smart business phone designed to provide an enhanced HD audio and visual communication experience for business professionals. This manual provides detailed instructions for setting up, operating, maintaining, and troubleshooting your SIP-T58W IP Phone.
Key features include a 7-inch capacitive adjustable touch screen, support for the optional Yealink Bluetooth Handset BTH58, HD audio with Yealink Noise Proof Technology, and integration with IP video intercom systems. The phone operates on Android 9.0, allowing for compatibility with various third-party applications.

2. What's in the Box

Please verify that all items are present in your package:

- SIP-T58W IP Phone
- Wired Handset with Handset Cord
- Ethernet Cable
- Stand
- Quick Start Guide

Figure 2.1: Yealink SIP-T58W IP Phone (Front View)

This image shows the Yealink SIP-T58W IP Phone, featuring its large touch screen, numeric keypad, and wired handset. The screen displays the current time and various communication icons.

3. Setup

3.1 Assembling the Phone

1. **Attach the Stand:** Align the stand with the slots on the back of the phone and push until it clicks into place. This allows for desktop placement.
2. **Connect the Handset:** Plug one end of the coiled handset cord into the handset port on the phone (usually marked with a handset icon) and the other end into the handset.

Figure 3.1: Yealink SIP-T58W IP Phone with Stand
This image displays the Yealink SIP-T58W IP Phone from a side angle, showing the attached desktop stand that elevates the phone for better viewing and access.

3.2 Connecting to Network and Power

The SIP-T58W supports Power over Ethernet (PoE) for simplified installation. If PoE is not available, a separate power adapter (not included) is required.

1. **Ethernet Connection:** Connect one end of the provided Ethernet cable to the Internet port on the back of the phone (usually marked with a network icon) and the other end to a network switch or router.
2. **Power Connection (if not using PoE):** If your network does not provide PoE, connect a compatible 5V DC power adapter (not included) to the power port on the back of the phone and then to a power outlet.

The phone will power on automatically once connected to power and network. Follow the on-screen prompts for initial configuration, which may include network settings, date/time, and SIP account registration.

4. Operating Instructions

4.1 Basic Call Functions

- **Making a Call:** Pick up the handset or press the Speakerphone button. Dial the number using the keypad and press the Dial/Send button or wait for automatic dialing.
- **Answering a Call:** Pick up the handset or press the Speakerphone button when the phone rings.
- **Ending a Call:** Hang up the handset or press the Speakerphone button again.
- **Volume Adjustment:** Use the volume buttons on the phone to adjust the call volume during a conversation.

4.2 Using the Touch Screen Interface

The 7-inch capacitive touch screen provides an intuitive interface for navigating menus, managing contacts, and accessing applications. Swipe, tap, and pinch gestures are supported, similar to a smartphone.

- **Home Screen:** Displays time, date, and quick access icons for frequently used functions.
- **Applications:** Access pre-installed and third-party Android applications from the app drawer.
- **Settings:** Configure network, display, audio, and other phone settings via the Settings app.

4.3 Advanced Features

- **Bluetooth Connectivity:** The phone features built-in Bluetooth 4.2. Pair with compatible Bluetooth headsets or the optional Yealink Bluetooth Handset BTH58 for wireless communication.
- **Wi-Fi Connectivity:** Built-in dual-band 2.4G/5G Wi-Fi allows for wireless network connection. Configure Wi-Fi settings via the phone's menu.
- **USB Ports:** Two USB 2.0 ports are available for connecting USB headsets, media storage, or the optional Yealink CAM50 HD video camera for video conferencing.
- **HD Audio and Noise Proof Technology:** The phone incorporates Yealink Optimal HD Voice technologies and Noise Proof Technology to ensure clear audio quality during calls.
- **Android 9.0 System:** The Android 9.0 operating system enhances user experience and allows for installation of compatible third-party applications to improve collaboration and productivity.
- **DoorPhone Features:** Supports preview, one-button open, and monitoring functions when integrated with compatible IP video intercom systems.

Figure 4.1: Yealink SIP-T58W IP Phone Touch Screen
This image provides a closer view of the Yealink SIP-T58W's adjustable touch screen, highlighting its vibrant display and user-friendly interface for various functions.

5. Maintenance

Proper maintenance ensures the longevity and optimal performance of your Yealink SIP-T58W IP Phone.

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the phone's surface and screen. For stubborn marks, slightly dampen the cloth with water. Avoid using harsh chemicals, abrasive cleaners, or aerosol sprays.
- **Environment:** Keep the phone in a clean, dry environment, away from direct sunlight, excessive heat, and moisture.
- **Cables:** Ensure all cables are securely connected and not pinched or damaged.

6. Troubleshooting

This section addresses common issues you might encounter with your SIP-T58W IP Phone.

Problem	Possible Cause	Solution
Phone does not power on.	No power supply or faulty connection.	• Ensure the Ethernet cable is connected to a PoE-enabled port, or a compatible power adapter (not included) is securely plugged in. • Check the power outlet.
No dial tone or cannot make/receive calls.	Network connectivity issue or SIP account not registered.	• Verify the Ethernet cable is properly connected. • Check network settings on the phone. • Contact your VoIP service provider to ensure your SIP account is correctly configured and registered.
Screen is unresponsive or frozen.	Software glitch.	• Perform a soft reboot by disconnecting and reconnecting the power/Ethernet cable. • If the issue persists, a factory reset may be necessary (consult your IT administrator as this will erase all configurations).
Poor audio quality (echo, static).	Network congestion, faulty cable, or environmental interference.	• Ensure a stable network connection. • Replace the Ethernet cable if damaged. • Adjust the volume. • Ensure no strong electromagnetic interference sources are nearby.

7. Specifications

Feature	Detail
Model Number	SIP-T58W
Operating System	Android 9.0
Display	7 inch (1024 x 600) capacitive adjustable touch screen
Audio Technology	Optimal HD audio, Yealink Noise Proof Technology, Opus Codec support
Video (Optional)	720p30 HD video (with optional CAM50)
Connectivity	Built-in Bluetooth 4.2, Dual Band 2.4G/5G Wi-Fi, 2 x USB 2.0 ports
Power Source	Power over Ethernet (PoE) or 5V DC power adapter (not included)
Dimensions (L x W x H)	11.1 x 12.5 x 4.9 inches
Weight	3.8 Pounds
Manufacturer	Yealink Network Technology Co., Ltd
Compatible Devices	IP video intercom systems, EXP50 expansion modules, Yealink/Unify Square Device Management Platform

8. Warranty and Support

For warranty information and technical support, please refer to the official Yealink website or contact your product vendor. Keep your purchase receipt as proof of purchase for any warranty claims.
You can visit the official Yealink store for more information:Yealink Store on Amazon

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