

COSTWAY f53a35a3-71e9-4765-917f-a27adc5c6fb3

COSTWAY Electric Fireplace Insert (25-Inch Wide) User Manual

Model: f53a35a3-71e9-4765-917f-a27adc5c6fb3

1. IMPORTANT SAFETY INSTRUCTIONS

Please read all instructions carefully before using this electric fireplace insert. Failure to follow these instructions may result in electric shock, fire, or personal injury.

- **Electrical Safety:** Ensure the fireplace is connected to a properly grounded outlet. Do not overload electrical circuits. Do not use with extension cords unless absolutely necessary and ensure the cord is rated for the appliance's wattage.
- **Overheat Protection:** This electric fireplace is equipped with an overheat protection system that automatically shuts off the unit if it reaches an unsafe temperature. If this occurs, unplug the unit, allow it to cool, and check for any obstructions to the air inlets or outlets before restarting.
- **Placement:** Maintain a minimum clearance of 4 inches (10 cm) from the top of the fireplace to any combustible materials. Do not block air vents.
- **Moisture:** Do not use this appliance near water or in damp locations.
- **Children and Pets:** Keep children and pets away from the hot surfaces of the fireplace.
- **Maintenance:** Always unplug the fireplace before cleaning or performing any maintenance.

Built-in Thermostat

62°F-82°F Constant Temperature Heating & Overheating Protection



Figure 1: The electric fireplace features a built-in thermostat for constant temperature heating and overheating protection for safety.

2. PRODUCT OVERVIEW

The COSTWAY 25-inch electric fireplace insert provides a realistic flame effect and efficient heating for indoor spaces. It can be used recessed into a wall or furniture, or as a freestanding unit. Enjoy adjustable heat settings, multiple flame colors, and brightness levels to create a comfortable ambiance.

Key Features:

- **Heating Power:** 900W/1350W settings suitable for various room sizes and weather conditions.
- **Temperature Control:** Adjustable temperature range from 62°F to 82°F.
- **Realistic Flame Effect:** Features 3 flame colors and 4 brightness settings, operable with or without heat.
- **Timer Function:** Convenient timer for automatic shut-off.
- **Control Options:** Operable via remote control or touch screen panel.
- **Heating Coverage:** Effectively heats areas up to 400 square feet.



Figure 2: The COSTWAY 25-inch electric fireplace insert.



Multi Function Fireplace

A Perfect Decoration for Your Home



Simple
Installation



No Dust
or Smoke



Low Noise



Energy
Saving

Figure 3: The multi-function fireplace offers simple installation, operates without dust or smoke, features low noise, and is energy-saving.

3. PACKAGE CONTENTS

Verify that all components are present before beginning assembly or installation:

- Electric Fireplace Insert (25-inch)
- Remote Control
- Instruction Manual
- Necessary Hardware for Installation (if applicable)

4. INSTALLATION

The electric fireplace insert offers versatile installation options, including recessed, freestanding, or integration into a TV stand or decorative fireplace cabinet.

Pre-Installation Check:

- Before any installation, locate and turn on the main heating switch, usually found on the unit itself.
- Ensure a minimum of 4 inches (10 cm) safe distance is maintained on the top of the electric fireplace

from any surfaces or materials.

Dimensions:

- Product Dimensions: 9.5"D x 25"W x 18.5"H
- Chamber Depth: 9.5 Inches



Figure 4: Product dimensions and a detailed view of the heater switch. Ensure the main heating switch is turned on before installation.



Figure 5: The fireplace can be installed freestanding, recessed into a wall, or integrated into a TV stand.

5. OPERATION

The electric fireplace can be controlled using the touch screen panel on the unit or the included remote control.

Control Panel & Remote Functions:



Figure 6: Overview of the simple operating system, including both the unit's control panel and the remote control.

- **Power Button:** Turns the unit ON/OFF.
- **Heater Button:** Toggles between 900W and 1350W heat settings.
- **Temperature Button:** Adjusts the desired temperature from 62°F to 82°F.
- **Flame Button (Dimmer):** Cycles through 3 flame colors and allows adjustment of 4 brightness levels (L1-L4) by long-pressing.
- **Timer Button:** Sets the automatic shut-off timer from 0.5 to 6 hours.

3 Flame Colors & 4-Stage Brightness Modes



L1



L2



L3



L4



Vivid Resin Log

Figure 7: The fireplace offers 3 flame colors and 4 brightness modes for a customizable visual experience.

6. MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your electric fireplace.

- **Cleaning:** Always unplug the unit and allow it to cool completely before cleaning. Use a soft, damp cloth to wipe exterior surfaces. Do not use abrasive cleaners or sprays.
- **Air Vents:** Periodically check and clean the air inlets and outlets to ensure they are free from dust and debris, which can impede airflow and cause overheating.
- **Storage:** If storing the fireplace for an extended period, ensure it is clean and dry. Store in a cool, dry place, preferably in its original packaging.

7. TROUBLESHOOTING

If you encounter issues with your electric fireplace, refer to the following common problems and solutions:

- **No Power:**
 - Check if the power cord is securely plugged into a working outlet.
 - Verify that the circuit breaker has not tripped.
 - Ensure the main power switch on the unit is in the 'ON' position.

- **No Heat:**

- Confirm the heater function is activated via the control panel or remote.
- Check if the desired temperature setting is higher than the current room temperature.
- If the unit overheated, it might have automatically shut off. Unplug, cool down, and check for obstructions.

- **Flame Effect Not Working:**

- Ensure the flame function is turned on.
- Adjust flame brightness settings.

- **Remote Control Not Working:**

- Replace the batteries in the remote control.
- Ensure there are no obstructions between the remote and the fireplace's sensor.

For issues not resolved by these steps, please contact customer support.

8. SPECIFICATIONS

Feature	Specification
Brand	COSTWAY
Model Name	f53a35a3-71e9-4765-917f-a27adc5c6fb3
Power Source	Corded Electric
Product Dimensions (D x W x H)	9.5"D x 25"W x 18.5"H
Material	Metal, Tempered Glass
Finish Type	Polished
Installation Type	Wall Mount, Freestanding
Heat Output	5000 British Thermal Units (BTU)
Special Feature	Adjustable Temperature, Flame Colors, Brightness
Room Type	Bedroom, Living Room, Office
Ventilation Type	Vent Free
Heating Coverage	Up to 400 square feet
Heating Element	Quartz
Item Weight	30 Pounds
Included Components	Remote Control

9. WARRANTY AND SUPPORT

This product is covered by a manufacturer's warranty. Please refer to your purchase documentation or

contact the retailer for specific warranty terms and conditions. Note that warranty coverage may vary depending on the point of purchase.

For technical support, replacement parts, or further assistance, please contact COSTWAY customer service through their official website or the retailer where the product was purchased.